

Enterprise Privacy Policy Engine (EPPE)



User Registration Process

Topics List

- EPPE Overview
- EIDM Introduction
- Multi-Factor Authentication (MFA)
- Symantec VIP Access
- EIDM – New User/Request Access
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- Requesting an EPPE User Role

EPPE Overview

The goal of the EPPE application is to replace the manual process of requesting and processing CMS Data Use Agreements (DUA) by allowing DUA business partners to submit their requests on-line, thereby reducing processing time for DUA requests.

Today, the data entry role can manage DUA requests for the following DUA customer types:

- Contractor
- Limited Data Sets
- Researcher
- Non-DUA Tracking Requests

EIDM – Introduction

EIDM – Introduction

The CMS Enterprise Portal will provide users with access to request Enterprise Identity Management (EIDM) User ID. EIDM provides users with a way to obtain a single User ID to access multiple CMS applications. Users must apply for and be approved for a User ID.

To apply and receive a EIDM User ID, complete the steps that follow.

Multi-Factor Authentication (MFA)

Multi-factor authentication is generally required to access CMS sensitive data. Multi-factor authentication uses a combination of two (or more) different token attributes (also known as factors), to authenticate the user.

- The first is what users know. This is usually a password, but this can also include a user response to a secret challenge question. (This is generally known as Knowledge Based Authentication, and by itself, is insufficient for authentication to most CMS sensitive information.)
- The second is what users have. This could be a physical object (hard token), for example, a smart card, or hardware token that generates one-time-only passwords. It might also be some encrypted software token (soft token) installed on an individual's system (usually with very limited functional parameters for use).
- The third is who users are, as indicated by some biometric characteristic such as a fingerprint or an iris pattern.

Multi-Factor Authentication (MFA)

Two-factor authentication means that instead of using only one single type of authentication token or factor, such as only things a user knows (passwords, shared secrets, solicited personal information, etc.), a second token or factor, something the user has or something the user is, must also be supplied in order to complete the authentication process.

The first CMS authentication requirement is the User ID and Password (what a user knows).

The second CMS authentication requirements is utilizing the Symantec Validation & ID Protection software which will provide a security code (what a user has).

The Symantec VIP software should be installed on the computer prior to requesting an EIDM User ID.

Symantec VIP Access

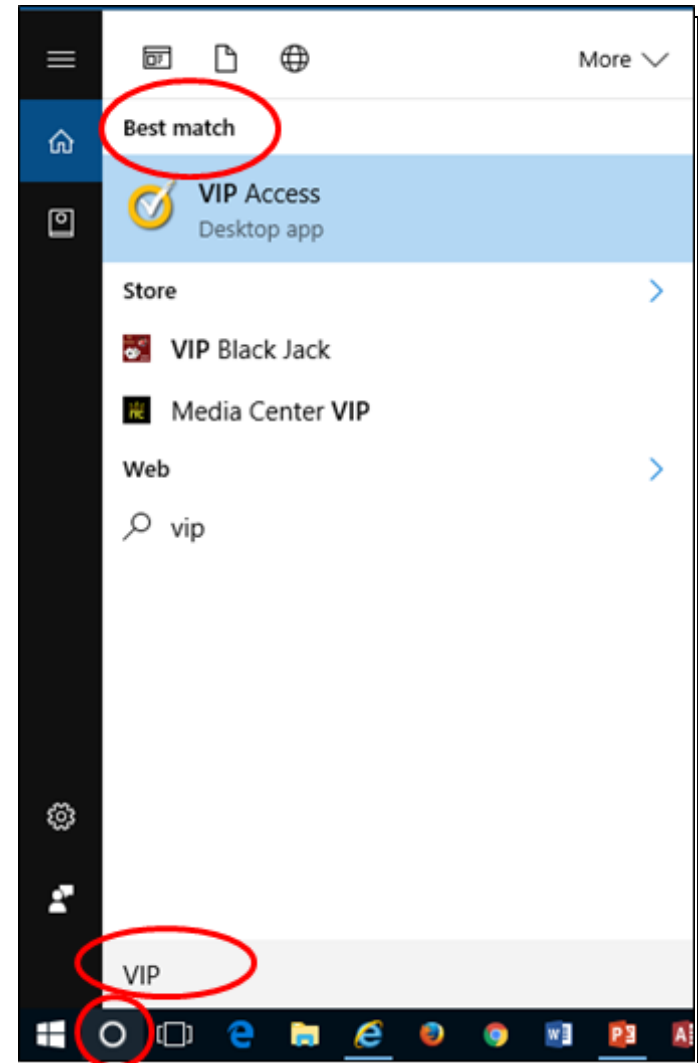
1. To search your laptop for the VIP software click on the **Ask me anything** icon.

2. In the search area type “VIP”.

3. If the VIP software is installed on the laptop it would show in the list of **Best Match**.

Note: CMS employees should contact the CMS Service Desk if the VIP Access software is not installed on the device.

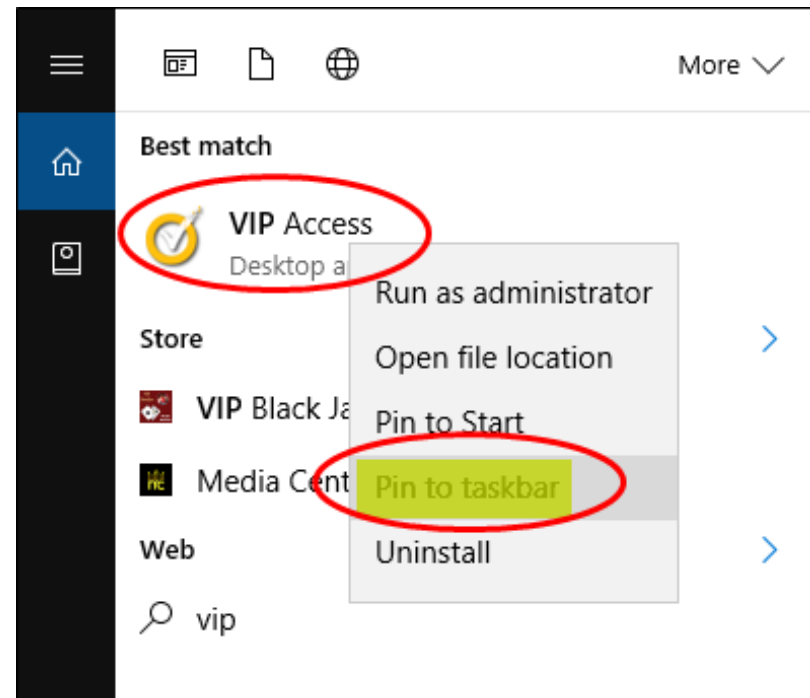
All others may download the VIP Access software at <https://idprotect.vip.symantec.com/>. Also, depending on your device's configuration you may need to contact your local IT department to complete the installation.



Symantec VIP Access

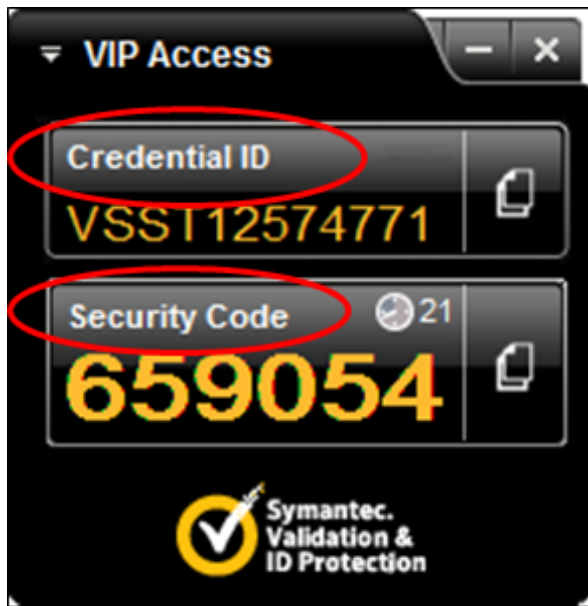
Follow the steps below to pin the VIP Access to your task bar.

