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**DATE:** September 10, 2019

**TO:** All Medicare Advantage Organizations, Prescription Drug Plans, and Section 1876 Cost Plans

**FROM:** Amy Larrick Chavez-Valdez  
Director, Medicare Drug Benefit and C & D Data Group

**SUBJECT:** Second Plan Preview of 2020 Part C and D Star Ratings Data

This memo is to inform Part C and D sponsors that they can preview their Star Ratings data in the Health Plan Management System (HPMS) prior to display on the Medicare Plan Finder (MPF). The second plan preview is from September 10, 2019 through September 17, 2019 at 5:00 p.m. ET. We have made measure data revisions and Technical Notes updates following the first plan preview. Additionally, each contract's preliminary Star Ratings for each measure, domain, summary score, and overall score will be displayed. New this year, we have also added a file in HPMS with data for one Part C and one Part D measure for contracts to check the CMS programming. Medicare beneficiaries will be able to view the final Star Ratings via the MPF on Medicare.gov in October. The 2020 Star Ratings are scheduled to be released on October 9, 2019.

During this second plan preview, CMS expects Part C and D sponsors to again closely review their posted data for each measure, as well as their preliminary Star Rating assignments. Sponsors should *immediately* alert CMS of any suspected data issues or errors as soon as possible during the plan preview in order to allow sufficient time to investigate and process any necessary data corrections. If you print or save the data displayed on the HPMS Star Rating preview pages, please double check the current values online prior to submitting emails in case any updates have been made. Prior to the release of data on the MPF, all data in HPMS will be updated with the final 2020 Star Ratings.

### **Instructions for Accessing Preview Data:**

- To access the Part C and D Star Ratings preview in HPMS, select: "Quality and Performance," then "Performance Metrics," then "Star Ratings and Display Measures," then "Star Ratings," and then select 2020 for the report period.
- The draft 2020 Part C & D Technical Notes are available via the "Technical Notes" link found within the Star Ratings module.

**Changes from the First Plan Preview:**

- Disasters: Corrected employer enrollment and total enrollment columns.
- HEDIS: Corrected HEDIS measures listed as not required to report for CCPs with only I-SNP in the Technical Notes.
- Disenrollment Reasons Survey measures: Updated scores for a small number of contracts due to a coding error with a case-mix variable.

Please email comments or questions to the following mailbox:

[PartCandDStarRatings@cms.hhs.gov](mailto:PartCandDStarRatings@cms.hhs.gov).

Please include “Plan Preview #2” and a Contract ID in the subject line. If you are emailing about multiple contracts with similar issues, please group your questions into a limited number of emails. In this case, include “Plan Preview #2” and the organization name in the subject line, and list the affected Contract IDs in the actual email and attachment.

- *Do not submit emails requiring CMS to login to a website to access the questions.*
- *If you need to share personally identifying information (PII) with us, please contact us via regular email to discuss a safe way to transfer the data.*

Comments and questions will be addressed on a rolling basis and must be received no later than 5:00 p.m. ET on September 17, 2019.

Thank you for your continued commitment to ensure the success of the Medicare Advantage and Prescription Drug programs.