

**Table 5.1 Indicators of Access to Care for Noninstitutionalized Medicare Beneficiaries, by Age and by Gender and Age, 1999**

Community-Only Residents<sup>1</sup>

Indicator of Access to Care	Total	All Medicare Beneficiaries				Male				Total	Female				Total
		< 65	65 - 74	75 - 84	85 +	< 65	65 - 74	75 - 84	85 +		< 65	65 - 74	75 - 84	85 +	
<b>Beneficiaries (in 000s)</b>	38,035	5,038	17,520	11,961	3,517	2,901	8,078	4,886	1,127	16,993	2,137	9,442	7,072	2,389	21,040
	121	77	137	95	71	61	97	70	38	114	42	118	83	59	125
<b>Beneficiaries as a Percent of Column Total</b>															
<b>Access to Care</b>															
<b>Usual Source of Care</b>															
None <sup>2</sup>	5.72	7.23	6.05	4.63	5.60	9.33	7.07	4.78	5.51	6.69	4.38	5.18	4.53	5.64	4.93
	0.21	0.57	0.36	0.25	0.52	1.00	0.59	0.45	0.96	0.34	0.48	0.51	0.34	0.66	0.27
Doctor's office	70.14	62.78	69.05	73.34	75.20	58.42	66.27	70.50	73.49	66.63	68.70	71.42	75.30	76.01	72.97
	0.63	1.41	0.83	0.78	1.02	1.98	1.17	1.03	1.79	0.79	1.64	0.98	0.89	1.16	0.69
Doctor's clinic	10.12	11.30	10.27	9.81	8.72	11.04	10.01	9.26	8.01	9.84	11.65	10.50	10.19	9.05	10.35
	0.45	0.86	0.55	0.60	0.81	1.17	0.72	0.75	0.95	0.55	1.29	0.59	0.68	0.97	0.48
HMO <sup>3</sup>	7.39	4.74	8.56	7.29	5.72	4.17	8.67	7.88	7.08	7.57	5.52	8.46	6.89	5.08	7.25
	0.32	0.55	0.46	0.41	0.43	0.60	0.63	0.53	0.93	0.40	0.78	0.57	0.50	0.47	0.36
Hospital OPD/ER <sup>4</sup>	2.45	5.96	2.22	1.50	1.75	6.35	2.45	1.63	1.07	2.79	5.43	2.02	1.42	2.07	2.17
	0.13	0.56	0.19	0.16	0.30	0.80	0.32	0.28	0.33	0.22	0.75	0.25	0.21	0.44	0.17
Other clinic/health center	4.18	7.99	3.85	3.42	3.02	10.70	5.53	5.95	4.85	6.49	4.31	2.41	1.67	2.15	2.33
	0.18	0.56	0.31	0.28	0.43	0.90	0.53	0.60	0.95	0.31	0.61	0.33	0.19	0.41	0.22
<b>Difficulty Obtaining Care</b>															
Yes	3.99	11.03	3.07	2.82	2.46	10.66	2.87	2.92	2.29	4.17	11.54	3.25	2.74	2.55	3.84
	0.21	0.75	0.26	0.26	0.34	1.02	0.33	0.40	0.60	0.30	1.19	0.36	0.30	0.43	0.23
No	96.01	88.97	96.93	97.18	97.54	89.34	97.13	97.08	97.71	95.83	88.46	96.75	97.26	97.45	96.16
	0.21	0.75	0.26	0.26	0.34	1.02	0.33	0.40	0.60	0.30	1.19	0.36	0.30	0.43	0.23
<b>Delayed Care Due to Cost</b>															
Yes	7.58	22.21	6.13	4.83	3.17	20.74	5.12	3.53	1.47	7.09	24.20	6.99	5.72	3.97	7.97
	0.22	1.00	0.31	0.26	0.40	1.41	0.41	0.32	0.49	0.31	1.53	0.50	0.38	0.54	0.32
No	92.42	77.79	93.87	95.17	96.83	79.26	94.88	96.47	98.53	92.91	75.80	93.01	94.28	96.03	92.03
	0.22	1.00	0.31	0.26	0.40	1.41	0.41	0.32	0.49	0.31	1.53	0.50	0.38	0.54	0.32

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Community-Only Residents<sup>1</sup>

Indicator of Access to Care	Total	All Medicare Beneficiaries				Male				Total	Female				Total
		< 65	65 - 74	75 - 84	85 +	< 65	65 - 74	75 - 84	85 +		< 65	65 - 74	75 - 84	85 +	
<b>Beneficiaries (in 000s)</b>	38,035	5,038	17,520	11,961	3,517	2,901	8,078	4,886	1,127	16,993	2,137	9,442	7,072	2,389	21,040
	<i>121</i>	<i>77</i>	<i>137</i>	<i>95</i>	<i>71</i>	<i>61</i>	<i>97</i>	<i>70</i>	<i>38</i>	<i>114</i>	<i>42</i>	<i>118</i>	<i>83</i>	<i>59</i>	<i>125</i>
<b>Beneficiaries as a Percent of Column Total</b>															
<b>Continuity of Care</b>															
<b>Length of Association with Usual Source of Care</b>															
No usual source <sup>2</sup>	5.74	7.27	6.07	4.65	5.64	9.40	7.09	4.79	5.52	6.72	4.40	5.20	4.55	5.70	4.96
	<i>0.21</i>	<i>0.58</i>	<i>0.36</i>	<i>0.25</i>	<i>0.53</i>	<i>1.01</i>	<i>0.59</i>	<i>0.45</i>	<i>0.96</i>	<i>0.34</i>	<i>0.48</i>	<i>0.51</i>	<i>0.34</i>	<i>0.67</i>	<i>0.27</i>
Less than 1 year	9.78	10.26	10.16	9.23	9.06	9.91	8.90	8.61	8.40	8.95	10.74	11.23	9.65	9.38	10.44
	<i>0.23</i>	<i>0.79</i>	<i>0.40</i>	<i>0.33</i>	<i>0.62</i>	<i>0.97</i>	<i>0.59</i>	<i>0.61</i>	<i>1.12</i>	<i>0.39</i>	<i>1.09</i>	<i>0.66</i>	<i>0.42</i>	<i>0.71</i>	<i>0.33</i>
1 to less than 3 years	19.56	23.05	19.34	18.83	18.12	23.35	19.73	18.10	18.61	19.80	22.65	19.01	19.33	17.89	19.36
	<i>0.35</i>	<i>1.02</i>	<i>0.48</i>	<i>0.57</i>	<i>0.79</i>	<i>1.27</i>	<i>0.71</i>	<i>0.78</i>	<i>1.58</i>	<i>0.46</i>	<i>1.74</i>	<i>0.65</i>	<i>0.69</i>	<i>0.95</i>	<i>0.43</i>
3 to less than 5 years	16.35	19.59	16.56	15.36	14.09	19.32	16.09	14.90	14.72	16.21	19.95	16.95	15.67	13.79	16.47
	<i>0.33</i>	<i>0.96</i>	<i>0.49</i>	<i>0.52</i>	<i>0.73</i>	<i>1.46</i>	<i>0.75</i>	<i>0.82</i>	<i>1.30</i>	<i>0.49</i>	<i>1.48</i>	<i>0.69</i>	<i>0.68</i>	<i>0.86</i>	<i>0.42</i>
5 years or more	48.57	39.83	47.87	51.94	53.09	38.02	48.19	53.60	52.74	48.33	42.27	47.60	50.79	53.25	48.77
	<i>0.47</i>	<i>1.16</i>	<i>0.68</i>	<i>0.67</i>	<i>1.06</i>	<i>1.47</i>	<i>0.94</i>	<i>1.06</i>	<i>1.91</i>	<i>0.60</i>	<i>1.82</i>	<i>0.94</i>	<i>0.80</i>	<i>1.27</i>	<i>0.58</i>

Source: Medicare Current Beneficiary Survey

Note: Standard errors are shaded and in italics. See Appendix A for additional information on standard errors. See Appendix B for definitions of terms and variables.

- 1 The term *community-only residents* includes beneficiaries who resided in the community at the time of their interview. It excludes beneficiaries who resided in a long-term care facility at the time of their interview.
- 2 The percentage of responses for "none" under "Usual Source of Care" differs from the percentage of responses for "no usual source" under "Length of Association with Usual Source of Care" because of differences in the number of missing responses for the two variables. See the entry *Missing values* in Appendix B for further explanation.
- 3 HMO stands for Health Maintenance Organization.
- 4 OPD stands for Outpatient Department; ER stands for Emergency Room.

**Table 5.2 Measures of Satisfaction with Care for Noninstitutionalized Medicare Beneficiaries, by Age and by Gender and Age, 1999**

Community-Only Residents<sup>1</sup>

Measure of Satisfaction	Total	All Medicare Beneficiaries				Male				Total	Female				Total
		< 65	65 - 74	75 - 84	85 +	< 65	65 - 74	75 - 84	85 +		< 65	65 - 74	75 - 84	85 +	
Beneficiaries (in 000s)	38,035	5,038	17,520	11,961	3,517	2,901	8,078	4,886	1,127	16,993	2,137	9,442	7,072	2,389	21,040
	121	77	137	95	71	61	97	70	38	114	42	118	83	59	125
Beneficiaries as a Percent of Column Total <sup>2</sup>															
Quality of Care															
General Care															
Very Satisfied <sup>3</sup>	29.82	23.89	32.25	30.37	24.30	24.43	33.47	31.40	25.27	30.79	23.17	31.21	29.65	23.83	29.04
	0.58	1.22	0.78	0.78	1.04	1.80	0.98	1.18	1.70	0.74	1.47	0.99	0.90	1.26	0.67
(Very) Unsatisfied <sup>4</sup>	3.90	6.66	3.30	3.68	3.70	6.28	2.78	3.80	3.29	3.70	7.17	3.74	3.60	3.90	4.06
	0.14	0.46	0.24	0.29	0.45	0.64	0.30	0.46	0.74	0.20	0.86	0.35	0.33	0.60	0.20
Follow-up Care															
Very Satisfied <sup>3</sup>	18.76	16.45	20.80	18.07	14.27	16.98	21.08	18.39	14.65	19.18	15.72	20.57	17.86	14.09	18.43
	0.47	0.97	0.68	0.60	0.72	1.36	0.74	0.93	1.38	0.54	1.35	0.95	0.76	0.90	0.59
(Very) Unsatisfied <sup>4</sup>	3.36	6.36	2.95	2.94	2.57	6.17	2.76	2.62	3.45	3.35	6.61	3.10	3.16	2.16	3.37
	0.15	0.58	0.25	0.24	0.37	0.68	0.29	0.37	0.80	0.20	0.99	0.35	0.28	0.42	0.21
Access/Coordination of Care															
Availability															
Very Satisfied <sup>3</sup>	10.74	10.64	11.26	10.29	9.76	11.36	11.75	10.90	10.68	11.37	9.66	10.84	9.87	9.32	10.22
	0.36	0.88	0.53	0.48	0.59	1.26	0.59	0.71	1.21	0.41	1.08	0.70	0.62	0.74	0.44
(Very) Unsatisfied <sup>4</sup>	3.49	8.44	2.95	2.56	2.22	8.11	2.46	2.92	2.58	3.56	8.90	3.36	2.31	2.05	3.42
	0.19	0.73	0.26	0.25	0.26	0.91	0.32	0.43	0.63	0.27	1.13	0.33	0.27	0.36	0.21
Ease of Access to Doctor															
Very Satisfied <sup>3</sup>	19.35	13.30	22.71	18.19	15.16	12.95	22.13	19.04	17.19	19.35	13.78	23.20	17.60	14.20	19.35
	0.46	0.86	0.62	0.61	0.82	1.06	0.74	0.86	1.53	0.52	1.20	0.86	0.71	0.98	0.55
(Very) Unsatisfied <sup>4</sup>	5.72	11.27	4.39	5.03	6.76	10.81	4.08	4.82	5.31	5.52	11.90	4.65	5.17	7.44	5.87
	0.24	0.93	0.29	0.29	0.56	1.10	0.38	0.38	1.05	0.35	1.32	0.36	0.44	0.67	0.30
Can Obtain Care in Same Location															
Very Satisfied <sup>3</sup>	14.96	12.33	16.89	14.01	12.34	12.69	17.26	14.64	10.76	15.30	11.83	16.58	13.57	13.09	14.69
	0.41	0.82	0.58	0.53	0.73	1.17	0.72	0.75	1.20	0.47	1.05	0.80	0.60	0.82	0.50
(Very) Unsatisfied <sup>4</sup>	4.75	9.73	4.20	3.71	3.88	8.33	3.80	3.74	2.76	4.49	11.64	4.53	3.68	4.41	4.96
	0.23	0.66	0.36	0.27	0.47	0.81	0.41	0.44	0.57	0.29	1.13	0.46	0.33	0.62	0.28

Table 5.2 Measures of Satisfaction with Care for Noninstitutionalized Medicare Beneficiaries, by Age and by Gender and Age, 1999

