

Medicare Advantage and Prescription Drug Plans Enrollment and Payment Conference

Individuals Authorized Access to the CMS Computer Services (IACS)

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What is IACS?

- IACS is an enterprise Identity and Access Management system. You will use this to get your userid and password.
- IACS services end users by providing a central identification, authentication and access point. This eliminates the need to login multiple times with different userid's, passwords, etc.
- IACS is used to protect CMS information, applications and systems through the proper management of user identities and access controls
- Some functions include: self-registration for userid and password; access requests for roles, applications and systems; userid approvals; access approvals; provisioning of userid to appropriate applications and systems; etc.
- IACS is an online system that automates these processes.



Who Needs to Use IACS?

- CMS Personnel will have access to this system to perform approval functions
- Health plan organizations will designate approvers for their organizations. From a CMS perspective, these are EPOC's (external points of contact).
- End users of applications and systems at CMS (MARx, MBD, etc.). This could be a health plan employee or a subcontractor.
- An individual can NOT be both an approver and an end user. Separation of duties is required.

How Does One Register in IACS?

- For EPOC's need to do two distinct things:
 - Health plan organization sends in a list of EPOC's on company letterhead.
 - EPOC registers online with IACS. CMS will subsequently approve based on EPOC letter and other criteria.

- End users need to register online and will need some critical information to register:
 - Know your role (submitter vs. representative)
 - Do you currently have a RACF ID with CMS (userid to access some of the current systems)?
 - What contracts (H#'s, S#'s, etc.). Enter ALL of these at registration time.
 - Email address
 - Contact information (name, address, telephone number, etc.)
 - Social Security Number (SSN)

- Submitter role is for those that need to transfer files to and from CMS (e.g. enrollment files, eligibility files, etc.)

- Representative role is for end users that need to access systems online (MARx, MBD, etc.) to view information. No file transfers required.

Important Information

- URL's for IACS

All access to IACS will be over the Internet. Go to the following URL:

<https://applications.cms.hhs.gov>

Then select the IACS link on that page.

- Support information:

For customer support website:

<http://mmahelp.cms.hhs.gov>

To email customer support:

mmahelp@cms.hhs.gov

Demonstration

Demo of IACS



Application for Access to CMS Computer Systems

| | |
|--|--|
| Type of Request: | New User |
| User Information | |
| First Name: | <input type="text"/> * |
| Last Name: | <input type="text"/> * |
| Middle Initial: | <input type="text"/> |
| Generation Qualifier: | None |
| Social Security Number: | <input type="text"/> * |
| Valid SSN Format is XXX-XX-XXXX | |
| Email Address: | <input type="text"/> * |
| Please make sure to use your business/official email address while registering. Do not use a personal email ac | |
| Office Telephone: | <input type="text"/> * |
| Valid Phone Number Format is (XXX)XXX-XXXX | |
| Company/Organization/Department Name: | <input type="text"/> * |
| Company Telephone Number (if different): | <input type="text"/> |
| Valid Phone Number Format is (XXX)XXX-XXXX | |
| Mail Stop: | <input type="text"/> |
| Address 1: | <input type="text"/> * |
| Address 2: | <input type="text"/> |
| City: | <input type="text"/> * |
| State: | AL * |
| Zip Code: | <input type="text"/> * |
| Required Access | |
| User Type: | <input type="radio"/> MA/MA-PD/PDP <input type="radio"/> CSR <input type="radio"/> COB * |
| NOTE: MA/MA-PD/PDP is Medicare Advantage/Medicare Advantage -Prescription Drug/Prescription Drug Plan | |
| Justification: | <input type="text"/> |

* indicates a required field

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