1. Right-click **VIP Access**
2. Left click **Pin to Taskbar**.



Symantec VIP Access

When clicking the **VIP Access** icon on the taskbar the VIP Access window displays.



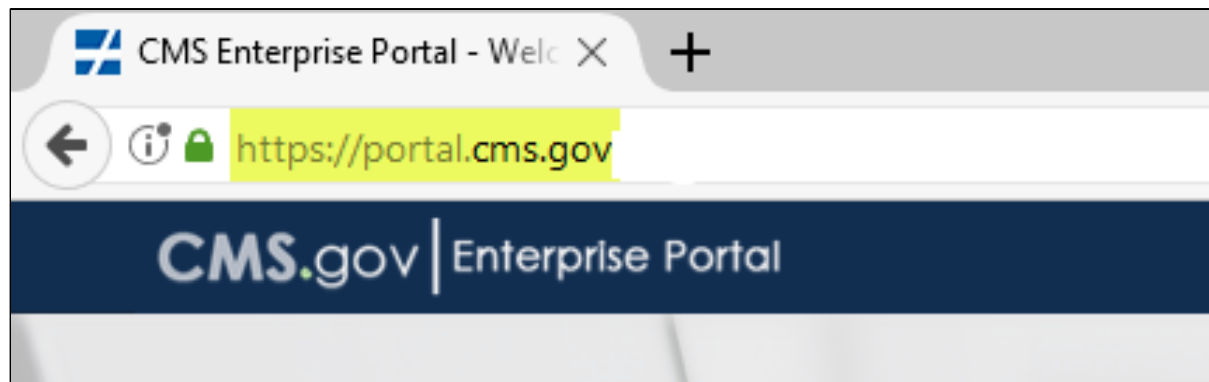
1. The **Credential ID** is needed during the EIDM Registration process and will tie the VIP Access software to your EIDM User ID.

2. The **Security Code** will refresh every 30 seconds and is needed every time the user logs into the EIDM portal.

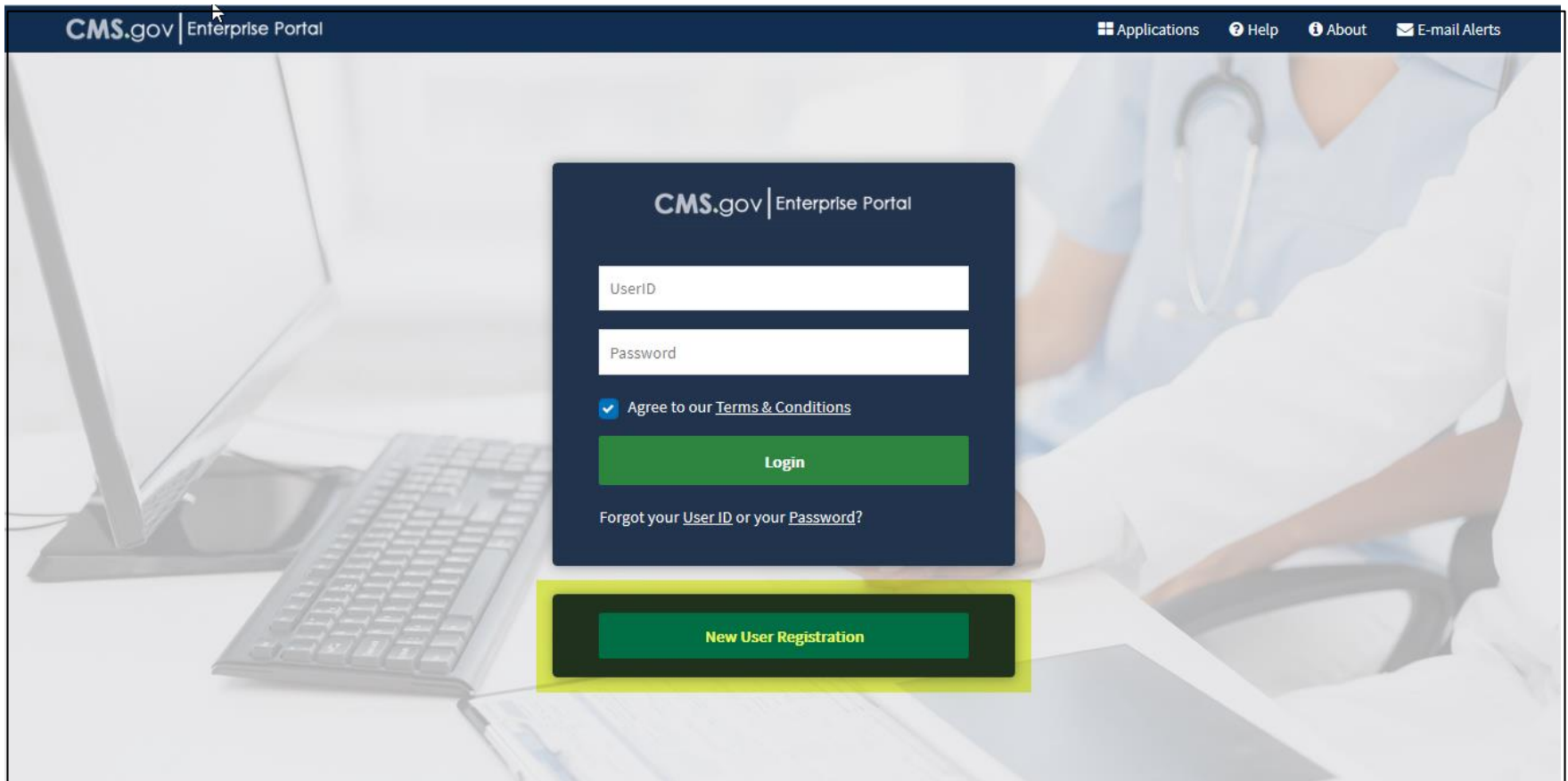
EIDM – New User/Request Access

Enter the following URL in your browsers' address box:

<https://portal.cms.gov>



EIDM – New User/Request Access



The screenshot shows the CMS.gov Enterprise Portal interface. At the top, the header includes the CMS.gov logo, a mouse cursor pointing to 'Enterprise Portal', and navigation links for Applications, Help, About, and E-mail Alerts. The main content area features a dark blue login form with fields for UserID and Password, a checked checkbox for 'Agree to our Terms & Conditions', a green 'Login' button, and a link for 'Forgot your User ID or your Password?'. Below the login form, a yellow rectangular box highlights a green 'New User Registration' button.

The **CMS Enterprise Portal** page displays.

Click on **New User Registration**.

EIDM – New User/Request Access

CMS.gov | Enterprise Portal

Applications Help About E-mail Alerts

Step #1: Choose Your Application

Step 1 of 3 - Select your application from the dropdown. You will then need to agree to the terms.

Choose Your Application

- CPMS: CO-OP Program Management System
- DBids: DMEPOS Bidding System
- DDR: Drug Data Reporting for Medicaid
- ECRS: Electronic Correspondence Referral System
- ELMO: Eligibility & Enrollment Medicare Online
- Enterprise Cognos Reports
- Enterprise MicroStrategy Reports
- EPPE: Enterprise Privacy Policy Engine**
- ESD: Evidence Documentation System
- eRPT: Electronic Retroactive Processing Transmission
- FFSDCS: Fee-For-Service Data Collection System
- GIS: Gentran Integration Suite
- HATS: Host Access Transformation Services
- HDT/HPG: HIPAA Eligibility Transaction System (HETS) Desktop

Step #1: Chose Your Application
page displays.

Select EPPE: Enterprise Privacy Policy Engine

Note: Each time EPPE is accessed, the User ID and Password need to be entered; users have to agree to the Terms and Conditions; and the Symantec VIP Access Security Code has to be entered.

EIDM – New User/Request Access

The **Terms and Conditions** display.

CMS.gov | Enterprise Portal

Applications Help About E-mail Alerts

Step #1: Choose Your Application

Step 1 of 3 - Select your application from the dropdown. You will then need to agree to the terms.

