

**Table 5.1 Indicators of Access to Care for Non-institutionalized Medicare Beneficiaries, by Age and by Gender and Age, 2009**

Community-Only Residents<sup>1</sup>

Indicator of Access to Care	Total	All Medicare Beneficiaries				Male				Total	Female				Total
		< 65	65 - 74	75 - 84	85 +	< 65	65 - 74	75 - 84	85 +		< 65	65 - 74	75 - 84	85 +	
<b>Beneficiaries (in 000s)</b>	45,053	7,298	20,315	12,368	5,072	3,853	9,463	5,413	1,848	20,578	3,445	10,852	6,955	3,221	24,473
	154	109	180	114	101	87	156	75	47	181	90	163	109	79	179
<b>Beneficiaries as a Percent of Column Total</b>															
<b>Usual Source of Care</b>															
None <sup>2</sup>	4.67	7.03	5.18	3.08	3.13	9.84	5.56	3.66	2.93*	5.62	3.89	4.84	2.64	3.25*	3.87
	0.26	0.56	0.43	0.31	0.38	0.95	0.61	0.42	0.61	0.35	0.73	0.53	0.37	0.47	0.31
Doctor's office	73.62	66.42	73.59	76.95	75.94	58.79	71.70	73.65	70.47	69.69	74.94	75.25	79.51	79.08	76.92
	0.79	1.23	1.04	0.82	1.22	1.70	1.49	1.05	1.79	0.95	1.99	1.16	0.99	1.27	0.88
Doctor's clinic	11.36	12.53	11.82	10.52	9.82	11.87	11.70	9.92	10.53	11.16	13.27	11.93	10.99	9.41	11.52
	0.65	1.21	0.75	0.65	1.02	1.24	0.96	0.73	1.16	0.72	1.80	0.76	0.81	1.12	0.70
HMO <sup>3</sup>	3.29	1.91*	3.57	3.52	3.59	2.69*	3.26	3.87	4.27*	3.40	1.04*	3.84	3.25	3.20*	3.19
	0.34	0.40	0.50	0.36	0.46	0.70	0.48	0.48	0.95	0.37	0.31	0.71	0.43	0.39	0.40
Hospital OPD/ER <sup>4</sup>	1.95	3.56	1.70	1.60	1.49*	4.10	1.60*	1.72*	1.68*	2.11	2.96*	1.79*	1.50*	1.38*	1.82
	0.19	0.45	0.26	0.25	0.27	0.62	0.31	0.40	0.53	0.29	0.67	0.31	0.29	0.32	0.20
Other clinic/health center	5.12	8.55	4.14	4.33	6.02	12.71	6.18	7.18	10.11	8.02	3.91*	2.35	2.11	3.68	2.67
	0.26	0.70	0.37	0.36	0.48	1.19	0.66	0.65	1.04	0.47	0.61	0.35	0.33	0.53	0.23
<b>Difficulty Obtaining Care</b>															
Yes	4.91	14.16	3.87	2.32	2.06*	12.87	3.06	1.81*	1.98*	4.47	15.60	4.58	2.72	2.11*	5.28
	0.24	1.07	0.29	0.23	0.31	1.40	0.39	0.30	0.51	0.35	1.48	0.47	0.31	0.37	0.33
No	95.09	85.84	96.13	97.68	97.94	87.13	96.94	98.19	98.02	95.53	84.40	95.42	97.28	97.89	94.72
	0.24	1.07	0.29	0.23	0.31	1.40	0.39	0.30	0.51	0.35	1.48	0.47	0.31	0.37	0.33
<b>Delayed Care Due to Cost</b>															
Yes	7.89	21.59	6.80	3.80	2.50	21.12	5.64	3.36	1.99*	7.61	22.12	7.81	4.15	2.79*	8.12
	0.32	1.23	0.45	0.30	0.37	1.56	0.54	0.48	0.50	0.43	1.59	0.62	0.39	0.49	0.42
No	92.11	78.41	93.20	96.20	97.50	78.88	94.36	96.64	98.01	92.39	77.88	92.19	95.85	97.21	91.88
	0.32	1.23	0.45	0.30	0.37	1.56	0.54	0.48	0.50	0.43	1.59	0.62	0.39	0.49	0.42

**Table 5.1 Indicators of Access to Care for Non-institutionalized Medicare Beneficiaries, by Age and by Gender and Age, 2009**

Community-Only Residents<sup>1</sup>

Indicator of Access to Care	Total	All Medicare Beneficiaries				Male				Total	Female				Total
		< 65	65 - 74	75 - 84	85 +	< 65	65 - 74	75 - 84	85 +		< 65	65 - 74	75 - 84	85 +	
<b>Beneficiaries (in 000s)</b>	45,053	7,298	20,315	12,368	5,072	3,853	9,463	5,413	1,848	20,578	3,445	10,852	6,955	3,221	24,473
	<i>154</i>	<i>109</i>	<i>180</i>	<i>114</i>	<i>101</i>	<i>87</i>	<i>156</i>	<i>75</i>	<i>47</i>	<i>181</i>	<i>90</i>	<i>163</i>	<i>109</i>	<i>79</i>	<i>179</i>
<b>Beneficiaries as a Percent of Column Total</b>															
<b>Length of Association with Usual Source of Care</b>															
No usual source <sup>2</sup>	4.65	7.01	5.17	3.03	3.11	9.96	5.54	3.61	2.95*	5.62	3.73	4.85	2.58	3.20*	3.83
	<i>0.26</i>	<i>0.56</i>	<i>0.44</i>	<i>0.31</i>	<i>0.37</i>	<i>0.97</i>	<i>0.61</i>	<i>0.41</i>	<i>0.61</i>	<i>0.35</i>	<i>0.69</i>	<i>0.54</i>	<i>0.37</i>	<i>0.46</i>	<i>0.31</i>
Less than 1 year	7.92	10.06	7.15	7.69	8.45	9.19	6.79	6.21	8.74	7.26	11.04	7.47	8.84	8.29	8.47
	<i>0.29</i>	<i>0.76</i>	<i>0.40</i>	<i>0.47</i>	<i>0.64</i>	<i>1.02</i>	<i>0.54</i>	<i>0.57</i>	<i>1.14</i>	<i>0.37</i>	<i>1.03</i>	<i>0.54</i>	<i>0.59</i>	<i>0.75</i>	<i>0.36</i>
1 to less than 3 years	16.54	20.28	16.08	15.34	15.94	20.04	16.36	15.14	16.02	16.69	20.55	15.83	15.49	15.90	16.41
	<i>0.48</i>	<i>1.13</i>	<i>0.71</i>	<i>0.62</i>	<i>0.79</i>	<i>1.44</i>	<i>0.89</i>	<i>0.92</i>	<i>1.19</i>	<i>0.60</i>	<i>1.80</i>	<i>0.90</i>	<i>0.77</i>	<i>1.08</i>	<i>0.59</i>
3 to less than 5 years	15.21	19.10	15.16	13.67	13.59	17.69	14.99	13.66	13.20	14.98	20.67	15.31	13.68	13.81	15.40
	<i>0.35</i>	<i>0.94</i>	<i>0.54</i>	<i>0.63</i>	<i>0.67</i>	<i>1.27</i>	<i>0.82</i>	<i>0.76</i>	<i>1.22</i>	<i>0.47</i>	<i>1.67</i>	<i>0.77</i>	<i>0.80</i>	<i>0.88</i>	<i>0.49</i>
5 years or more	55.68	43.54	56.43	60.28	58.91	43.12	56.32	61.38	59.08	55.44	44.01	56.53	59.41	58.81	55.89
	<i>0.62</i>	<i>1.38</i>	<i>0.86</i>	<i>0.83</i>	<i>1.21</i>	<i>1.96</i>	<i>1.22</i>	<i>1.06</i>	<i>1.65</i>	<i>0.85</i>	<i>1.96</i>	<i>1.17</i>	<i>1.09</i>	<i>1.57</i>	<i>0.72</i>

Source: Medicare Current Beneficiary Survey

Note: Standard errors are shaded and in italics. See Appendix A for additional information on standard errors. See Appendix B for definitions of terms and variables.

1 The term *community-only residents* includes beneficiaries who resided in the community at the time of their interview.

It excludes beneficiaries who resided in a long-term care facility at the time of their interview.

2 The percentage of responses for "none" under "Usual Source of Care" differs from the percentage of responses for "no usual source" under "Length of Association with Usual Source of Care" because of differences in the number of missing responses for the two variables. See the entry *Missing values* in Appendix B for further explanation.

3 HMO stands for Health Maintenance Organization.

4 OPD stands for Outpatient Department; ER stands for Emergency Room.

**Table 5.2 Measures of Satisfaction with Care for Non-institutionalized Medicare Beneficiaries, by Age and by Gender and Age, 2009**

Community-Only Residents<sup>1</sup>

Measure of Satisfaction with Care	Total	All Medicare Beneficiaries				Male				Total	Female				Total
		< 65	65 - 74	75 - 84	85 +	< 65	65 - 74	75 - 84	85 +		< 65	65 - 74	75 - 84	85 +	
<b>Beneficiaries (in 000s)</b>	45,053	7,298	20,315	12,368	5,072	3,853	9,463	5,413	1,848	20,578	3,445	10,852	6,955	3,221	24,473
	154	109	180	114	101	87	156	75	47	181	90	163	109	79	179
<b>Beneficiaries as a Percent of Column Total<sup>2</sup></b>															
<b>Quality of Care</b>															
<b>General Care</b>															
Very Satisfied <sup>3</sup>	38.23	27.01	43.07	38.92	33.24	26.97	43.74	40.26	37.00	39.08	27.05	42.49	37.88	31.08	37.51
	0.60	1.16	0.87	0.76	1.11	1.65	1.24	1.21	1.52	0.81	1.51	1.07	1.01	1.42	0.74
(Very) Unsatisfied <sup>4</sup>	3.33	7.42	2.40	2.52	3.17	6.56	2.04*	2.24*	2.38*	2.97	8.37	2.72	2.74	3.62*	3.64
	0.16	0.62	0.25	0.24	0.36	0.66	0.33	0.37	0.56	0.24	1.07	0.35	0.27	0.52	0.24
<b>Follow-up Care</b>															
Very Satisfied <sup>3</sup>	25.31	19.90	27.71	25.97	21.84	20.29	28.88	27.72	23.97	26.53	19.47	26.68	24.61	20.62	24.28
	0.47	1.16	0.70	0.71	0.89	1.69	1.02	1.00	1.48	0.60	1.58	0.92	0.95	1.11	0.64
(Very) Unsatisfied <sup>4</sup>	2.98	5.99	2.37	2.49	2.34*	4.60	2.22*	2.12*	0.91*	2.52	7.54	2.49	2.78	3.16*	3.37
	0.14	0.55	0.21	0.22	0.41	0.76	0.32	0.35	0.46	0.23	1.08	0.28	0.29	0.52	0.22
<b>Access/Coordination of Care</b>															
<b>Availability</b>															
Very Satisfied <sup>3</sup>	12.10	10.94	12.63	12.00	11.94	11.06	14.43	12.91	13.64	13.33	10.80	11.05	11.29	10.97	11.07
	0.34	0.83	0.56	0.55	0.75	1.35	0.83	0.83	1.08	0.52	1.18	0.70	0.64	0.96	0.40
(Very) Unsatisfied <sup>4</sup>	4.30	9.49	3.23	3.40	3.24	8.18	3.11	3.58	3.26*	4.20	10.96	3.34	3.26	3.22*	4.38
	0.20	0.77	0.26	0.28	0.43	0.96	0.42	0.45	0.63	0.29	1.25	0.36	0.35	0.55	0.26
<b>Ease of Access to Doctor</b>															
Very Satisfied <sup>3</sup>	27.40	18.20	31.62	27.40	23.68	19.63	33.17	28.57	25.73	28.76	16.61	30.26	26.50	22.51	26.24
	0.53	1.09	0.77	0.72	1.04	1.59	1.11	0.99	1.44	0.69	1.55	0.94	0.87	1.35	0.70
(Very) Unsatisfied <sup>4</sup>	5.31	12.01	4.08	3.80	4.28	12.90	3.46	3.58	2.65*	5.19	11.02	4.62	3.97	5.21	5.41
	0.26	0.99	0.30	0.29	0.49	1.56	0.41	0.44	0.57	0.37	1.16	0.46	0.41	0.62	0.34
<b>Can Obtain Care in Same Location</b>															
Very Satisfied <sup>3</sup>	19.55	14.78	21.90	19.31	17.57	16.17	23.27	19.32	19.58	20.57	13.22	20.70	19.31	16.41	18.69
	0.52	0.88	0.72	0.67	0.94	1.26	1.09	0.82	1.34	0.69	1.29	0.86	0.86	1.15	0.64
(Very) Unsatisfied <sup>4</sup>	6.33	10.93	5.86	5.22	4.26	10.46	5.06	5.16	4.29*	6.03	11.45	6.57	5.27	4.24	6.58
	0.33	0.85	0.41	0.40	0.54	1.11	0.55	0.58	0.82	0.44	1.50	0.60	0.46	0.58	0.43

**Table 5.2 Measures of Satisfaction with Care for Non-institutionalized Medicare Beneficiaries, by Age and by Gender and Age, 2009**