Community-Only Residents<sup>1</sup>

Measure of Satisfaction	Total	All Medicare Beneficiaries				Male				Total	Female				Total
		< 65	65 - 74	75 - 84	85 +	< 65	65 - 74	75 - 84	85 +		< 65	65 - 74	75 - 84	85 +	
Beneficiaries (in 000s)	38,035	5,038	17,520	11,961	3,517	2,901	8,078	4,886	1,127	16,993	2,137	9,442	7,072	2,389	21,040
	121	77	137	95	71	61	97	70	38	114	42	118	83	59	125
Beneficiaries as a Percent of Column Total <sup>2</sup>															
Relationship with Primary Doctor															
Information from Doctor															
Very Satisfied <sup>3</sup>	18.52	16.73	21.15	16.84	13.66	18.19	21.13	18.42	13.86	19.37	14.76	21.16	15.74	13.56	17.83
	0.48	1.00	0.67	0.62	0.83	1.49	0.76	0.90	1.40	0.57	1.32	0.94	0.73	0.95	0.58
(Very) Unsatisfied <sup>4</sup>	5.50	9.71	4.79	5.04	4.62	8.84	4.24	5.06	3.96	5.24	10.88	5.26	5.02	4.93	5.72
	0.21	0.74	0.35	0.27	0.45	0.87	0.40	0.42	0.92	0.27	1.28	0.50	0.35	0.57	0.30
Doctor's Concern for Overall Health															
Very Satisfied <sup>3</sup>	20.83	18.71	22.91	19.73	17.18	19.29	23.87	20.67	16.77	21.70	17.93	22.10	19.08	17.37	20.13
	0.45	0.88	0.64	0.65	0.77	1.31	0.72	0.94	1.39	0.54	1.40	0.90	0.75	1.04	0.56
(Very) Unsatisfied <sup>4</sup>	5.07	8.97	4.48	4.54	4.20	7.88	4.11	4.18	3.17	4.71	10.46	4.80	4.79	4.68	5.36
	0.21	0.80	0.32	0.27	0.50	0.96	0.43	0.51	0.78	0.33	1.17	0.45	0.33	0.59	0.28
Cost															
Very Satisfied <sup>3</sup>	17.43	12.50	19.72	17.00	14.51	13.11	20.58	18.71	14.38	18.36	11.68	18.97	15.82	14.57	16.68
	0.45	0.83	0.62	0.66	0.85	1.19	0.69	0.99	1.34	0.53	1.08	0.82	0.65	1.01	0.51
(Very) Unsatisfied <sup>4</sup>	13.18	24.28	11.28	11.99	10.76	24.37	11.16	11.26	10.87	13.42	24.17	11.39	12.50	10.70	12.99
	0.33	1.21	0.46	0.41	0.80	1.56	0.62	0.55	1.11	0.49	1.59	0.62	0.57	0.92	0.39

Source: Medicare Current Beneficiary Survey

Note: Standard errors are shaded and in italics. See Appendix A for additional information on standard errors. See Appendix B for definitions of terms and variables.

- 1 The term *community-only residents* includes beneficiaries who resided in the community at the time of thier interview. It excludes beneficiaries who resided in a long-term care facility at the time of their interview.
- 2 Column percentages do not sum to 100 percent because the responses of "satisfied" and "no experience" are excluded from the table for all satisfaction variables.
- 3 Beneficiaries who's response to the question was 'very satisfied'
- 4 Beneficiaries who's response to the question was 'unsatisfied' or 'very unsatisfied'

**Table 5.3 Measures of Propensity to Seek with Care for Noninstitutionalized Medicare Beneficiaries, by Age and by Gender and Age, 1999**

Community-Only Residents<sup>1</sup>

Measure of Propensity	Total	All Medicare Beneficiaries				Male				Total	Female				Total
		< 65	65 - 74	75 - 84	85 +	< 65	65 - 74	75 - 84	85 +		< 65	65 - 74	75 - 84	85 +	
<b>Beneficiaries (in 000s)</b>	38,035	5,038	17,520	11,961	3,517	2,901	8,078	4,886	1,127	16,993	2,137	9,442	7,072	2,389	21,040
	121	77	137	95	71	61	97	70	38	114	42	118	83	59	125
<b>Beneficiaries as a Percent of Column Total</b>															
<b>Had a Problem and Did Not See a Doctor</b>															
Yes	8.72	20.02	7.59	6.65	5.24	18.81	7.12	6.17	4.63	8.67	21.67	7.99	6.97	5.53	8.76
	0.30	0.93	0.40	0.35	0.46	1.21	0.56	0.51	0.83	0.37	1.31	0.55	0.45	0.58	0.38
No	91.28	79.98	92.41	93.35	94.76	81.19	92.88	93.83	95.37	91.33	78.33	92.01	93.03	94.47	91.24
	0.30	0.93	0.40	0.35	0.46	1.21	0.56	0.51	0.83	0.37	1.31	0.55	0.45	0.58	0.38
<b>Ever Had a Prescription You Did Not Fill</b>															
Yes	3.64	8.55	3.34	2.61	1.63	6.85	2.75	1.75	1.46	3.08	10.85	3.84	3.21	1.71	4.10
	0.19	0.68	0.23	0.21	0.29	0.82	0.34	0.27	0.53	0.26	1.16	0.35	0.29	0.31	0.25
No	96.36	91.45	96.66	97.39	98.37	93.15	97.25	98.25	98.54	96.92	89.15	96.16	96.79	98.29	95.90
	0.19	0.68	0.23	0.21	0.29	0.82	0.34	0.27	0.53	0.26	1.16	0.35	0.29	0.31	0.25
<b>Visit a Doctor as Soon as You Feel Bad</b>															
Yes	38.51	41.78	36.20	39.92	40.63	42.60	37.35	41.43	45.21	39.94	40.67	35.21	38.88	38.46	37.37
	0.55	1.28	0.74	0.78	1.13	1.92	0.99	1.10	1.76	0.76	1.64	1.04	0.94	1.41	0.67
No	61.49	58.22	63.80	60.08	59.37	57.40	62.65	58.57	54.79	60.06	59.33	64.79	61.12	61.54	62.63
	0.55	1.28	0.74	0.78	1.13	1.92	0.99	1.10	1.76	0.76	1.64	1.04	0.94	1.41	0.67
<b>Avoid Going to the Doctor</b>															
Yes	29.65	34.55	29.86	27.97	27.36	34.76	27.42	24.88	26.43	27.87	34.25	31.95	30.10	27.81	31.10
	0.55	1.28	0.77	0.70	1.05	1.74	0.92	0.94	1.91	0.63	1.79	1.05	0.90	1.22	0.74
No	70.35	65.45	70.14	72.03	72.64	65.24	72.58	75.12	73.57	72.13	65.75	68.05	69.90	72.19	68.90
	0.55	1.28	0.77	0.70	1.05	1.74	0.92	0.94	1.91	0.63	1.79	1.05	0.90	1.22	0.74

**Table 5.3 Measures of Propensity to Seek with Care for Noninstitutionalized Medicare Beneficiaries, by Age and by Gender and Age, 1999**

Community-Only Residents<sup>1</sup>

Measure of Propensity	Total	All Medicare Beneficiaries				Male				Total	Female				Total
		< 65	65 - 74	75 - 84	85 +	< 65	65 - 74	75 - 84	85 +		< 65	65 - 74	75 - 84	85 +	
Beneficiaries (in 000s)	38,035	5,038	17,520	11,961	3,517	2,901	8,078	4,886	1,127	16,993	2,137	9,442	7,072	2,389	21,040
	<i>121</i>	<i>77</i>	<i>137</i>	<i>95</i>	<i>71</i>	<i>61</i>	<i>97</i>	<i>70</i>	<i>38</i>	<i>114</i>	<i>42</i>	<i>118</i>	<i>83</i>	<i>59</i>	<i>125</i>

Beneficiaries as a Percent of Column Total

**Do You Worry About Your Health More Than Others**

Yes	19.66	51.30	15.05	14.98	13.11	50.91	15.19	14.10	13.79	20.89	51.82	14.93	15.58	12.80	18.66
	<i>0.39</i>	<i>1.34</i>	<i>0.44</i>	<i>0.49</i>	<i>0.92</i>	<i>1.73</i>	<i>0.71</i>	<i>0.80</i>	<i>1.41</i>	<i>0.59</i>	<i>1.89</i>	<i>0.58</i>	<i>0.70</i>	<i>1.15</i>	<i>0.47</i>
No	80.34	48.70	84.95	85.02	86.89	49.09	84.81	85.90	86.21	79.11	48.18	85.07	84.42	87.20	81.34
	<i>0.39</i>	<i>1.34</i>	<i>0.44</i>	<i>0.49</i>	<i>0.92</i>	<i>1.73</i>	<i>0.71</i>	<i>0.80</i>	<i>1.41</i>	<i>0.59</i>	<i>1.89</i>	<i>0.58</i>	<i>0.70</i>	<i>1.15</i>	<i>0.47</i>

**When Sick, Do You Keep it to Yourself**

Yes	39.43	43.55	39.56	38.24	36.86	42.90	36.03	33.28	31.67	36.12	44.42	42.57	41.68	39.34	42.09
	<i>0.53</i>	<i>1.27</i>	<i>0.73</i>	<i>0.74</i>	<i>1.11</i>	<i>1.60</i>	<i>0.91</i>	<i>0.91</i>	<i>1.83</i>	<i>0.64</i>	<i>1.90</i>	<i>1.00</i>	<i>0.98</i>	<i>1.38</i>	<i>0.66</i>
No	60.57	56.45	60.44	61.76	63.14	57.10	63.97	66.72	68.33	63.88	55.58	57.43	58.32	60.66	57.91
	<i>0.53</i>	<i>1.27</i>	<i>0.73</i>	<i>0.74</i>	<i>1.11</i>	<i>1.60</i>	<i>0.91</i>	<i>0.91</i>	<i>1.83</i>	<i>0.64</i>	<i>1.90</i>	<i>1.00</i>	<i>0.98</i>	<i>1.38</i>	<i>0.66</i>

Source: Medicare Current Beneficiary Survey

Note: Standard errors are shaded and in italics. See Appendix A for additional information on standard errors. See Appendix B for definitions of terms and variables.

<sup>1</sup> The term *community-only residents* includes beneficiaries who resided in the community at the time of their interview. It excludes beneficiaries who resided in a long-term care facility at the time of their interview.

**Table 5.4 Indicators of Access to Care for Noninstitutionalized Medicare Beneficiaries, by Race/Ethnicity and Age, 1999**

Community-Only Residents<sup>1</sup>

Indicator of Access to Care	Total <sup>2</sup>	White non-Hispanic					Black non-Hispanic					Hispanic				
		< 65	65 - 74	75 - 84	85 +	Total	< 65	65 - 74	75 - 84	85 +	Total	< 65	65 - 74	75 - 84	85 +	Total
<b>Beneficiaries (in 000s)</b>	38,035	3,366	13,958	10,073	2,912	30,308	876	1,446	820	270	3,411	539	1,322	653	252	2,766
	121	78	146	98	74	202	35	49	31	18	69	39	74	46	22	129
<b>Beneficiaries as a Percent of Column Total</b>																
<b>Access to Care</b>																
<b>Usual Source of Care</b>																
None <sup>3</sup>	5.72	7.01	5.88	4.11	5.22	5.35	7.06	5.54	7.68	7.89	6.63	6.85	8.47	6.36	9.34	7.73
	0.21	0.72	0.42	0.30	0.52	0.24	1.45	1.02	1.16	2.06	0.55	1.80	1.38	1.01	2.28	0.81
Doctor's office	70.14	65.75	71.36	75.51	76.58	72.61	58.88	61.67	62.24	70.31	61.77	53.52	57.24	59.83	64.47	57.79
	0.63	1.68	0.89	0.88	1.12	0.68	2.42	2.51	2.15	2.94	1.36	4.21	2.76	2.15	3.42	1.78
Doctor's clinic	10.12	12.03	11.01	10.13	9.05	10.64	8.80	6.82	6.14	6.39	7.13	10.50	6.49	9.03	8.24	8.03
	0.45	1.10	0.62	0.63	0.93	0.50	1.46	1.15	1.36	1.88	0.78	2.65	1.56	1.54	2.10	1.19
HMO <sup>4</sup>	7.39	4.40	7.54	6.71	5.68	6.74	3.30	10.01	7.96	4.91	7.39	10.74	16.06	14.02	7.01	13.71
	0.32	0.63	0.48	0.43	0.45	0.34	0.94	1.49	1.39	1.14	0.80	2.46	2.21	1.73	2.04	1.35
Hospital OPD/ER <sup>5</sup>	2.45	3.62	1.34	0.86	1.10	1.41	11.64	6.95	7.75	5.34	8.22	9.11	5.97	3.62	3.33	5.79
	0.13	0.39	0.19	0.16	0.27	0.13	1.84	1.09	1.25	1.54	0.74	3.47	0.73	0.87	1.47	0.70
Other clinic/ health center	4.18	7.19	2.88	2.68	2.37	3.25	10.32	9.01	8.23	5.16	8.85	9.29	5.77	7.15	7.61	6.95
	0.18	0.71	0.30	0.27	0.49	0.19	1.65	1.37	1.33	1.52	0.71	1.88	1.27	2.07	1.45	0.70
<b>Difficulty Obtaining Care</b>																
Yes	3.99	11.56	2.78	2.64	2.07	3.64	7.86	4.15	3.60	4.95	5.03	11.01	3.63	3.76	4.59	5.18
	0.21	0.77	0.26	0.28	0.35	0.18	1.42	0.79	0.83	1.93	0.64	2.57	0.94	1.58	1.35	0.96
No	96.01	88.44	97.22	97.36	97.93	96.36	92.14	95.85	96.40	95.05	94.97	88.99	96.37	96.24	95.41	94.82
	0.21	0.77	0.26	0.28	0.35	0.18	1.42	0.79	0.83	1.93	0.64	2.57	0.94	1.58	1.35	0.96
<b>Delayed Care Due to Cost</b>																
Yes	7.58	23.70	5.73	4.30	2.97	6.99	16.26	7.40	7.20	4.80	9.42	15.53	7.05	8.34	3.61	8.69
	0.22	1.25	0.35	0.24	0.38	0.23	1.88	1.18	1.12	1.92	0.68	2.38	1.24	1.70	1.56	0.94
No	92.42	76.30	94.27	95.70	97.03	93.01	83.74	92.60	92.80	95.20	90.58	84.47	92.95	91.66	96.39	91.31
	0.22	1.25	0.35	0.24	0.38	0.23	1.88	1.18	1.12	1.92	0.68	2.38	1.24	1.70	1.56	0.94