EPPE: Enterprise Privacy Policy Engine

Terms & Conditions

OMB No. 0938-1236 | Expiration Date: 04/30/2017 |

OMB No.0938-1236 | Expiration Date: 04/30/2017 (OMB Re-Certification Pending) | Paperwork Reduction Act

Consent to Monitoring

By logging onto this website, you consent to be monitored. Unauthorized attempts to upload information and/or change information on this web site are strictly prohibited and are subject to prosecution under the Computer Fraud and Abuse Act of 1986 and Title 18 U.S.C. Sec. 1001 and 1030. We encourage

☒ I agree to the terms and conditions

Next Cancel

1. Place a checkmark in the ***I agree to the terms and conditions*** check box.

2. Click on **Next**.

EIDM – New User/Request Access

CMS.gov | Enterprise Portal

ApplicationsHelpAboutE-mail Alerts

Step #2: Register Your Information

Step 2 of 3 - Please enter your personal and contact information.
All fields are required unless marked 'Optional'.

Enter First Name

Enter Middle Name (optional)

Enter Last Name

Suffix (optional) ▼

Enter Social Security Number (optional)

Birth Month ▼

Birth Date ▼

Birth Year ▼

Is Your Address US Based?

☒ Yes ☐ No

Enter Home Address #1

Enter Home Address #2 (optional)

Enter City

State ▼

Enter Zip Code

Enter Zip+4 (optional)

Enter E-mail Address

Confirm E-mail Address

Enter Phone Number

Back

Next

Cancel

↑
Top

Step #2:
Register Your
Information
page displays.

Complete all
required
information on
the **Register**
Your
Information
page.

Click on **Next**.

EIDM – New User/Request Access

Step #3: Create User ID, Password & Challenge Questions page displays.

The screenshot displays the 'Step #3: Create User ID, Password & Challenge Questions' page on the CMS.gov Enterprise Portal. The page header includes the CMS.gov logo, 'Enterprise Portal', and navigation links for Applications, Help, About, and E-mail Alerts. The main heading is 'Step #3: Create User ID, Password & Challenge Questions', followed by a sub-instruction: 'Step 3 of 3 - Please create User ID and Password, Select Challenge questions and provide answers.' The form contains several input fields: 'Enter User ID', 'Enter Password', 'Enter Confirm Password', and three rows for 'Select Challenge Question #1', 'Select Challenge Question #2', and 'Select Challenge Question #3', each with a corresponding 'Enter Challenge Question #1 Answer', 'Enter Challenge Question #2 Answer', and 'Enter Challenge Question #3 Answer'. At the bottom, there are three buttons: 'Back', 'Next' (highlighted in green), and 'Cancel'. Red circles are drawn around the 'Enter User ID' field, the 'Enter Password' and 'Enter Confirm Password' fields, and the three challenge question rows. A yellow box highlights the 'Next' button.

1. Enter the **User ID** and **Password**, and confirm the password.

2. Select **Challenge Questions** and **Answers**.

3. Click on **Next**.

EIDM – New User/Request Access

CMS.gov | Enterprise Portal Applications Help About E-mail Alerts

Registration Summary

Please review your information and make any necessary changes before submitting.

EPPE: Enterprise Privacy Policy Engine

All fields are required unless marked 'Optional'.

First Name John	Enter Middle Name (optional)	Last Name Doe	Suffix (optional) ▼
Social Security Number (optional) 123456789	Birth Month January ▼	Birth Date 1 ▼	Birth Year 1990 ▼
Home Address #1 One Lane	Enter Home Address #2 (optional)		
City Elkridge	State Maryland ▼	Zip Code 21075	Enter Zip+4 (optional)
E-mail Address john.doe@test.io	Confirm E-mail Address john.doe@test.io		
Phone Number 410-410-4100			

User ID john.doe	
Password *****	Confirm Password *****
What is your favorite radio station? ▼	Challenge Question #1 Answer r
What is the name of your favorite pet? ▼	Challenge Question #2 Answer p
What is the name of the manager at your first job? ▼	Challenge Question #3 Answer j

Submit User Cancel

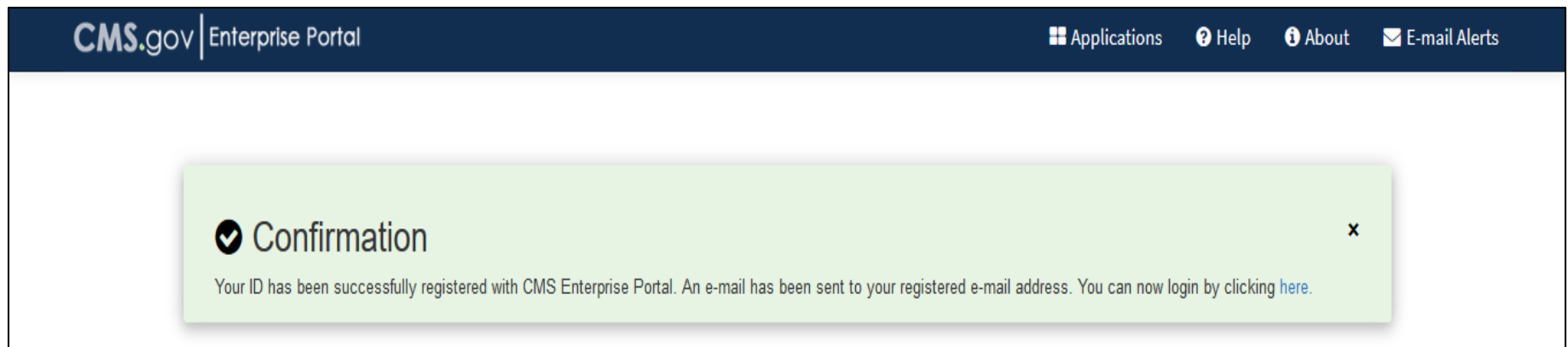
Top

The **Registration Summary** page displays.

Please review the entered information and then Click on **Submit User**.

EIDM – New User/Request Access

The **Confirmation** page displays.



The EIDM registration process is now complete. You will receive an email notifying you of the successful creation of your account.