Community-Only Residents<sup>1</sup>

Measure of Satisfaction with Care	Total	All Medicare Beneficiaries				Male				Total	Female				Total
		< 65	65 - 74	75 - 84	85 +	< 65	65 - 74	75 - 84	85 +		< 65	65 - 74	75 - 84	85 +	
<b>Beneficiaries (in 000s)</b>	45,053	7,298	20,315	12,368	5,072	3,853	9,463	5,413	1,848	20,578	3,445	10,852	6,955	3,221	24,473
	<i>154</i>	<i>109</i>	<i>180</i>	<i>114</i>	<i>101</i>	<i>87</i>	<i>156</i>	<i>75</i>	<i>47</i>	<i>181</i>	<i>90</i>	<i>163</i>	<i>109</i>	<i>79</i>	<i>179</i>
<b>Beneficiaries as a Percent of Column Total<sup>2</sup></b>															
<b>Information from Doctor</b>															
Very Satisfied <sup>3</sup>	24.99	19.84	28.32	24.39	20.50	20.32	30.22	26.63	23.25	26.80	19.31	26.65	22.65	18.91	23.46
	<i>0.53</i>	<i>1.14</i>	<i>0.74</i>	<i>0.72</i>	<i>0.94</i>	<i>1.49</i>	<i>1.05</i>	<i>1.09</i>	<i>1.43</i>	<i>0.66</i>	<i>1.56</i>	<i>0.99</i>	<i>0.86</i>	<i>1.17</i>	<i>0.67</i>
(Very) Unsatisfied <sup>4</sup>	5.08	9.51	4.01	4.51	4.35	9.68	3.59	4.09	3.50*	4.85	9.31	4.38	4.84	4.84	5.27
	<i>0.23</i>	<i>0.72</i>	<i>0.28</i>	<i>0.34</i>	<i>0.46</i>	<i>1.14</i>	<i>0.44</i>	<i>0.52</i>	<i>0.70</i>	<i>0.35</i>	<i>1.08</i>	<i>0.45</i>	<i>0.42</i>	<i>0.60</i>	<i>0.28</i>
<b>Doctor's Concern for Overall Health</b>															
Very Satisfied <sup>3</sup>	28.05	23.29	30.59	27.86	25.11	23.01	32.83	29.17	26.90	29.51	23.60	28.64	26.84	24.08	26.82
	<i>0.56</i>	<i>1.22</i>	<i>0.78</i>	<i>0.81</i>	<i>0.98</i>	<i>1.39</i>	<i>1.02</i>	<i>1.10</i>	<i>1.77</i>	<i>0.68</i>	<i>1.90</i>	<i>0.98</i>	<i>1.01</i>	<i>1.23</i>	<i>0.72</i>
(Very) Unsatisfied <sup>4</sup>	4.87	8.93	4.19	4.03	3.79	8.75	3.30	3.60	4.02*	4.46	9.13	4.96	4.37	3.66*	5.21
	<i>0.23</i>	<i>0.66</i>	<i>0.30</i>	<i>0.30</i>	<i>0.39</i>	<i>1.03</i>	<i>0.45</i>	<i>0.44</i>	<i>0.69</i>	<i>0.33</i>	<i>1.07</i>	<i>0.44</i>	<i>0.43</i>	<i>0.52</i>	<i>0.29</i>
<b>Cost</b>															
Very Satisfied <sup>3</sup>	21.45	17.94	22.83	21.62	20.56	19.02	24.37	22.60	22.18	22.71	16.73	21.48	20.85	19.63	20.39
	<i>0.43</i>	<i>0.90</i>	<i>0.67</i>	<i>0.62</i>	<i>0.88</i>	<i>1.41</i>	<i>0.96</i>	<i>0.90</i>	<i>1.35</i>	<i>0.59</i>	<i>1.38</i>	<i>0.88</i>	<i>0.81</i>	<i>1.27</i>	<i>0.54</i>
(Very) Unsatisfied <sup>4</sup>	16.00	24.27	15.90	13.53	10.48	22.99	14.19	13.09	8.90	15.07	25.71	17.40	13.87	11.40	16.78
	<i>0.46</i>	<i>1.26</i>	<i>0.66</i>	<i>0.55</i>	<i>0.69</i>	<i>1.58</i>	<i>0.81</i>	<i>0.84</i>	<i>1.16</i>	<i>0.57</i>	<i>1.83</i>	<i>0.92</i>	<i>0.64</i>	<i>0.78</i>	<i>0.56</i>

Source: Medicare Current Beneficiary Survey

Note: Standard errors are shaded and in italics. See Appendix A for additional information on standard errors. See Appendix B for definitions of terms and variables.

1 The term *community-only residents* includes beneficiaries who resided in the community at the time of their interview.

It excludes beneficiaries who resided in a long-term care facility at the time of their interview.

2 Column percentages do not sum to 100 percent because the responses of "satisfied" and "no experience" are excluded from the table for all satisfaction variables.

3 Beneficiaries whose response to the question was 'very satisfied'.

4 Beneficiaries whose response to the question was 'unsatisfied' or 'very unsatisfied'.

**Table 5.3 Measures of Propensity to Seek Care for Non-institutionalized Medicare Beneficiaries, by Age and by Gender and Age, 2009**

Community-Only Residents<sup>1</sup>

Measure of Propensity to Seek Care	Total	All Medicare Beneficiaries				Male				Total	Female				Total
		< 65	65 - 74	75 - 84	85 +	< 65	65 - 74	75 - 84	85 +		< 65	65 - 74	75 - 84	85 +	
<b>Beneficiaries (in 000s)</b>	45,053	7,298	20,315	12,368	5,072	3,853	9,463	5,413	1,848	20,578	3,445	10,852	6,955	3,221	24,473
	154	109	180	114	101	87	156	75	47	181	90	163	109	79	179
<b>Beneficiaries as a Percent of Column Total</b>															
<b>Had a Problem and Did Not See a Doctor</b>															
Yes	7.92	19.39	6.80	4.82	3.49	18.93	5.78	4.46	4.18*	7.75	19.90	7.69	5.10	3.09*	8.07
	0.35	1.12	0.43	0.39	0.39	1.52	0.59	0.51	0.77	0.46	1.74	0.62	0.49	0.45	0.45
No	92.08	80.61	93.20	95.18	96.51	81.07	94.22	95.54	95.82	92.25	80.10	92.31	94.90	96.91	91.93
	0.35	1.12	0.43	0.39	0.39	1.52	0.59	0.51	0.77	0.46	1.74	0.62	0.49	0.45	0.45
<b>Ever Had a Prescription You Did Not Fill</b>															
Yes	4.44	9.06	4.41	3.07	1.23*	6.81	3.32	2.28*	1.57*	3.54	11.58	5.36	3.69	1.03*	5.19
	0.23	0.84	0.35	0.26	0.23	0.92	0.41	0.33	0.39	0.25	1.37	0.51	0.37	0.27	0.32
No	95.56	90.94	95.59	96.93	98.77	93.19	96.68	97.72	98.43	96.46	88.42	94.64	96.31	98.97	94.81
	0.23	0.84	0.35	0.26	0.23	0.92	0.41	0.33	0.39	0.25	1.37	0.51	0.37	0.27	0.32
<b>Visit a Doctor as Soon as You Feel Bad</b>															
Yes	34.59	38.22	31.80	36.20	36.66	39.46	31.62	36.17	37.04	34.77	36.82	31.95	36.23	36.43	34.44
	0.63	1.18	0.88	0.80	1.19	1.80	1.24	1.02	1.86	0.84	1.87	1.15	1.16	1.37	0.79
No	65.41	61.78	68.20	63.80	63.34	60.54	68.38	63.83	62.96	65.23	63.18	68.05	63.77	63.57	65.56
	0.63	1.18	0.88	0.80	1.19	1.80	1.24	1.02	1.86	0.84	1.87	1.15	1.16	1.37	0.79
<b>Avoid Going to the Doctor</b>															
Yes	26.48	33.89	26.31	24.52	21.23	35.61	23.38	22.68	17.48	24.95	31.97	28.88	25.95	23.38	27.76
	0.54	1.26	0.85	0.60	0.89	1.69	1.19	0.98	1.38	0.77	1.91	1.11	0.84	1.17	0.68
No	73.52	66.11	73.69	75.48	78.77	64.39	76.62	77.32	82.52	75.05	68.03	71.12	74.05	76.62	72.24
	0.54	1.26	0.85	0.60	0.89	1.69	1.19	0.98	1.38	0.77	1.91	1.11	0.84	1.17	0.68

**Table 5.3 Measures of Propensity to Seek Care for Non-institutionalized Medicare Beneficiaries, by Age and by Gender and Age, 2009**

Community-Only Residents<sup>1</sup>

Measure of Propensity to Seek Care	Total	All Medicare Beneficiaries				Male				Total	Female				Total
		< 65	65 - 74	75 - 84	85 +	< 65	65 - 74	75 - 84	85 +		< 65	65 - 74	75 - 84	85 +	
<b>Beneficiaries (in 000s)</b>	45,053	7,298	20,315	12,368	5,072	3,853	9,463	5,413	1,848	20,578	3,445	10,852	6,955	3,221	24,473
	<i>154</i>	<i>109</i>	<i>180</i>	<i>114</i>	<i>101</i>	<i>87</i>	<i>156</i>	<i>75</i>	<i>47</i>	<i>181</i>	<i>90</i>	<i>163</i>	<i>109</i>	<i>79</i>	<i>179</i>

Beneficiaries as a Percent of Column Total

**Do You Worry About Your  
Health More Than Others**

Yes	22.34	54.66	16.90	15.20	15.02	51.37	16.97	13.31	13.51	22.14	58.33	16.84	16.68	15.88	22.50
	<i>0.43</i>	<i>1.28</i>	<i>0.65</i>	<i>0.61</i>	<i>0.85</i>	<i>1.78</i>	<i>0.99</i>	<i>0.84</i>	<i>1.49</i>	<i>0.61</i>	<i>1.62</i>	<i>0.82</i>	<i>0.84</i>	<i>1.03</i>	<i>0.53</i>
No	77.66	45.34	83.10	84.80	84.98	48.63	83.03	86.69	86.49	77.86	41.67	83.16	83.32	84.12	77.50
	<i>0.43</i>	<i>1.28</i>	<i>0.65</i>	<i>0.61</i>	<i>0.85</i>	<i>1.78</i>	<i>0.99</i>	<i>0.84</i>	<i>1.49</i>	<i>0.61</i>	<i>1.62</i>	<i>0.82</i>	<i>0.84</i>	<i>1.03</i>	<i>0.53</i>

**When Sick, Do You Keep  
it to Yourself**

Yes	36.09	43.63	34.83	35.16	32.49	43.24	32.42	32.66	31.14	34.40	44.06	36.94	37.09	33.26	37.50
	<i>0.58</i>	<i>1.28</i>	<i>0.93</i>	<i>0.74</i>	<i>0.93</i>	<i>1.74</i>	<i>1.34</i>	<i>1.18</i>	<i>1.57</i>	<i>0.83</i>	<i>2.08</i>	<i>1.17</i>	<i>1.02</i>	<i>1.22</i>	<i>0.72</i>
No	63.91	56.37	65.17	64.84	67.51	56.76	67.58	67.34	68.86	65.60	55.94	63.06	62.91	66.74	62.50
	<i>0.58</i>	<i>1.28</i>	<i>0.93</i>	<i>0.74</i>	<i>0.93</i>	<i>1.74</i>	<i>1.34</i>	<i>1.18</i>	<i>1.57</i>	<i>0.83</i>	<i>2.08</i>	<i>1.17</i>	<i>1.02</i>	<i>1.22</i>	<i>0.72</i>

Source: Medicare Current Beneficiary Survey

Note: Standard errors are shaded and in italics. See Appendix A for additional information on standard errors. See Appendix B for definitions of terms and variables.

<sup>1</sup> The term *community-only residents* includes beneficiaries who resided in the community at the time of their interview. It excludes beneficiaries who resided in a long-term care facility at the time of their interview.

**Table 5.4 Indicators of Access to Care for Non-institutionalized Medicare Beneficiaries, by Race/Ethnicity and Age, 2009**

Community-Only Residents<sup>1</sup>

Indicator of Access to Care	Total <sup>2</sup>	White non-Hispanic					Black non-Hispanic					Hispanic				
		< 65	65 - 74	75 - 84	85 +	Total	< 65	65 - 74	75 - 84	85 +	Total	< 65	65 - 74	75 - 84	85 +	Total
<b>Beneficiaries (in 000s)</b>	45,053	4,658	15,793	10,049	4,262	34,762	1,376	1,641	926	336	4,279	878	1,814	843	273	3,808
	154	126	208	110	88	246	53	70	41	26	107	64	106	36	25	144
<b>Beneficiaries as a Percent of Column Total</b>																
<b>Usual Source of Care</b>																
None <sup>3</sup>	4.67	6.13	4.77	2.70	2.71*	4.10	9.45	5.13*	5.10*	3.88*	6.43	7.66*	8.12*	6.09*	6.04*	7.41
	0.26	0.86	0.44	0.29	0.42	0.28	1.85	1.35	1.40	1.55	0.92	2.41	1.95	1.23	2.24	1.21
Doctor's office	73.62	69.59	74.67	77.97	77.50	75.29	62.65	72.53	72.41	69.17	69.04	56.85	68.46	70.52	65.84	66.04
	0.79	1.50	1.15	0.95	1.33	0.85	2.68	3.02	2.71	4.40	1.80	4.08	2.76	2.12	4.06	1.88
Doctor's clinic	11.36	12.24	12.10	11.13	10.01	11.58	12.03	8.48*	7.53*	5.57*	9.20	14.05*	11.54	8.20*	8.86*	11.19
	0.65	1.22	0.82	0.72	1.14	0.68	2.19	1.57	1.47	2.21	1.34	2.61	1.57	1.76	2.84	1.02
HMO <sup>4</sup>	3.29	2.21*	3.07	3.34	3.22	3.05	0.67*	3.58*	2.95*	5.68*	2.66*	2.94*	6.63*	5.23*	6.11*	5.42
	0.34	0.57	0.53	0.41	0.48	0.37	0.50	0.94	1.00	2.23	0.45	1.07	1.18	1.02	1.61	0.62
Hospital OPD/ER <sup>5</sup>	1.95	2.29*	1.46	1.11*	1.30*	1.45	4.45*	3.65*	3.97*	3.13*	3.94	10.11*	1.60*	4.53*	2.59*	4.29
	0.19	0.35	0.26	0.26	0.30	0.20	1.12	0.87	1.08	1.56	0.52	2.70	0.65	0.99	1.02	0.75
Other clinic/health center	5.12	7.54	3.92	3.75	5.26	4.52	10.75*	6.64*	8.04*	12.55*	8.74	8.39*	3.65*	5.44*	10.56*	5.64
	0.26	1.05	0.32	0.35	0.55	0.25	1.88	1.41	1.43	3.18	0.91	1.85	0.87	1.00	2.10	0.76
<b>Difficulty Obtaining Care</b>																
Yes	4.91	14.40	2.94	1.98	1.79*	4.05	12.64	4.40*	3.19*	5.04*	6.86	13.40*	6.51*	5.52*	3.42*	7.67
	0.24	1.20	0.28	0.24	0.29	0.23	2.38	1.17	1.07	2.14	0.93	2.51	1.16	1.25	2.51	0.93
No	95.09	85.60	97.06	98.02	98.21	95.95	87.36	95.60	96.81	94.96	93.14	86.60	93.49	94.48	96.58	92.33
	0.24	1.20	0.28	0.24	0.29	0.23	2.38	1.17	1.07	2.14	0.93	2.51	1.16	1.25	2.51	0.93
<b>Delayed Care Due to Cost</b>																
Yes	7.89	23.70	5.89	3.37	2.26*	7.10	13.38	7.83*	5.30*	3.40*	8.73	21.33*	10.02*	5.39*	5.38*	11.28
	0.32	1.60	0.47	0.32	0.39	0.35	2.62	1.45	1.10	1.52	1.02	4.13	1.68	1.53	2.68	1.25
No	92.11	76.30	94.11	96.63	97.74	92.90	86.62	92.17	94.70	96.60	91.27	78.67	89.98	94.61	94.62	88.72
	0.32	1.60	0.47	0.32	0.39	0.35	2.62	1.45	1.10	1.52	1.02	4.13	1.68	1.53	2.68	1.25

