

Medicare Advantage and Prescription Drug Plans Enrollment and Payment Conference

TrOOP Facilitation Process and Transaction Flows

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Scenario Within the TrOOP Facilitation Process

- A Part D beneficiary enters a pharmacy to fill a prescription and presents their Medicare Part D PDP Card;
- The pharmacy submits the claim to the Part D plan via their contracted arrangement for connectivity to the Part D plan, i.e., either through a claims router/switch or a direct connection to the Part D Plan;
- The Part D plan returns a response to the pharmacy with payment information and if known, any supplemental payer information including their claims routing information, i.e., BIN/PCN;

Scenario Within the TrOOP Facilitation Process (continued)

- If supplemental payer information is returned in the Primary Part D Plan response, the pharmacy generates and submits a second claim ONLY through their contracted claims router/switch arrangement to the supplemental plan, i.e., supplemental Medicare Part D claims MUST be transmitted through a claims router/switch;

Scenario Within the TrOOP Facilitation Process (continued)

- The supplemental payer returns a response to the pharmacy with payment information;
- The TrOOP facilitator receives from the claims routers/switches the supplemental prescription claim information (submission and response);
- The TrOOP facilitator using the supplemental prescription information builds an NCPDP “N” transaction from the response with the beneficiary paid amount and sends it to the appropriate Part D Plan.

NCPDP v5.1 B1 Transaction Flow

—————▶
Solid = Request transaction
.....▶
Dashed = Response transaction

Start

Pharmacy
Primary
Submission

Router

Part D Plan

Another Payer?

Next
Slide

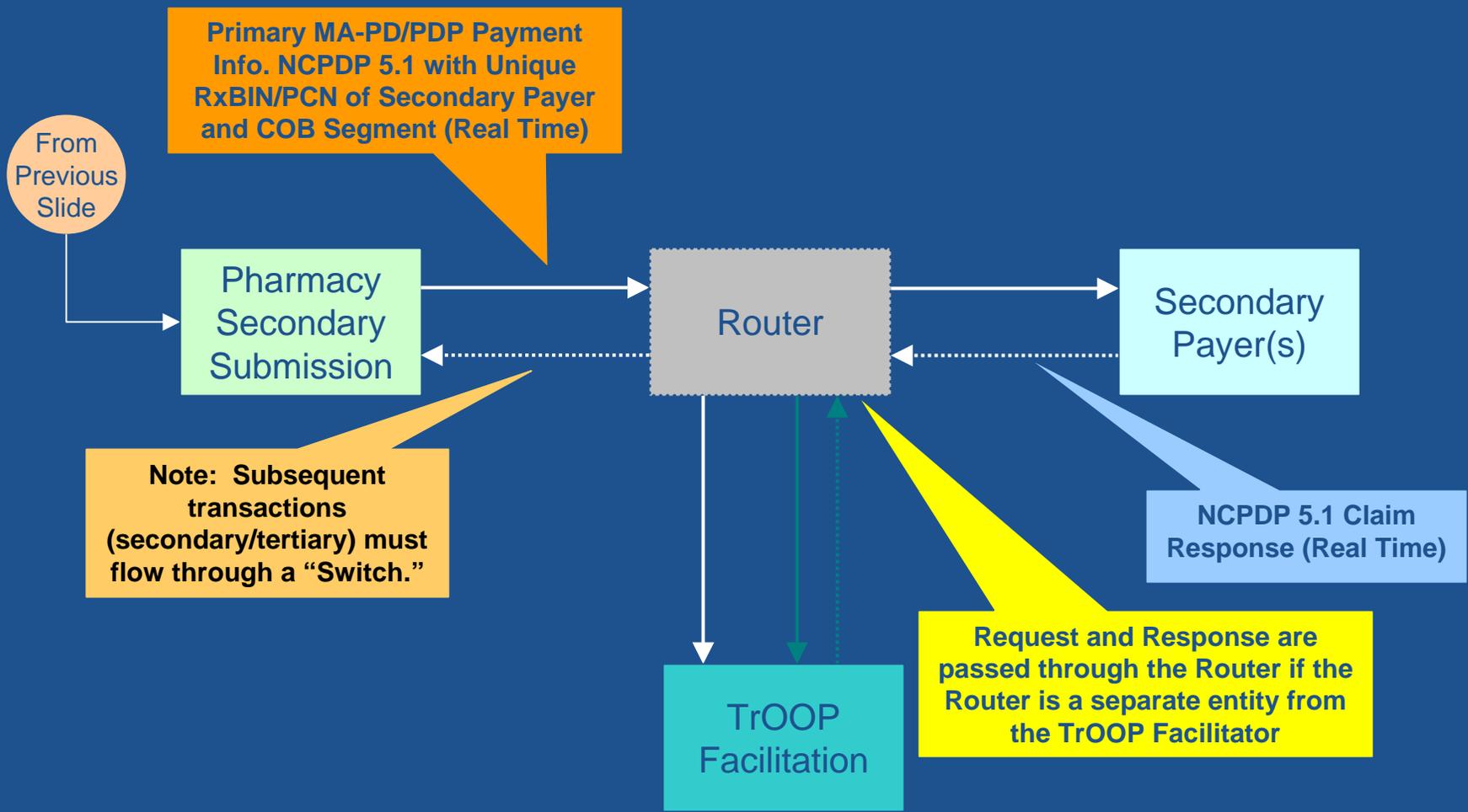
The MA-PD/PDP will receive from CMS, the RxBIN, RxPCN, RxGRP, Cardholder ID for their members' other Rx insurance that is on the CMS Medicare Beneficiary Database

Note: Router represents connectivity to Payers. Pharmacy method of establishing connectivity to Payers is accomplished via direct connects or through the use of "Switch" companies.

