

Date: September 13, 2019

Subject: Correction to the Contract Year (CY) 2020 Cost Plan Evidence of Coverage (EOC) Model

Message: This e-mail provides Section 1876 Cost Plans with a minor correction to the Contract Year (CY) 2020 Evidence of Coverage (EOC) model template.

Summary of issue: Bullets for Original Medicare covered services were omitted from Cost Plan model

Issue location: Chapter 4, Medical Benefits Chart

Action required: Update the language as shown below (changes appear in red text).

Physician/Practitioner services, including doctor's office visits

Covered services include:

*[List copays /
coinsurance / deductible]*

- Medically-necessary medical care or surgery services furnished in a physician's office, certified ambulatory surgical center, hospital outpatient department, or any other location
- Consultation, diagnosis, and treatment by a specialist
- Basic hearing and balance exams performed by your *[insert as applicable: PCP OR specialist]*, if your doctor orders it to see if you need medical treatment
- *[Insert if the plan has a service area and providers/locations that qualify for telehealth services under the Medicare requirements: Certain telehealth services including consultation, diagnosis, and treatment by a physician or practitioner for patients in certain rural areas or other locations approved by Medicare]*
- **Telehealth services for monthly ESRD-related visits for home dialysis members in a hospital-based or critical access hospital-based renal dialysis center, renal dialysis facility, or the member's home**
- **Telehealth services for diagnosis, evaluation or treatment of symptoms of an acute stroke**
- **Brief virtual (for example, via telephone or video chat) 5-10 minute check-ins with your doctor—if you are an established patient and the virtual check-in is not related to an office visit within the previous 7 days, nor leads to an office visit within the next 24 hours or soonest available appointment**
- **Remote evaluation of pre-recorded video and/or images you send to your doctor, including your doctor's interpretation and follow-up within 24 hours—if you are an established patient and the remote evaluation is not related to an office visit within the previous 7 days, nor leads to an office visit within the next 24 hours or soonest available appointment**
- **Consultation your doctor has with other physicians via telephone, internet, or electronic health record assessment—if you are an established patient**
- **Second opinion *[insert if appropriate: by another network***