**Table 5.4 Indicators of Access to Care for Non-institutionalized Medicare Beneficiaries, by Race/Ethnicity and Age, 2009**

Community-Only Residents<sup>1</sup>

Indicator of Access to Care	Total <sup>2</sup>	White non-Hispanic					Black non-Hispanic					Hispanic				
		< 65	65 - 74	75 - 84	85 +	Total	< 65	65 - 74	75 - 84	85 +	Total	< 65	65 - 74	75 - 84	85 +	Total
<b>Beneficiaries (in 000s)</b>	45,053	4,658	15,793	10,049	4,262	34,762	1,376	1,641	926	336	4,279	878	1,814	843	273	3,808
	<i>154</i>	<i>126</i>	<i>208</i>	<i>110</i>	<i>88</i>	<i>246</i>	<i>53</i>	<i>70</i>	<i>41</i>	<i>26</i>	<i>107</i>	<i>64</i>	<i>106</i>	<i>36</i>	<i>25</i>	<i>144</i>
<b>Beneficiaries as a Percent of Column Total</b>																
<b>Length of Association with Usual Source of Care</b>																
No usual source <sup>3</sup>	4.65	6.20	4.76	2.66	2.68*	4.09	9.58	5.17*	5.16*	3.94*	6.50	6.94*	8.14*	5.72*	6.09*	7.18
	<i>0.26</i>	<i>0.87</i>	<i>0.44</i>	<i>0.29</i>	<i>0.41</i>	<i>0.29</i>	<i>1.87</i>	<i>1.36</i>	<i>1.41</i>	<i>1.58</i>	<i>0.93</i>	<i>2.34</i>	<i>1.96</i>	<i>1.09</i>	<i>2.28</i>	<i>1.21</i>
Less than 1 year	7.92	10.26	6.73	7.25	8.35	7.55	7.98*	5.58*	7.07*	7.14*	6.80	10.99*	12.62	11.92*	7.67*	11.74
	<i>0.29</i>	<i>1.02</i>	<i>0.44</i>	<i>0.51</i>	<i>0.71</i>	<i>0.34</i>	<i>1.49</i>	<i>0.97</i>	<i>1.42</i>	<i>2.24</i>	<i>0.67</i>	<i>2.37</i>	<i>1.89</i>	<i>1.83</i>	<i>2.29</i>	<i>1.04</i>
1 to less than 3 years	16.54	18.23	14.96	14.99	16.35	15.58	23.16	17.89	15.20	14.15*	18.72	27.37	20.64	20.24	14.74*	21.69
	<i>0.48</i>	<i>1.36</i>	<i>0.75</i>	<i>0.69</i>	<i>0.90</i>	<i>0.55</i>	<i>2.60</i>	<i>2.35</i>	<i>2.06</i>	<i>3.79</i>	<i>1.41</i>	<i>4.00</i>	<i>2.17</i>	<i>1.97</i>	<i>3.46</i>	<i>1.54</i>
3 to less than 5 years	15.21	19.11	15.28	13.57	13.51	15.08	19.39	16.33	15.66	14.14*	17.01	17.53*	12.70	12.43*	16.02*	13.99
	<i>0.35</i>	<i>1.13</i>	<i>0.62</i>	<i>0.69</i>	<i>0.76</i>	<i>0.40</i>	<i>2.38</i>	<i>1.89</i>	<i>2.22</i>	<i>2.60</i>	<i>1.12</i>	<i>3.05</i>	<i>1.43</i>	<i>2.00</i>	<i>2.91</i>	<i>1.13</i>
5 years or more	55.68	46.20	58.27	61.52	59.11	57.71	39.89	55.04	56.90	60.63	50.98	37.17	45.90	49.69	55.48	45.40
	<i>0.62</i>	<i>1.77</i>	<i>0.89</i>	<i>0.92</i>	<i>1.37</i>	<i>0.65</i>	<i>2.28</i>	<i>3.33</i>	<i>3.15</i>	<i>4.76</i>	<i>1.63</i>	<i>3.73</i>	<i>3.14</i>	<i>2.66</i>	<i>4.86</i>	<i>1.73</i>

Source: Medicare Current Beneficiary Survey

Note: Standard errors are shaded and in italics. See Appendix A for additional information on standard errors. See Appendix B for definitions of terms and variables.

The term *community-only residents* includes beneficiaries who resided in the community at the time of their interview.

It excludes beneficiaries who resided in a long-term care facility at the time of their interview.

The percentage of responses for "None" under "Usual Source of Care" differs from the percentage of responses for "No usual source" under "Length of Association with Usual Source of Care" because of differences in the number of missing responses for the two variables. See the entry *Missing values* in Appendix B for further explanation.

HMO stands for Health Maintenance Organization.

OPD stands for Outpatient Department; ER stands for Emergency Room.



**Table 5.5 Measures of Satisfaction with Care for Non-institutionalized Medicare Beneficiaries, by Race/Ethnicity and Age, 2009**

Community-Only Residents<sup>1</sup>

Measure of Satisfaction with Care	Total <sup>6</sup>	White non-Hispanic					Black non-Hispanic					Hispanic				
		< 65	65 - 74	75 - 84	85 +	Total	< 65	65 - 74	75 - 84	85 +	Total	< 65	65 - 74	75 - 84	85 +	Total
<b>Beneficiaries (in 000s)</b>	45,053	4,658	15,793	10,049	4,262	34,762	1,376	1,641	926	336	4,279	878	1,814	843	273	3,808
	154	126	208	110	88	246	53	70	41	26	107	64	106	36	25	144
<b>Beneficiaries as a Percent of Column Total<sup>3</sup></b>																
<b>Quality of Care</b>																
<b>General Care</b>																
Very Satisfied <sup>4</sup>	38.23	28.64	46.55	41.66	35.15	41.35	23.50	29.81	23.30	20.59*	25.63	23.74	30.67	24.27	22.88*	27.08
	0.60	1.62	0.92	0.89	1.33	0.67	2.64	2.83	2.02	2.90	1.43	3.64	2.54	2.39	4.39	1.55
(Very) Unsatisfied <sup>5</sup>	3.33	6.68	1.85	2.46	2.77	2.78	6.97*	3.40*	3.47*	7.75*	4.91	10.08*	4.68*	2.47*	4.79*	5.45
	0.16	0.73	0.24	0.27	0.35	0.16	1.69	1.00	1.01	2.59	0.76	2.64	1.14	0.97	2.02	0.90
<b>Follow-up Care</b>																
Very Satisfied <sup>4</sup>	25.31	21.53	29.85	27.97	22.25	27.27	18.80	21.52	16.30	18.13*	19.25	13.83*	17.92	13.53*	18.35*	16.02
	0.47	1.48	0.73	0.85	1.04	0.54	2.69	2.23	2.15	3.37	1.35	2.68	1.85	2.12	3.90	1.22
(Very) Unsatisfied <sup>5</sup>	2.98	5.69	2.04	2.49	2.24*	2.68	5.46*	2.09*	2.51*	3.38*	3.37	7.56*	2.93*	3.15*	4.34*	4.16*
	0.14	0.59	0.24	0.23	0.43	0.15	1.24	0.77	1.02	1.85	0.51	2.83	0.85	1.01	2.64	0.87
<b>Access/Coordination of Care</b>																
<b>Availability</b>																
Very Satisfied <sup>4</sup>	12.10	10.30	13.06	12.56	12.62	12.49	11.68	12.48	9.06*	7.38*	11.09	13.19*	9.35*	9.20*	7.13*	10.05
	0.34	1.02	0.66	0.65	0.82	0.42	1.89	1.99	1.60	2.79	1.20	3.13	1.33	2.03	2.39	0.99
(Very) Unsatisfied <sup>5</sup>	4.30	10.05	3.28	3.51	3.15	4.24	7.95*	3.02*	2.07*	3.13*	4.43	9.34*	1.61*	3.18*	5.02*	4.00*
	0.20	1.00	0.31	0.31	0.45	0.21	1.70	0.76	0.82	1.40	0.59	2.74	0.77	1.02	2.65	0.81
<b>Ease of Access to Doctor</b>																
Very Satisfied <sup>4</sup>	27.40	17.93	34.62	29.40	24.75	29.68	18.52	19.03	19.90	17.18*	18.91	19.33*	22.82	15.87	14.84*	19.89
	0.53	1.31	0.94	0.77	1.21	0.64	2.57	1.91	2.32	3.08	1.16	4.05	2.05	2.12	3.04	1.57
(Very) Unsatisfied <sup>5</sup>	5.31	12.69	3.63	3.34	3.88	4.79	11.14	4.53*	4.21*	7.38*	6.83	10.52*	7.32*	5.94*	7.67*	7.78
	0.26	1.22	0.35	0.30	0.48	0.29	2.21	1.20	1.05	2.46	0.92	2.71	1.59	1.51	2.99	1.00
<b>Can Obtain Care in Same Location</b>																
Very Satisfied <sup>4</sup>	19.55	13.74	23.13	20.25	17.69	20.38	18.11	17.50	14.56*	14.77*	16.85	14.13*	16.10	12.70*	14.55*	14.77
	0.52	1.13	0.81	0.78	1.11	0.62	2.27	1.78	2.04	2.66	1.27	2.84	2.14	2.22	3.05	1.37
(Very) Unsatisfied <sup>5</sup>	6.33	10.90	5.70	5.45	4.13	6.13	7.91*	5.70*	4.07*	5.99*	6.09	15.10*	6.27*	4.89*	5.29*	7.96
	0.33	1.12	0.49	0.44	0.54	0.36	1.51	1.48	1.28	2.46	0.79	3.62	1.57	1.27	2.31	1.33

**Table 5.5 Measures of Satisfaction with Care for Non-institutionalized Medicare Beneficiaries, by Race/Ethnicity and Age, 2009**

Community-Only Residents<sup>1</sup>

Measure of Satisfaction with Care	Total <sup>6</sup>	White non-Hispanic					Black non-Hispanic					Hispanic				
		< 65	65 - 74	75 - 84	85 +	Total	< 65	65 - 74	75 - 84	85 +	Total	< 65	65 - 74	75 - 84	85 +	Total
<b>Beneficiaries (in 000s)</b>	45,053	4,658	15,793	10,049	4,262	34,762	1,376	1,641	926	336	4,279	878	1,814	843	273	3,808
	<i>154</i>	<i>126</i>	<i>208</i>	<i>110</i>	<i>88</i>	<i>246</i>	<i>53</i>	<i>70</i>	<i>41</i>	<i>26</i>	<i>107</i>	<i>64</i>	<i>106</i>	<i>36</i>	<i>25</i>	<i>144</i>
<b>Beneficiaries as a Percent of Column Total<sup>3</sup></b>																
<b>Relationship with Primary Doctor</b>																
<b>Information from Doctor</b>																
Very Satisfied <sup>4</sup>	24.99	20.08	30.51	26.13	21.29	26.73	20.50	19.44	13.74*	13.82*	18.12	16.43*	19.50	16.19	14.49*	17.69
	<i>0.53</i>	<i>1.59</i>	<i>0.86</i>	<i>0.79</i>	<i>1.10</i>	<i>0.64</i>	<i>2.80</i>	<i>1.89</i>	<i>2.00</i>	<i>2.82</i>	<i>1.26</i>	<i>2.69</i>	<i>1.91</i>	<i>2.59</i>	<i>2.42</i>	<i>1.23</i>
(Very) Unsatisfied <sup>5</sup>	5.08	8.93	3.43	4.62	4.45	4.63	8.42*	4.69*	3.74*	3.58*	5.61	13.43*	6.22*	3.70*	4.51*	7.21
	<i>0.23</i>	<i>0.96</i>	<i>0.29</i>	<i>0.38</i>	<i>0.49</i>	<i>0.23</i>	<i>1.84</i>	<i>1.05</i>	<i>1.00</i>	<i>1.60</i>	<i>0.79</i>	<i>3.13</i>	<i>1.51</i>	<i>1.23</i>	<i>2.04</i>	<i>1.30</i>
<b>Doctor's Concern for Overall Health</b>																
Very Satisfied <sup>4</sup>	28.05	24.93	33.29	30.10	26.25	30.39	23.15	21.26	18.47	14.08*	20.72	18.02*	20.91	14.34	19.61*	18.68
	<i>0.56</i>	<i>1.53</i>	<i>0.92</i>	<i>0.89</i>	<i>1.15</i>	<i>0.65</i>	<i>2.68</i>	<i>2.12</i>	<i>2.16</i>	<i>3.12</i>	<i>1.36</i>	<i>3.12</i>	<i>1.94</i>	<i>2.21</i>	<i>4.03</i>	<i>1.49</i>
(Very) Unsatisfied <sup>5</sup>	4.87	8.65	3.43	4.12	3.76	4.36	6.09*	5.58*	2.07*	3.70*	4.85	12.74*	6.67*	3.73*	4.65*	7.28
	<i>0.23</i>	<i>0.83</i>	<i>0.34</i>	<i>0.31</i>	<i>0.42</i>	<i>0.25</i>	<i>1.43</i>	<i>0.92</i>	<i>0.84</i>	<i>1.84</i>	<i>0.59</i>	<i>3.13</i>	<i>1.58</i>	<i>1.06</i>	<i>2.11</i>	<i>1.33</i>
<b>Cost</b>																
Very Satisfied <sup>4</sup>	21.45	16.80	24.61	22.86	20.93	22.61	18.86	16.31	14.03*	15.07*	16.55	22.04	18.46	15.60	17.00*	18.56
	<i>0.43</i>	<i>1.30</i>	<i>0.76</i>	<i>0.68</i>	<i>0.96</i>	<i>0.51</i>	<i>2.47</i>	<i>1.59</i>	<i>1.68</i>	<i>2.90</i>	<i>1.04</i>	<i>3.59</i>	<i>1.85</i>	<i>2.26</i>	<i>3.21</i>	<i>1.41</i>
(Very) Unsatisfied <sup>5</sup>	16.00	25.38	15.27	13.42	10.44	15.50	18.78	19.44	15.76	15.70*	18.14	23.81*	16.84	11.89*	6.24*	16.61
	<i>0.46</i>	<i>1.55</i>	<i>0.70</i>	<i>0.57</i>	<i>0.77</i>	<i>0.48</i>	<i>2.46</i>	<i>2.33</i>	<i>2.04</i>	<i>3.24</i>	<i>1.38</i>	<i>3.67</i>	<i>2.18</i>	<i>1.95</i>	<i>2.81</i>	<i>1.44</i>

