

MAIN STUDY - ROUND 22  
 COMMUNITY COMPONENT  
 AC. PROVIDER PROBES/ACCESS TO CARE

BOX AC1AA	IF SP DECEASED OR INSTITUTIONALIZED, GO TO <b>BOX HS1A</b> .
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THIS SECTION IS FOR SUPPLEMENTAL SAMPLE SPs AND SPs WHO DID NOT REPORT CURRENT ROUND ER, OP, AND/OR MP VISITS.

BOX AC1A	<p>a. SUPPLEMENTAL SAMPLE SPs GO TO ACINTRO. OTHERWISE, GO TO b.</p> <p>b. IF AC3-AC6 ALREADY ASKED THIS ROUND FOR CURRENT ROUND ER VISIT, GO TO <b>BOX AC1C</b>.                  IF SP HAD ER VISIT ADDED BEFORE MP THROUGH CTRL/I OR IF SP HAD ER VISIT IN THE 2 PREVIOUS ROUNDS AND AC3-AC6 NOT ASKED THIS ROUND, GO TO AC3-AC6.</p> <p>IF SP DID NOT HAVE ANY ER VISITS IN CURRENT AND 2 PREVIOUS ROUNDS, GO TO <b>BOX AC1C</b>.</p>
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ACINTRO. The next questions are about different medical services (you/SP) may have used since (REF. DATE).

[PRESS ENTER TO CONTINUE.]

AC1. Since (REF. DATE), did (you/SP) go to a hospital emergency room for medical care?

- ERVISIT**
- YES ..... 1 (AC2)
  - NO ..... 2 (AC8)
  - REFUSED ..... -7 (AC8)
  - DON'T KNOW ..... -8 (AC8)

AC2. Think about the most recent time (you/SP) went to a hospital emergency room. What condition or problem caused (you/SP) to go to the emergency room?

**CONDTION**  
**CONDAC2**

AC3. [I have a few more questions about visits that (you/SP) had in the past.  
[Think about the most recent time (you/SP) went to a hospital emergency room.] Did (you/SP) have an appointment for (that visit?)/[(your/his/her) most recent visit to the emergency room?]

**ERAPPT** YES ..... 1 (AC5)  
NO ..... 2 (AC4)  
REFUSED ..... -7 (AC4)  
DON'T KNOW ..... -8 (AC4)

AC4. Did a doctor or other medical person working for a doctor tell (you/SP) that (you/he/she) should go to the emergency room for that visit?

**ERDRTEL** YES ..... 1  
NO ..... 2  
REFUSED ..... -7  
DON'T KNOW ..... -8

AC5. From the time (you/SP) arrived until the time (you/he/she) left, about how long did the visit to the hospital emergency room take altogether?

HOURS ONLY ..... 1      NUMBER OF HOURS \_\_\_\_\_  
MINUTES ONLY ..... 2      NUMBER OF MINUTES \_\_\_\_\_  
HOURS AND MINUTES ..... 3  
REFUSED ..... -7      **ERVLHRS**  
DON'T KNOW ..... -8      **ERVLMIN**  
**ERVLUNT**

AC6. How much of that time was spent waiting before (you/SP) saw a doctor or some other medical person?

DID NOT HAVE TO WAIT ..... 0      NUMBER OF HOURS \_\_\_\_\_  
HOURS ONLY ..... 1      NUMBER OF MINUTES \_\_\_\_\_  
MINUTES ONLY ..... 2  
HOURS AND MINUTES ..... 3      **ERVWHR**  
REFUSED ..... -7      **ERVWMIN**  
DON'T KNOW ..... -8  
**ERVWUNT**

BOX AC1B	IF SP IS IN THE SUPPLEMENTAL SAMPLE, GO TO AC7. OTHERWISE, GO TO <b>BOX AC1C.</b>
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AC7. (Were you/Was SP) admitted to the hospital from the emergency room?

**ERADMT** YES ..... 1  
NO ..... 2  
REFUSED ..... -7  
DON'T KNOW ..... -8

BOX AC1C	<p>a. SUPPLEMENTAL SAMPLE SPS GO TO AC8. OTHERWISE, GO TO b.</p> <p>b. IF AC9-AC16 ALREADY ASKED THIS ROUND FOR CURRENT ROUND OP VISIT, GO TO <b>BOX AC1E</b>.</p> <p>IF SP HAD OP VISIT ADDED BEFORE MP THROUGH CTRL/I OR IF SP HAD OP VISIT IN THE 2 PREVIOUS ROUNDS AND AC9, AC12-AC16 NOT ASKED THIS ROUND, GO TO AC9, AC12-AC16.</p> <p>IF SP DID NOT HAVE ANY OP VISITS IN CURRENT AND 2 PREVIOUS ROUNDS, GO TO <b>BOX AC1E</b>.</p>
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AC8. Since (REF. DATE), did (you/SP) go to a hospital clinic or outpatient department?  
[DO NOT INCLUDE HOSPITAL INPATIENT STAYS.]