**Table 5.4 Indicators of Access to Care for Noninstitutionalized Medicare Beneficiaries, by Race/Ethnicity and Age, 1999**

Community-Only Residents<sup>1</sup>

Indicator of Access to Care	Total <sup>2</sup>	White non-Hispanic					Black non-Hispanic					Hispanic				
		< 65	65 - 74	75 - 84	85 +	Total	< 65	65 - 74	75 - 84	85 +	Total	< 65	65 - 74	75 - 84	85 +	Total
<b>Beneficiaries (in 000s)</b>	38,035	3,366	13,958	10,073	2,912	30,308	876	1,446	820	270	3,411	539	1,322	653	252	2,766
	<i>121</i>	<i>78</i>	<i>146</i>	<i>98</i>	<i>74</i>	<i>202</i>	<i>35</i>	<i>49</i>	<i>31</i>	<i>18</i>	<i>69</i>	<i>39</i>	<i>74</i>	<i>46</i>	<i>22</i>	<i>129</i>

Beneficiaries as a Percent of Column Total

Continuity of Care

Length of Association with Usual Source of Care

No usual source <sup>3</sup>	5.74	7.05	5.89	4.12	5.25	5.37	7.14	5.58	7.71	7.93	6.68	6.87	8.53	6.39	9.46	7.78
	<i>0.21</i>	<i>0.72</i>	<i>0.42</i>	<i>0.31</i>	<i>0.52</i>	<i>0.24</i>	<i>1.47</i>	<i>1.02</i>	<i>1.16</i>	<i>2.07</i>	<i>0.55</i>	<i>1.81</i>	<i>1.39</i>	<i>1.02</i>	<i>2.31</i>	<i>0.82</i>
Less than 1 year	9.78	10.39	9.93	9.17	9.15	9.65	8.93	10.56	8.17	7.85	9.35	12.42	11.62	11.97	8.55	11.58
	<i>0.23</i>	<i>0.82</i>	<i>0.45</i>	<i>0.34</i>	<i>0.68</i>	<i>0.24</i>	<i>1.85</i>	<i>1.23</i>	<i>1.50</i>	<i>1.60</i>	<i>0.75</i>	<i>2.30</i>	<i>1.99</i>	<i>1.99</i>	<i>2.14</i>	<i>1.13</i>
1 to less than 3 years	19.56	22.78	18.41	18.31	16.44	18.67	24.49	22.24	20.62	23.74	22.54	24.02	23.05	24.31	27.41	23.93
	<i>0.35</i>	<i>1.23</i>	<i>0.53</i>	<i>0.62</i>	<i>0.88</i>	<i>0.41</i>	<i>2.93</i>	<i>1.76</i>	<i>2.07</i>	<i>3.17</i>	<i>1.21</i>	<i>3.22</i>	<i>2.05</i>	<i>2.64</i>	<i>3.54</i>	<i>1.42</i>
3 to less than 5 years	16.35	20.00	15.97	15.42	14.11	16.06	18.71	19.83	13.27	14.68	17.55	18.89	18.30	15.98	14.32	17.51
	<i>0.33</i>	<i>1.31</i>	<i>0.52</i>	<i>0.58</i>	<i>0.80</i>	<i>0.35</i>	<i>1.73</i>	<i>1.79</i>	<i>1.59</i>	<i>3.11</i>	<i>1.03</i>	<i>2.31</i>	<i>1.98</i>	<i>1.93</i>	<i>2.96</i>	<i>1.16</i>
5 years or more	48.57	39.78	49.80	52.98	55.05	50.25	40.74	41.79	50.24	45.80	43.88	37.80	38.51	41.35	40.26	39.20
	<i>0.47</i>	<i>1.35</i>	<i>0.77</i>	<i>0.75</i>	<i>1.17</i>	<i>0.52</i>	<i>2.60</i>	<i>1.99</i>	<i>2.44</i>	<i>3.37</i>	<i>1.10</i>	<i>3.45</i>	<i>1.89</i>	<i>3.02</i>	<i>3.55</i>	<i>1.37</i>

Source: Medicare Current Beneficiary Survey

Note: Standard errors are shaded and in italics. See Appendix A for additional information on standard errors. See Appendix B for definitions of terms and variables.

- 1 The term *community-only residents* includes beneficiaries who resided in the community at the time of their interview. It excludes beneficiaries who resided in a long-term care facility at the time of their interview.
- 3 The percentage of responses for "none" under "Usual Source of Care" differs from the percentage of responses for "no usual source" under "Length of Association with Usual Source of Care" because of differences in the number of missing responses for the two variables. See the entry *Missing values* in Appendix B for further explanation.
- 4 HMO stands for Health Maintenance Organization.
- 5 OPD stands for Outpatient Department; ER stands for Emergency Room.



**Table 5.5 Measures of Satisfaction with Care for Noninstitutionalized Medicare Beneficiaries, by Race/Ethnicity and Age, 1999**

Community-Only Residents<sup>1</sup>

Measure of Satisfaction	Total <sup>2</sup>	White non-Hispanic					Black non-Hispanic					Hispanic				
		< 65	65 - 74	75 - 84	85 +	Total	< 65	65 - 74	75 - 84	85 +	Total	< 65	65 - 74	75 - 84	85 +	Total
<b>Beneficiaries (in 000s)</b>	38,035	3,366	13,958	10,073	2,912	30,308	876	1,446	820	270	3,411	539	1,322	653	252	2,766
	121	78	146	98	74	202	35	49	31	18	69	39	74	46	22	129
<b>Beneficiaries as a Percent of Column Total<sup>3</sup></b>																
<b>Quality of Care</b>																
<b>General Care</b>																
Very Satisfied <sup>4</sup>	29.82	27.14	35.26	32.05	25.73	32.38	18.17	16.67	19.05	11.89	17.25	17.25	21.87	20.47	21.39	20.60
	0.58	1.46	0.92	0.91	1.17	0.69	2.11	1.43	1.88	2.59	1.05	2.79	2.08	2.79	2.83	1.58
(Very) Unsatisfied <sup>5</sup>	3.90	6.59	2.88	3.78	3.28	3.63	5.74	3.71	1.72	5.07	3.86	9.18	5.11	4.18	5.26	5.69
	0.14	0.63	0.24	0.33	0.49	0.16	0.96	0.77	0.44	1.52	0.47	1.80	1.48	1.16	2.11	0.80
<b>Follow-up Care</b>																
Very Satisfied <sup>4</sup>	18.76	18.63	22.58	18.91	14.82	20.18	10.07	9.37	10.26	8.17	9.67	14.57	16.45	16.78	13.33	15.88
	0.47	1.24	0.75	0.65	0.82	0.53	1.52	1.44	1.45	2.37	0.81	2.43	2.05	2.38	2.04	1.31
(Very) Unsatisfied <sup>5</sup>	3.36	6.16	2.67	2.88	2.45	3.11	4.46	3.56	3.24	2.28	3.61	8.96	2.66	2.03	3.87	3.85
	0.15	0.58	0.24	0.26	0.37	0.14	0.89	0.75	0.83	1.23	0.55	2.19	0.81	0.91	1.62	0.60
<b>Access/Coordination of Care</b>																
<b>Availability</b>																
Very Satisfied <sup>4</sup>	10.74	11.50	12.09	10.88	10.07	11.43	7.37	4.33	4.45	2.67	5.01	11.11	9.08	10.38	13.17	10.15
	0.36	0.99	0.60	0.54	0.66	0.41	1.43	0.90	1.06	1.13	0.57	2.32	1.08	1.35	2.02	0.79
(Very) Unsatisfied <sup>5</sup>	3.49	8.21	3.13	2.69	2.01	3.44	7.41	2.11	1.77	3.75	3.52	8.26	1.92	1.59	3.13	3.18
	0.19	0.78	0.29	0.29	0.29	0.20	1.35	0.48	0.58	1.71	0.52	2.72	0.74	0.51	1.02	0.67
<b>Ease of Access to Doctor</b>																
Very Satisfied <sup>4</sup>	19.35	14.89	24.60	19.24	15.52	20.87	8.91	11.93	10.20	9.96	10.59	14.37	16.24	13.10	16.82	15.19
	0.46	1.08	0.76	0.68	0.90	0.55	1.44	1.55	1.53	2.20	0.87	2.42	1.56	1.67	2.63	0.95
(Very) Unsatisfied <sup>5</sup>	5.72	10.13	3.86	4.66	6.39	5.06	8.54	6.48	7.04	9.84	7.41	18.60	7.72	8.82	7.91	10.10
	0.24	1.14	0.32	0.31	0.61	0.26	1.18	1.00	1.12	2.51	0.69	2.99	1.60	1.60	2.65	1.14
<b>Can Obtain Care in Same Location</b>																
Very Satisfied <sup>4</sup>	14.96	14.14	17.86	14.49	12.87	15.86	7.95	10.22	7.54	3.49	8.45	12.65	15.69	14.75	13.54	14.68
	0.41	1.09	0.68	0.60	0.85	0.48	1.14	1.52	1.19	1.47	0.76	2.25	1.65	1.77	2.09	1.05
(Very) Unsatisfied <sup>5</sup>	4.75	9.68	4.26	3.84	3.63	4.66	7.14	3.57	2.21	6.29	4.38	10.00	3.27	3.19	4.11	4.63
	0.23	0.75	0.39	0.31	0.51	0.24	1.40	0.62	0.50	2.17	0.57	2.61	0.63	0.89	1.32	0.66

**Table 5.5 Measures of Satisfaction with Care for Noninstitutionalized Medicare Beneficiaries, by Race/Ethnicity and Age, 1999**

Community-Only Residents<sup>1</sup>

Measure of Satisfaction	Total <sup>2</sup>	White non-Hispanic					Black non-Hispanic					Hispanic				
		< 65	65 - 74	75 - 84	85 +	Total	< 65	65 - 74	75 - 84	85 +	Total	< 65	65 - 74	75 - 84	85 +	Total
<b>Beneficiaries (in 000s)</b>	38,035	3,366	13,958	10,073	2,912	30,308	876	1,446	820	270	3,411	539	1,322	653	252	2,766
	<i>121</i>	<i>78</i>	<i>146</i>	<i>98</i>	<i>74</i>	<i>202</i>	<i>35</i>	<i>49</i>	<i>31</i>	<i>18</i>	<i>69</i>	<i>39</i>	<i>74</i>	<i>46</i>	<i>22</i>	<i>129</i>
<b>Beneficiaries as a Percent of Column Total<sup>3</sup></b>																
<b>Relationship with Primary Doctor</b>																
<b>Information from Doctor</b>																
Very Satisfied <sup>4</sup>	18.52	19.09	22.85	17.54	13.90	19.81	9.75	11.03	10.02	8.50	10.26	15.30	16.83	15.44	15.39	16.07
	<i>0.48</i>	<i>1.28</i>	<i>0.77</i>	<i>0.69</i>	<i>0.91</i>	<i>0.55</i>	<i>1.70</i>	<i>1.49</i>	<i>1.44</i>	<i>2.15</i>	<i>0.91</i>	<i>2.55</i>	<i>2.15</i>	<i>2.07</i>	<i>2.61</i>	<i>1.38</i>
(Very) Unsatisfied <sup>5</sup>	5.50	10.31	4.60	5.08	4.71	5.40	6.40	5.16	5.23	3.00	5.32	8.49	3.28	3.86	6.18	4.70
	<i>0.21</i>	<i>0.92</i>	<i>0.36</i>	<i>0.32</i>	<i>0.48</i>	<i>0.24</i>	<i>1.09</i>	<i>1.06</i>	<i>0.95</i>	<i>1.24</i>	<i>0.67</i>	<i>2.46</i>	<i>0.97</i>	<i>1.26</i>	<i>1.99</i>	<i>0.65</i>
<b>Doctor's Concern for Overall Health</b>																
Very Satisfied <sup>4</sup>	20.83	21.64	24.61	20.55	17.97	22.30	11.07	11.65	11.87	8.19	11.28	17.96	18.16	16.75	16.83	17.67
	<i>0.45</i>	<i>1.08</i>	<i>0.74</i>	<i>0.71</i>	<i>0.91</i>	<i>0.53</i>	<i>1.43</i>	<i>1.47</i>	<i>1.65</i>	<i>2.35</i>	<i>0.91</i>	<i>2.63</i>	<i>2.14</i>	<i>2.40</i>	<i>2.80</i>	<i>1.44</i>
(Very) Unsatisfied <sup>5</sup>	5.07	8.99	4.34	4.76	4.18	4.98	7.51	4.76	2.42	3.27	4.79	8.89	3.25	3.44	4.63	4.52
	<i>0.21</i>	<i>0.88</i>	<i>0.35</i>	<i>0.31</i>	<i>0.57</i>	<i>0.22</i>	<i>1.26</i>	<i>1.01</i>	<i>0.73</i>	<i>1.20</i>	<i>0.58</i>	<i>2.19</i>	<i>0.79</i>	<i>1.14</i>	<i>1.70</i>	<i>0.63</i>
<b>Cost of Care</b>																
<b>Cost</b>																
Very Satisfied <sup>4</sup>	17.43	13.43	21.04	17.10	14.78	18.29	8.12	9.94	11.80	9.03	9.85	14.27	16.14	17.09	13.28	15.74
	<i>0.45</i>	<i>0.96</i>	<i>0.78</i>	<i>0.71</i>	<i>0.94</i>	<i>0.51</i>	<i>1.16</i>	<i>1.43</i>	<i>1.67</i>	<i>2.23</i>	<i>0.77</i>	<i>2.41</i>	<i>2.06</i>	<i>2.66</i>	<i>2.45</i>	<i>1.48</i>
(Very) Unsatisfied <sup>5</sup>	13.18	24.99	11.26	11.94	9.82	12.88	24.59	14.09	15.30	16.34	17.26	16.16	10.40	10.60	11.61	11.68
	<i>0.33</i>	<i>1.45</i>	<i>0.49</i>	<i>0.45</i>	<i>0.86</i>	<i>0.36</i>	<i>1.92</i>	<i>1.55</i>	<i>1.46</i>	<i>2.85</i>	<i>0.90</i>	<i>2.72</i>	<i>1.58</i>	<i>1.77</i>	<i>2.54</i>	<i>1.02</i>

Source: Medicare Current Beneficiary Survey

Note: Standard errors are shaded and in italics. See Appendix A for additional information on standard errors. See Appendix B for definitions of terms and variables.