Source: Medicare Current Beneficiary Survey

Note: Standard errors are shaded and in italics. See Appendix A for additional information on standard errors. See Appendix B for definitions of terms and variables.

1 The term *community-only residents* includes beneficiaries who resided in the community at the time of their interview. It excludes beneficiaries who resided in a long-term care facility at the time of their interview.

3 Column percentages do not sum to 100 percent because the responses of "satisfied" and "no experience" are excluded from the table for all satisfaction variables.

4 Beneficiaries whose response to the question was 'very satisfied'.

5 Beneficiaries whose response to the question was 'unsatisfied' or 'very unsatisfied'.

6 Total includes persons of other race/ethnicity and persons who did not report their race/ethnicity.

**Table 5.6 Measures of Propensity to Seek Care for Non-institutionalized Medicare Beneficiaries, by Age and by Gender and Age, 2009**

Community-Only Residents<sup>1</sup>

Measure of Propensity to Seek Care	Total	White non-Hispanic					Black non-Hispanic					Hispanic				
		< 65	65 - 74	75 - 84	85 +	Total	< 65	65 - 74	75 - 84	85 +	Total	< 65	65 - 74	75 - 84	85 +	Total
<b>Beneficiaries (in 000s)</b>	45,053	4,658	15,793	10,049	4,262	34,762	1,376	1,641	926	336	4,279	878	1,814	843	273	3,808
	154	126	208	110	88	246	53	70	41	26	107	64	106	36	25	144
<b>Beneficiaries as a Percent of Column Total<sup>2</sup></b>																
<b>Had a Problem and Did Not See a Doctor</b>																
Yes	7.92	19.34	6.23	4.85	3.48	7.25	18.58	6.56*	3.04*	3.32*	9.45	20.35*	10.33*	5.50*	4.65*	11.18
	0.35	1.44	0.46	0.45	0.39	0.35	2.95	1.51	0.95	1.82	1.09	3.19	1.90	1.48	1.94	1.30
No	92.08	80.66	93.77	95.15	96.52	92.75	81.42	93.44	96.96	96.68	90.55	79.65	89.67	94.50	95.35	88.82
	0.35	1.44	0.46	0.45	0.39	0.35	2.95	1.51	0.95	1.82	1.09	3.19	1.90	1.48	1.94	1.30
<b>Ever Had a Prescription You Did Not Fill</b>																
Yes	4.44	9.60	4.14	2.92	1.10*	4.15	7.19*	4.80*	3.78*	1.38*	5.09	10.39*	4.71*	2.84*	1.50*	5.38
	0.23	1.08	0.42	0.28	0.24	0.26	1.70	1.13	0.83	1.01	0.76	2.90	1.17	1.01	1.14	0.91
No	95.56	90.40	95.86	97.08	98.90	95.85	92.81	95.20	96.22	98.62	94.91	89.61	95.29	97.16	98.50	94.62
	0.23	1.08	0.42	0.28	0.24	0.26	1.70	1.13	0.83	1.01	0.76	2.90	1.17	1.01	1.14	0.91
<b>Visit a Doctor as Soon as You Feel Bad</b>																
Yes	34.59	35.21	29.07	34.03	35.61	32.12	40.45	40.65	44.53	34.78	40.96	52.75	45.36	48.35	50.10	48.08
	0.63	1.48	0.94	0.92	1.24	0.71	2.47	2.59	2.72	3.82	1.50	4.27	3.31	2.72	5.33	1.99
No	65.41	64.79	70.93	65.97	64.39	67.88	59.55	59.35	55.47	65.22	59.04	47.25	54.64	51.65	49.90	51.92
	0.63	1.48	0.94	0.92	1.24	0.71	2.47	2.59	2.72	3.82	1.50	4.27	3.31	2.72	5.33	1.99
<b>Avoid Going to the Doctor</b>																
Yes	26.48	32.70	25.98	23.90	20.79	25.64	30.57	24.41	21.48	23.34*	25.69	43.52	30.70	31.33	21.03*	33.12
	0.54	1.50	0.96	0.65	0.97	0.60	3.39	2.38	2.29	4.16	1.55	4.55	3.21	2.22	3.70	1.95
No	73.52	67.30	74.02	76.10	79.21	74.36	69.43	75.59	78.52	76.66	74.31	56.48	69.30	68.67	78.97	66.88
	0.54	1.50	0.96	0.65	0.97	0.60	3.39	2.38	2.29	4.16	1.55	4.55	3.21	2.22	3.70	1.95

**Table 5.6 Measures of Propensity to Seek Care for Non-institutionalized Medicare Beneficiaries, by Age and by Gender and Age, 2009**

Community-Only Residents<sup>1</sup>

Measure of Propensity to Seek Care	Total	White non-Hispanic					Black non-Hispanic					Hispanic				
		< 65	65 - 74	75 - 84	85 +	Total	< 65	65 - 74	75 - 84	85 +	Total	< 65	65 - 74	75 - 84	85 +	Total
<b>Beneficiaries (in 000s)</b>	45,053	4,658	15,793	10,049	4,262	34,762	1,376	1,641	926	336	4,279	878	1,814	843	273	3,808
	<i>154</i>	<i>126</i>	<i>208</i>	<i>110</i>	<i>88</i>	<i>246</i>	<i>53</i>	<i>70</i>	<i>41</i>	<i>26</i>	<i>107</i>	<i>64</i>	<i>106</i>	<i>36</i>	<i>25</i>	<i>144</i>

Beneficiaries as a Percent of Column Total<sup>2</sup>

**Do You Worry About Your  
Health More Than Others**

Yes	22.34	52.91	13.30	12.46	12.80	18.27	55.08	22.28	22.67	21.64*	33.03	64.10	38.87	33.14	38.11*	43.40
	<i>0.43</i>	<i>1.46</i>	<i>0.80</i>	<i>0.61</i>	<i>0.87</i>	<i>0.52</i>	<i>2.98</i>	<i>2.10</i>	<i>2.86</i>	<i>3.44</i>	<i>1.40</i>	<i>3.53</i>	<i>2.66</i>	<i>2.36</i>	<i>5.33</i>	<i>1.64</i>
No	77.66	47.09	86.70	87.54	87.20	81.73	44.92	77.72	77.33	78.36	66.97	35.90	61.13	66.86	61.89	56.60
	<i>0.43</i>	<i>1.46</i>	<i>0.80</i>	<i>0.61</i>	<i>0.87</i>	<i>0.52</i>	<i>2.98</i>	<i>2.10</i>	<i>2.86</i>	<i>3.44</i>	<i>1.40</i>	<i>3.53</i>	<i>2.66</i>	<i>2.36</i>	<i>5.33</i>	<i>1.64</i>

**When Sick, Do You Keep  
it to Yourself**

Yes	36.09	45.16	34.01	35.58	33.29	35.87	42.32	32.84	31.32	26.72*	35.10	35.08	38.64	34.81	30.52*	36.39
	<i>0.58</i>	<i>1.41</i>	<i>1.08</i>	<i>0.84</i>	<i>1.11</i>	<i>0.64</i>	<i>3.62</i>	<i>2.58</i>	<i>2.64</i>	<i>3.36</i>	<i>1.90</i>	<i>3.99</i>	<i>3.13</i>	<i>2.77</i>	<i>4.53</i>	<i>1.94</i>
No	63.91	54.84	65.99	64.42	66.71	64.13	57.68	67.16	68.68	73.28	64.90	64.92	61.36	65.19	69.48	63.61
	<i>0.58</i>	<i>1.41</i>	<i>1.08</i>	<i>0.84</i>	<i>1.11</i>	<i>0.64</i>	<i>3.62</i>	<i>2.58</i>	<i>2.64</i>	<i>3.36</i>	<i>1.90</i>	<i>3.99</i>	<i>3.13</i>	<i>2.77</i>	<i>4.53</i>	<i>1.94</i>

Source: Medicare Current Beneficiary Survey

Note: Standard errors are shaded and in italics. See Appendix A for additional information on standard errors. See Appendix B for definitions of terms and variables.

1 The term *community-only residents* includes beneficiaries who resided in the community at the time of their interview. It excludes beneficiaries who resided in a long-term care facility at the time of their interview.

2 Column percentages do not sum to 100 percent because the responses of "satisfied" and "no experience" are excluded from the table for all satisfaction variables.

**Table 5.7 Indicators of Access to Care for Non-institutionalized Medicare Beneficiaries, by Living Arrangement and Age, 2009**

Community-Only Residents<sup>1</sup>

Indicator of Access to Care	Total	Lives Alone					Lives with Spouse					Lives with Children/Others				
		< 65	65 - 74	75 - 84	85 +	Total	< 65	65 - 74	75 - 84	85 +	Total	< 65	65 - 74	75 - 84	85 +	Total
<b>Beneficiaries (in 000s)</b>	45,053	2,023	5,067	4,199	2,371	13,660	2,638	12,862	6,153	1,534	23,188	2,637	2,387	2,015	1,164	8,203
	154	99	158	96	72	233	92	189	113	58	229	91	110	62	51	153

**Beneficiaries as a Percent of Column Total**

Access to Care																
<b>Usual Source of Care</b>																
None <sup>2</sup>	4.67	10.58	6.82	3.64	3.13*	5.76	4.68*	3.65	2.19	2.44*	3.30	6.66	9.94*	4.65*	4.05*	6.75
	0.26	1.34	0.86	0.52	0.53	0.39	0.80	0.49	0.30	0.63	0.32	0.77	1.59	0.89	0.75	0.56
Doctor's office	73.62	59.09	70.65	76.76	77.27	71.97	72.75	75.62	77.51	77.14	75.89	65.70	68.92	75.62	71.64	69.91
	0.79	2.54	1.47	1.13	1.49	0.97	1.76	1.29	1.05	2.04	0.94	1.99	2.50	1.70	2.23	1.31
Doctor's clinic	11.36	15.02	11.48	10.07	10.07	11.33	10.46	12.19	11.24	9.58	11.57	12.69	10.57	9.26	9.63*	10.80
	0.65	1.91	0.99	0.71	1.17	0.74	1.56	1.02	0.95	1.58	0.77	1.54	1.58	1.13	1.61	0.96
HMO <sup>3</sup>	3.29	2.44*	3.19*	3.51	3.00*	3.14	1.47*	3.76	3.56	3.38*	3.42	1.94*	3.35*	3.44*	5.09*	3.16
	0.34	0.91	0.66	0.45	0.67	0.38	0.63	0.61	0.52	0.89	0.45	0.70	0.71	0.75	0.99	0.41
Hospital OPD/ER <sup>4</sup>	1.95	3.08*	2.29*	1.43*	1.72*	2.05	2.05*	1.57*	1.56*	1.33*	1.61	5.46	1.14*	2.06*	1.21*	2.76
	0.19	0.79	0.68	0.35	0.41	0.34	0.53	0.27	0.34	0.57	0.21	1.01	0.50	0.50	0.43	0.37
Other clinic/health center	5.12	9.79	5.57	4.58	4.81*	5.76	8.60	3.21	3.94	6.12*	4.21	7.55	6.09*	4.98*	8.38*	6.61
	0.26	1.55	0.82	0.55	0.68	0.38	1.20	0.35	0.43	0.72	0.28	1.28	1.11	0.98	1.22	0.65
<b>Difficulty Obtaining Care</b>																
Yes	4.91	15.37	5.35	2.83*	2.67*	5.59	12.47	2.86	1.60*	1.58*	3.53	14.92	6.20*	3.43*	1.46*	7.64
	0.24	1.71	0.73	0.46	0.52	0.46	1.78	0.35	0.27	0.61	0.28	1.38	1.26	0.64	0.52	0.56
No	95.09	84.63	94.65	97.17	97.33	94.41	87.53	97.14	98.40	98.42	96.47	85.08	93.80	96.57	98.54	92.36
	0.24	1.71	0.73	0.46	0.52	0.46	1.78	0.35	0.27	0.61	0.28	1.38	1.26	0.64	0.52	0.56
<b>Delayed Care Due to Cost</b>																
Yes	7.89	23.98	8.13	4.29	2.94*	8.40	23.51	5.56	2.83	1.37*	6.60	17.83	10.65	5.75*	3.10*	10.68
	0.32	2.21	0.87	0.51	0.53	0.55	1.90	0.53	0.36	0.45	0.37	1.62	1.70	0.93	0.90	0.68
No	92.11	76.02	91.87	95.71	97.06	91.60	76.49	94.44	97.17	98.63	93.40	82.17	89.35	94.25	96.90	89.32
	0.32	2.21	0.87	0.51	0.53	0.55	1.90	0.53	0.36	0.45	0.37	1.62	1.70	0.93	0.90	0.68

