

Table 7.1 Beneficiary's Satisfaction with Their Ability to Understand the Medicare Program, by Demographic, Socioeconomic, and Health Characteristics, 2009

Community Residents¹

Beneficiary Characteristic	Total	How Much Do You Know About the Medicare Program?			Are You Satisfied with the Availability of Information on the Medicare Program?	
		Most/All	Some	Little/None	Satisfied	Unsatisfied
All Beneficiaries	39,700	14,339	13,514	11,847	33,494	3,221
	205	243	247	205	280	133
Medicare Status²						
Aged						
65 - 74 years	46.01	46.56	46.18	45.17	45.59	47.92
	0.31	0.71	0.75	0.85	0.35	1.80
75 - 84 years	27.53	30.01	26.71	25.46	28.29	23.80
	0.30	0.60	0.56	0.75	0.35	1.39
85 years and older	10.31	11.12	10.22	9.44	10.72	6.32
	0.21	0.44	0.42	0.37	0.24	0.73
Disabled						
Under 45 years	3.85	3.07	3.54	5.15	3.61	5.77
	0.12	0.18	0.21	0.27	0.12	0.68
45 - 64 years	12.30	9.24	13.36	14.78	11.80	16.19
	0.29	0.53	0.53	0.74	0.35	1.47
Gender						
Male	45.20	45.57	44.17	45.94	45.00	45.77
	0.39	0.72	0.76	0.91	0.40	1.88
Female	54.80	54.43	55.83	54.06	55.00	54.23
	0.39	0.72	0.76	0.91	0.40	1.88
Living Arrangement						
Lives alone	30.19	29.95	28.91	31.95	29.85	30.13
	0.53	0.92	0.70	0.84	0.59	1.63
With spouse	51.71	54.56	52.63	47.22	52.02	50.99
	0.49	0.85	0.86	0.98	0.56	1.97
With children	9.93	8.64	9.80	11.63	10.04	10.28
	0.27	0.41	0.52	0.61	0.30	1.15
With others	8.16	6.85	8.65	9.20	8.09	8.60
	0.27	0.39	0.42	0.59	0.28	1.02

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All Beneficiaries	39,700	14,339	13,514	11,847	33,494	3,221
	205	243	247	205	280	133
Race/Ethnicity						
White non-Hispanic	77.36	82.42	76.07	72.71	77.88	74.60
	0.53	0.63	0.84	0.93	0.56	1.75
Black non-Hispanic	9.48	7.75	10.87	9.99	9.55	10.65
	0.26	0.45	0.44	0.56	0.31	1.04
Hispanic	8.62	6.20	8.20	12.03	8.16	9.10
	0.31	0.44	0.46	0.65	0.33	1.27
Other	1.87	1.65	2.03	1.95	1.79	2.60*
	0.18	0.26	0.27	0.25	0.19	0.69
Income³						
Less than \$5,000	3.34	2.34	3.36	4.52	3.21	3.75*
	0.21	0.27	0.34	0.40	0.22	0.83
\$5,000 - \$9,999	10.92	8.02	10.78	14.58	10.77	13.32
	0.35	0.48	0.52	0.72	0.38	1.21
\$10,000 - \$14,999	13.23	10.91	12.53	16.83	13.05	15.08
	0.35	0.54	0.50	0.65	0.35	1.51
\$15,000 - \$19,999	9.92	8.54	10.53	10.90	9.69	11.10
	0.28	0.39	0.51	0.64	0.30	1.38
\$20,000 - \$24,999	9.34	8.59	10.35	9.09	9.42	9.80
	0.30	0.45	0.56	0.50	0.33	0.94
\$25,000 - \$29,999	9.06	9.67	8.43	9.05	8.97	8.10
	0.34	0.53	0.52	0.69	0.35	1.09
\$30,000 - \$39,999	13.48	14.19	13.73	12.33	13.50	13.45
	0.33	0.57	0.74	0.66	0.37	1.29
\$40,000 - \$49,999	10.16	11.99	9.84	8.30	10.61	5.90
	0.39	0.61	0.58	0.57	0.40	0.75
\$50,000 or more	20.56	25.75	20.45	14.41	20.78	19.50
	0.52	0.94	0.87	0.73	0.56	1.50

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All Beneficiaries	39,700	14,339	13,514	11,847	33,494	3,221
	205	243	247	205	280	133
Schooling						
0 - 8 years	9.33	5.72	7.93	15.32	9.01	10.35
	0.33	0.35	0.41	0.75	0.36	1.20
9 - 12 years (no diploma)	13.90	10.95	14.15	17.21	14.11	12.59
	0.36	0.46	0.60	0.67	0.38	1.28
High school graduate	30.07	27.79	30.76	32.05	30.00	29.81
	0.45	0.68	0.80	0.83	0.51	1.75
Voc/tech/bus/etc.	7.13	7.82	6.82	6.66	7.14	7.45
	0.26	0.45	0.41	0.44	0.29	0.89
Some college	16.46	17.24	17.64	14.16	16.36	15.80
	0.35	0.62	0.64	0.64	0.42	1.60
Any college degree	23.10	30.48	22.70	14.60	23.39	23.99
	0.58	0.82	0.86	0.73	0.57	1.87
Health Status						
Excellent	16.21	20.53	13.66	13.87	16.26	11.56
	0.47	0.77	0.75	0.74	0.46	1.25
Very Good	28.11	31.66	28.03	23.91	28.51	24.70
	0.41	0.67	0.84	0.79	0.46	1.85
Good	31.00	28.75	32.57	31.92	31.42	28.17
	0.47	0.78	0.75	0.84	0.54	1.70
Fair	17.46	14.41	18.15	20.37	17.05	23.09
	0.38	0.63	0.64	0.74	0.41	1.83
Poor	7.22	4.65	7.59	9.92	6.75	12.48
	0.25	0.35	0.47	0.49	0.32	1.58