<b>OPDVISIT</b>	YES .....	1 (AC9)
	NO .....	2 (AC17)
	REFUSED .....	-7 (AC17)
	DON'T KNOW .....	-8 (AC17)

AC9. [I have a few more questions about visits that (you/SP) had in the past.]  
Think about the most recent time (you/SP) went to a hospital clinic or outpatient department. What was the reason (you/SP) went to the hospital clinic or outpatient department?  
[CODE ALL THAT APPLY. PRESS CTRL/L TO LEAVE SCREEN.]

<b>OPDMCOND</b>	MEDICAL CONDITION NAMED .....	1
<b>OPDTESTS</b>	TESTS .....	2
<b>OPDFOLUP</b>	FOLLOWUP .....	3
<b>OPDCHKUP</b>	CHECKUP .....	4
<b>OPDRFRL</b>	REFERRAL .....	5
<b>OPDSURGY</b>	SURGERY .....	6
<b>OPDPSHOT</b>	OTHER (SPECIFY) .....	91
<b>OPDTSHOT</b>	REFUSED .....	-7
<b>OPDPMED</b>	DON'T KNOW .....	-8
<b>OPDOTHER</b>		
<b>OPDOTHOS</b>		

BOX AC1D	IF SUPP. SAMPLE AND AC9 = 1 OR/AND 6, GO TO AC11. OTHERWISE, IF SP IN THE SUPPLEMENTAL SAMPLE, GO TO AC10. IF SP NOT IN THE SUPPLEMENTAL SAMPLE, GO TO AC12.
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AC10. Was that for a specific condition?

<b>OPDSCOND</b>	YES .....	1 (AC11)
	NO .....	2 (AC12)
	REFUSED .....	-7 (AC12)
	DON'T KNOW .....	-8 (AC12)

AC11. What (was the) condition (required the surgery?)  
 [ENTER ALL CONDITIONS.]  
**CONDTION**  
**CONDAC11**

AC12. Did (you/SP) have an appointment for this visit to the hospital clinic or outpatient department, or did (you/he/she) just walk in?

**OPDAPPT**

APPOINTMENT .....	1 (AC13)
WALKED IN .....	2 (AC15)
REFUSED .....	-7 (AC15)
DON'T KNOW .....	-8 (AC15)

AC13. Did someone at the hospital clinic or outpatient department tell (you/SP) when to come back during an earlier visit, or did (you/SP) call for an appointment?

**OPDDRTEL**

TOLD TO COME BACK DURING	
EARLIER VISIT .....	1 (AC15)
CALLED FOR AN APPOINTMENT .....	2 (AC14)
REFUSED .....	-7 (AC15)
DON'T KNOW .....	-8 (AC15)

AC14. How long did (you/SP) have to wait for the appointment -- about how many days, weeks, or months?

**OPDAWUNT**

DID NOT HAVE TO WAIT .....	0 (AC15)
DAYS .....	1 (a)
WEEKS .....	2 (b)
MONTHS .....	3 (c)
REFUSED .....	-7 (AC15)
DON'T KNOW .....	-8 (AC15)

**OPDAWDAY** a. NUMBER OF DAYS \_\_\_\_\_  
**OPDAWWKS** b. NUMBER OF WEEKS \_\_\_\_\_  
**OPDAWMOS** c. NUMBER OF MONTHS \_\_\_\_\_

AC15. From the time (you/SP) arrived until the time (you/he/she) left, about how long did the visit to the hospital clinic or outpatient department take altogether?

**OPDVLUNT**

HOURS ONLY .....	1 (a)
MINUTES ONLY .....	2 (b)
HOURS AND MINUTES .....	3 (a & b)
REFUSED .....	-7 (AC16)
DON'T KNOW .....	-8 (AC16)

**OPDVLHRS** a. NUMBER OF HOURS \_\_\_\_\_  
**OPDVLMIN** b. NUMBER OF MINUTES \_\_\_\_\_

AC16. How much of that time was spent waiting before (you/SP) saw a doctor or some other medical person?