**Table 5.7 Indicators of Access to Care for Non-institutionalized Medicare Beneficiaries, by Living Arrangement and Age, 2009**

Community-Only Residents<sup>1</sup>

Indicator of Access to Care	Total	Lives Alone					Lives with Spouse					Lives with Children/Others				
		< 65	65 - 74	75 - 84	85 +	Total	< 65	65 - 74	75 - 84	85 +	Total	< 65	65 - 74	75 - 84	85 +	Total
<b>Beneficiaries (in 000s)</b>	45,053	2,023	5,067	4,199	2,371	13,660	2,638	12,862	6,153	1,534	23,188	2,637	2,387	2,015	1,164	8,203
	<i>154</i>	<i>99</i>	<i>158</i>	<i>96</i>	<i>72</i>	<i>233</i>	<i>92</i>	<i>189</i>	<i>113</i>	<i>58</i>	<i>229</i>	<i>91</i>	<i>110</i>	<i>62</i>	<i>51</i>	<i>153</i>

**Beneficiaries as a Percent of Column Total**

**Continuity of Care**

**Length of Association with Usual Source of Care**

No usual source <sup>2</sup>	4.65	10.36	6.84	3.60	3.06*	5.71	4.71*	3.63	2.20	2.45*	3.29	6.75	10.03*	4.40*	4.10*	6.75
	<i>0.26</i>	<i>1.33</i>	<i>0.86</i>	<i>0.53</i>	<i>0.53</i>	<i>0.39</i>	<i>0.81</i>	<i>0.49</i>	<i>0.30</i>	<i>0.63</i>	<i>0.32</i>	<i>0.78</i>	<i>1.62</i>	<i>0.88</i>	<i>0.77</i>	<i>0.57</i>
Less than 1 year	7.92	10.97	7.23	8.27	9.18	8.44	9.58	6.63	6.93	8.22	7.15	9.85	9.81	8.80	7.27*	9.22
	<i>0.29</i>	<i>1.36</i>	<i>0.82</i>	<i>0.74</i>	<i>0.89</i>	<i>0.43</i>	<i>1.33</i>	<i>0.44</i>	<i>0.58</i>	<i>1.30</i>	<i>0.37</i>	<i>1.17</i>	<i>1.37</i>	<i>0.99</i>	<i>1.39</i>	<i>0.63</i>
1 to less than 3 years	16.54	20.73	16.00	16.22	14.36	16.49	19.10	15.87	14.21	17.18	15.89	21.13	17.36	16.94	17.51	18.49
	<i>0.48</i>	<i>2.30</i>	<i>1.27</i>	<i>1.01</i>	<i>1.12</i>	<i>0.69</i>	<i>1.94</i>	<i>0.74</i>	<i>0.73</i>	<i>1.29</i>	<i>0.54</i>	<i>1.49</i>	<i>1.95</i>	<i>1.32</i>	<i>1.80</i>	<i>0.84</i>
3 to less than 5 years	15.21	18.58	16.17	14.30	13.35	15.46	18.89	14.96	13.29	13.52	14.87	19.71	14.11	13.49	14.15	15.76
	<i>0.35</i>	<i>1.99</i>	<i>1.25</i>	<i>0.93</i>	<i>1.08</i>	<i>0.64</i>	<i>1.80</i>	<i>0.63</i>	<i>0.81</i>	<i>1.54</i>	<i>0.47</i>	<i>1.61</i>	<i>1.36</i>	<i>1.19</i>	<i>1.61</i>	<i>0.75</i>
5 years or more	55.68	39.36	53.77	57.61	60.05	53.90	47.71	58.91	63.37	58.62	58.80	42.56	48.69	56.36	56.96	49.78
	<i>0.62</i>	<i>2.68</i>	<i>1.73</i>	<i>1.28</i>	<i>1.67</i>	<i>0.92</i>	<i>2.75</i>	<i>1.00</i>	<i>1.02</i>	<i>2.09</i>	<i>0.85</i>	<i>1.79</i>	<i>2.43</i>	<i>1.95</i>	<i>2.18</i>	<i>1.11</i>

Source: Medicare Current Beneficiary Survey

Note: Standard errors are shaded and in italics. See Appendix A for additional information on standard errors. See Appendix B for definitions of terms and variables.

The term *community-only residents* includes beneficiaries who resided in the community at the time of their interview. It excludes beneficiaries who resided in a long-term care facility at the time of their interview.

The percentage of responses for "None" under "Usual Source of Care" differs from the percentage of responses for "No usual source" under "Length of Association with Usual Source of Care" because of differences in the number of missing responses for the two variables. See the entry *Missing values* in Appendix B for further explanation.

HMO stands for Health Maintenance Organization.

OPD stands for Outpatient Department; ER stands for Emergency Room.

**Table 5.8 Measures of Satisfaction with Care for Non-institutionalized Medicare Beneficiaries, by Living Arrangement and Age, 2009**

Community-Only Residents<sup>1</sup>

Measure of Satisfaction with Care	Total	Lives Alone					Lives with Spouse					Lives with Children/Others				
		< 65	65 - 74	75 - 84	85 +	Total	< 65	65 - 74	75 - 84	85 +	Total	< 65	65 - 74	75 - 84	85 +	Total
<b>Beneficiaries (in 000s)</b>	45,053	2,023	5,067	4,199	2,371	13,660	2,638	12,862	6,153	1,534	23,188	2,637	2,387	2,015	1,164	8,203
	154	99	158	96	72	233	92	189	113	58	229	91	110	62	51	153
<b>Beneficiaries as a Percent of Column Total<sup>2</sup></b>																
<b>Quality of Care</b>																
<b>General Care</b>																
Very Satisfied <sup>3</sup>	38.23	27.46	40.22	37.22	31.55	35.89	25.22	45.36	42.20	38.28	41.76	28.47	36.76	32.47	30.00	32.08
	0.60	2.07	1.40	1.33	1.63	0.81	1.98	1.07	1.07	1.92	0.76	1.73	1.85	1.77	2.27	1.05
(Very) Unsatisfied <sup>4</sup>	3.33	6.86*	3.31*	2.81*	3.62*	3.74	8.50	2.04	1.91*	1.40*	2.70	6.76	2.44*	3.76*	4.57*	4.46
	0.16	1.17	0.61	0.40	0.55	0.33	1.11	0.27	0.29	0.49	0.21	0.90	0.73	0.68	1.13	0.35
<b>Follow-up Care</b>																
Very Satisfied <sup>3</sup>	25.31	20.56	25.83	24.57	21.86	23.97	19.34	29.42	28.25	22.25	27.48	19.96	22.46	21.90	21.26	21.35
	0.47	2.07	1.39	1.22	1.54	0.71	1.94	0.95	0.84	1.42	0.63	1.54	1.87	1.49	1.71	0.84
(Very) Unsatisfied <sup>4</sup>	2.98	5.95*	2.55*	3.10	2.62*	3.24	6.92*	2.31	2.00*	1.98*	2.73	5.08	2.26*	2.73*	2.25*	3.28
	0.14	1.04	0.46	0.45	0.57	0.30	1.13	0.26	0.30	0.65	0.21	0.81	0.74	0.60	0.93	0.37
<b>Availability</b>																
Very Satisfied <sup>3</sup>	12.10	11.27	12.09	11.13	11.09	11.50	9.58	13.76	13.37	14.13	13.20	12.05	7.66*	9.61	10.76	9.99
	0.34	1.65	1.17	0.73	1.05	0.56	1.31	0.71	0.83	1.13	0.49	1.20	1.20	1.33	1.58	0.72
(Very) Unsatisfied <sup>4</sup>	4.30	7.38	3.59*	3.06	1.89*	3.70	12.34	3.16	3.64	4.27*	4.41	8.26	2.84*	3.33*	4.63*	4.96
	0.20	0.99	0.60	0.44	0.50	0.32	1.43	0.38	0.44	0.77	0.29	1.17	0.70	0.62	1.06	0.45
<b>Ease of Access to Doctor</b>																
Very Satisfied <sup>3</sup>	27.40	16.61	27.70	24.89	22.59	24.31	18.96	34.76	30.59	28.36	31.43	18.67	22.91	22.94	19.71	21.11
	0.53	1.62	1.44	1.15	1.55	0.81	1.85	1.06	1.03	1.76	0.74	1.41	1.76	1.24	1.67	0.79
(Very) Unsatisfied <sup>4</sup>	5.31	12.63	4.58	4.67	4.59*	5.80	12.22	3.78	2.76	3.16*	4.43	11.33	4.63*	5.15*	5.12*	6.98
	0.26	1.85	0.70	0.61	0.70	0.41	1.97	0.34	0.34	0.75	0.32	1.02	0.83	0.82	1.19	0.52
<b>Can Obtain Care in Same Location</b>																
Very Satisfied <sup>3</sup>	19.55	15.86	19.67	17.90	17.77	18.23	12.58	23.44	20.96	18.38	21.21	16.16	18.30	17.26	16.08	17.04
	0.52	1.82	1.19	0.93	1.39	0.68	1.62	0.96	0.98	1.46	0.72	1.28	1.64	1.35	1.74	0.76
(Very) Unsatisfied <sup>4</sup>	6.33	8.46	7.13	4.94	4.11*	6.13	14.59	6.00	5.01	4.28*	6.61	9.13	2.41*	6.44*	4.54*	5.87
	0.33	1.41	0.87	0.51	0.72	0.47	1.71	0.53	0.65	0.83	0.46	1.07	0.69	0.98	1.13	0.47

**Table 5.8 Measures of Satisfaction with Care for Non-institutionalized Medicare Beneficiaries, by Living Arrangement and Age, 2009**

Community-Only Residents<sup>1</sup>

Measure of Satisfaction with Care	Total	Lives Alone					Lives with Spouse					Lives with Children/Others				
		< 65	65 - 74	75 - 84	85 +	Total	< 65	65 - 74	75 - 84	85 +	Total	< 65	65 - 74	75 - 84	85 +	Total
<b>Beneficiaries (in 000s)</b>	45,053	2,023	5,067	4,199	2,371	13,660	2,638	12,862	6,153	1,534	23,188	2,637	2,387	2,015	1,164	8,203
	<i>154</i>	<i>99</i>	<i>158</i>	<i>96</i>	<i>72</i>	<i>233</i>	<i>92</i>	<i>189</i>	<i>113</i>	<i>58</i>	<i>229</i>	<i>91</i>	<i>110</i>	<i>62</i>	<i>51</i>	<i>153</i>

**Beneficiaries as a Percent of Column Total<sup>2</sup>**

**Information from Doctor**

Very Satisfied <sup>3</sup>	24.99	20.58	24.92	22.82	19.26	22.65	18.17	30.70	27.14	22.95	27.81	20.95	22.70	19.29	19.78	20.88
	<i>0.53</i>	<i>2.02</i>	<i>1.30</i>	<i>1.19</i>	<i>1.38</i>	<i>0.67</i>	<i>2.24</i>	<i>1.01</i>	<i>1.08</i>	<i>1.51</i>	<i>0.76</i>	<i>1.56</i>	<i>1.94</i>	<i>1.57</i>	<i>1.79</i>	<i>0.94</i>
(Very) Unsatisfied <sup>4</sup>	5.08	12.28	4.74	5.52	4.87*	6.12	9.50	3.53	3.85	4.47*	4.36	7.38	5.06*	4.40*	3.14*	5.37
	<i>0.23</i>	<i>1.80</i>	<i>0.71</i>	<i>0.64</i>	<i>0.64</i>	<i>0.52</i>	<i>1.21</i>	<i>0.35</i>	<i>0.43</i>	<i>0.91</i>	<i>0.27</i>	<i>1.00</i>	<i>1.03</i>	<i>0.76</i>	<i>1.04</i>	<i>0.49</i>

**Doctor's Concern for Overall Health**

Very Satisfied <sup>3</sup>	28.05	23.88	27.38	26.11	24.18	25.92	23.47	32.91	30.87	27.09	30.92	22.65	24.81	22.30	24.37	23.43
	<i>0.56</i>	<i>2.41</i>	<i>1.42</i>	<i>1.24</i>	<i>1.41</i>	<i>0.77</i>	<i>2.30</i>	<i>1.02</i>	<i>1.03</i>	<i>1.61</i>	<i>0.78</i>	<i>1.42</i>	<i>2.01</i>	<i>1.50</i>	<i>1.86</i>	<i>0.89</i>
(Very) Unsatisfied <sup>4</sup>	4.87	8.43	4.87	4.63	4.52*	5.26	9.99	3.89	3.37	2.58*	4.36	8.26	4.36*	4.81*	3.91*	5.67
	<i>0.23</i>	<i>1.18</i>	<i>0.70</i>	<i>0.55</i>	<i>0.65</i>	<i>0.44</i>	<i>1.40</i>	<i>0.36</i>	<i>0.40</i>	<i>0.60</i>	<i>0.30</i>	<i>1.11</i>	<i>0.94</i>	<i>0.90</i>	<i>1.08</i>	<i>0.49</i>

**Cost**

Very Satisfied <sup>3</sup>	21.45	17.54	21.30	20.93	21.53	20.66	14.82	24.33	23.80	21.14	22.90	21.38	17.95	16.40	17.81	18.65
	<i>0.43</i>	<i>1.85</i>	<i>1.34</i>	<i>1.09</i>	<i>1.30</i>	<i>0.69</i>	<i>1.56</i>	<i>0.88</i>	<i>0.93</i>	<i>1.37</i>	<i>0.62</i>	<i>1.47</i>	<i>1.76</i>	<i>1.38</i>	<i>1.89</i>	<i>0.87</i>
(Very) Unsatisfied <sup>4</sup>	16.00	24.51	15.51	13.89	9.34	15.28	28.26	15.65	13.36	9.90	16.10	20.08	18.05	13.31	13.63	16.92
	<i>0.46</i>	<i>2.24</i>	<i>1.27</i>	<i>0.80</i>	<i>1.03</i>	<i>0.71</i>	<i>2.07</i>	<i>0.80</i>	<i>0.82</i>	<i>1.29</i>	<i>0.56</i>	<i>1.84</i>	<i>1.80</i>	<i>1.27</i>	<i>1.79</i>	<i>0.96</i>

Source: Medicare Current Beneficiary Survey

Note: Standard errors are shaded and in italics. See Appendix A for additional information on standard errors. See Appendix B for definitions of terms and variables.