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		Most/All	Some	Little/None	Satisfied	Unsatisfied
All Beneficiaries	39,700	14,339	13,514	11,847	33,494	3,221
	<i>205</i>	<i>243</i>	<i>247</i>	<i>205</i>	<i>280</i>	<i>133</i>
Functional Limitation						
None	55.45	61.50	53.90	49.89	55.96	48.19
	<i>0.58</i>	<i>0.85</i>	<i>0.83</i>	<i>1.10</i>	<i>0.62</i>	<i>2.16</i>
IADL only	14.80	13.77	15.11	15.68	14.91	15.45
	<i>0.36</i>	<i>0.56</i>	<i>0.70</i>	<i>0.70</i>	<i>0.40</i>	<i>1.06</i>
One to two ADLs	20.28	17.90	20.94	22.39	20.28	21.90
	<i>0.48</i>	<i>0.68</i>	<i>0.73</i>	<i>0.91</i>	<i>0.51</i>	<i>1.69</i>
Three to six ADLs	9.48	6.83	10.04	12.03	8.85	14.46
	<i>0.38</i>	<i>0.45</i>	<i>0.60</i>	<i>0.69</i>	<i>0.37</i>	<i>1.36</i>
Metropolitan Area Resident						
Yes	75.90	76.77	75.89	74.87	75.54	77.45
	<i>0.34</i>	<i>0.81</i>	<i>0.92</i>	<i>0.80</i>	<i>0.47</i>	<i>1.94</i>
No	24.10	23.23	24.11	25.13	24.46	22.55
	<i>0.34</i>	<i>0.81</i>	<i>0.92</i>	<i>0.80</i>	<i>0.47</i>	<i>1.94</i>

Source: Medicare Current Beneficiary Survey

Note: Standard errors are shaded and in italics. See Appendix A for additional information on standard errors. See Appendix B for definitions of terms and variables.

- 1 The term *community residents* includes beneficiaries who resided in the community at the time of the round 55 interview (fall 2009), and beneficiaries who resided in the community at the time of the round 52 interview (fall 2008) who died prior to the round 55 interview.
- 2 Medicare beneficiaries with end-stage renal disease (ESRD) are included within the subgroups of "Aged" and "Disabled."
- 3 Income estimates are derived from imputed income data. Standard errors of income estimates may be underestimated as they have not been adjusted to reflect the imputation of missing data.

Table 7.2 Beneficiary's Satisfaction with Their Ability to Understand the Medicare Program, by Demographic, and Health Characteristics, 2009

Community Residents¹

Beneficiary Characteristic	Total	Tried to Get Info. about Medicare	Information Not Found	Where Beneficiaries Found Information			
				Newspapers\ Magazines\ Television	Medicare Publications/ Handbook	Medicare Office (including 800 Number)	Doctor's Office, HMO, Hospital
All Beneficiaries	39,700						
	205						
Medicare Status²							
Aged							
65 - 74 years	46.01						
	0.31						
75 - 84 years	27.53						
	0.30						
85 years and older	10.31						
	0.21						
Disabled							
Under 45 years	3.85						
	0.12						
45 - 64 years	12.30						
	0.29						
Gender							
Male	45.20						
	0.39						
Female	54.80						
	0.39						
Living Arrangement							
Lives alone	30.19						
	0.53						
With spouse	51.71						
	0.49						
With children	9.93						
	0.27						
With others	8.16						
	0.27						

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All Beneficiaries	39,700						
	205						
Race/Ethnicity							
White non-Hispanic	77.36						
	0.53						
Black non-Hispanic	9.48						
	0.26						
Hispanic	8.62						
	0.31						
Other	1.87						
	0.18						
Income^a							
Less than \$5,000	3.34						
	0.21						
\$5,000 - \$9,999	10.92						
	0.35						
\$10,000 - \$14,999	13.23						
	0.35						
\$15,000 - \$19,999	9.92						
	0.28						
\$20,000 - \$24,999	9.34						
	0.30						
\$25,000 - \$29,999	9.06						
	0.34						
\$30,000 - \$39,999	13.48						
	0.33						
\$40,000 - \$49,999	10.16						
	0.39						
\$50,000 or more	20.56						
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0 - 8 years	9.33						
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9 - 12 years (no diploma)	13.90						
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High school graduate	30.07						
	0.45						
Voc/tech/bus/etc.	7.13						
	0.26						
Some college	16.46						
	0.35						
Any college degree	23.10						
	0.58						
Health Status							
Excellent	16.21						
	0.47						
Very Good	28.11						
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Good	31.00						
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Functional Limitation							
None	55.45						
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IADL only	14.80						
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One to two ADLs	20.28						
	<i>0.48</i>						
Three to six ADLs	9.48						
	<i>0.38</i>						
Metropolitan Area Resident							
Yes	75.90						
	<i>0.34</i>						
No	24.10						
	<i>0.34</i>						

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