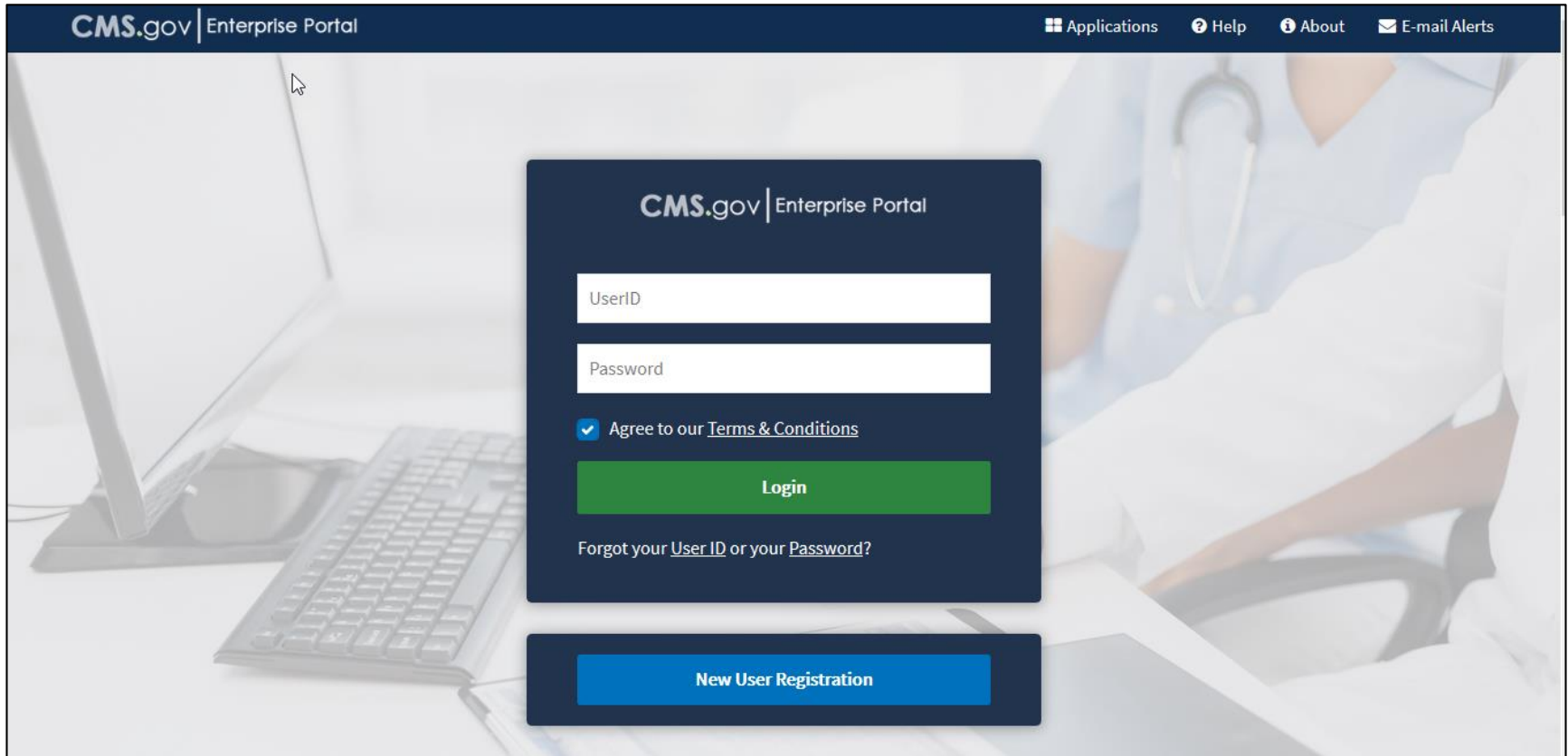
EPPE– New User/ Role Request

Requesting EPPE Access/User Role



Please Note: Users must have received the EIDM registration approval email prior to requesting access to EPPE.

EPPE - Requesting Access to the EPPE Application



CMS.gov | Enterprise Portal

Applications Help About E-mail Alerts

CMS.gov | Enterprise Portal

UserID

Password

☒ Agree to our [Terms & Conditions](#)

Login

[Forgot your User ID or your Password?](#)

New User Registration

Go to the **CMS.gov** website:
<https://portal.cms.gov>

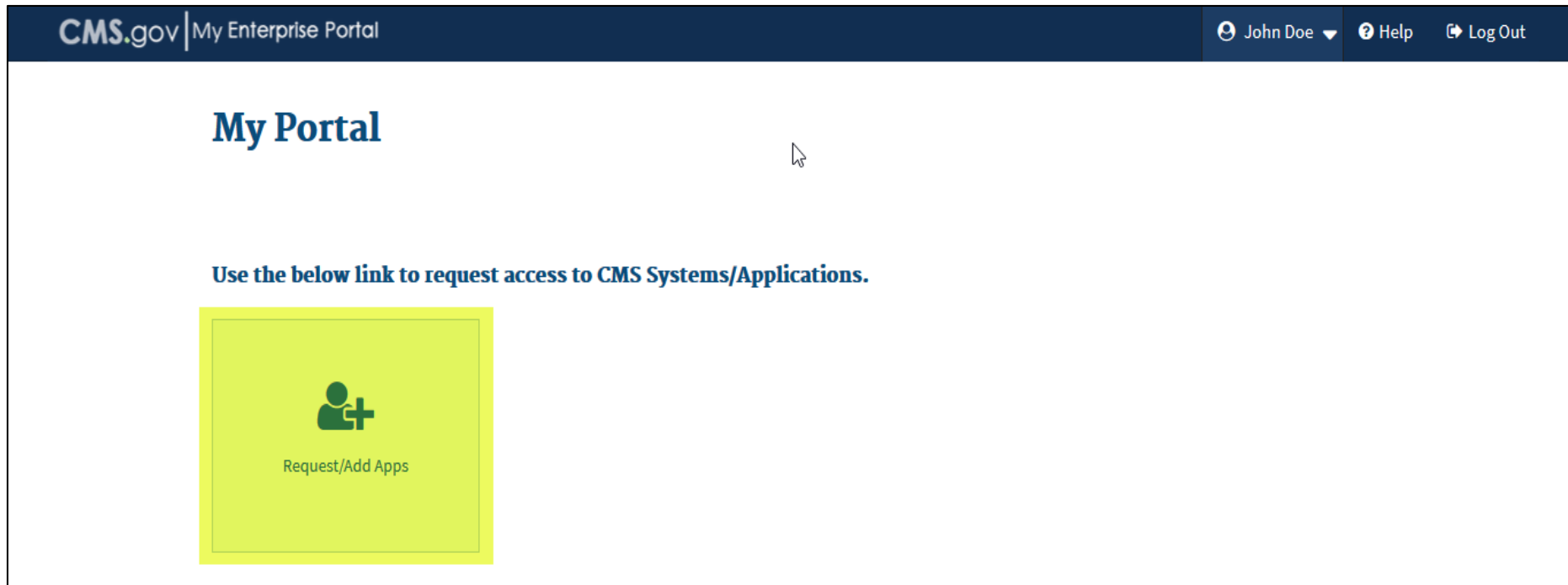
Enter **UserID** and **Password**.

Click on the checkbox to **Agree to our Terms & Conditions**.

Click on **Login**.

EPPE - Requesting Access to the EPPE Application

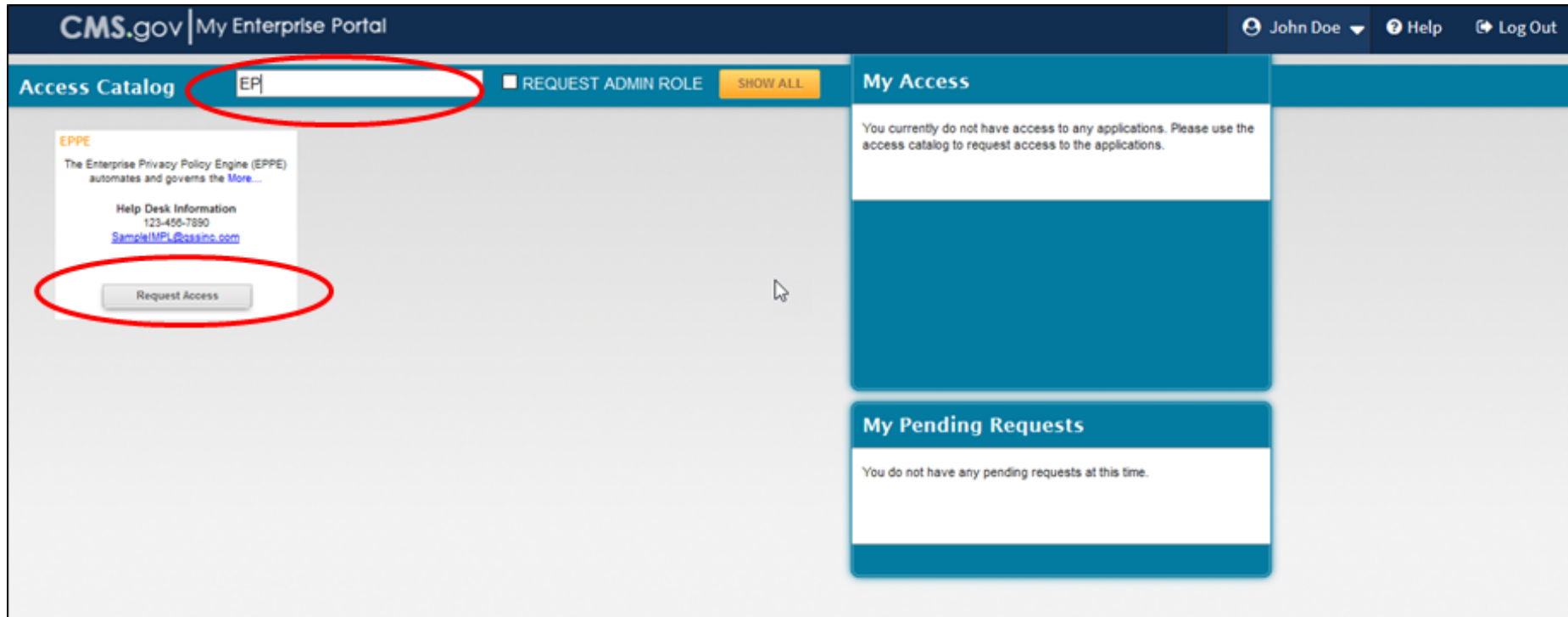
The **My Portal** page displays.