1 The term *community-only residents* includes beneficiaries who resided in the community at the time of their interview.

It excludes beneficiaries who resided in a long-term care facility at the time of their interview.

2 Column percentages do not sum to 100 percent because the responses to "satisfied" and "no experience" are excluded from the table for all satisfaction variables.

3 Beneficiaries whose response to the question was 'very satisfied'.

4 Beneficiaries whose response to the question was 'unsatisfied' or 'very unsatisfied'.



**Table 5.9 Measures of Propensity to Seek Care for Non-institutionalized Medicare Beneficiaries, by Living Arrangement and Age, 2009**

Community-Only Residents<sup>1</sup>

Measure of Propensity to Seek Care	Total	Lives Alone					Lives with Spouse					Lives with Children/Others				
		< 65	65 - 74	75 - 84	85 +	Total	< 65	65 - 74	75 - 84	85 +	Total	< 65	65 - 74	75 - 84	85 +	Total
<b>Beneficiaries (in 000s)</b>	45,053	2,023	5,067	4,199	2,371	13,660	2,638	12,862	6,153	1,534	23,188	2,637	2,387	2,015	1,164	8,203
	154	99	158	96	72	233	92	189	113	58	229	91	110	62	51	153
<b>Beneficiaries as a Percent of Column Total</b>																
<b>Had a Problem and Did Not See a Doctor</b>																
Yes	7.92	19.03	8.11	4.98	3.70*	8.00	21.12	6.04	4.71	4.06*	7.28	17.91	8.13*	4.79*	2.29*	9.63
	0.35	2.01	0.94	0.55	0.57	0.55	1.89	0.46	0.53	0.86	0.40	1.63	1.32	0.90	0.65	0.66
No	92.08	80.97	91.89	95.02	96.30	92.00	78.88	93.96	95.29	95.94	92.72	82.09	91.87	95.21	97.71	90.37
	0.35	2.01	0.94	0.55	0.57	0.55	1.89	0.46	0.53	0.86	0.40	1.63	1.32	0.90	0.65	0.66
<b>Ever Had a Prescription You Did Not Fill</b>																
Yes	4.44	9.22	5.26	3.35	0.97*	4.51	8.49	4.19	2.53	1.62*	4.07	9.53	3.79*	4.13*	1.24*	5.35
	0.23	1.37	0.73	0.42	0.30	0.39	1.33	0.50	0.34	0.44	0.32	1.41	0.90	0.83	0.61	0.60
No	95.56	90.78	94.74	96.65	99.03	95.49	91.51	95.81	97.47	98.38	95.93	90.47	96.21	95.87	98.76	94.65
	0.23	1.37	0.73	0.42	0.30	0.39	1.33	0.50	0.34	0.44	0.32	1.41	0.90	0.83	0.61	0.60
<b>Visit a Doctor as Soon as You Feel Bad</b>																
Yes	34.59	33.55	34.48	33.83	33.63	33.99	34.84	30.08	36.37	39.22	32.90	45.30	35.40	40.66	39.42	40.43
	0.63	2.42	1.53	1.38	1.72	0.95	2.25	1.04	1.01	2.13	0.80	2.03	2.22	2.02	1.98	1.14
No	65.41	66.45	65.52	66.17	66.37	66.01	65.16	69.92	63.63	60.78	67.10	54.70	64.60	59.34	60.58	59.57
	0.63	2.42	1.53	1.38	1.72	0.95	2.25	1.04	1.01	2.13	0.80	2.03	2.22	2.02	1.98	1.14
<b>Avoid Going to the Doctor</b>																
Yes	26.48	31.72	26.74	25.41	21.43	26.15	36.37	24.57	22.59	16.65	24.87	33.05	34.82	28.54	26.87	31.58
	0.54	2.71	1.43	1.04	1.38	0.83	2.10	1.00	0.78	1.45	0.68	1.69	2.26	1.73	2.07	0.97
No	73.52	68.28	73.26	74.59	78.57	73.85	63.63	75.43	77.41	83.35	75.13	66.95	65.18	71.46	73.13	68.42
	0.54	2.71	1.43	1.04	1.38	0.83	2.10	1.00	0.78	1.45	0.68	1.69	2.26	1.73	2.07	0.97

**Table 5.9 Measures of Propensity to Seek Care for Non-institutionalized Medicare Beneficiaries, by Living Arrangement and Age, 2009**

Community-Only Residents<sup>1</sup>

Measure of Propensity to Seek Care	Total	Lives Alone					Lives with Spouse					Lives with Children/Others				
		< 65	65 - 74	75 - 84	85 +	Total	< 65	65 - 74	75 - 84	85 +	Total	< 65	65 - 74	75 - 84	85 +	Total
<b>Beneficiaries (in 000s)</b>	45,053	2,023	5,067	4,199	2,371	13,660	2,638	12,862	6,153	1,534	23,188	2,637	2,387	2,015	1,164	8,203
	<i>154</i>	<i>99</i>	<i>158</i>	<i>96</i>	<i>72</i>	<i>233</i>	<i>92</i>	<i>189</i>	<i>113</i>	<i>58</i>	<i>229</i>	<i>91</i>	<i>110</i>	<i>62</i>	<i>51</i>	<i>153</i>

**Beneficiaries as a Percent of Column Total**

**Do You Worry About Your  
Health More Than Others**

Yes	22.34	51.28	16.57	15.08	13.45	20.76	60.09	15.54	13.78	14.29	20.04	51.79	24.97	19.83	19.18	31.50
	<i>0.43</i>	<i>2.36</i>	<i>1.30</i>	<i>1.02</i>	<i>1.03</i>	<i>0.74</i>	<i>2.14</i>	<i>0.84</i>	<i>0.84</i>	<i>1.66</i>	<i>0.57</i>	<i>2.25</i>	<i>2.34</i>	<i>1.52</i>	<i>1.90</i>	<i>1.13</i>
No	77.66	48.72	83.43	84.92	86.55	79.24	39.91	84.46	86.22	85.71	79.96	48.21	75.03	80.17	80.82	68.50
	<i>0.43</i>	<i>2.36</i>	<i>1.30</i>	<i>1.02</i>	<i>1.03</i>	<i>0.74</i>	<i>2.14</i>	<i>0.84</i>	<i>0.84</i>	<i>1.66</i>	<i>0.57</i>	<i>2.25</i>	<i>2.34</i>	<i>1.52</i>	<i>1.90</i>	<i>1.13</i>

**When Sick, Do You Keep  
it to Yourself**

Yes	36.09	47.61	38.93	41.52	37.33	40.75	45.27	31.60	30.31	25.66	32.43	38.83	43.61	36.66	31.69	38.68
	<i>0.58</i>	<i>2.52</i>	<i>1.70</i>	<i>1.40</i>	<i>1.53</i>	<i>0.95</i>	<i>2.37</i>	<i>1.14</i>	<i>1.09</i>	<i>1.69</i>	<i>0.83</i>	<i>1.79</i>	<i>2.24</i>	<i>1.79</i>	<i>2.41</i>	<i>1.19</i>
No	63.91	52.39	61.07	58.48	62.67	59.25	54.73	68.40	69.69	74.34	67.57	61.17	56.39	63.34	68.31	61.32
	<i>0.58</i>	<i>2.52</i>	<i>1.70</i>	<i>1.40</i>	<i>1.53</i>	<i>0.95</i>	<i>2.37</i>	<i>1.14</i>	<i>1.09</i>	<i>1.69</i>	<i>0.83</i>	<i>1.79</i>	<i>2.24</i>	<i>1.79</i>	<i>2.41</i>	<i>1.19</i>

Source: Medicare Current Beneficiary Survey

Note: Standard errors are shaded and in italics. See Appendix A for additional information on standard errors. See Appendix B for definitions of terms and variables.

<sup>1</sup> The term *community-only residents* includes beneficiaries who resided in the community at the time of their interview. It excludes beneficiaries who resided in a long-term care facility at the time of their interview.

**Table 5.10 Indicators of Access to Care for Non-institutionalized Medicare Beneficiaries, by Health Status, 2009**

Community-Only Residents<sup>1</sup>

Indicator of Access to Care	Total <sup>2</sup>	Indicators of Good Health			Indicators of Poor Health		
		Excellent/Very Good Health	No Functional Limitations <sup>3</sup>	Both Indicators	Fair/Poor Health	Three to Six ADLs <sup>4</sup>	Both Indicators
<b>Beneficiaries (in 000s)</b>	45,053	19,255	24,279	14,593	11,677	4,735	3,048
	154	201	260	213	160	169	119
<b>Beneficiaries as a Percent of Column Total</b>							
<b>Access to Care</b>							
<b>Usual Source of Care</b>							
None <sup>5</sup>	4.67	5.13	5.38	5.46	3.83	4.06	3.68*
	0.26	0.43	0.38	0.48	0.37	0.66	0.75
Doctor's office	73.62	74.26	73.98	74.64	72.91	71.66	74.31
	0.79	0.89	0.93	0.97	1.14	1.43	1.56
Doctor's clinic	11.36	11.35	10.94	11.27	11.29	12.32	11.31
	0.65	0.67	0.68	0.75	0.97	1.16	1.24
HMO <sup>6</sup>	3.29	3.48	3.60	3.46	2.59	2.42*	1.77*
	0.34	0.41	0.42	0.46	0.34	0.60	0.59
Hospital OPD/ER <sup>7</sup>	1.95	1.61	1.76	1.54	2.62	2.19*	2.44*
	0.19	0.24	0.24	0.29	0.35	0.41	0.54
Other clinic/health center	5.12	4.17	4.34	3.62	6.76	7.34	6.49
	0.26	0.34	0.31	0.31	0.55	0.73	0.72
<b>Difficulty Obtaining Care</b>							
Yes	4.91	2.06	2.26	1.64	10.90	12.60	16.00
	0.24	0.21	0.18	0.23	0.70	1.19	1.71
No	95.09	97.94	97.74	98.36	89.10	87.40	84.00
	0.24	0.21	0.18	0.23	0.70	1.19	1.71
<b>Delayed Care Due to Cost</b>							
Yes	7.89	4.10	4.32	3.23	15.60	16.78	20.12
	0.32	0.28	0.33	0.36	0.85	1.30	1.71
No	92.11	95.90	95.68	96.77	84.40	83.22	79.88
	0.32	0.28	0.33	0.36	0.85	1.30	1.71

**Table 5.10 Indicators of Access to Care for Non-institutionalized Medicare Beneficiaries, by Health Status, 2009**

Community-Only Residents<sup>1</sup>

Indicator of Access to Care	Total <sup>2</sup>	Indicators of Good Health			Indicators of Poor Health		
		Excellent/Very Good Health	No Functional Limitations <sup>3</sup>	Both Indicators	Fair/Poor Health	Three to Six ADLs <sup>4</sup>	Both Indicators
<b>Beneficiaries (in 000s)</b>	45,053	19,255	24,279	14,593	11,677	4,735	3,048
	<i>154</i>	<i>201</i>	<i>260</i>	<i>213</i>	<i>160</i>	<i>169</i>	<i>119</i>

Beneficiaries as a Percent of Column Total

Length of Association with Usual Source of Care		Continuity of Care					
No usual source <sup>5</sup>	4.65	5.09	5.37	5.42	3.81	3.97*	3.50*
	<i>0.26</i>	<i>0.44</i>	<i>0.38</i>	<i>0.48</i>	<i>0.37</i>	<i>0.66</i>	<i>0.73</i>
Less than 1 year	7.92	6.91	6.89	6.34	9.69	11.55	11.33
	<i>0.29</i>	<i>0.35</i>	<i>0.30</i>	<i>0.36</i>	<i>0.54</i>	<i>1.06</i>	<i>1.28</i>
1 to less than 3 years	16.54	15.32	15.38	14.71	17.46	18.70	18.00
	<i>0.48</i>	<i>0.65</i>	<i>0.62</i>	<i>0.73</i>	<i>0.84</i>	<i>1.29</i>	<i>1.86</i>
3 to less than 5 years	15.21	14.54	15.23	14.65	16.54	15.18	15.54
	<i>0.35</i>	<i>0.52</i>	<i>0.52</i>	<i>0.66</i>	<i>0.62</i>	<i>1.14</i>	<i>1.48</i>
5 years or more	55.68	58.15	57.12	58.88	52.50	50.60	51.63
	<i>0.62</i>	<i>0.79</i>	<i>0.75</i>	<i>0.89</i>	<i>1.10</i>	<i>1.50</i>	<i>2.00</i>

Source: Medicare Current Beneficiary Survey

Note: Standard errors are shaded and in italics. See Appendix A for additional information on standard errors. See Appendix B for definitions of terms and variables.

1 The term *community-only residents* includes beneficiaries who resided in the community at the time of their interview.

It excludes beneficiaries who resided in a long-term care facility at the time of their interview.

2 "Indicators of Good Health" and "Indicators of Poor Health" do not contain mutually exclusive categories. Therefore, beneficiary counts sum to more than the total number of Medicare beneficiaries.

3 "No Functional Limitations" means that the beneficiary did not report limitations in any instrumental activities of daily living (IADLs) or activities of daily living (ADLs).