- <sup>1</sup> The term *community-only residents* includes beneficiaries who resided in the community at the time of their interview. It excludes beneficiaries who resided in a long-term care facility at the time of their interview.
- <sup>2</sup> Column percentages do not sum to 100 percent because the responses of "satisfied" and "no experience" are excluded from the table for all satisfaction variables.
- <sup>2</sup> Total includes persons of other race/ethnicity and persons who did not report their race/ethnicity.
- <sup>3</sup> Column percentages do not sum to 100 percent because the responses of "satisfied" and "no experience" are excluded from the table for all satisfaction variables.
- <sup>4</sup> Beneficiaries who's response to the question was 'very satisfied'
- <sup>5</sup> Beneficiaries who's response to the question was 'unsatisfied' or 'very unsatisfied'

Table 5.6 Measures of Propensity to Seek Care for Noninstitutionalized Medicare Beneficiaries, by Age and by Gender and Age, 1999

Community-Only Residents<sup>1</sup>

Measure of Propensity	Total	White non-Hispanic					Black non-Hispanic					Hispanic				
		< 65	65 - 74	75 - 84	85 +	Total	< 65	65 - 74	75 - 84	85 +	Total	< 65	65 - 74	75 - 84	85 +	Total
Beneficiaries (in 000s)	38,035	3,366	13,958	10,073	2,912	30,308	876	1,446	820	270	3,411	539	1,322	653	252	2,766
	121	78	146	98	74	202	35	49	31	18	69	39	74	46	22	129
Beneficiaries as a Percent of Column Total <sup>2</sup>																
Had a Problem and Did Not See a Doctor																
Yes	8.72	20.60	7.23	6.52	5.24	8.28	16.72	8.88	7.02	5.03	10.13	17.22	9.41	5.93	6.08	9.80
	0.30	1.19	0.44	0.37	0.50	0.32	2.00	1.46	1.17	1.78	0.81	2.79	1.59	1.49	1.78	1.02
No	91.28	79.40	92.77	93.48	94.76	91.72	83.28	91.12	92.98	94.97	89.87	82.78	90.59	94.07	93.92	90.20
	0.30	1.19	0.44	0.37	0.50	0.32	2.00	1.46	1.17	1.78	0.81	2.79	1.59	1.49	1.78	1.02
Ever Had a Prescription You Did Not Fill																
Yes	3.64	7.93	3.32	2.51	1.67	3.40	7.23	2.27	3.36	3.12	3.87	9.75	3.52	2.92	0.00	4.27
	0.19	0.88	0.27	0.23	0.32	0.21	1.39	0.56	0.90	1.50	0.43	1.81	0.68	1.06	0.00	0.72
No	96.36	92.07	96.68	97.49	98.33	96.60	92.77	97.73	96.64	96.88	96.13	90.25	96.48	97.08	100.00	95.73
	0.19	0.88	0.27	0.23	0.32	0.21	1.39	0.56	0.90	1.50	0.43	1.81	0.68	1.06	0.00	0.72
Visit a Doctor as Soon as You Feel Bad																
Yes	38.51	37.43	33.64	38.51	39.98	36.28	51.26	46.83	44.79	42.83	47.16	57.48	46.01	53.79	46.70	50.14
	0.55	1.51	0.83	0.90	1.27	0.62	2.44	2.42	2.45	4.24	1.42	3.92	2.22	2.44	4.66	1.45
No	61.49	62.57	66.36	61.49	60.02	63.72	48.74	53.17	55.21	57.17	52.84	42.52	53.99	46.21	53.30	49.86
	0.55	1.51	0.83	0.90	1.27	0.62	2.44	2.42	2.45	4.24	1.42	3.92	2.22	2.44	4.66	1.45
Avoid Going to the Doctor																
Yes	29.65	34.82	29.45	27.65	27.28	29.24	32.62	29.55	27.70	30.48	29.96	30.61	33.90	29.03	26.45	31.44
	0.55	1.50	0.89	0.80	1.18	0.62	2.73	1.82	2.42	3.17	1.26	2.96	2.48	2.15	3.47	1.42
No	70.35	65.18	70.55	72.35	72.72	70.76	67.38	70.45	72.30	69.52	70.04	69.39	66.10	70.97	73.55	68.56
	0.55	1.50	0.89	0.80	1.18	0.62	2.73	1.82	2.42	3.17	1.26	2.96	2.48	2.15	3.47	1.42

Table 5.6 Measures of Propensity to Seek Care for Noninstitutionalized Medicare Beneficiaries, by Age and by Gender and Age, 1999

Community-Only Residents<sup>1</sup>

Measure of Propensity	Total	White non-Hispanic					Black non-Hispanic					Hispanic				
		< 65	65 - 74	75 - 84	85 +	Total	< 65	65 - 74	75 - 84	85 +	Total	< 65	65 - 74	75 - 84	85 +	Total
Beneficiaries (in 000s)	38,035	3,366	13,958	10,073	2,912	30,308	876	1,446	820	270	3,411	539	1,322	653	252	2,766
	<i>121</i>	<i>78</i>	<i>146</i>	<i>98</i>	<i>74</i>	<i>202</i>	<i>35</i>	<i>49</i>	<i>31</i>	<i>18</i>	<i>69</i>	<i>39</i>	<i>74</i>	<i>46</i>	<i>22</i>	<i>129</i>
Beneficiaries as a Percent of Column Total <sup>2</sup>																
Do You Worry About Your Health More Than Others																
Yes	19.66	51.47	12.96	14.26	12.81	17.65	48.17	22.24	16.83	14.06	26.94	53.19	27.11	21.63	14.91	29.79
	<i>0.39</i>	<i>1.58</i>	<i>0.49</i>	<i>0.50</i>	<i>1.00</i>	<i>0.38</i>	<i>2.92</i>	<i>1.75</i>	<i>1.99</i>	<i>2.67</i>	<i>1.26</i>	<i>3.59</i>	<i>2.11</i>	<i>2.11</i>	<i>4.05</i>	<i>1.57</i>
No	80.34	48.53	87.04	85.74	87.19	82.35	51.83	77.76	83.17	85.94	73.06	46.81	72.89	78.37	85.09	70.21
	<i>0.39</i>	<i>1.58</i>	<i>0.49</i>	<i>0.50</i>	<i>1.00</i>	<i>0.38</i>	<i>2.92</i>	<i>1.75</i>	<i>1.99</i>	<i>2.67</i>	<i>1.26</i>	<i>3.59</i>	<i>2.11</i>	<i>2.11</i>	<i>4.05</i>	<i>1.57</i>
When Sick, Do You Keep it to Yourself																
Yes	39.43	44.79	40.64	39.06	37.59	40.29	43.47	34.79	33.15	37.99	36.87	31.86	36.22	30.85	28.65	33.42
	<i>0.53</i>	<i>1.54</i>	<i>0.86</i>	<i>0.81</i>	<i>1.22</i>	<i>0.60</i>	<i>2.87</i>	<i>1.94</i>	<i>2.53</i>	<i>3.40</i>	<i>1.43</i>	<i>3.90</i>	<i>2.74</i>	<i>2.70</i>	<i>3.85</i>	<i>1.56</i>
No	60.57	55.21	59.36	60.94	62.41	59.71	56.53	65.21	66.85	62.01	63.13	68.14	63.78	69.15	71.35	66.58
	<i>0.53</i>	<i>1.54</i>	<i>0.86</i>	<i>0.81</i>	<i>1.22</i>	<i>0.60</i>	<i>2.87</i>	<i>1.94</i>	<i>2.53</i>	<i>3.40</i>	<i>1.43</i>	<i>3.90</i>	<i>2.74</i>	<i>2.70</i>	<i>3.85</i>	<i>1.56</i>

Source: Medicare Current Beneficiary Survey

Note: Standard errors are shaded and in italics. See Appendix A for additional information on standard errors. See Appendix B for definitions of terms and variables.

<sup>1</sup> The term *community-only residents* includes beneficiaries who resided in the community at the time of thier interview.

**Table 5.7 Indicators of Access to Care for Noninstitutionalized Medicare Beneficiaries, by Living Arrangement and Age, 1999**

Community-Only Residents<sup>1</sup>

Indicator of Access to Care	Total	Lives Alone					Lives with Spouse					Lives with Children/Others				
		< 65	65 - 74	75 - 84	85 +	Total	< 65	65 - 74	75 - 84	85 +	Total	< 65	65 - 74	75 - 84	85 +	Total
<b>Beneficiaries (in 000s)</b>	38,035	1,183	4,341	4,466	1,779	11,769	2,027	11,202	5,793	844	19,867	1,828	1,977	1,699	893	6,397
	121	54	137	81	51	182	67	154	89	39	177	68	80	64	41	154
<b>Beneficiaries as a Percent of Column Total</b>																
<b>Access to Care</b>																
<b>Usual Source of Care</b>																
None <sup>2</sup>	5.72	7.90	7.33	5.43	5.67	6.42	4.20	5.34	3.72	4.49	4.72	10.15	7.26	5.64	6.50	7.55
	0.21	1.10	0.84	0.46	0.71	0.35	0.62	0.41	0.38	0.93	0.25	1.35	1.06	0.90	1.11	0.54
Doctor's office	70.14	54.44	67.77	72.82	75.41	69.50	67.11	70.20	74.10	75.18	71.23	63.36	65.34	72.10	74.79	67.89
	0.63	2.45	1.31	1.09	1.45	0.75	2.02	0.99	0.89	1.84	0.70	2.09	1.94	1.76	2.15	1.16
Doctor's clinic	10.12	13.15	9.41	9.96	9.82	10.05	11.06	10.93	10.13	8.02	10.59	10.37	8.46	8.34	7.18	8.80
	0.45	1.40	0.90	0.86	1.11	0.56	1.51	0.64	0.68	1.29	0.51	1.31	1.45	1.09	1.21	0.78
HMO <sup>3</sup>	7.39	5.24	8.52	7.14	5.18	7.16	6.34	8.42	7.32	8.03	7.87	2.66	9.39	7.62	4.61	6.32
	0.32	0.98	0.82	0.60	0.64	0.44	1.01	0.61	0.46	1.06	0.40	0.52	1.18	1.07	0.73	0.54
Hospital OPD/ER <sup>4</sup>	2.45	7.42	2.50	1.33	1.42	2.38	4.70	1.74	1.23	1.04	1.86	6.41	4.35	2.91	3.07	4.38
	0.13	1.18	0.45	0.25	0.36	0.25	0.85	0.25	0.20	0.48	0.18	0.86	0.91	0.69	0.88	0.44
Other clinic/ health center	4.18	11.85	4.48	3.32	2.49	4.48	6.59	3.36	3.50	3.24	3.73	7.05	5.21	3.39	3.86	5.06
	0.18	1.41	0.57	0.40	0.59	0.35	1.08	0.34	0.41	0.82	0.22	0.93	0.88	0.68	0.84	0.44
<b>Difficulty Obtaining Care</b>																
Yes	3.99	11.98	4.54	2.60	2.33	4.22	9.15	2.38	2.70	1.52	3.12	12.52	3.81	3.80	3.64	6.27
	0.21	1.52	0.73	0.37	0.44	0.36	1.27	0.22	0.34	0.45	0.23	1.33	0.78	0.73	0.87	0.54
No	96.01	88.02	95.46	97.40	97.67	95.78	90.85	97.62	97.30	98.48	96.88	87.48	96.19	96.20	96.36	93.73
	0.21	1.52	0.73	0.37	0.44	0.36	1.27	0.22	0.34	0.45	0.23	1.33	0.78	0.73	0.87	0.54
<b>Delayed Care Due to Cost</b>																
Yes	7.58	26.49	8.52	5.76	4.02	8.60	21.23	4.78	3.54	1.07	5.94	20.54	8.54	6.75	3.46	10.79
	0.22	2.36	0.87	0.48	0.63	0.48	1.68	0.35	0.38	0.40	0.28	1.68	0.95	0.75	0.85	0.58
No	92.42	73.51	91.48	94.24	95.98	91.40	78.77	95.22	96.46	98.93	94.06	79.46	91.46	93.25	96.54	89.21
	0.22	2.36	0.87	0.48	0.63	0.48	1.68	0.35	0.38	0.40	0.28	1.68	0.95	0.75	0.85	0.58

