Dear Medicare Beneficiary:

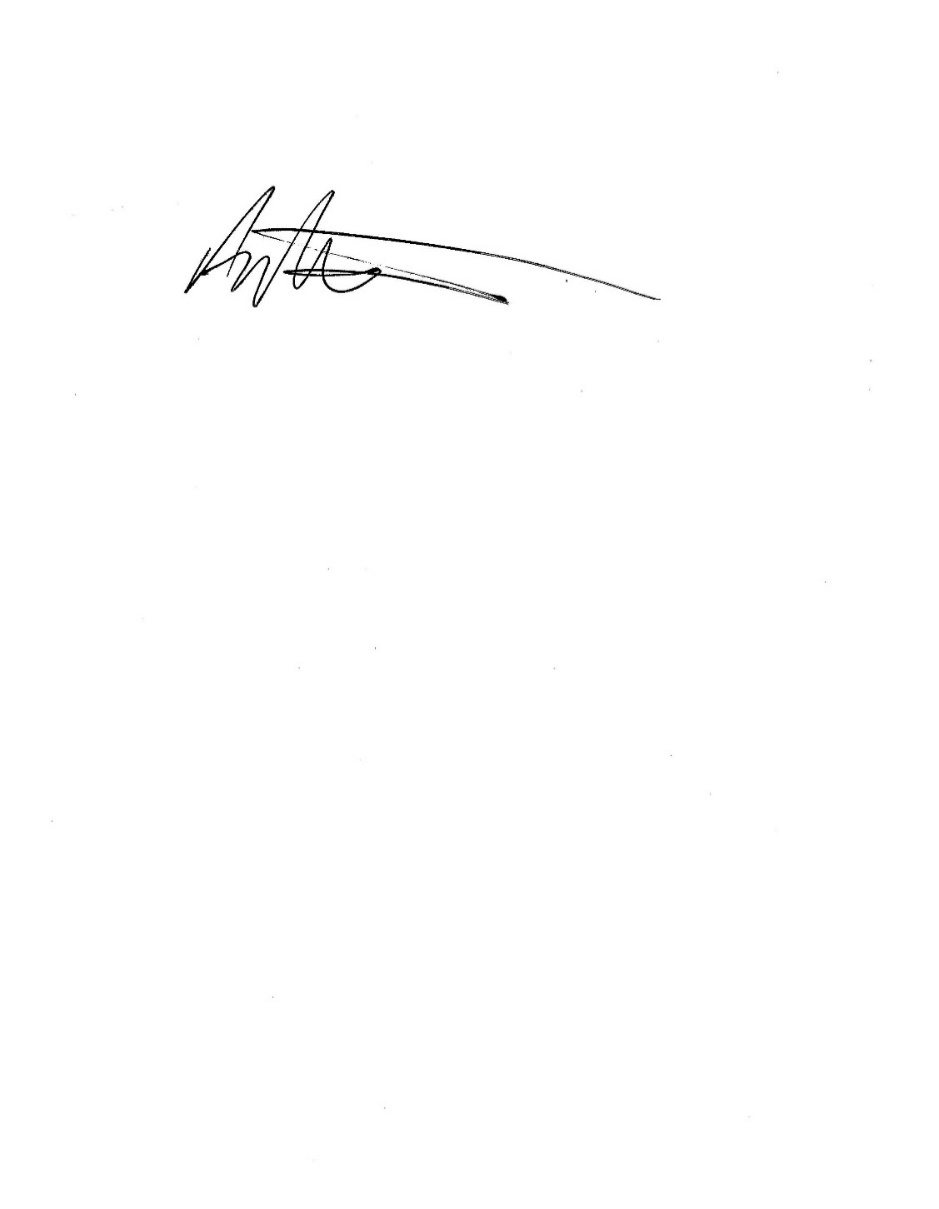
In a few days, you will receive a questionnaire in the mail called the “Medicare Experience Survey.” When it arrives, we would greatly appreciate it if you would take the time to fill out this questionnaire. As a person with Medicare, you deserve to get the highest quality medical care when you need it, from doctors that you trust. The Centers for Medicare & Medicaid Services (CMS) is the federal agency that administers the Medicare program, and its responsibility is to ensure that you get high quality care at a reasonable price. One of the ways CMS can fulfill this responsibility is to find out directly from you about the care you are currently receiving under the Medicare program.

The questionnaire will be for a survey CMS is conducting of people with Medicare about the health care services they received in 2018. If you have changed plans for 2019, please answer the questions in the survey thinking about your experiences in the last six months of 2018. Your name was selected at random by CMS from among Medicare enrollees. The accuracy of the results depends on getting answers from you and others selected for this survey. This is your opportunity to help us serve you better. All information you provide will be held in confidence by CMS and is protected by the Privacy Act. **You do not have to participate in this survey. Your help is voluntary, and your decision to participate or not to participate will have no effect on your Medicare benefits.**

We hope that you will take the opportunity to answer the survey. Your knowledge and experiences could help other people with Medicare to make more informed health care choices. IMPAQ International is a survey organization working with CMS to carry out this survey. If you have any questions about the survey, please call IMPAQ International toll-free at

1-888-942-2477 anytime from 9:00 am to 9:00 pm your local time. Thank you for your help with this important survey.

Sincerely,



Amy Larrick Chavez-Valdez

Director

Medicare Drug Benefit and C&D Data Group