**OPDVWUNT** DID NOT HAVE TO WAIT ..... 0 **BOX AC1E**  
 HOURS ONLY ..... 1 (a)  
 MINUTES ONLY ..... 2 (b)  
 HOURS AND MINUTES ..... 3 (a & b)  
 REFUSED ..... -7 **BOX AC1E**  
 DON'T KNOW ..... -8 **BOX AC1E**

**OPDVWHRS** a. NUMBER OF HOURS \_\_\_\_\_  
**OPDVWMIN** b. NUMBER OF MINUTES \_\_\_\_\_

BOX AC1E	<p>a. SUPPLEMENTAL SAMPLE SPs GO TO AC17. OTHERWISE, GO TO b.</p> <p>*FOR THE FOLLOWING, "MOST RECENT MP VISIT" IS DEFINED AS <u>AN MP VISIT WHERE MP6a=2 OR MISSING AND PROVIDER ROSTER SPECIALTY (PROVSPEC)=2 (MD).</u></p> <p>b. IF AC20-AC36 ALREADY ASKED THIS ROUND FOR CURRENT ROUND MP VISIT, GO TO <b>BOX OM1A</b>.</p> <p>IF SP HAD MP VISIT IN THE 2 PREVIOUS ROUNDS <u>AND</u> AC20, AC21, AC24-AC36 NOT ASKED THIS ROUND, GO TO AC20, AC21, AC24-AC36.</p> <p>IF SP DID NOT HAVE ANY MP VISITS* IN CURRENT AND 2 PREVIOUS ROUNDS, GO TO BOX AC1G.</p>
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AC17. (Have you/Has SP) ever been a resident or patient in a nursing home or similar place?

**NHRESEVR** YES ..... 1 (AC18)  
 NO ..... 2 (AC19)  
 REFUSED ..... -7 (AC19)  
 DON'T KNOW ..... -8 (AC19)

AC18. When (were you/was SP) last a resident or patient in a nursing home or similar place?

**NHLRESMM** MONTH ( ) YEAR 19 ( )  
**NHLRESYY**

AC19. Next, I want to ask about (your/SP's) visits to doctors since (REF. DATE). (Have you/has SP) seen a medical doctor since (REF. DATE)?

**MDVISIT** YES ..... 1 (AC20)  
 NO ..... 2 **BOX AC1G**  
 REFUSED ..... -7 **BOX AC1G**  
 DON'T KNOW ..... -8 **BOX AC1G**

- AC20. [I have a few more questions about visits that (you/SP) had in the past.]  
Think about the most recent time (you/SP) saw a medical doctor somewhere other than at home or at a hospital.  
What was the doctor's specialty?

**MDSPCLTY**  
**MDSPCLOS**

- AC21. What was the reason (you/SP) saw the doctor?  
[CODE ALL THAT APPLY. PRESS CTRL/L TO LEAVE SCREEN.]

<b>MDMCOND</b>	MEDICAL CONDITION NAMED .....	1
<b>MDTESTS</b>	TESTS .....	2
<b>MDFOLUP</b>	FOLLOWUP .....	3
<b>MDCHKUP</b>	CHECKUP .....	4
<b>MDRFRL</b>	REFERRAL .....	5
<b>MDSURGY</b>	SURGERY .....	6
<b>MDPSHOT</b>	OTHER (SPECIFY) .....	91
<b>MDTSHOT</b>	REFUSED .....	-7
<b>MDPMED</b>	DON'T KNOW .....	-8
<b>MDOTHER</b>		
<b>MDOTHOS</b>		

BOX AC1F	IF SUPP. SAMPLE AND AC21 = 1 AND/OR 6, GO TO AC23. OTHERWISE, IF SP IN THE SUPPLEMENTAL SAMPLE, GO TO AC22; IF SP NOT IN THE SUPPLEMENTAL SAMPLE, GO TO AC24.
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- AC22. Was that for a specific condition?

<b>MDSCOND</b>	YES .....	1 (AC23)
	NO .....	2 (AC24)
	REFUSED .....	-7 (AC24)
	DON'T KNOW .....	-8 (AC24)

- AC23. What (was the) condition (required the surgery)?  
[ENTER ALL CONDITIONS.]

**CONDTION**  
**CONDAC23**

- AC24. Did (you/SP) have an appointment for this visit with the doctor, or did (you/he/she) just walk in?