Click on **Request/Add Apps**

EPPE - Requesting Access to the EPPE Application

The **Access Catalog** page displays.



1. Begin typing “EPPE” in the **Access Catalog** field. Upon entering the first two letters, the EPPE application will appear.

2. Click **Request Access**.

EPPE - Requesting Access to the EPPE Application

The **Request New System Access** page displays.

My Access

- [Request New System Access](#)
- [View and Manage My Access](#)
- [Annual Certification](#)

Request New System Access

Select a System and then a role to request access.

Depending on your Level of Assurance (LOA) and the role that you request access to, to satisfy system security requirements you may need to complete [Identity Verification](#), establish credentials for [Multi-Factor Authentication \(MFA\)](#), or change your password the next time you login to the system. This may require you to provide additional information as part of the role request process. If applicable, please note that your request cannot be fulfilled until Identity Verification is complete and Multi-Factor Authentication (MFA) is established.

* System Description: EPPE-CMS's Enterprise Privacy Policy

* Role: Select the Role

- Select the Role
- EPPE Administrator
- EPPE Business Owner Representative
- EPPE Help Desk
- EPPE Microstrategy User
- EPPE User

Cancel

The **System Description** field is populated by default.

Click on the **Role** field and select **EPPE User** from the drop-down.

EPPE - Requesting Access to the EPPE Application

The **Request New System Access** page displays.

CMS.gov | My Enterprise Portal

Screen reader mode Off | Accessibility Settings

John Doe | Help | Log Out

My Access

- [Request New System Access](#)
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* System Description: EPPE-CMS's Enterprise Privacy Policy

* Role: EPPE User

Please submit role data

* EPPE Organization Name:

Notes to the Approver: Please enter any comments you want your Approver to see in the 'Notes to the Approver' field.

Cancel Submit

1. Enter the **EPPE Organization Name**.

2. **Notes to the Approver** is optional.

3. Click on **Submit**.

EIDM – New User/Request Access

After successfully gaining EIDM access credentials and requesting access to the EPPE application the user will be guided through the Remote Identity Proofing (RIDP) process.

RIDP is the process of validating sufficient information about you (e.g., credit history, personal demographic information, and other indicators) to uniquely identify you. If you are requesting electronic access to protected CMS information or systems, you must be identity proofed to gain access. CMS uses Experian, an external identification verification provider, to remotely perform identity proofing.

EIDM – New User/Request Access

Users may have already encountered RIDP through various interactions with banking systems, credit reporting agencies, and shipping companies. The Experian identity verification service is used by CMS to confirm your identity when users access a protected CMS Application. When users log in to the CMS system and request access to EPPE, they will be prompted to RIDP if they have not been previously identity proofed to the level of assurance required by the EPPE. Users will be asked to provide a set of core credentials which include:

- Full Legal Name
- Social Security Number (may be optional)
- Date of Birth
- Current Residential Address
- Personal Phone Number

EIDM – New User/Request Access

The Experian identity verification service will use the user's core credentials to locate their personal information in Experian and generate a set of questions, referred to as out-of-wallet questions. Experian will attempt to verify their identity to the appropriate level of assurance with the information they provided. Most users are able to complete the ID proofing process in less than five minutes. If users encounter problems with RIDP, they will be asked to contact Experian Support Services via phone to resolve any issues.

EPPE - Requesting Access to the EPPE Application

The **Identity Verification** page displays.

The screenshot shows the 'Identity Verification' page within the CMS.gov My Enterprise Portal. The page has a dark blue header with the CMS.gov logo and 'My Enterprise Portal' text. On the right of the header, there is a user profile 'John Doe' with a dropdown arrow, a 'Help' icon, and a 'Log Out' button. Below the header, there is a navigation sidebar on the left with the title 'My Access' and three links: 'Request New System Access', 'View and Manage My Access', and 'Annual Certification'. The main content area is titled 'Identity Verification' and contains a paragraph explaining the purpose of the verification process. Below this, there is a numbered list of three items. At the bottom of the main content area, there is a paragraph about the Terms and Conditions statement. At the very bottom, there are two buttons: a green 'Next' button and a blue 'Cancel' button.

My Access

- [Request New System Access](#)
- [View and Manage My Access](#)
- [Annual Certification](#)

Identity Verification

To protect your privacy, you will need to complete Identity Verification successfully, before requesting access to the selected role. Below are a few items to keep in mind.

1. Ensure that you have entered your legal name, current home address, primary phone number, date of birth and E-mail address correctly. We will only collect personal information to verify your identity with Experian, an external Identity Verification provider.
2. Identity Verification involves Experian using information from your credit report to help confirm your identity. As a result, you may see an entry called a "soft inquiry" on your Experian credit report. Soft inquiries do not affect your credit score and you do not incur any charges related to them.
3. You may need to have access to your personal and credit report information, as the Experian application will pose questions to you, based on data in their files. For additional information, please see the Experian Consumer Assistance website -<http://www.experian.com/help/>

If you elect to proceed now, you will be prompted with a Terms and Conditions statement that explains how your Personal Identifiable Information (PII) is used to confirm your identity. To continue this process, select 'Next'.

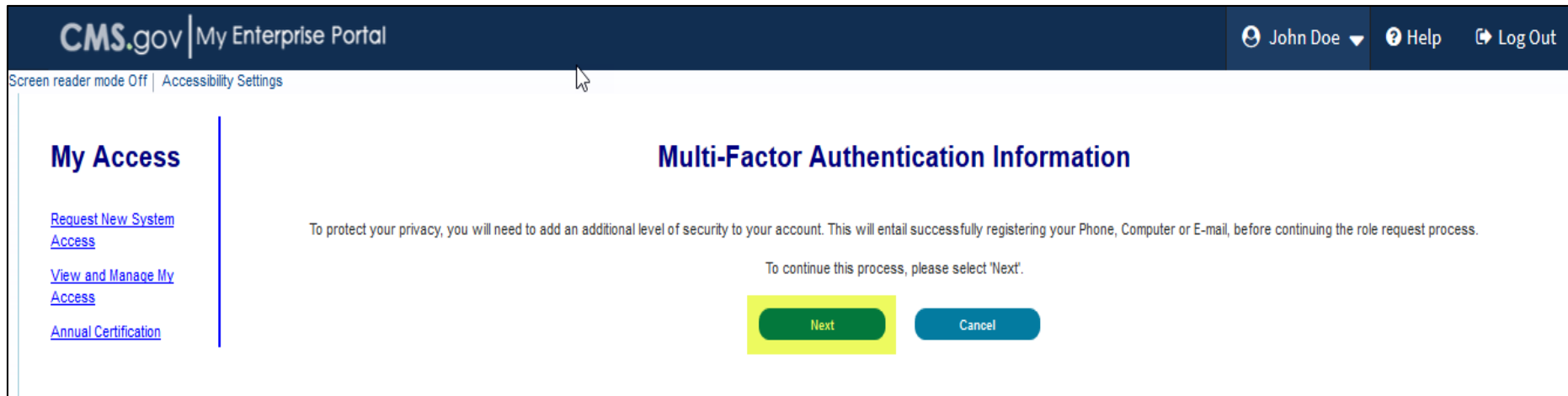
Next Cancel

By clicking on **Next** the Remote Identity Proofing (RIDP) process will be initiated.

Note: Because of privacy requirements additional RIDP pages cannot be displayed.

