

DEPARTMENT OF HEALTH & HUMAN SERVICES
Centers for Medicare & Medicaid Services
7500 Security Boulevard
Baltimore, Maryland 21244-1850



CENTER FOR MEDICARE

DATE: May 3, 2019

TO: All Medicare Advantage, Cost, PACE, and Demonstration Organizations Systems Staff

FROM: Jennifer R. Shapiro, Acting Director, Medicare Plan Payment Group

SUBJECT: Off-Cycle Encounter Data Software Release – May 2019 - Edit 00699 – Void Must Match Original

The Centers for Medicare and Medicaid Services (CMS) continues to implement software improvements to the systems related to accepting and processing encounter data to support the Medicare Advantage (MA) program. This memorandum provides information regarding system updates related to edit 00699 – “Void Must Match Original”. The updates will go into effect on May 5, 2019.

Edit 00699 checks to ensure that when a Void encounter data record (EDR) or chart review record (CRR) is submitted, the following subset of data fields on the Void record match the corresponding data fields on the encounter data record that is to be voided: ICN of record to be voided, Member beneficiary identifier (HICN/MBI), Last Name, First Name, Place of Service (PROF/DME record only), Submitted Charges, Date of Service, Number of Encounter Lines, Billing Provider NPI, Rendering Provider NPI (if applicable), and Payer ID.

Due to a difference in storage of the submitted charges data in the legacy system (used prior to June 11, 2018) and the current system (launched on June 11, 2018), CMS has updated the edit to bypass the submitted charges validation only for original and replacement EDRs and CRRs submitted prior to June 11, 2018 with a subsequent void submitted after June 11, 2018. If you received a rejected void EDR/CRR that posted with edit 00699, and the original or replacement record was submitted prior to June 11, 2018, it is recommended that you resubmit the rejected void records. The submitted charges field remains a required field and no action is needed if the original or replacement EDR/CRR was submitted after June 11, 2018 and subsequently a void EDR/CRR for that record was also submitted.

Submitters are encouraged to contact CMS at encounterdata@cms.hhs.gov with any questions. Please specify “Off-Cycle Encounter Data Software Release – May 2019 - Edit 00699 – Void Must Match Original” in the subject line of the email.