**Table 5.7 Indicators of Access to Care for Noninstitutionalized Medicare Beneficiaries, by Living Arrangement and Age, 1999**

Community-Only Residents<sup>1</sup>

Indicator of Access to Care	Total	Lives Alone					Lives with Spouse					Lives with Children/Others				
		< 65	65 - 74	75 - 84	85 +	Total	< 65	65 - 74	75 - 84	85 +	Total	< 65	65 - 74	75 - 84	85 +	Total
Beneficiaries (in 000s)	38,035	1,183	4,341	4,466	1,779	11,769	2,027	11,202	5,793	844	19,867	1,828	1,977	1,699	893	6,397
	<i>121</i>	<i>54</i>	<i>137</i>	<i>81</i>	<i>51</i>	<i>182</i>	<i>67</i>	<i>154</i>	<i>89</i>	<i>39</i>	<i>177</i>	<i>68</i>	<i>80</i>	<i>64</i>	<i>41</i>	<i>154</i>
Continuity of Care																
Length of Association with Usual Source of Care																
No usual source <sup>2</sup>	5.74	7.92	7.39	5.46	5.73	6.46	4.22	5.36	3.73	4.50	4.73	10.26	7.28	5.67	6.55	7.60
	<i>0.21</i>	<i>1.10</i>	<i>0.85</i>	<i>0.46</i>	<i>0.72</i>	<i>0.35</i>	<i>0.62</i>	<i>0.41</i>	<i>0.38</i>	<i>0.93</i>	<i>0.26</i>	<i>1.37</i>	<i>1.06</i>	<i>0.90</i>	<i>1.11</i>	<i>0.54</i>
Less than 1 year	9.78	11.64	12.32	10.27	9.89	11.11	11.11	9.20	8.64	7.41	9.15	8.42	10.88	8.50	8.99	9.28
	<i>0.23</i>	<i>1.79</i>	<i>0.84</i>	<i>0.58</i>	<i>0.99</i>	<i>0.43</i>	<i>1.39</i>	<i>0.48</i>	<i>0.53</i>	<i>1.03</i>	<i>0.32</i>	<i>1.01</i>	<i>1.21</i>	<i>0.96</i>	<i>1.05</i>	<i>0.58</i>
1 to less than 3 years	19.56	27.04	19.35	17.83	17.94	19.33	20.62	18.98	18.63	17.32	18.98	23.16	21.34	22.15	19.26	21.79
	<i>0.35</i>	<i>2.30</i>	<i>1.14</i>	<i>0.95</i>	<i>1.13</i>	<i>0.66</i>	<i>1.62</i>	<i>0.68</i>	<i>0.85</i>	<i>1.86</i>	<i>0.52</i>	<i>1.73</i>	<i>1.72</i>	<i>1.65</i>	<i>1.50</i>	<i>0.93</i>
3 to less than 5 years	16.35	20.46	15.72	15.26	13.88	15.75	19.16	16.87	14.87	13.43	16.37	19.50	16.59	17.27	15.15	17.40
	<i>0.33</i>	<i>1.93</i>	<i>0.90</i>	<i>0.76</i>	<i>0.95</i>	<i>0.47</i>	<i>1.53</i>	<i>0.66</i>	<i>0.69</i>	<i>1.63</i>	<i>0.46</i>	<i>1.68</i>	<i>1.29</i>	<i>1.37</i>	<i>1.61</i>	<i>0.83</i>
5 years or more	48.57	32.94	45.22	51.18	52.57	47.35	44.89	49.59	54.13	57.34	50.77	38.66	43.91	46.41	50.06	43.93
	<i>0.47</i>	<i>2.57</i>	<i>1.47</i>	<i>1.12</i>	<i>1.74</i>	<i>0.81</i>	<i>1.64</i>	<i>0.90</i>	<i>1.01</i>	<i>2.24</i>	<i>0.63</i>	<i>1.77</i>	<i>1.92</i>	<i>1.81</i>	<i>2.28</i>	<i>1.16</i>

Source: Medicare Current Beneficiary Survey

Note: Standard errors are shaded and in italics. See Appendix A for additional information on standard errors. See Appendix B for definitions of terms and variables.

- 1 The term *community-only residents* includes beneficiaries who resided in the community at the time of their interview. It excludes beneficiaries who resided in a long-term care facility at the time of their interview.
- 2 The percentage of responses for "none" under "Usual Source of Care" differs from the percentage of responses for "no usual source" under "Length of Association with Usual Source of Care" because of differences in the number of missing responses for the two variables. See the entry *Missing values* in Appendix B for further explanation.
- 3 HMO stands for Health Maintenance Organization.
- 4 OPD stands for Outpatient Department; ER stands for Emergency Room.

**Table 5.8 Measures of Satisfaction with Care for Noninstitutionalized Medicare Beneficiaries, by Living Arrangement and Age, 1999**

Community-Only Residents<sup>1</sup>

Measure of Satisfaction	Total	Lives Alone					Lives with Spouse					Lives with Children/Others				
		< 65	65 - 74	75 - 84	85 +	Total	< 65	65 - 74	75 - 84	85 +	Total	< 65	65 - 74	75 - 84	85 +	Total
<b>Beneficiaries (in 000s)</b>	38,035	1,183	4,341	4,466	1,779	11,769	2,027	11,202	5,793	844	19,867	1,828	1,977	1,699	893	6,397
	120.523	54	137	81	51	182	67	154	89	39	177	68	80	64	41	154
<b>Beneficiaries as a Percent of Column Total<sup>2</sup></b>																
<b>Quality of Care</b>																
<b>General Care</b>																
Very Satisfied <sup>3</sup>	29.82	20.62	29.58	29.89	25.57	28.19	26.57	34.57	32.39	24.42	32.69	23.05	24.94	24.72	21.62	23.88
	0.58	2.13	1.36	1.02	1.54	0.76	1.80	1.02	1.16	2.04	0.82	1.82	2.01	1.93	2.06	1.09
(Very) Unsatisfied <sup>4</sup>	3.90	7.20	3.73	3.92	3.30	4.09	7.20	2.91	3.44	3.36	3.52	5.70	4.54	3.87	4.83	4.73
	0.14	1.17	0.54	0.50	0.60	0.33	0.75	0.29	0.36	0.82	0.21	0.64	0.85	0.59	0.96	0.44
<b>Follow-up Care</b>																
Very Satisfied <sup>3</sup>	18.76	15.92	19.54	17.80	13.47	17.60	18.45	22.00	19.08	16.11	20.53	14.55	16.77	15.36	14.12	15.40
	0.47	2.05	1.10	0.94	1.14	0.64	1.38	0.79	0.85	1.35	0.57	1.47	1.77	1.41	1.56	0.83
(Very) Unsatisfied <sup>4</sup>	3.36	5.13	3.47	3.08	1.74	3.23	6.71	2.71	2.56	3.86	3.12	6.76	3.13	3.87	3.02	4.35
	0.15	1.08	0.64	0.39	0.39	0.31	1.01	0.27	0.32	0.97	0.21	0.96	0.62	0.69	0.82	0.41
<b>Access/Coordination of Care</b>																
<b>Availability</b>																
Very Satisfied <sup>3</sup>	10.74	10.94	9.17	9.84	9.28	9.62	12.40	12.43	10.93	11.97	11.97	8.48	9.25	9.29	8.63	8.95
	0.36	1.72	0.79	0.76	0.85	0.47	1.44	0.63	0.59	1.33	0.48	1.33	1.13	1.04	1.19	0.57
(Very) Unsatisfied <sup>4</sup>	3.49	7.12	2.76	1.60	1.23	2.53	10.10	3.04	3.33	3.18	3.85	7.46	2.79	2.48	3.28	4.11
	0.19	1.37	0.43	0.23	0.30	0.24	1.30	0.34	0.40	0.79	0.30	1.06	0.56	0.56	0.86	0.41
<b>Ease of Access to Doctor</b>																
Very Satisfied <sup>3</sup>	19.35	11.17	19.88	17.03	12.89	16.87	16.24	24.84	19.98	18.78	22.29	11.40	16.79	15.16	16.28	14.74
	0.46	1.29	0.95	0.84	1.04	0.51	1.36	0.82	0.90	1.69	0.67	1.51	1.68	1.58	1.61	0.86
(Very) Unsatisfied <sup>4</sup>	5.72	12.89	4.93	5.37	7.19	6.24	11.11	3.79	4.54	5.32	4.82	10.41	6.59	5.81	7.25	7.56
	0.24	1.98	0.62	0.47	0.79	0.38	1.59	0.29	0.42	1.21	0.32	1.01	1.12	0.78	1.16	0.57
<b>Can Obtain Care in Same Location</b>																
Very Satisfied <sup>3</sup>	14.96	9.50	14.94	13.19	12.52	13.37	14.74	17.90	14.84	12.80	16.47	11.47	15.46	13.32	11.53	13.20
	0.41	1.56	0.93	0.90	1.08	0.53	1.37	0.74	0.72	1.55	0.56	1.36	1.63	1.32	1.33	0.76
(Very) Unsatisfied <sup>4</sup>	4.75	9.96	4.41	3.75	3.33	4.55	9.88	4.07	4.00	3.75	4.63	9.43	4.44	2.61	5.10	5.47
	0.23	1.83	0.64	0.38	0.54	0.32	1.14	0.37	0.45	0.73	0.30	1.08	0.78	0.51	1.14	0.47

**Table 5.8 Measures of Satisfaction with Care for Noninstitutionalized Medicare Beneficiaries, by Living Arrangement and Age, 1999**

Community-Only Residents<sup>1</sup>

Measure of Satisfaction	Total	Lives Alone					Lives with Spouse					Lives with Children/Others				
		< 65	65 - 74	75 - 84	85 +	Total	< 65	65 - 74	75 - 84	85 +	Total	< 65	65 - 74	75 - 84	85 +	Total
<b>Beneficiaries (in 000s)</b>	38,035	1,183	4,341	4,466	1,779	11,769	2,027	11,202	5,793	844	19,867	1,828	1,977	1,699	893	6,397
	<i>120.523</i>	<i>54</i>	<i>137</i>	<i>81</i>	<i>51</i>	<i>182</i>	<i>67</i>	<i>154</i>	<i>89</i>	<i>39</i>	<i>177</i>	<i>68</i>	<i>80</i>	<i>64</i>	<i>41</i>	<i>154</i>
<b>Beneficiaries as a Percent of Column Total<sup>2</sup></b>																
<b>Relationship with Primary Doctor</b>																
<b>Information from Doctor</b>																
Very Satisfied <sup>3</sup>	18.52	13.92	19.43	16.33	12.77	16.69	19.62	22.35	17.68	15.38	20.42	15.35	18.08	15.28	13.81	15.96
	<i>0.48</i>	<i>1.74</i>	<i>1.12</i>	<i>0.95</i>	<i>1.05</i>	<i>0.56</i>	<i>1.80</i>	<i>0.78</i>	<i>0.85</i>	<i>1.82</i>	<i>0.62</i>	<i>1.50</i>	<i>1.91</i>	<i>1.48</i>	<i>1.63</i>	<i>0.96</i>
(Very) Unsatisfied <sup>4</sup>	5.50	11.41	5.44	5.50	4.96	5.99	10.65	4.36	4.73	4.01	5.10	7.56	5.80	4.90	4.52	5.89
	<i>0.21</i>	<i>1.49</i>	<i>0.62</i>	<i>0.45</i>	<i>0.61</i>	<i>0.36</i>	<i>1.24</i>	<i>0.42</i>	<i>0.39</i>	<i>1.05</i>	<i>0.29</i>	<i>1.11</i>	<i>0.79</i>	<i>0.79</i>	<i>0.89</i>	<i>0.47</i>
<b>Doctor's Concern for Overall Health</b>																
Very Satisfied <sup>3</sup>	20.83	17.47	21.38	19.01	17.89	19.56	21.18	24.50	21.13	17.49	22.88	16.77	17.27	16.89	15.48	16.78
	<i>0.45</i>	<i>2.20</i>	<i>1.12</i>	<i>1.02</i>	<i>1.24</i>	<i>0.67</i>	<i>1.36</i>	<i>0.74</i>	<i>0.97</i>	<i>1.78</i>	<i>0.60</i>	<i>1.65</i>	<i>1.81</i>	<i>1.47</i>	<i>1.62</i>	<i>0.80</i>
(Very) Unsatisfied <sup>4</sup>	5.07	8.13	4.41	5.42	4.15	5.13	9.61	4.53	3.95	3.58	4.84	8.81	4.35	4.22	4.87	5.66
	<i>0.21</i>	<i>1.20</i>	<i>0.48</i>	<i>0.60</i>	<i>0.64</i>	<i>0.36</i>	<i>1.34</i>	<i>0.39</i>	<i>0.42</i>	<i>0.92</i>	<i>0.31</i>	<i>1.10</i>	<i>0.70</i>	<i>0.68</i>	<i>0.99</i>	<i>0.43</i>
<b>Cost of Care</b>																
<b>Cost</b>																
Very Satisfied <sup>3</sup>	17.43	12.19	19.05	16.24	14.57	16.62	13.45	21.15	18.03	15.50	19.21	11.65	13.08	15.50	13.44	13.36
	<i>0.45</i>	<i>1.53</i>	<i>1.17</i>	<i>0.91</i>	<i>1.19</i>	<i>0.64</i>	<i>1.35</i>	<i>0.76</i>	<i>0.85</i>	<i>1.52</i>	<i>0.55</i>	<i>1.12</i>	<i>1.27</i>	<i>1.35</i>	<i>1.74</i>	<i>0.71</i>
(Very) Unsatisfied <sup>4</sup>	13.18	23.18	10.83	11.77	10.15	12.33	26.87	11.08	11.38	11.64	12.81	22.12	13.41	14.68	11.13	15.92
	<i>0.33</i>	<i>2.36</i>	<i>0.83</i>	<i>0.66</i>	<i>1.05</i>	<i>0.44</i>	<i>1.56</i>	<i>0.57</i>	<i>0.53</i>	<i>1.44</i>	<i>0.44</i>	<i>1.82</i>	<i>1.25</i>	<i>1.36</i>	<i>1.54</i>	<i>0.82</i>

Source: Medicare Current Beneficiary Survey

Note: Standard errors are shaded and in italics. See Appendix A for additional information on standard errors. See Appendix B for definitions of terms and variables.