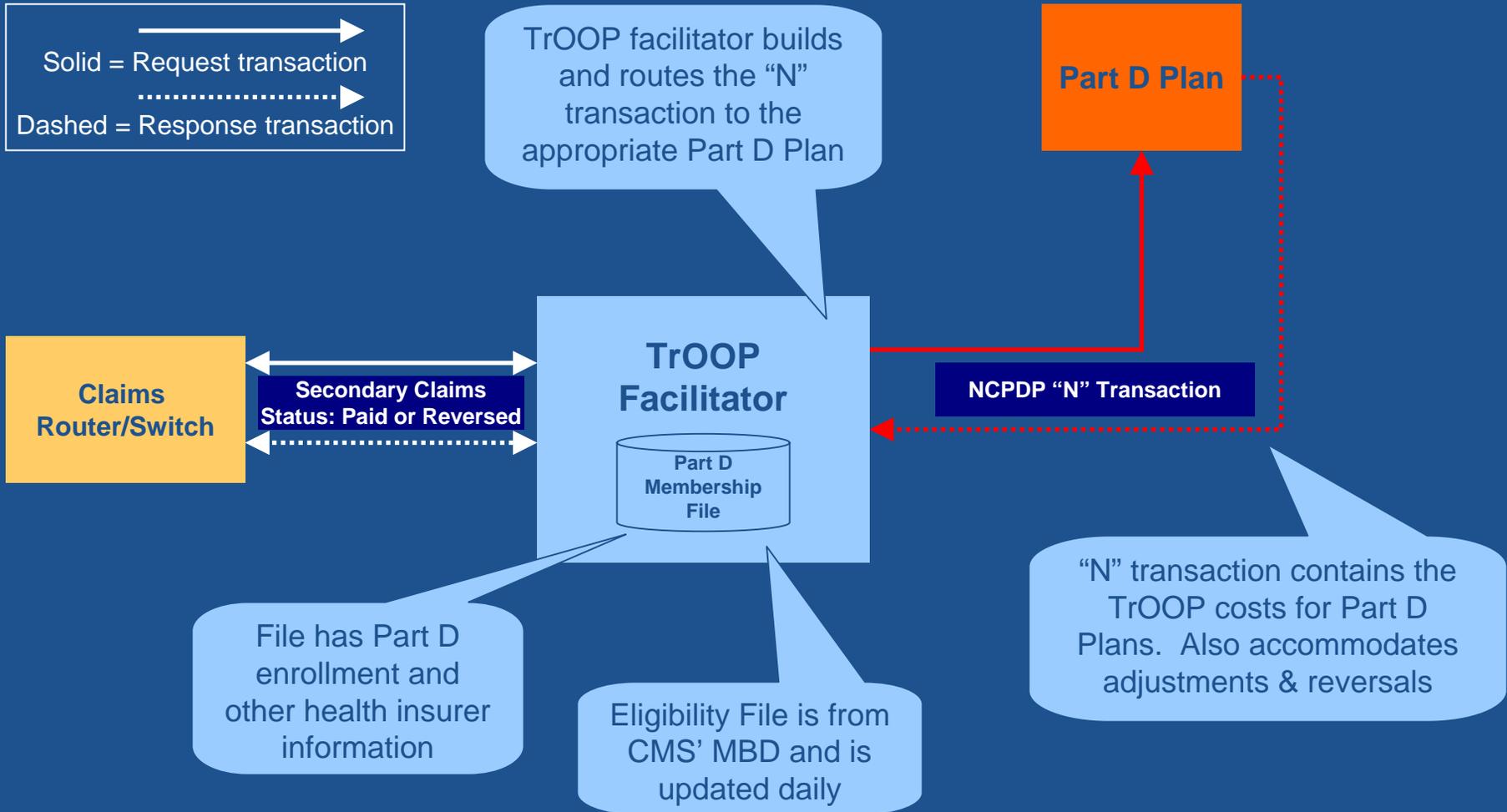
NCPDP 5.1 Claim Response with Secondary RxBIN, PCN, GRP, and Cardholder ID (Real Time)



Subsequent Transaction(s) Flow



TrOOP Facilitation



In Conclusion...

- TrOOP facilitation leverages the current industry real-time pharmacy transactional network and standards framework.
- The initial implementation of the Part D benefit for Plans/Payers/PBMs, Pharmacies, switching networks, software vendors, and CMS poses a significant challenge to maintaining current real-time processing standards for claims adjudication and back-end financial payment, reconciliation, and audit processing synchronization.

In Conclusion (continued)...

- There will be some initial adjustments to the real-time model as each stakeholder fine tunes its business process and systems.
- CMS and its partners should maintain steady and open dialogue with industry regarding progress, readiness in order to properly set expectations.
- CMS TrOOP Facilitation contractor is currently NDC Health. Questions may be directed to troopquestions@ndchealth.com.

TrOOP Facilitated Process and Transaction Flows

Questions and Answers