See Appendix B for definitions of IADL and ADL.

4 ADL stands for Activity of Daily Living.

5 The percentage of responses for "None" under "Usual Source of Care" differs from the percentage of responses for "No usual source" under "Length of Association with Usual Source of Care" because of differences in the number of missing responses for the two variables. See the entry *Missing values* in Appendix B for further explanation.

6 HMO stands for Health Maintenance Organization.

7 OPD stands for Outpatient Department; ER stands for Emergency Room.

**Table 5.11 Measures of Satisfaction with Care for Non-institutionalized Medicare Beneficiaries, by Health Status, 2009**

Community-Only Residents<sup>1</sup>

Measure of	Total <sup>2</sup>	Indicators of Good Health			Indicators of Poor Health		
		Excellent/Very Good Health	No Functional Limitations <sup>3</sup>	Both Indicators	Fair/Poor Health	Three to Six ADLs <sup>4</sup>	Both Indicators
Satisfaction with Care							
Beneficiaries (in 000s)	45,053	19,255	24,279	14,593	11,677	4,735	3,048
	154	201	260	213	160	169	119
Beneficiaries as a Percent of Column Total <sup>5</sup>							
Quality of Care							
General Care							
Very Satisfied <sup>6</sup>	38.23	49.49	41.96	49.60	26.27	29.37	25.19
	0.60	0.85	0.83	0.96	0.82	1.47	1.67
(Very) Unsatisfied <sup>7</sup>	3.33	1.47	1.78	1.26*	7.04	8.56	10.15
	0.16	0.20	0.15	0.20	0.48	0.92	1.22
Follow-up Care							
Very Satisfied <sup>6</sup>	25.31	31.27	27.05	30.79	19.63	21.67	19.97
	0.47	0.73	0.62	0.81	0.69	1.23	1.36
(Very) Unsatisfied <sup>7</sup>	2.98	1.41	1.86	1.31	5.55	7.52	8.69
	0.14	0.19	0.19	0.20	0.38	0.70	0.93
Access/Coordination of Care							
Availability							
Very Satisfied <sup>6</sup>	12.10	14.11	12.42	13.82	11.15	13.46	12.92
	0.34	0.53	0.45	0.59	0.52	0.84	1.08
(Very) Unsatisfied <sup>7</sup>	4.30	2.52	2.63	2.06	7.76	8.51	9.19
	0.20	0.24	0.19	0.26	0.57	0.90	1.30
Ease of Access to Doctor							
Very Satisfied <sup>6</sup>	27.40	36.45	31.79	36.84	17.61	19.23	16.34
	0.53	0.82	0.77	0.95	0.77	1.24	1.53
(Very) Unsatisfied <sup>7</sup>	5.31	2.28	2.66	1.58	10.43	13.33	15.06
	0.26	0.20	0.23	0.19	0.70	1.24	1.39
Can Obtain Care in Same Location							
Very Satisfied <sup>6</sup>	19.55	25.91	21.84	26.04	13.60	15.75	13.06
	0.52	0.86	0.73	0.92	0.63	1.09	1.32
(Very) Unsatisfied <sup>7</sup>	6.33	4.08	4.31	3.64	10.89	11.52	13.50
	0.33	0.41	0.28	0.41	0.72	1.25	1.50

**Table 5.11 Measures of Satisfaction with Care for Non-institutionalized Medicare Beneficiaries, by Health Status, 2009**

Community-Only Residents<sup>1</sup>

Measure of	Total <sup>2</sup>	Indicators of Good Health			Indicators of Poor Health		
		Excellent/Very Good Health	No Functional Limitations <sup>3</sup>	Both Indicators	Fair/Poor Health	Three to Six ADLs <sup>4</sup>	Both Indicators
Satisfaction with Care							
Beneficiaries (in 000s)	45,053	19,255	24,279	14,593	11,677	4,735	3,048
	154	201	260	213	160	169	119
Beneficiaries as a Percent of Column Total <sup>5</sup>							
Relationship with Primary Doctor							
Information from Doctor							
Very Satisfied <sup>6</sup>	24.99	32.93	27.65	32.97	17.44	20.76	18.46
	0.53	0.83	0.67	0.92	0.70	1.00	1.46
(Very) Unsatisfied <sup>7</sup>	5.08	2.52	2.94	1.98	9.44	10.81	12.25
	0.23	0.22	0.22	0.22	0.63	1.10	1.37
Doctor's Concern for Overall Health							
Very Satisfied <sup>6</sup>	28.05	35.55	29.96	35.40	21.30	25.45	23.86
	0.56	0.78	0.73	0.91	0.83	1.18	1.59
(Very) Unsatisfied <sup>7</sup>	4.87	2.81	3.38	2.65	8.68	9.50	11.09
	0.23	0.24	0.26	0.28	0.51	0.98	1.22
Cost of Care							
Cost							
Very Satisfied <sup>6</sup>	21.45	27.53	23.29	27.58	15.83	18.30	14.68
	0.43	0.70	0.62	0.86	0.81	0.98	1.28
(Very) Unsatisfied <sup>7</sup>	16.00	11.78	11.88	10.93	23.66	25.35	28.95
	0.46	0.57	0.49	0.62	0.87	1.60	2.12

Source: Medicare Current Beneficiary Survey

Note: Standard errors are shaded and in italics. See Appendix A for additional information on standard errors. See Appendix B for definitions of terms and variables.

1 The term *community-only residents* includes beneficiaries who resided in the community at the time of their interview.

It excludes beneficiaries who resided in a long-term care facility at the time of their interview.

2 "Indicators of Good Health" and "Indicators of Poor Health" do not contain mutually exclusive categories. Therefore, beneficiary counts sum to more than the total number of Medicare beneficiaries.

3 "No Functional Limitations" means that the beneficiary did not report limitations in any instrumental activities of daily living (IADLs) or activities of daily living (ADLs).

See Appendix B for definitions of IADL and ADL.

4 ADL stands for Activity of Daily Living.

5 Column percentages do not sum to 100 percent because the responses for "satisfied" and "no experience" are excluded from the table for all satisfaction variables.

6 Beneficiaries whose response to the question was 'very satisfied'.

7 Beneficiaries whose response to the question was 'unsatisfied' or 'very unsatisfied'.

**Table 5.12 Measures of Propensity to Seek Care for Non-institutionalized Medicare Beneficiaries, by Health Status, 2009**

Community-Only Residents<sup>1</sup>

Measure of Propensity to Seek Care	Total <sup>2</sup>	Indicators of Good Health			Indicators of Poor Health		
		Excellent/Very Good Health	No Functional Limitations <sup>3</sup>	Both Indicators	Fair/Poor Health	Three to Six ADLs <sup>4</sup>	Both Indicators
<b>Beneficiaries (in 000s)</b>	45,053	19,255	24,279	14,593	11,677	4,735	3,048
	154	201	260	213	160	169	119
<b>Beneficiaries as a Percent of Column Total</b>							
<b>Had a Problem and Did Not See a Doctor</b>							
Yes	7.92	4.21	4.65	3.53	14.94	16.88	20.27
	0.35	0.30	0.28	0.30	0.88	1.28	1.81
No	92.08	95.79	95.35	96.47	85.06	83.12	79.73
	0.35	0.30	0.28	0.30	0.88	1.28	1.81
<b>Ever Had a Prescription You Did Not Fill</b>							
Yes	4.44	3.02	3.13	2.77	7.04	8.35	9.43
	0.23	0.27	0.25	0.30	0.58	1.04	1.34
No	95.56	96.98	96.87	97.23	92.96	91.65	90.57
	0.23	0.27	0.25	0.30	0.58	1.04	1.34
<b>Visit a Doctor as Soon as You Feel Bad</b>							
Yes	34.59	31.06	32.34	30.02	39.43	38.90	39.83
	0.63	0.83	0.75	0.89	1.08	1.43	1.75
No	65.41	68.94	67.66	69.98	60.57	61.10	60.17
	0.63	0.83	0.75	0.89	1.08	1.43	1.75
<b>Avoid Going to the Doctor</b>							
Yes	26.48	24.51	25.11	24.05	30.01	30.64	32.22
	0.54	0.73	0.71	0.83	0.97	1.25	1.85
No	73.52	75.49	74.89	75.95	69.99	69.36	67.78
	0.54	0.73	0.71	0.83	0.97	1.25	1.85

**Table 5.12 Measures of Propensity to Seek Care for Non-institutionalized Medicare Beneficiaries, by Health Status, 2009**

Community-Only Residents<sup>1</sup>

Measure of Propensity to Seek Care	Total <sup>2</sup>	Indicators of Good Health			Indicators of Poor Health		
		Excellent/Very Good Health	No Functional Limitations <sup>3</sup>	Both Indicators	Fair/Poor Health	Three to Six ADLs <sup>4</sup>	Both Indicators
<b>Beneficiaries (in 000s)</b>	45,053	19,255	24,279	14,593	11,677	4,735	3,048
	<i>154</i>	<i>201</i>	<i>260</i>	<i>213</i>	<i>160</i>	<i>169</i>	<i>119</i>
<b>Beneficiaries as a Percent of Column Total</b>							
<b>Do You Worry About Your Health More Than Others</b>							
Yes	22.34	8.40	12.74	7.01	48.03	47.03	56.85
	<i>0.43</i>	<i>0.40</i>	<i>0.46</i>	<i>0.41</i>	<i>1.09</i>	<i>1.64</i>	<i>2.02</i>
No	77.66	91.60	87.26	92.99	51.97	52.97	43.15
	<i>0.43</i>	<i>0.40</i>	<i>0.46</i>	<i>0.41</i>	<i>1.09</i>	<i>1.64</i>	<i>2.02</i>
<b>When Sick, Do You Keep it to Yourself</b>							
Yes	36.09	34.28	34.16	33.64	40.37	38.23	41.69
	<i>0.58</i>	<i>0.77</i>	<i>0.74</i>	<i>0.91</i>	<i>0.90</i>	<i>1.39</i>	<i>1.98</i>
No	63.91	65.72	65.84	66.36	59.63	61.77	58.31
	<i>0.58</i>	<i>0.77</i>	<i>0.74</i>	<i>0.91</i>	<i>0.90</i>	<i>1.39</i>	<i>1.98</i>

Source: Medicare Current Beneficiary Survey

Note: Standard errors are shaded and in italics. See Appendix A for additional information on standard errors. See Appendix B for definitions of terms and variables.

<sup>1</sup> The term *community-only residents* includes beneficiaries who resided in the community at the time of their interview.

It excludes beneficiaries who resided in a long-term care facility at the time of their interview.

<sup>2</sup> "Indicators of Good Health" and "Indicators of Poor Health" do not contain mutually exclusive categories. Therefore, beneficiary counts sum to more than the total number of Medicare beneficiaries.

<sup>3</sup> "No Functional Limitations" means that the beneficiary did not report limitations in any instrumental activities of daily living (IADLs) or activities of daily living (ADLs).

See Appendix B for definitions of IADL and ADL.

<sup>4</sup> ADL stands for Activity of Daily Living.



**Table 5.13 Indicators of Access to Care for Non-institutionalized Medicare Beneficiaries, by Insurance Coverage, 2009**

Community-Only Residents<sup>1</sup>

Indicator of Access to Care	Total	Medicare Risk HMO	Supplemental Health Insurance				Medicare Fee-For-Service Only	Other
			Medicaid	Individually Purchased Private Insurance	Employer-Sponsored Private Insurance	Both Types of Private Insurance		
<b>Beneficiaries (in 000s)</b>	45,053	11,273	5,784	7,937	11,727	1,359	6,667	306
	154	207	142	161	233	81	211	32
<b>Beneficiaries as a Percent of Column Total</b>								
<b>Access to Care</b>								
<b>Usual Source of Care</b>								
None <sup>2</sup>	4.67	2.67	7.25	3.02	3.60	2.63*	10.12	4.26*
	0.26	0.33	0.68	0.44	0.46	1.23	0.94	2.08
Doctor's office	73.62	72.54	68.41	81.43	79.52	80.62	59.12	67.26
	0.79	1.25	1.55	1.24	1.17	2.26	1.57	5.77
Doctor's clinic	11.36	9.66	13.70	11.25	11.41	13.43	11.75	12.84*
	0.65	0.77	1.25	1.09	0.89	2.11	1.37	2.81
HMO <sup>3</sup>	3.29	10.16	0.74*	0.30*	1.26*	0.72*	1.65*	.
	0.34	1.02	0.29	0.17	0.39	0.42	0.44	.
Hospital OPD/ER <sup>4</sup>	1.95	1.76	3.69	1.25*	1.51*	1.65*	2.32	4.51*
	0.19	0.21	0.46	0.32	0.36	0.75	0.41	2.41
Other clinic/health center	5.12	3.21	6.22	2.74	2.70	0.96*	15.04	11.14*
	0.26	0.35	0.79	0.38	0.28	0.42	1.16	3.95
<b>Difficulty Obtaining Care</b>								
Yes	4.91	4.49	9.86	2.56	2.59	2.87*	8.47	8.35*
	0.24	0.38	0.88	0.38	0.31	1.17	0.97	3.05
No	95.09	95.51	90.14	97.44	97.41	97.13	91.53	91.65
	0.24	0.38	0.88	0.38	0.31	1.17	0.97	3.05
<b>Delayed Care Due to Cost</b>								
Yes	7.89	6.96	13.44	3.36	4.73	3.88*	16.10	15.35*
	0.32	0.55	1.14	0.48	0.40	1.39	1.10	4.41
No	92.11	93.04	86.56	96.64	95.27	96.12	83.90	84.65
	0.32	0.55	1.14	0.48	0.40	1.39	1.10	4.41

**Table 5.13 Indicators of Access to Care for Non-institutionalized Medicare Beneficiaries, by Insurance Coverage, 2009**