- <sup>1</sup> The term *community-only residents* includes beneficiaries who resided in the community at the time of their interview. It excludes beneficiaries who resided in a long-term care facility at the time of their interview.
- <sup>2</sup> Column percentages do not sum to 100 percent because the responses to "satisfied" and "no experience" are excluded from the table for all satisfaction variables.
- <sup>3</sup> Beneficiaries who's response to the question was 'very satisfied'
- <sup>4</sup> Beneficiaries who's response to the question was 'unsatisfied' or 'very unsatisfied'



Table 5.9 Measures of Propensity to Seek Care for Noninstitutionalized Medicare Beneficiaries, by Living Arrangement and Age, 1999

Community-Only Residents<sup>1</sup>

Measure of Propensity	Total	Lives Alone					Lives with Spouse					Lives with Children/Others				
		< 65	65 - 74	75 - 84	85 +	Total	< 65	65 - 74	75 - 84	85 +	Total	< 65	65 - 74	75 - 84	85 +	Total
Beneficiaries (in 000s)	38,035	1,183	4,341	4,466	1,779	11,769	2,027	11,202	5,793	844	19,867	1,828	1,977	1,699	893	6,397
	121	54	137	81	51	182	67	154	89	39	177	68	80	64	41	154
Beneficiaries as a Percent of Column Total																
Had a Problem and Did Not See a Doctor																
Yes	8.72	22.86	8.93	7.42	5.91	9.30	20.09	6.93	6.12	5.03	7.95	18.10	8.41	6.41	4.12	10.04
	0.30	1.76	0.85	0.53	0.69	0.49	1.61	0.48	0.51	0.93	0.39	1.66	1.11	0.75	0.93	0.65
No	91.28	77.14	91.07	92.58	94.09	90.70	79.91	93.07	93.88	94.97	92.05	81.90	91.59	93.59	95.88	89.96
	0.30	1.76	0.85	0.53	0.69	0.49	1.61	0.48	0.51	0.93	0.39	1.66	1.11	0.75	0.93	0.65
Ever Had a Prescription You Did Not Fill																
Yes	3.64	11.48	4.17	3.04	2.05	4.16	7.37	2.95	2.35	0.72	3.13	7.96	3.74	2.39	1.64	4.29
	0.19	1.57	0.49	0.31	0.48	0.25	1.15	0.30	0.29	0.37	0.26	0.99	0.63	0.60	0.59	0.41
No	96.36	88.52	95.83	96.96	97.95	95.84	92.63	97.05	97.65	99.28	96.87	92.04	96.26	97.61	98.36	95.71
	0.19	1.57	0.49	0.31	0.48	0.25	1.15	0.30	0.29	0.37	0.26	0.99	0.63	0.60	0.59	0.41
Visit a Doctor as Soon as You Feel Bad																
Yes	38.51	41.21	37.84	38.09	37.30	38.19	38.95	34.98	40.22	46.54	37.40	45.31	39.50	43.70	41.75	42.59
	0.55	2.46	1.36	1.10	1.46	0.76	2.29	0.95	1.06	2.10	0.74	1.99	2.06	1.90	2.28	1.03
No	61.49	58.79	62.16	61.91	62.70	61.81	61.05	65.02	59.78	53.46	62.60	54.69	60.50	56.30	58.25	57.41
	0.55	2.46	1.36	1.10	1.46	0.76	2.29	0.95	1.06	2.10	0.74	1.99	2.06	1.90	2.28	1.03
Avoid Going to the Doctor																
Yes	29.65	36.46	32.81	29.81	27.78	31.28	34.19	27.93	25.47	25.67	27.75	33.70	34.41	31.66	28.13	32.60
	0.55	2.59	1.41	1.08	1.44	0.87	2.02	0.88	0.95	2.00	0.68	2.01	2.00	1.72	1.92	1.01
No	70.35	63.54	67.19	70.19	72.22	68.72	65.81	72.07	74.53	74.33	72.25	66.30	65.59	68.34	71.87	67.40
	0.55	2.59	1.41	1.08	1.44	0.87	2.02	0.88	0.95	2.00	0.68	2.01	2.00	1.72	1.92	1.01

Table 5.9 Measures of Propensity to Seek Care for Noninstitutionalized Medicare Beneficiaries, by Living Arrangement and Age, 1999

Community-Only Residents<sup>1</sup>

Measure of Propensity	Total	Lives Alone					Lives with Spouse					Lives with Children/Others				
		< 65	65 - 74	75 - 84	85 +	Total	< 65	65 - 74	75 - 84	85 +	Total	< 65	65 - 74	75 - 84	85 +	Total
Beneficiaries (in 000s)	38,035	1,183	4,341	4,466	1,779	11,769	2,027	11,202	5,793	844	19,867	1,828	1,977	1,699	893	6,397
	121	54	137	81	51	182	67	154	89	39	177	68	80	64	41	154
Beneficiaries as a Percent of Column Total																
Do You Worry About Your Health More Than Others																
Yes	19.66	51.56	14.34	14.05	11.04	17.48	54.02	14.38	14.27	14.65	18.41	48.11	20.43	19.79	15.83	27.54
	0.39	2.67	0.92	0.86	1.00	0.63	2.20	0.61	0.72	1.97	0.54	1.93	1.47	1.34	1.58	0.80
No	80.34	48.44	85.66	85.95	88.96	82.52	45.98	85.62	85.73	85.35	81.59	51.89	79.57	80.21	84.17	72.46
	0.39	2.67	0.92	0.86	1.00	0.63	2.20	0.61	0.72	1.97	0.54	1.93	1.47	1.34	1.58	0.80
When Sick, Do You Keep it to Yourself																
Yes	39.43	45.76	47.01	43.23	40.38	44.46	45.64	35.63	33.97	30.21	35.94	39.78	45.48	39.78	36.13	41.04
	0.53	2.46	1.53	1.11	1.49	0.88	1.91	0.89	1.03	2.34	0.67	1.99	1.89	1.76	2.08	0.99
No	60.57	54.24	52.99	56.77	59.62	55.54	54.36	64.37	66.03	69.79	64.06	60.22	54.52	60.22	63.87	58.96
	0.53	2.46	1.53	1.11	1.49	0.88	1.91	0.89	1.03	2.34	0.67	1.99	1.89	1.76	2.08	0.99

Source: Medicare Current Beneficiary Survey

Note: Standard errors are shaded and in italics. See Appendix A for additional information on standard errors. See Appendix B for definitions of terms and variables.

<sup>1</sup> The term *community-only residents* includes beneficiaries who resided in the community at the time of their interview. It excludes beneficiaries who resided in a long-term care facility at the time of their interview.

**Table 5.10 Indicators of Access to Care for Noninstitutionalized Medicare Beneficiaries, by Health Status, 1999**

Community-Only Residents<sup>1</sup>

Indicator of Access to Care	Total <sup>2</sup>	Indicators of Good Health			Indicators of Poor Health		
		Excellent/Very Good Health	No Functional Limitations <sup>3</sup>	Both Indicators	Fair/Poor Health	Three to Six ADLs <sup>4</sup>	Both Indicators
<b>Beneficiaries (in 000s)</b>	38,035	15,348	18,657	10,707	10,802	4,156	2,821
	121	180	192	155	169	105	89
<b>Beneficiaries as a Percent of Column Total</b>							
<b>Access to Care</b>							
<b>Usual Source of Care</b>							
None <sup>5</sup>	5.72	7.27	6.84	7.84	4.47	4.04	3.67
	0.21	0.33	0.30	0.41	0.29	0.51	0.49
Doctor's office	70.14	68.68	69.95	68.42	70.67	68.40	68.65
	0.63	0.82	0.73	0.94	0.93	1.45	1.73
Doctor's clinic	10.12	10.52	9.58	10.15	9.30	11.16	10.47
	0.45	0.54	0.47	0.60	0.61	1.08	1.18
HMO <sup>6</sup>	7.39	8.65	8.40	9.13	6.01	6.34	6.13
	0.32	0.46	0.45	0.56	0.51	0.83	0.91
Hospital OPD/ER <sup>7</sup>	2.45	1.74	1.93	1.55	3.66	3.63	3.70
	0.13	0.21	0.17	0.22	0.31	0.48	0.53
Other clinic/health center	4.18	3.14	3.30	2.91	5.89	6.44	7.39
	0.18	0.25	0.22	0.31	0.32	0.63	0.79
<b>Difficulty Obtaining Care</b>							
Yes	3.99	1.94	1.72	1.36	7.52	10.75	11.82
	0.21	0.20	0.19	0.21	0.47	0.77	1.08
No	96.01	98.06	98.28	98.64	92.48	89.25	88.18
	0.21	0.20	0.19	0.21	0.47	0.77	1.08
<b>Delayed Care Due to Cost</b>							
Yes	7.58	4.03	3.97	2.93	14.57	16.60	19.53
	0.22	0.26	0.23	0.26	0.51	0.95	1.16
No	92.42	95.97	96.03	97.07	85.43	83.40	80.47
	0.22	0.26	0.23	0.26	0.51	0.95	1.16

**Table 5.10 Indicators of Access to Care for Noninstitutionalized Medicare Beneficiaries, by Health Status, 1999**

Community-Only Residents<sup>1</sup>

Indicator of Access to Care	Total <sup>2</sup>	Indicators of Good Health			Indicators of Poor Health		
		Excellent/Very Good Health	No Functional Limitations <sup>3</sup>	Both Indicators	Fair/Poor Health	Three to Six ADLs <sup>4</sup>	Both Indicators
<b>Beneficiaries (in 000s)</b>	38,035	15,348	18,657	10,707	10,802	4,156	2,821
	<i>121</i>	<i>180</i>	<i>192</i>	<i>155</i>	<i>169</i>	<i>105</i>	<i>89</i>

Beneficiaries as a Percent of Column Total

Continuity of Care							
Length of Association with Usual Source of Care							
No usual source <sup>5</sup>	5.74	7.29	6.86	7.86	4.50	4.08	3.70
	<i>0.21</i>	<i>0.33</i>	<i>0.30</i>	<i>0.41</i>	<i>0.29</i>	<i>0.51</i>	<i>0.49</i>
Less than 1 year	9.78	9.37	9.06	8.92	10.79	11.60	11.13
	<i>0.23</i>	<i>0.40</i>	<i>0.33</i>	<i>0.44</i>	<i>0.52</i>	<i>0.93</i>	<i>1.08</i>
1 to less than 3 years	19.56	18.83	19.68	19.50	21.09	19.23	19.83
	<i>0.35</i>	<i>0.51</i>	<i>0.46</i>	<i>0.65</i>	<i>0.67</i>	<i>0.98</i>	<i>1.22</i>
3 to less than 5 years	16.35	15.57	16.21	15.76	16.74	16.05	16.28
	<i>0.33</i>	<i>0.45</i>	<i>0.43</i>	<i>0.58</i>	<i>0.61</i>	<i>0.88</i>	<i>1.15</i>
5 years or more	48.57	48.94	48.20	47.96	46.89	49.04	49.06
	<i>0.47</i>	<i>0.65</i>	<i>0.60</i>	<i>0.79</i>	<i>0.85</i>	<i>1.12</i>	<i>1.49</i>

Source: Medicare Current Beneficiary Survey

Note: Standard errors are shaded and in italics. See Appendix A for additional information on standard errors. See Appendix B for definitions of terms and variables.