<b>MDAPPT</b>	APPOINTMENT .....	1 (AC25)
	WALKED IN .....	2 (AC27)
	REFUSED .....	-7 (AC27)
	DON'T KNOW .....	-8 (AC27)

AC25. Did someone in the doctor's office tell (you/SP) when to come back during an earlier visit, or did (you/SP) call for an appointment?

<b>MDDRTEL</b>	TOLD TO COME BACK DURING	
	EARLIER VISIT .....	1 (AC27)
	CALLED FOR AN APPOINTMENT .....	2 (AC26)
	REFUSED .....	-7 (AC27)
	DON'T KNOW .....	-8 (AC27)

AC26. How long did (you/SP) have to wait for the appointment with the medical doctor -- about how many days, weeks, or months?

<b>MDAWUNT</b>	DID NOT HAVE TO WAIT .....	0 (AC27)
	DAYS .....	1 (a)
	WEEKS .....	2 (b)
	MONTHS .....	3 (c)
	REFUSED .....	-7 (AC27)
	DON'T KNOW .....	-8 (AC27)

<b>MDAWDAY</b>	a. NUMBER OF DAYS _____
<b>MDAWWKS</b>	b. NUMBER OF WEEKS _____
<b>MDAWMOS</b>	c. NUMBER OF MONTHS _____

AC27. From the time (you/SP) arrived until the time (you/he/she) left, about how long did this visit to the medical doctor take altogether?

<b>MDVLUNT</b>	HOURS ONLY .....	1 (a)
	MINUTES ONLY .....	2 (b)
	HOURS AND MINUTES .....	3 (a & b)
	REFUSED .....	-7 (AC28)
	DON'T KNOW .....	-8 (AC28)

<b>MDVLHRS</b>	a. NUMBER OF HOURS ____ _____
<b>MDVLMIN</b>	b. NUMBER OF MINUTES _ _____

AC28. How much of that time was spent waiting before (you/SP) saw a doctor or some other medical person?

<b>MDVWUNT</b>	DID NOT HAVE TO WAIT .....	0 <b>BOX AC1FF</b>
	HOURS ONLY .....	1 (a)
	MINUTES ONLY .....	2 (b)
	HOURS AND MINUTES .....	3 (a & b)
	REFUSED .....	-7 <b>BOX AC1FF</b>
	DON'T KNOW .....	-8 <b>BOX AC1FF</b>

<b>MDVWHRS</b>	a. NUMBER OF HOURS _____
<b>MDVWMIN</b>	b. NUMBER OF MINUTES _____

GO TO **BOX AC1FF**

BOX AC1FF	IF AC25=1, GO TO <b>BOX AC1G</b> . Otherwise, go to AC28a.
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AC28a. Was the doctor that (you/SP) saw (your/his/her) first choice?

<b>MDVCHOIC</b>	YES .....	1 <b>BOX AC1G</b>
	NO .....	2 (AC28b)
	REFUSED .....	-7 ( <b>BOX AC1G</b> )
	DON'T KNOW .....	-8 ( <b>BOX AC1G</b> )

AC28b. Why didn't (you/SP) see the doctor that was (your/her/his) first choice?  
[RECORD VERBATIM. PRESS ENTER TO LEAVE SCREEN.]

_____	<b>MDVCHVB1</b>
_____	<b>MDVCHVB2</b>
_____	<b>MDVCHVB3</b>

AC29-AC31: MOVED TO SECTION HS.

AC32 OMITTED.

BOX AC1G	IF SP IN MEDICARE HMO PLAN, GO TO INTRO ABOVE AC33. OTHERWISE, GO TO <b>BOX AC3</b> .
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AC33. The following questions are about medical services that (you have/SP has) received through (CURRENT MEDICARE HMO PLAN NAME).

While a member of (CURRENT MEDICARE HMO PLAN NAME), (have you/has SP) had difficulty in obtaining referrals for the services of a specialist or other medical care provider within (CURRENT MEDICARE HMO PLAN NAME) that (you/SP) thought were necessary?

<b>MHREFDIF</b>	YES .....	1 (AC34a)
	NO .....	2 (AC36)
	N/A, HAVEN'T TRIED TO OBTAIN REFERRAL .....	3 (AC36)
	REFUSED .....	-7 (AC36)
	DON'T KNOW .....	-8 (AC36)

Question AC34 omitted in Round 22.

AC34a. What kind of specialist or medical provider was this?

DISPLAY SPECIALTY CODE LIST SHOWN IN ATTACHMENT AC2.

**MHSPCLTY**  
**MHSPCLOS**

AC35. What kind of difficulty did (you/SP) have?  
[CODE ALL THAT APPLY.]