Community-Only Residents<sup>1</sup>

Indicator of Access to Care	Total	Medicare Risk HMO	Supplemental Health Insurance				Medicare Fee-For-Service Only	Other
			Medicaid	Individually Purchased Private Insurance	Employer-Sponsored Private Insurance	Both Types of Private Insurance		
<b>Beneficiaries (in 000s)</b>	45,053	11,273	5,784	7,937	11,727	1,359	6,667	306
	<i>154</i>	<i>207</i>	<i>142</i>	<i>161</i>	<i>233</i>	<i>81</i>	<i>211</i>	<i>32</i>
<b>Beneficiaries as a Percent of Column Total</b>								
<b>Length of Association with Usual Source of Care</b>								
No usual source <sup>2</sup>	4.65	2.69	7.12	2.95	3.62	2.64*	10.15	4.33*
	<i>0.26</i>	<i>0.33</i>	<i>0.69</i>	<i>0.43</i>	<i>0.46</i>	<i>1.23</i>	<i>0.94</i>	<i>2.12</i>
Less than 1 year	7.92	10.15	9.95	6.09	5.78	7.68*	8.23	11.55*
	<i>0.29</i>	<i>0.61</i>	<i>0.94</i>	<i>0.39</i>	<i>0.47</i>	<i>1.46</i>	<i>0.67</i>	<i>3.02</i>
1 to less than 3 years	16.54	19.46	20.31	15.52	12.97	11.56*	17.00	14.43*
	<i>0.48</i>	<i>0.87</i>	<i>1.10</i>	<i>0.97</i>	<i>0.66</i>	<i>1.70</i>	<i>1.40</i>	<i>4.00</i>
3 to less than 5 years	15.21	15.05	17.68	14.34	14.31	12.88	16.61	12.09*
	<i>0.35</i>	<i>0.66</i>	<i>0.97</i>	<i>0.84</i>	<i>0.73</i>	<i>1.68</i>	<i>1.01</i>	<i>3.48</i>
5 years or more	55.68	52.65	44.94	61.11	63.33	65.25	48.02	57.59*
	<i>0.62</i>	<i>0.91</i>	<i>1.31</i>	<i>1.20</i>	<i>1.06</i>	<i>2.45</i>	<i>1.75</i>	<i>6.01</i>

Source: Medicare Current Beneficiary Survey

Note: Standard errors are shaded and in italics. See Appendix A for additional information on standard errors. See Appendix B for definitions of terms and variables.

The term *community-only residents* includes beneficiaries who resided only in the community during the year. It excludes beneficiaries who resided part of the year in the community and part of the year in a long-term care facility, and beneficiaries who resided only in a long-term care facility during the year.

The percentage of responses for "None" under "Usual Source of Care" differs from the percentage of responses for "No usual source" under "Length of Association with Usual Source of Care" because of differences in the number of missing responses for the two variables. See the entry *Missing values* in Appendix B for further explanation.

HMO stands for Health Maintenance Organization.

OPD stands for Outpatient Department; ER stands for Emergency Room.

**Table 5.14 Measures of Satisfaction with Care for Non-institutionalized Medicare Beneficiaries, by Insurance Coverage, 2009**

Community-Only Residents<sup>1</sup>

Measure of Satisfaction with Care	Total	Medicare Risk HMO <sup>2</sup>	Supplemental Health Insurance				Medicare Fee-For Service Only	Other
			Medicaid	Individually Purchased Private Insurance	Employer-Sponsored Private Insurance	Both Types of Private Insurance		
<b>Beneficiaries (in 000s)</b>	45,053	11,273	5,784	7,937	11,727	1,359	6,667	306
	154	207	142	161	233	81	211	32
<b>Beneficiaries as a Percent of Column Total<sup>3</sup></b>								
<b>Quality of Care</b>								
<b>General Care</b>								
Very Satisfied <sup>4</sup>	38.23	37.15	27.11	42.37	42.33	49.73	35.36	32.44*
	0.60	0.96	1.20	1.14	1.17	3.03	1.49	5.19
(Very) Unsatisfied <sup>5</sup>	3.33	3.36	5.05	2.28	2.44	0.42*	5.16	4.59*
	0.16	0.34	0.50	0.28	0.29	0.30	0.65	2.99
<b>Follow-up Care</b>								
Very Satisfied <sup>4</sup>	25.31	24.05	18.57	27.21	28.51	33.53	24.28	11.48*
	0.47	0.83	0.93	1.07	0.90	2.57	1.33	4.86
(Very) Unsatisfied <sup>5</sup>	2.98	2.92	4.44	2.61	2.68	0.83*	3.33	1.34*
	0.14	0.32	0.46	0.32	0.29	0.42	0.44	1.03
<b>Availability</b>								
Very Satisfied <sup>4</sup>	12.10	12.06	10.42	12.62	12.55	14.30	12.00	7.15*
	0.34	0.63	0.91	0.93	0.68	2.21	0.98	2.74
(Very) Unsatisfied <sup>5</sup>	4.30	2.94	5.87	3.28	4.20	5.46*	6.32	5.33*
	0.20	0.31	0.55	0.45	0.44	1.32	0.74	2.36
<b>Ease of Access to Doctor</b>								
Very Satisfied <sup>4</sup>	27.40	27.77	16.56	30.14	30.37	37.27	25.84	21.59*
	0.53	0.79	1.01	1.03	1.00	2.93	1.55	4.35
(Very) Unsatisfied <sup>5</sup>	5.31	4.40	9.50	3.81	4.18	2.52*	7.22	13.09*
	0.26	0.47	0.87	0.45	0.37	0.80	0.76	4.11
<b>Can Obtain Care in Same Location</b>								
Very Satisfied <sup>4</sup>	19.55	20.21	16.39	17.65	21.27	17.75	20.93	15.22*
	0.52	0.90	0.97	1.13	0.95	1.73	1.28	4.55
(Very) Unsatisfied <sup>5</sup>	6.33	5.60	7.01	5.78	6.61	4.19*	7.53	7.59*
	0.33	0.51	0.78	0.62	0.60	1.06	0.87	2.59

**Table 5.14 Measures of Satisfaction with Care for Non-institutionalized Medicare Beneficiaries, by Insurance Coverage, 2009**

Community-Only Residents<sup>1</sup>

Measure of Satisfaction with Care	Total	Medicare Risk HMO <sup>2</sup>	Supplemental Health Insurance				Medicare Fee-For Service Only	Other
			Medicaid	Individually Purchased Private Insurance	Employer-Sponsored Private Insurance	Both Types of Private Insurance		
<b>Beneficiaries (in 000s)</b>	45,053	11,273	5,784	7,937	11,727	1,359	6,667	306
	<i>154</i>	<i>207</i>	<i>142</i>	<i>161</i>	<i>233</i>	<i>81</i>	<i>211</i>	<i>32</i>
<b>Information from Doctor</b>								
Very Satisfied <sup>4</sup>	24.99	23.47	19.52	26.01	27.32	36.10	25.07	16.35*
	<i>0.53</i>	<i>0.84</i>	<i>1.03</i>	<i>1.03</i>	<i>0.99</i>	<i>2.60</i>	<i>1.45</i>	<i>5.24</i>
(Very) Unsatisfied <sup>b</sup>	5.08	5.37	7.26	3.88	3.89	3.44*	6.36	9.29*
	<i>0.23</i>	<i>0.47</i>	<i>0.72</i>	<i>0.42</i>	<i>0.35</i>	<i>1.06</i>	<i>0.71</i>	<i>3.17</i>
<b>Doctor's Concern for Overall Health</b>								
Very Satisfied <sup>4</sup>	28.05	27.18	19.29	29.86	31.32	36.18	27.95	16.32*
	<i>0.56</i>	<i>1.08</i>	<i>0.86</i>	<i>0.97</i>	<i>1.00</i>	<i>2.91</i>	<i>1.30</i>	<i>5.60</i>
(Very) Unsatisfied <sup>5</sup>	4.87	5.28	6.07	3.61	4.39	2.44*	5.84	8.08*
	<i>0.23</i>	<i>0.51</i>	<i>0.69</i>	<i>0.34</i>	<i>0.43</i>	<i>0.80</i>	<i>0.63</i>	<i>3.19</i>
<b>Cost</b>								
Very Satisfied <sup>4</sup>	21.45	20.46	21.65	20.14	23.05	23.76	21.63	12.69*
	<i>0.43</i>	<i>0.79</i>	<i>1.12</i>	<i>0.99</i>	<i>0.81</i>	<i>2.44</i>	<i>1.22</i>	<i>4.76</i>
(Very) Unsatisfied <sup>5</sup>	16.00	14.79	13.54	18.69	14.80	11.62*	19.51	26.16*
	<i>0.46</i>	<i>0.81</i>	<i>0.92</i>	<i>0.96</i>	<i>0.74</i>	<i>1.64</i>	<i>1.37</i>	<i>4.76</i>

Source: Medicare Current Beneficiary Survey

Note: Standard errors are shaded and in italics. See Appendix A for additional information on standard errors. See Appendix B for definitions of terms and variables.

1 The term *community-only residents* includes beneficiaries who resided in the community at the time of their interview.

It excludes beneficiaries who resided in a long-term care facility at the time of their interview.

2 HMO stands for Health Maintenance Organization.

3 Column percentages do not sum to 100 percent because the responses to "satisfied" and "no experience" are excluded from the table for all satisfaction variables.

4 Beneficiaries whose response to the question was 'very satisfied'.

5 Beneficiaries whose response to the question was 'unsatisfied' or 'very unsatisfied'.

**Table 5.15 Measures of Prppensity to Seek Care for Non-institutionalized Medicare Beneficiaries, by Insurance Coverage, 2009**

Community-Only Residents<sup>1</sup>

Measure of Propensity to Seek Care	Total	Medicare Risk HMO <sup>2</sup>	Supplemental Health Insurance				Medicare Fee-For Service Only	Other
			Medicaid	Individually Purchased Private Insurance	Employer-Sponsored Private Insurance	Both Types of Private Insurance		
<b>Beneficiaries (in 000s)</b>	45,053	11,273	5,784	7,937	11,727	1,359	6,667	306
	154	207	142	161	233	81	211	32
<b>Beneficiaries as a Percent of Column Total<sup>4</sup></b>								
<b>Had a Problem and Did Not See a Doctor</b>								
Yes	7.92	7.14	12.30	5.10	6.45	5.99*	11.66	11.62*
	0.35	0.50	1.13	0.51	0.48	1.42	1.10	3.28
No	92.08	92.86	87.70	94.90	93.55	94.01	88.34	88.38
	0.35	0.50	1.13	0.51	0.48	1.42	1.10	3.28
<b>Ever Had a Prescription You Did Not Fill</b>								
Yes	4.44	4.41	6.28	4.27	2.96	6.47*	5.08	8.64*
	0.23	0.45	0.85	0.49	0.36	1.62	0.64	4.00
No	95.56	95.59	93.72	95.73	97.04	93.53	94.92	91.36
	0.23	0.45	0.85	0.49	0.36	1.62	0.64	4.00
<b>Visit a Doctor as Soon as You Feel Bad</b>								
Yes	34.59	37.54	42.38	32.24	32.44	33.47	29.21	46.05*
	0.63	0.82	1.34	1.21	1.07	2.36	1.43	5.78
No	65.41	62.46	57.62	67.76	67.56	66.53	70.79	53.95
	0.63	0.82	1.34	1.21	1.07	2.36	1.43	5.78
<b>Avoid Going to the Doctor</b>								
Yes	26.48	25.67	31.23	23.03	23.59	19.79	33.94	34.75*
	0.54	0.90	1.17	1.01	1.05	2.64	1.25	6.24
No	73.52	74.33	68.77	76.97	76.41	80.21	66.06	65.25
	0.54	0.90	1.17	1.01	1.05	2.64	1.25	6.24

**Table 5.15 Measures of Prppensity to Seek Care for Non-institutionalized Medicare Beneficiaries, by Insurance Coverage, 2009**

Community-Only Residents<sup>1</sup>

Measure of Propensity to Seek Care	Total	Medicare Risk HMO <sup>2</sup>	Supplemental Health Insurance				Medicare Fee-For Service Only	Other
			Medicaid	Individually Purchased Private Insurance	Employer-Sponsored Private Insurance	Both Types of Private Insurance		
<b>Beneficiaries (in 000s)</b>	45,053	11,273	5,784	7,937	11,727	1,359	6,667	306
	<i>154</i>	<i>207</i>	<i>142</i>	<i>161</i>	<i>233</i>	<i>81</i>	<i>211</i>	<i>32</i>
<b>Do You Worry About Your Health More Than Others</b>								
Yes	22.34	23.16	41.59	15.13	17.18	12.86*	23.56	33.37*
	<i>0.43</i>	<i>0.92</i>	<i>1.24</i>	<i>0.78</i>	<i>0.88</i>	<i>2.07</i>	<i>1.13</i>	<i>6.23</i>
No	77.66	76.84	58.41	84.87	82.82	87.14	76.44	66.63
	<i>0.43</i>	<i>0.92</i>	<i>1.24</i>	<i>0.78</i>	<i>0.88</i>	<i>2.07</i>	<i>1.13</i>	<i>6.23</i>
<b>When Sick, Do You Keep it to Yourself</b>								
Yes	36.09	34.38	39.00	33.62	34.36	29.88	43.34	44.31*
	<i>0.58</i>	<i>0.95</i>	<i>1.26</i>	<i>1.07</i>	<i>1.14</i>	<i>2.39</i>	<i>1.61</i>	<i>6.59</i>
No	63.91	65.62	61.00	66.38	65.64	70.12	56.66	55.69*
	<i>0.58</i>	<i>0.95</i>	<i>1.26</i>	<i>1.07</i>	<i>1.14</i>	<i>2.39</i>	<i>1.61</i>	<i>6.59</i>

Source: Medicare Current Beneficiary Survey

Note: Standard errors are shaded and in italics. See Appendix A for additional information on standard errors. See Appendix B for definitions of terms and variables.

<sup>1</sup> The term *community-only residents* includes beneficiaries who resided in the community at the time of their interview.

It excludes beneficiaries who resided in a long-term care facility at the time of their interview.

<sup>2</sup> HMO stands for Health Maintenance Organization.