- The term *community-only residents* includes beneficiaries who resided in the community at the time of their interview. It excludes beneficiaries who resided in a long-term care facility at the time of their interview.
- "Indicators of Good Health" and "Indicators of Poor Health" do not contain mutually exclusive categories. Therefore, beneficiary counts sum to more than the total number of Medicare beneficiaries.
- "No Functional Limitations" means that the beneficiary did not report limitations in any instrumental activities of daily living (IADLs) or activities of daily living (ADLs). See Appendix B for definitions of IADL and ADL.
- ADL stands for Activity of Daily Living.
- The percentage of responses for "none" under "Usual Source of Care" differs from the percentage of responses for "no usual source" under "Length of Association with Usual Source of Care" because of differences in the number of missing responses for the two variables. See the entry *Missing values* in Appendix B for further explanation.
- HMO stands for Health Maintenance Organization.
- OPD stands for Outpatient Department; ER stands for Emergency Room.

**Table 5.11 Measures of Satisfaction with Care for Noninstitutionalized Medicare Beneficiaries, by Health Status, 1999**

Community-Only Residents<sup>1</sup>

Measure of Satisfaction	Total <sup>2</sup>	Indicators of Good Health			Indicators of Poor Health		
		Excellent/Very Good Health	No Functional Limitations <sup>3</sup>	Both Indicators	Fair/Poor Health	Three to Six ADLs <sup>4</sup>	Both Indicators
<b>Beneficiaries (in 000s)</b>	38,035	15,348	18,657	10,707	10,802	4,156	2,821
	121	180	192	155	169	105	89
<b>Beneficiaries as a Percent of Column Total<sup>5</sup></b>							
<b>Quality of Care</b>							
<b>General Care</b>							
Very Satisfied <sup>6</sup>	29.82	36.92	31.28	36.61	22.07	25.06	22.53
	0.58	0.90	0.81	1.09	0.80	1.25	1.55
(Very) Unsatisfied <sup>7</sup>	3.90	2.44	2.80	1.86	6.57	8.87	9.26
	0.14	0.20	0.21	0.24	0.32	0.62	0.75
<b>Follow-up Care</b>							
Very Satisfied <sup>6</sup>	18.76	22.61	19.13	22.09	14.64	15.77	14.89
	0.47	0.68	0.65	0.83	0.57	1.07	1.29
(Very) Unsatisfied <sup>7</sup>	3.36	2.02	2.05	1.50	5.82	8.00	9.34
	0.15	0.22	0.20	0.26	0.38	0.72	0.92
<b>Access/Coordination of Care</b>							
<b>Availability</b>							
Very Satisfied <sup>6</sup>	10.74	11.83	10.63	11.54	10.04	10.80	10.65
	0.36	0.53	0.45	0.59	0.48	0.85	1.07
(Very) Unsatisfied <sup>7</sup>	3.49	2.11	2.11	1.77	5.92	7.34	8.64
	0.19	0.19	0.18	0.22	0.40	0.71	0.90
<b>Ease of Access to Doctor</b>							
Very Satisfied <sup>6</sup>	19.35	26.06	22.01	26.62	12.14	12.66	10.89
	0.46	0.80	0.75	1.01	0.54	0.80	0.95
(Very) Unsatisfied <sup>7</sup>	5.72	3.19	2.90	2.22	10.23	15.60	16.73
	0.24	0.25	0.18	0.24	0.58	0.92	1.10
<b>Can Obtain Care in Same Location</b>							
Very Satisfied <sup>6</sup>	14.96	19.53	16.38	19.94	10.85	11.63	11.22
	0.41	0.58	0.57	0.72	0.56	0.88	1.14
(Very) Unsatisfied <sup>7</sup>	4.75	2.99	2.77	2.11	7.64	9.30	9.71
	0.23	0.23	0.19	0.23	0.41	0.81	1.03

**Table 5.11 Measures of Satisfaction with Care for Noninstitutionalized Medicare Beneficiaries, by Health Status, 1999**

Community-Only Residents<sup>1</sup>

Measure of Satisfaction	Total <sup>2</sup>	Indicators of Good Health			Indicators of Poor Health		
		Excellent/Very Good Health	No Functional Limitations <sup>3</sup>	Both Indicators	Fair/Poor Health	Three to Six ADLs <sup>4</sup>	Both Indicators
<b>Beneficiaries (in 000s)</b>	38,035	15,348	18,657	10,707	10,802	4,156	2,821
	<i>121</i>	<i>180</i>	<i>192</i>	<i>155</i>	<i>169</i>	<i>105</i>	<i>89</i>
<b>Beneficiaries as a Percent of Column Total<sup>5</sup></b>							
<b>Relationship with Primary Doctor</b>							
<b>Information from Doctor</b>							
Very Satisfied <sup>6</sup>	18.52	23.39	20.14	23.66	13.67	14.92	14.18
	<i>0.48</i>	<i>0.76</i>	<i>0.69</i>	<i>0.92</i>	<i>0.66</i>	<i>1.05</i>	<i>1.22</i>
(Very) Unsatisfied <sup>7</sup>	5.50	3.23	3.32	2.43	9.19	12.28	13.34
	<i>0.21</i>	<i>0.26</i>	<i>0.27</i>	<i>0.30</i>	<i>0.48</i>	<i>0.80</i>	<i>1.07</i>
<b>Doctor's Concern for Overall Health</b>							
Very Satisfied <sup>6</sup>	20.83	25.57	21.50	25.35	15.90	18.65	17.40
	<i>0.45</i>	<i>0.69</i>	<i>0.63</i>	<i>0.85</i>	<i>0.60</i>	<i>1.13</i>	<i>1.36</i>
(Very) Unsatisfied <sup>7</sup>	5.07	3.54	3.42	2.87	8.09	10.43	11.85
	<i>0.21</i>	<i>0.26</i>	<i>0.24</i>	<i>0.28</i>	<i>0.50</i>	<i>0.87</i>	<i>1.16</i>
<b>Cost of Care</b>							
<b>Cost</b>							
Very Satisfied <sup>6</sup>	17.43	22.15	19.30	23.05	12.14	13.02	11.60
	<i>0.45</i>	<i>0.65</i>	<i>0.65</i>	<i>0.81</i>	<i>0.56</i>	<i>0.74</i>	<i>0.94</i>
(Very) Unsatisfied <sup>7</sup>	13.18	9.24	8.82	7.55	19.86	23.16	25.50
	<i>0.33</i>	<i>0.39</i>	<i>0.36</i>	<i>0.45</i>	<i>0.64</i>	<i>1.22</i>	<i>1.48</i>

Source: Medicare Current Beneficiary Survey

Note: Standard errors are shaded and in italics. See Appendix A for additional information on standard errors. See Appendix B for definitions of terms and variables.

- 1 The term *community-only residents* includes beneficiaries who resided in the community at the time of their interview. It excludes beneficiaries who resided in a long-term care facility at the time of their interview.
- 2 "Indicators of Good Health" and "Indicators of Poor Health" do not contain mutually exclusive categories. Therefore, beneficiary counts sum to more than the total number of Medicare beneficiaries.
- 3 "No Functional Limitations" means that the beneficiary did not report limitations in any instrumental activities of daily living (IADLs) or activities of daily living (ADLs). See Appendix B for definitions of IADL and ADL.
- 4 ADL stands for Activity of Daily Living.
- 5 Column percentages do not sum to 100 percent because the responses for "satisfied" and "no experience" are excluded from the table for all satisfaction variables.
- 6 Beneficiaries who's response to the question was 'very satisfied'
- 7 Beneficiaries who's response to the question was 'unsatisfied' or 'very unsatisfied'

**Table 5.12 Measures of Propensity to Seek Care for Noninstitutionalized Medicare Beneficiaries, by Health Status, 1999**

Community-Only Residents<sup>1</sup>

Measure of Propensity	Total <sup>2</sup>	Indicators of Good Health			Indicators of Poor Health		
		Excellent/Very Good Health	No Functional Limitations <sup>3</sup>	Both Indicators	Fair/Poor Health	Three to Six ADLs <sup>4</sup>	Both Indicators
<b>Beneficiaries (in 000s)</b>	38,035	15,348	18,657	10,707	10,802	4,156	2,821
	121	180	192	155	169	105	89
<b>Beneficiaries as a Percent of Column Total</b>							
<b>Had a Problem and Did Not See a Doctor</b>							
Yes	8.72	4.82	4.73	3.43	15.36	17.54	20.11
	0.30	0.28	0.29	0.35	0.68	1.22	1.42
No	91.28	95.18	95.27	96.57	84.64	82.46	79.89
	0.30	0.28	0.29	0.35	0.68	1.22	1.42
<b>Ever Had a Prescription You Did Not Fill</b>							
Yes	3.64	2.43	2.45	2.10	5.82	6.69	8.34
	0.19	0.23	0.21	0.24	0.41	0.63	0.83
No	96.36	97.57	97.55	97.90	94.18	93.31	91.66
	0.19	0.23	0.21	0.24	0.41	0.63	0.83
<b>Visit a Doctor as Soon as You Feel Bad</b>							
Yes	38.51	35.20	37.49	34.78	42.13	39.19	39.60
	0.55	0.64	0.66	0.76	0.88	1.27	1.59
No	61.49	64.80	62.51	65.22	57.87	60.81	60.40
	0.55	0.64	0.66	0.76	0.88	1.27	1.59
<b>Avoid Going to the Doctor</b>							
Yes	29.65	28.58	28.00	27.91	31.97	32.78	33.99
	0.55	0.71	0.68	0.81	0.95	1.13	1.40
No	70.35	71.42	72.00	72.09	68.03	67.22	66.01
	0.55	0.71	0.68	0.81	0.95	1.13	1.40

**Table 5.12 Measures of Propensity to Seek Care for Noninstitutionalized Medicare Beneficiaries, by Health Status, 1999**

Community-Only Residents<sup>1</sup>

Measure of Propensity	Total <sup>2</sup>	Indicators of Good Health			Indicators of Poor Health		
		Excellent/Very Good Health	No Functional Limitations <sup>3</sup>	Both Indicators	Fair/Poor Health	Three to Six ADLs <sup>4</sup>	Both Indicators
Beneficiaries (in 000s)	38,035	15,348	18,657	10,707	10,802	4,156	2,821
	<i>121</i>	<i>180</i>	<i>192</i>	<i>155</i>	<i>169</i>	<i>105</i>	<i>89</i>

Beneficiaries as a Percent of Column Total

**Do You Worry About Your Health More Than Others**

Yes	19.66	8.03	11.34	6.59	40.18	38.04	45.67
	<i>0.39</i>	<i>0.40</i>	<i>0.40</i>	<i>0.48</i>	<i>0.91</i>	<i>1.32</i>	<i>1.72</i>
No	80.34	91.97	88.66	93.41	59.82	61.96	54.33
	<i>0.39</i>	<i>0.40</i>	<i>0.40</i>	<i>0.48</i>	<i>0.91</i>	<i>1.32</i>	<i>1.72</i>

**When Sick, Do You Keep it to Yourself**

Yes	39.43	38.83	37.85	38.57	41.99	42.09	42.60
	<i>0.53</i>	<i>0.77</i>	<i>0.64</i>	<i>0.88</i>	<i>0.95</i>	<i>1.53</i>	<i>1.79</i>
No	60.57	61.17	62.15	61.43	58.01	57.91	57.40
	<i>0.53</i>	<i>0.77</i>	<i>0.64</i>	<i>0.88</i>	<i>0.95</i>	<i>1.53</i>	<i>1.79</i>

Source: Medicare Current Beneficiary Survey

Note: Standard errors are shaded and in italics. See Appendix A for additional information on standard errors. See Appendix B for definitions of terms and variables.

- 1 The term *community-only residents* includes beneficiaries who resided in the community at the time of their interview. It excludes beneficiaries who resided in a long-term care facility at the time of their interview.
- 2 "Indicators of Good Health" and "Indicators of Poor Health" do not contain mutually exclusive categories. Therefore, beneficiary counts sum to more than the total number of Medicare beneficiaries.
- 3 "No Functional Limitations" means that the beneficiary did not report limitations in any instrumental activities of daily living (IADLs) or activities of daily living (ADLs). See Appendix B for definitions of IADL and ADL.
- 4 ADL stands for Activity of Daily Living.