EPPE - Requesting Access to the EPPE Application

The **Multi-Factor Authentication (MFA) Information** page displays.



Click **Next**.

EPPE - Requesting Access to the EPPE Application

The **Register Your Phone, Computer or Email** page displays.

The screenshot shows the 'My Enterprise Portal' interface. On the left is a 'My Access' sidebar with links: 'Request New System Access', 'View and Manage My Access', and 'Annual Certification'. The main content area is titled 'Register Your Phone, Computer, or E-mail'. It contains an introductory paragraph about Multi-Factor Authentication (MFA), a list of four options with expandable arrows: 'Phone/Tablet/PC/Laptop', 'Text Message Short Message Service (SMS)', 'Interactive Voice Response (IVR)', and 'E-mail'. Below this is a note about the two-attempt limit. A dropdown menu for 'MFA Device Type' is highlighted, showing 'Phone/Tablet/PC/Laptop' as the selected option. Below the dropdown are input fields for 'Credential ID' and 'MFA Device Description', each preceded by an asterisk. At the bottom are 'Next' and 'Cancel' buttons.

CMS.gov | My Enterprise Portal

Screen reader mode Off | Accessibility Settings

John Doe ▼ Help Log Out

My Access

- [Request New System Access](#)
- [View and Manage My Access](#)
- [Annual Certification](#)

Register Your Phone, Computer, or E-mail

Adding a Security Code to your login also known as Multi-Factor Authentication (MFA) can make your login more secure by providing an extra layer of protection to your user name and password. You can associate the Security Code to your profile by registering your Phone, Computer or E-mail. Select the links below to find out more information about the options.

- Phone/Tablet/PC/Laptop
- Text Message Short Message Service (SMS)
- Interactive Voice Response (IVR)
- E-mail

Please note that you are only allowed two attempts to register your MFA device. If you are unable to register your device within two attempts please log out, then log back in to try again.

Select the MFA Device Type that you want to use to login to secure applications from the dropdown menu below.

* MFA Device Type: Phone/Tablet/PC/Laptop ▼

Enter the alphanumeric code that displays under the label Credential ID on your device.

* Credential ID:

* MFA Device Description:

Next Cancel

Select **Phone/Tablet/PC/Laptop** from the **MFA Device Type** dropdown list.

EPPE - Requesting Access to the EPPE Application

The **Register Your Phone, Computer, or E-mail** page displays.

CMS.gov | My Enterprise Portal

Screen reader mode Off | Accessibility Settings

John Doe | Help | Log Out

My Access

- [Request New System Access](#)
- [View and Manage My Access](#)
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- Phone/Tablet/PC/Laptop
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- Interactive Voice Response (IVR)
- E-mail

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Select the MFA Device Type that you want to use to login to secure applications from the dropdown menu below.

* MFA Device Type:

Enter the alphanumeric code that displays under the label Credential ID on your device.

* Credential ID:

* MFA Device Description:

VIP Access
Credential ID
VSST12574771
Security Code
076785
Symantec Validation & ID Protection

1. Click the copy button next to the Symantec **VIP Access/Credential ID**.

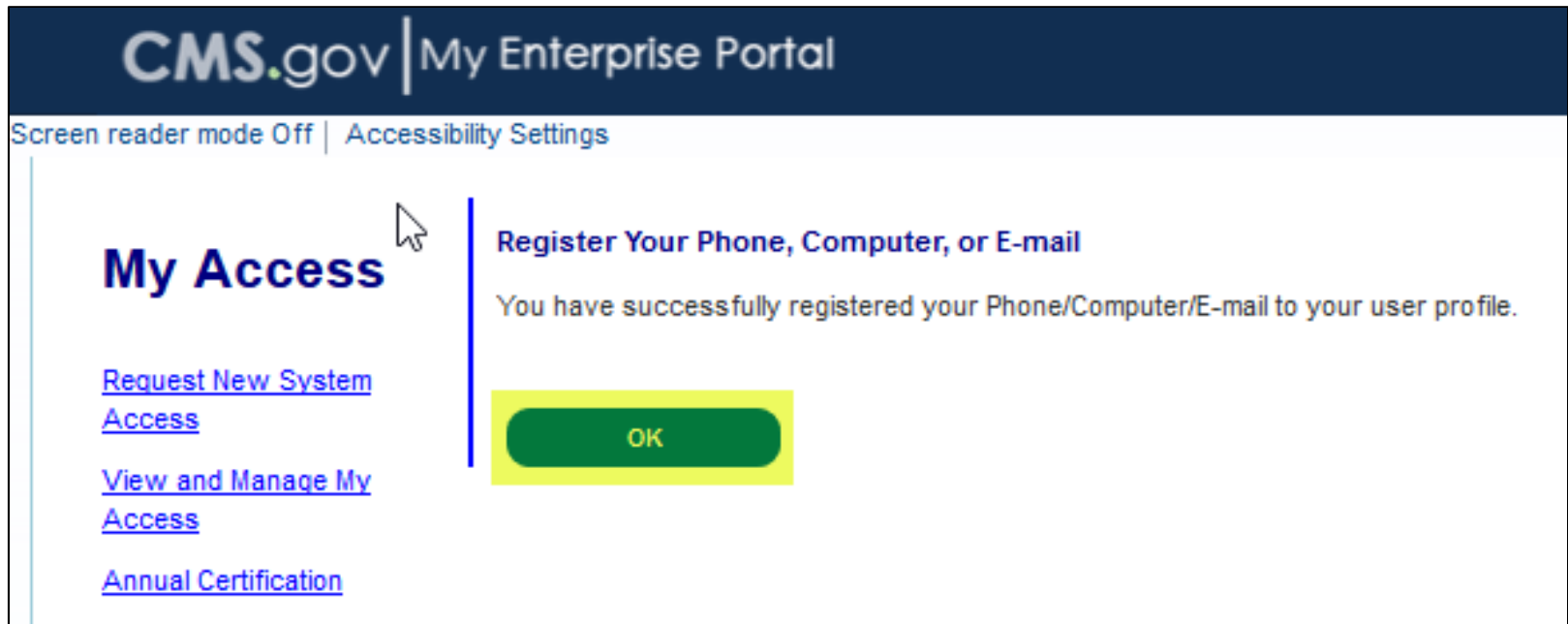
2. Paste the Credential ID into the **Credential ID** field.

3. Enter a **MFA Device Description**.

4. Click **Next**.

EPPE - Requesting Access to the EPPE Application

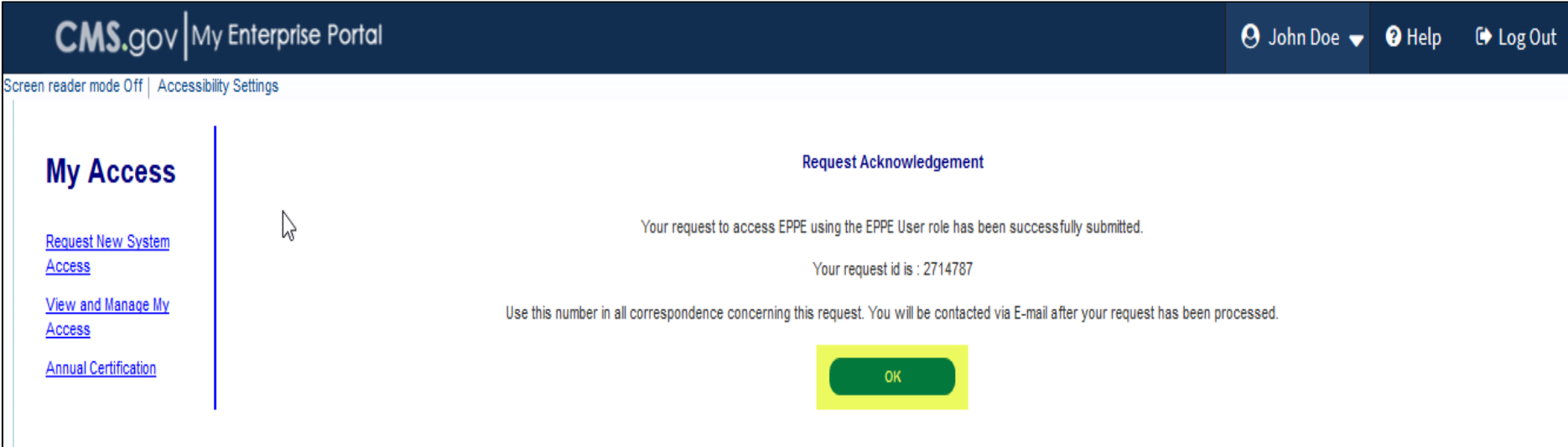
The **Confirmation** page displays.