<b>MHNOAUTH</b>	HMO WOULDN'T AUTHORIZE SERVICE .....	1
<b>MHWAITLG</b>	THE WAIT FOR APPOINTMENT WAS TOO LONG .....	2
<b>MHNOCONV</b>	PROVIDER'S LOCATION WAS NOT CONVENIENT .....	3
<b>MHNOREFR</b>	DOCTOR/HMO WOULDN'T GIVE SP REFERRAL TO SEE PROVIDER SP WANTED TO SEE .....	4
<b>MHNOLIKE</b>	SP DIDN'T LIKE/NOT CONFIDENT IN PROVIDER HMO REFERRED SP TO .....	5
<b>MHBADHRS</b>	PROVIDER'S OFFICE HOURS WERE NOT CONVENIENT .....	6
<b>MHOTHER</b>	OTHER (SPECIFY) _____	91
<b>MHOTHOS</b>	REFUSED .....	-7
	DON'T KNOW .....	-8

AC36. Has (CURRENT MEDICARE HMO PLAN NAME) ever refused to pay for emergency treatment that (you/SP) felt was necessary?

<b>MHREFPAY</b>	YES .....	1
	NO .....	2
	REFUSED .....	-7
	DON'T KNOW .....	-8

BOX AC3	GO TO <b>BOX HS1A</b> .
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AC1. ACCESS TO CARE  
(QUESTION AC20)

MD SPECIALTY CODE LIST

1. ALLERGY & IMMUNOLOGY
2. ANESTHESIOLOGY
3. CARDIOLOGY (HEART)
5. DERMATOLOGY (SKIN)
6. EMERGENCY ROOM PHYSICIAN
7. ENDOCRINOLOGY & METABOLISM (DIABETES & THYROID)
8. FAMILY PRACTICE
9. GASTROENTEROLOGY
10. GENERAL PRACTICE
11. GENERAL SURGERY
12. GERIATRICS (ELDERLY)
13. GYNECOLOGY – OBSTETRICS
14. HEMATOLOGY (BLOOD)
15. HOSPITAL RESIDENCE
16. INTERNAL MEDICINE
17. NEPHROLOGY (KIDNEYS)
18. NEUROLOGY
19. NUCLEAR MEDICINE
20. ONCOLOGY (TUMORS, CANCER)
21. OPHTHALMOLOGY (EYES)
22. ORTHOPEDICS
24. OSTEOPATHY (DO)
25. OTORHINOLARYNGOLOGY (EAR, NOSE, THROAT)
26. PATHOLOGY
27. PHYS MED/REHAB
28. PLASTIC SURGERY
29. PROCTOLOGY
30. PSYCHIATRY/PSYCHIATRIST
31. PULMONARY (LUNGS)
32. RADIOLOGY
33. RHEUMATOLOGY
34. THORACIC SURGERY (CHEST)
35. UROLOGY
91. OTHER DR SPECIALTY (SPECIFY)

AC2. ACCESS TO CARE  
(QUESTION AC34a)

MD SPECIALTY CODE LIST

MD PROVIDERS

1. ALLERGY & IMMUNOLOGY
3. CARDIOLOGY (HEART)
5. DERMATOLOGY (SKIN)
7. ENDOCRINOLOGY & METABOLISM (DIABETES & THYROID)
9. GASTROENTEROLOGY
11. GENERAL SURGERY
12. GERIATRICS (ELDERLY)
13. GYNECOLOGY – OBSTETRICS
14. HEMATOLOGY (BLOOD)
16. INTERNAL MEDICINE
17. NEPHROLOGY (KIDNEYS)
18. NEUROLOGY
20. ONCOLOGY (TUMORS, CANCER)
21. OPHTHALMOLOGY (EYES)
22. ORTHOPEDICS
24. OSTEOPATHY (DO)
25. OTORHINOLARYNGOLOGY (EAR, NOSE, THROAT)
26. PATHOLOGY
27. PHYS MED/REHAB
28. PLASTIC SURGERY
29. PROCTOLOGY
30. PSYCHIATRY/PSYCHIATRIST
31. PULMONARY (LUNGS)
33. RHEUMATOLOGY
35. UROLOGY

NON-MD PROVIDERS

36. AUDIOLOGIST
37. CHIROPRACTOR
38. DENTIST
39. OPTOMETRIST
40. PHYSICAL THERAPIST
41. PSYCHOLOGIST
  
91. OTHER DR SPECIALTY (SPECIFY)