Table 5.13 Indicators of Access to Care for Noninstitutionalized Medicare Beneficiaries, by Insurance Coverage, 1999

Community-Only Residents<sup>1</sup>

Indicator of Access to Care	Total	Medicare Risk HMO	Supplemental Health Insurance				Medicare Fee-For-Service Only	Other
			Medicaid	Individually-Purchased Private Insurance	Employer-Sponsored Private Insurance	Both Types of Private Insurance		
Beneficiaries (in 000s)	38,035	6,830	4,807	8,551	11,196	1,622	4,411	618
	121	111	120	182	187	60	127	66
Beneficiaries as a Percent of Column Total								
Access to Care								
Usual Source of Care								
None <sup>2</sup>	5.72	2.94	7.77	4.57	4.66	1.99	14.38	3.71
	0.21	0.32	0.62	0.34	0.33	0.47	1.04	1.05
Doctor's office	70.14	56.29	66.46	77.41	79.11	82.63	54.65	66.17
	0.63	1.31	0.99	1.16	0.83	1.33	1.33	4.95
Doctor's clinic	10.12	6.50	10.31	13.28	10.03	11.98	9.27	7.69
	0.45	0.70	0.70	1.00	0.54	1.24	0.86	1.97
HMO <sup>3</sup>	7.39	31.34	1.25	1.05	2.35	0.71	5.53	0.59
	0.32	1.24	0.25	0.34	0.38	0.35	0.74	0.43
Hospital OPD/ER <sup>4</sup>	2.45	1.20	6.81	1.28	1.61	1.45	3.74	7.08
	0.13	0.20	0.56	0.24	0.23	0.54	0.41	2.16
Other clinic/health center	4.18	1.74	7.40	2.42	2.25	1.24	12.43	14.76
	0.18	0.24	0.66	0.26	0.26	0.43	0.81	2.96
Difficulty Obtaining Care								
Yes	3.99	4.47	7.78	2.30	2.31	1.61	7.50	4.46
	0.21	0.36	0.66	0.33	0.25	0.62	0.67	1.55
No	96.01	95.53	92.22	97.70	97.69	98.39	92.50	95.54
	0.21	0.36	0.66	0.33	0.25	0.62	0.67	1.55
Delayed Care Due to Cost								
Yes	7.58	5.40	12.89	5.22	4.12	1.74	19.83	13.49
	0.22	0.42	0.86	0.45	0.36	0.57	0.97	2.18
No	92.42	94.60	87.11	94.78	95.88	98.26	80.17	86.51
	0.22	0.42	0.86	0.45	0.36	0.57	0.97	2.18

Table 5.13 Indicators of Access to Care for Noninstitutionalized Medicare Beneficiaries, by Insurance Coverage, 1999

Community-Only Residents<sup>1</sup>

Indicator of Access to Care	Total	Medicare Risk HMO	Supplemental Health Insurance				Medicare Fee-For-Service Only	Other
			Medicaid	Individually-Purchased Private Insurance	Employer-Sponsored Private Insurance	Both Types of Private Insurance		
Beneficiaries (in 000s)	38,035	6,830	4,807	8,551	11,196	1,622	4,411	618
	121	111	120	182	187	60	127	66
Beneficiaries as a Percent of Column Total								
Continuity of Care								
Length of Association with Usual Source of Care								
No usual source <sup>2</sup>	5.74	2.95	7.86	4.58	4.67	1.99	14.48	3.73
	0.21	0.32	0.62	0.34	0.34	0.47	1.05	1.06
Less than 1 year	9.78	15.84	9.14	8.46	7.97	8.32	8.87	8.96
	0.23	0.68	0.62	0.50	0.39	1.24	0.93	2.20
1 to less than 3 years	19.56	27.84	23.32	16.18	16.19	15.18	19.21	20.84
	0.35	0.80	1.14	0.74	0.64	1.46	1.14	2.55
3 to less than 5 years	16.35	18.29	19.01	15.40	15.30	15.10	15.24	17.84
	0.33	0.68	0.93	0.63	0.64	1.29	1.01	2.73
5 years or more	48.57	35.09	40.68	55.38	55.86	59.42	42.21	48.64
	0.47	0.99	1.02	0.89	0.76	1.85	1.22	3.42

Source: Medicare Current Beneficiary Survey

Note: Standard errors are shaded and in italics. See Appendix A for additional information on standard errors. See Appendix B for definitions of terms and variables.

- 1
- The term *community-only residents* includes beneficiaries who resided only in the community during the year. It excludes beneficiaries who resided part of the year in the community and part of the year in a long-term care facility, and beneficiaries who resided only in a long-term care facility during the year.
- 2
- The percentage of responses for "none" under "Usual Source of Care" differs from the percentage of responses for "no usual source" under "Length of Association with Usual Source of Care" because of differences in the number of missing responses for the two variables. See the entry *Missing values* in Appendix B for further explanation.
- 3
- HMO stands for Health Maintenance Organization.
- 4
- OPD stands for Outpatient Department; ER stands for Emergency Room.

Table 5.14 Measures of Satisfaction with Care for Noninstitutionalized Medicare Beneficiaries, by Insurance Coverage, 1999

Community-Only Residents<sup>1</sup>

Measure of Satisfaction	Total	Medicare Risk HMO <sup>2</sup>	Supplemental Health Insurance				Medicare Fee-For Service Only	Other
			Medicaid	Individually-Purchased Private Insurance	Employer-Sponsored Private Insurance	Both Types of Private Insurance		
Beneficiaries (in 000s)	38,035	6,830	4,807	8,551	11,196	1,622	4,411	618
	121	111	120	182	187	60	127	66
Beneficiaries as a Percent of Column Total <sup>3</sup>								
Quality of Care								
General Care								
Very Satisfied <sup>4</sup>	29.82	33.13	18.57	30.08	34.61	38.67	21.04	29.31
	0.58	0.99	0.98	1.22	0.84	2.25	1.17	3.97
(Very) Unsatisfied <sup>5</sup>	3.90	4.37	4.97	2.88	3.41	3.34	5.34	4.49
	0.14	0.33	0.44	0.25	0.30	0.70	0.65	1.01
Follow-up Care								
Very Satisfied <sup>4</sup>	18.76	21.74	12.08	17.97	21.97	21.82	12.98	23.62
	0.47	0.91	0.79	0.81	0.71	1.81	0.90	3.24
(Very) Unsatisfied <sup>5</sup>	3.36	3.43	4.90	2.65	2.56	3.15	4.86	4.82
	0.15	0.25	0.56	0.34	0.25	0.66	0.55	1.50
Access/Coordination of Care								
Availability								
Very Satisfied <sup>4</sup>	10.74	12.61	7.25	9.69	12.17	10.77	9.26	15.77
	0.36	0.70	0.73	0.62	0.68	1.32	0.89	2.71
(Very) Unsatisfied <sup>5</sup>	3.49	3.54	4.41	2.68	3.40	3.20	3.96	5.97
	0.19	0.32	0.48	0.36	0.33	0.57	0.41	1.71
Ease of Access to Doctor								
Very Satisfied <sup>4</sup>	19.35	23.81	9.95	19.27	22.40	24.42	13.15	19.39
	0.46	0.84	0.73	0.88	0.86	1.83	1.02	2.49
(Very) Unsatisfied <sup>5</sup>	5.72	4.96	10.60	4.09	4.48	2.97	8.61	7.82
	0.24	0.39	0.81	0.36	0.30	0.65	0.87	2.13
Can Obtain Care in Same Location								
Very Satisfied <sup>4</sup>	14.96	21.14	9.92	12.79	15.90	16.29	11.41	20.59
	0.41	0.87	0.72	0.67	0.67	1.57	0.78	2.96
(Very) Unsatisfied <sup>5</sup>	4.75	4.50	6.30	4.29	4.50	2.84	5.46	6.18
	0.23	0.52	0.60	0.41	0.35	0.70	0.85	2.05

Table 5.14 Measures of Satisfaction with Care for Noninstitutionalized Medicare Beneficiaries, by Insurance Coverage, 1999

Community-Only Residents<sup>1</sup>

Measure of Satisfaction	Total	Medicare Risk HMO <sup>2</sup>	Supplemental Health Insurance			Medicare Fee-For Service Only	Other
			Medicaid	Individually-Purchased Private Insurance	Employer-Sponsored Private Insurance		
Beneficiaries (in 000s)	38,035	6,830	4,807	8,551	11,196	1,622	618
	121	111	120	182	187	60	66
Relationship with Primary Doctor							
Information from Doctor							
Very Satisfied <sup>4</sup>	18.52	22.58	12.15	16.88	21.37	23.53	23.37
	0.48	0.81	0.74	0.91	0.77	1.89	3.81
(Very) Unsatisfied <sup>5</sup>	5.50	5.79	7.32	4.45	5.17	4.24	4.38
	0.21	0.37	0.59	0.40	0.42	0.69	2.12
Doctor's Concern for Overall Health							
Very Satisfied <sup>4</sup>	20.83	24.39	13.85	19.63	24.27	14.75	22.75
	0.45	0.85	0.83	0.83	0.70	1.92	3.52
(Very) Unsatisfied <sup>5</sup>	5.07	5.84	6.17	4.60	4.38	5.76	5.54
	0.21	0.48	0.69	0.39	0.35	0.70	1.43
Cost of Care							
Cost							
Very Satisfied <sup>4</sup>	17.43	24.29	14.59	13.01	20.08	18.84	19.39
	0.45	0.87	0.96	0.77	0.76	1.64	3.06
(Very) Unsatisfied <sup>5</sup>	13.18	7.19	13.07	16.53	10.37	24.63	14.44
	0.33	0.47	0.83	0.82	0.52	1.27	2.25

Source: Medicare Current Beneficiary Survey

Note: Standard errors are shaded and in italics. See Appendix A for additional information on standard errors. See Appendix B for definitions of terms and variables.

- 1 The term *community-only residents* includes beneficiaries who resided in the community at the time of their interview. It excludes beneficiaries who resided in a long-term care facility at the time of their interview.
- 2 HMO stands for Health Maintenance Organization.
- 3 Column percentages do not sum to 100 percent because the responses to "satisfied" and "no experience" are excluded from the table for all satisfaction variables.
- 4 Beneficiaries who's response to the question was 'very satisfied'
- 5 Beneficiaries who's response to the question was 'unsatisfied' or "very unsatisfied"

**Table 5.15 Measures of Satisfaction with Care for Noninstitutionalized Medicare Beneficiaries, by Insurance Coverage, 1999**

Community-Only Residents<sup>1</sup>

Measure of Satisfaction	Total	Medicare Risk HMO <sup>2</sup>	Supplemental Health Insurance			Medicare Fee-For Service Only	Other
			Medicaid	Individually-Purchased Private Insurance	Employer-Sponsored Private Insurance		
<b>Beneficiaries (in 000s)</b>	38,035	6,830	4,807	8,551	11,196	1,622	618
	121	111	120	182	187	60	66
<b>Beneficiaries as a Percent of Column Total<sup>4</sup></b>							
<b>Had a Problem and Did Not See a Doctor</b>							
Yes	8.72	7.19	14.20	6.54	6.66	6.12	10.47
	0.30	0.46	0.76	0.60	0.39	1.00	2.42
No	91.28	92.81	85.80	93.46	93.34	93.88	89.53
	0.30	0.46	0.76	0.60	0.39	1.00	2.42
<b>Ever Had a Prescription You Did Not Fill</b>							
Yes	3.64	3.71	6.15	2.79	2.36	6.27	2.71
	0.19	0.33	0.58	0.26	0.26	0.76	0.98
No	96.36	96.29	93.85	97.21	97.64	93.73	97.29
	0.19	0.33	0.58	0.26	0.26	0.76	0.98
<b>Visit a Doctor as Soon as You Feel Bad</b>							
Yes	38.51	39.69	45.32	36.24	37.53	39.92	48.09
	0.55	0.91	1.35	0.84	0.95	1.37	3.40
No	61.49	60.31	54.68	63.76	62.47	60.08	51.91
	0.55	0.91	1.35	0.84	0.95	1.37	3.40
<b>Avoid Going to the Doctor</b>							
Yes	29.65	29.22	33.93	29.29	26.23	21.53	28.43
	0.55	0.89	1.18	0.88	0.80	1.80	2.56
No	70.35	70.78	66.07	70.71	73.77	78.47	71.57
	0.55	0.89	1.18	0.88	0.80	1.80	2.56

Table 5.15 Measures of Satisfaction with Care for Noninstitutionalized Medicare Beneficiaries, by Insurance Coverage, 1999

Community-Only Residents<sup>1</sup>

Measure of Satisfaction	Total	Medicare Risk HMO <sup>2</sup>	Supplemental Health Insurance				Medicare Fee-For Service Only	Other
			Medicaid	Individually-Purchased Private Insurance	Employer-Sponsored Private Insurance	Both Types of Private Insurance		
Beneficiaries (in 000s)	38,035	6,830	4,807	8,551	11,196	1,622	4,411	618
	<i>121</i>	<i>111</i>	<i>120</i>	<i>182</i>	<i>187</i>	<i>60</i>	<i>127</i>	<i>66</i>
Do You Worry About Your Health More Than Others								
Yes	19.66	17.06	36.65	13.69	17.24	13.35	24.49	25.16
	<i>0.39</i>	<i>0.81</i>	<i>1.26</i>	<i>0.61</i>	<i>0.67</i>	<i>1.50</i>	<i>1.26</i>	<i>3.11</i>
No	80.34	82.94	63.35	86.31	82.76	86.65	75.51	74.84
	<i>0.39</i>	<i>0.81</i>	<i>1.26</i>	<i>0.61</i>	<i>0.67</i>	<i>1.50</i>	<i>1.26</i>	<i>3.11</i>
When Sick, Do You Keep it to Yourself								
Yes	39.43	39.37	40.36	38.60	38.49	33.96	45.42	32.76
	<i>0.53</i>	<i>1.07</i>	<i>1.36</i>	<i>1.08</i>	<i>0.83</i>	<i>1.94</i>	<i>1.36</i>	<i>2.73</i>
No	60.57	60.63	59.64	61.40	61.51	66.04	54.58	67.24
	<i>0.53</i>	<i>1.07</i>	<i>1.36</i>	<i>1.08</i>	<i>0.83</i>	<i>1.94</i>	<i>1.36</i>	<i>2.73</i>

Source: Medicare Current Beneficiary Survey

Note: Standard errors are shaded and in italics. See Appendix A for additional information on standard errors. See Appendix B for definitions of terms and variables.

1 The term *community-only residents* includes beneficiaries who resided in the community at the time of their interview.

It excludes beneficiaries who resided in a long-term care facility at the time of their interview.

2 HMO stands for Health Maintenance Organization.