Click on **OK**.

EPPE - Requesting Access to the EPPE Application

The **Request Acknowledgement** page displays.



The screenshot shows the CMS.gov My Enterprise Portal interface. The top navigation bar includes the CMS.gov logo, the text "My Enterprise Portal", and user options: "John Doe" with a dropdown arrow, "Help", and "Log Out". Below the navigation bar, there is a link for "Screen reader mode Off | Accessibility Settings". On the left side, there is a "My Access" section with a vertical blue line and four links: "Request New System Access", "View and Manage My Access", and "Annual Certification". The main content area is titled "Request Acknowledgement" and contains the following text: "Your request to access EPPE using the EPPE User role has been successfully submitted.", "Your request id is : 2714787", and "Use this number in all correspondence concerning this request. You will be contacted via E-mail after your request has been processed." At the bottom of the main content area, there is a green "OK" button.

Click on **OK**.

Note: Your request is issued an Request ID number. Use this number for all correspondence regarding this request.

EPPE - Requesting Access to the EPPE Application

The **Manage Access/Pending Requests** tab displays.

The screenshot shows the CMS.gov My Enterprise Portal interface. The top navigation bar includes the CMS.gov logo, the text 'My Enterprise Portal', and user information 'John Doe' with a dropdown arrow, a 'Help' icon, and a 'Log Out' button. Below the navigation bar, there is a sidebar on the left with the heading 'My Access' and links for 'Request New System Access', 'View and Manage My Access', and 'Annual Certification'. The main content area has two tabs: 'Manage Access' and 'Pending Requests(1)'. The 'Pending Requests' tab is active, showing a section titled 'Pending Requests' with the text 'Below is the summary of your pending requests'. Below this text is a table with the following data:

Systems	Role Requested	Request Status	Request ID	Date Requested	Cancel Request
EPPE Application	EPPE User	Pending	2714787	12/21/2017	Cancel

Below the 'Pending Requests' section is a section titled 'Rejected Requests' with the text 'Below is the summary of rejected requests.' Below this text is a table with the following data:

Systems	Role Requested	Request Status	Request ID	Date Requested	Date Rejected	Reason
There are no rejected requests at this time.						

The newly entered request is listed on the **Pending Requests** tab.

Click on **Log Out**.

Note: The request has to be approved. An email will be sent once the pending request was approved. After access is granted, log into to the **CMS Secure Portal**.

EPPE - Requesting an EPPE User Role

CMS.gov | Enterprise Portal

Applications Help About E-mail Alerts

CMS.gov | Enterprise Portal

john.doe

Tablet/PC/Laptop

Enter security code

[Trouble Accessing Security Code?](#)

☒ Agree to our [Terms & Conditions](#)

Login

[Forgot your User ID or your Password?](#)

New User Registration

VIP Access

Credential ID
VSST12574771

Security Code
076785

Symantec
VeriSign
&
ID Protection

Go to the **CMS.gov** website:

<https://portal.cms.gov>

1. Enter your Login Credentials.

2. Select **Phone/Tablet/PC/Laptop**.

3. Click the copy button next to the **Symantec VIP Access Security Code**.

4. Paste the **Security Code** into the **Security Code** field.

5. Click on **Log In**.

EPPE - Requesting an EPPE User Role

The **Welcome to CMS Enterprise Portal** page displays.

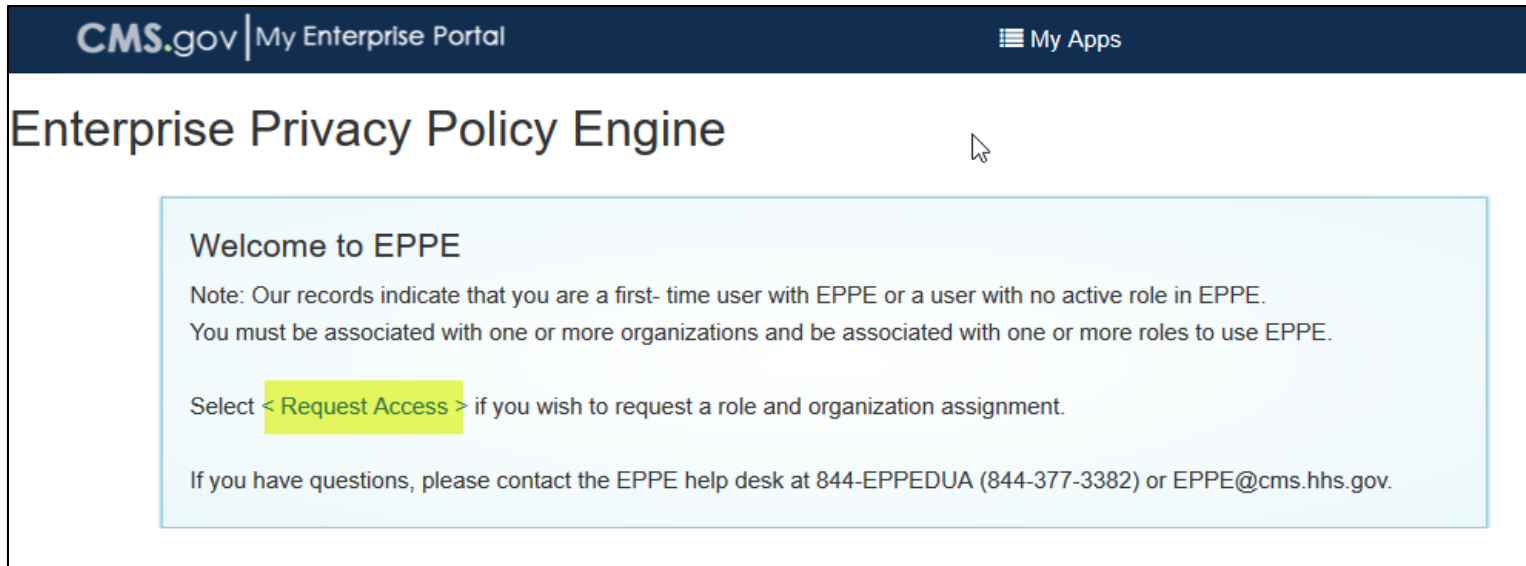


1. Click on **EPPE**.

2. Select **Application**.

EPPE - New User/Role Request

The **Welcome to EPPE** page displays.



The user requested access to the EPPE application previously, now the user must request the type of User Role needed for the system. The system will recognize a new user with no active role in EPPE.

Click the link to begin the **EPPE Role Request** process.

EPPE New User/ Role Request

The **EPPE Role Request** page displays.

REQUEST ROLE IN EPPE

Organization Name *: [Cannot locate your Organization?](#)

Role *:

Add

YOUR SELECTIONS

S.No.	Organization Name	Role	Data Dissemination System	Action
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Exit

1. Enter the **Organization Name**. Entering at least three characters of the name will display a list of organization names to choose from.

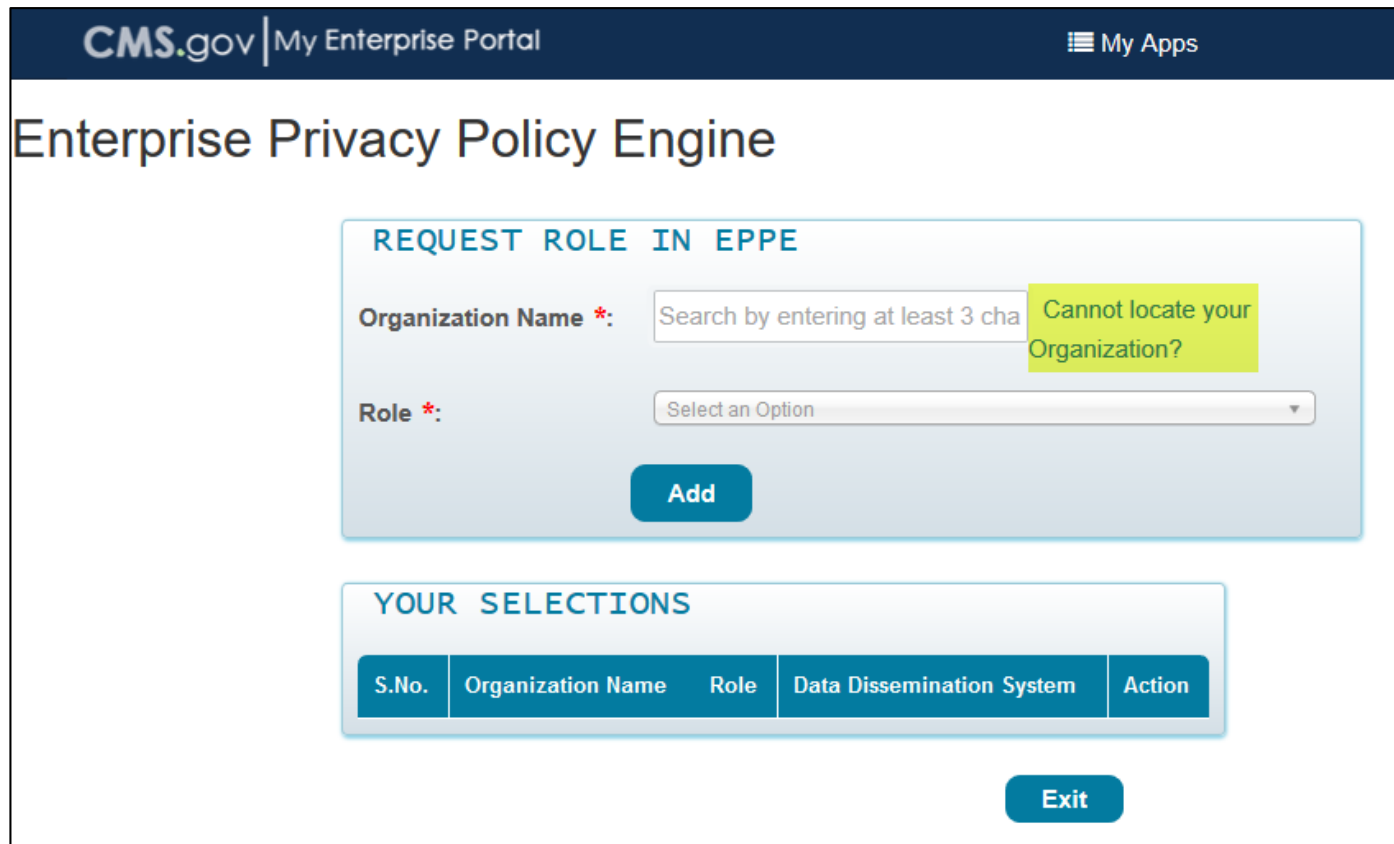
2. Select the appropriate **Role**.

3. Click on **Add**.

Note: A selection from the results' dropdown list has to be made.

EPPE New User/ Role Request

The **EPPE Role Request** page displays.



The screenshot shows the 'Enterprise Privacy Policy Engine' (EPPE) interface. At the top, there is a header with 'CMS.gov | My Enterprise Portal' and 'My Apps'. The main title is 'Enterprise Privacy Policy Engine'. Below this, there is a section titled 'REQUEST ROLE IN EPPE'. This section contains two input fields: 'Organization Name *' with a search prompt 'Search by entering at least 3 cha' and a link 'Cannot locate your Organization?' (highlighted in yellow), and 'Role *' with a dropdown menu 'Select an Option'. An 'Add' button is located below these fields. Below the 'REQUEST ROLE IN EPPE' section is a section titled 'YOUR SELECTIONS' which contains a table with the following headers: 'S.No.', 'Organization Name', 'Role', 'Data Dissemination System', and 'Action'. An 'Exit' button is located at the bottom right of the page.

S.No.	Organization Name	Role	Data Dissemination System	Action
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If the Organization is not listed, click the **Cannot locate the Organization?** link to submit a request to add an organization.

EPPE - New User/ Role Request

CMS.gov | My Enterprise Portal

My Apps

Enterprise Privacy Policy Engine

REQUEST ROLE IN EPPE

Organization Name *: CENTERS FOR MEDICARE AND MEDICAID SERVICES (CMS) Cannot locate your Organization?

Role *: DATA ENTRY

Add

YOUR SELECTIONS

S.No.	Organization Name	Role	Data Dissemination System	Action
1	CENTERS FOR MEDICARE AND MEDICAID SERVICES (CMS)	DATA ENTRY		Edit Remove

Submit Exit

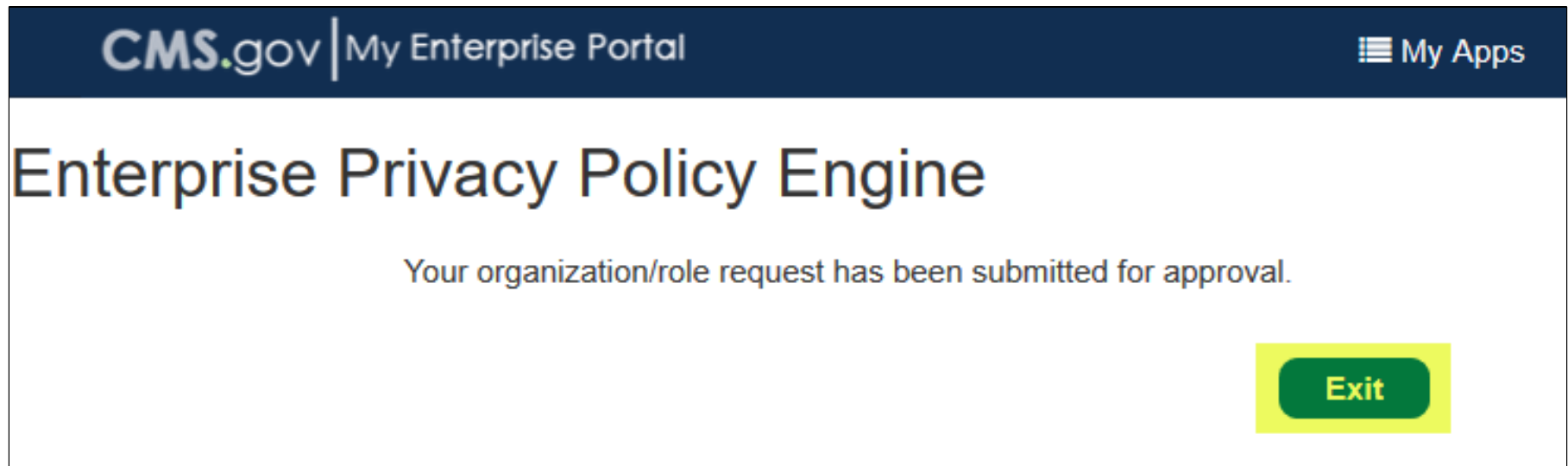
Multiple roles can be requested.

1. You may edit the role request by clicking on **Edit**.

2. Remove a role request from the selection table by clicking on **Remove**.

3. After adding the role(s) to the selection table, click on **Submit**.

EPPE - New User/ Role Request



Click on **Exit**.

Note: The EPPE Admin now has to approve the role(s) request. An email will be sent once the role has been approved.

EPPE - New User/ Role Request



EPPE Help Desk Contact Information

Hours of Operation: Monday – Friday 9:00 AM to 6:00 PM EST

844-EPPE-DUA (844-377-3382)

eppe@cms.hhs.gov