

Table 7.1 Beneficiary's Satisfaction with Their Ability to Understand the Medicare Program, by Demographic, Socioeconomic, and Health Characteristics, 2011

Community Residents¹

Beneficiary Characteristic	Total	How Much Do You Know About the Medicare Program?			Are You Satisfied with the Availability of Information on the Medicare Program?	
		Most/All	Some	Little/None	Satisfied	Unsatisfied
All Beneficiaries	42,424	15,891	14,120	12,413	35,936	3,137
	225	260	219	229	355	141
Medicare Status²						
Aged						
65 - 74 years	46.52	47.10	47.51	44.65	46.31	46.97
	0.41	0.72	0.86	0.90	0.42	2.09
75 - 84 years	25.99	28.68	24.58	24.14	26.47	19.59
	0.28	0.58	0.60	0.65	0.32	1.27
85 years and older	10.57	11.17	10.34	10.05	10.89	6.16
	0.18	0.37	0.33	0.42	0.19	0.77
Disabled						
Under 45 years	3.69	2.96	3.55	4.80	3.52	6.15
	0.09	0.18	0.17	0.27	0.10	0.63
45 - 64 years	13.23	10.09	14.02	16.36	12.81	21.13
	0.31	0.53	0.61	0.69	0.32	1.70
Gender						
Male	45.31	46.20	42.70	47.15	45.04	46.78
	0.39	0.72	0.79	0.91	0.41	1.97
Female	54.69	53.80	57.30	52.85	54.96	53.22
	0.39	0.72	0.79	0.91	0.41	1.97
Living Arrangement						
Lives alone	29.05	28.99	28.62	29.62	29.17	24.50
	0.46	0.75	0.78	0.76	0.52	1.80
With spouse	51.62	53.79	52.00	48.41	51.69	52.11
	0.45	0.78	0.74	0.90	0.44	2.06
With children	9.90	8.73	10.19	11.06	9.91	10.79
	0.29	0.49	0.46	0.58	0.32	1.13
With others	9.43	8.49	9.19	10.91	9.23	12.60
	0.29	0.42	0.54	0.58	0.32	1.35

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All Beneficiaries	42,424	15,891	14,120	12,413	35,936	3,137
	225	260	219	229	355	141
Race/Ethnicity						
White non-Hispanic	76.24	79.48	76.33	72.00	76.93	73.88
	0.56	0.70	0.92	1.01	0.63	1.91
Black non-Hispanic	9.57	8.25	10.81	9.83	9.64	11.30
	0.24	0.45	0.56	0.57	0.28	1.21
Hispanic	9.32	7.77	8.18	12.58	8.58	9.42
	0.36	0.52	0.61	0.83	0.39	1.37
Other	4.88	4.50	4.68	5.59	4.86	5.40*
	0.31	0.33	0.41	0.60	0.33	1.04
Income³						
Less than \$5,000	2.81	2.27	2.39	3.99	2.69	4.20*
	0.17	0.22	0.26	0.35	0.18	0.82
\$5,000 - \$9,999	10.23	7.45	10.79	13.15	10.01	11.49
	0.28	0.42	0.49	0.61	0.30	1.28
\$10,000 - \$14,999	13.17	10.79	14.03	15.25	13.10	14.99
	0.31	0.44	0.64	0.68	0.34	1.71
\$15,000 - \$19,999	9.41	8.13	9.26	11.22	9.09	10.06
	0.28	0.44	0.52	0.57	0.28	1.23
\$20,000 - \$24,999	9.06	7.63	9.49	10.39	8.89	10.75
	0.29	0.45	0.52	0.55	0.28	1.27
\$25,000 - \$29,999	8.16	8.25	8.49	7.66	8.49	6.14
	0.28	0.49	0.49	0.45	0.33	0.94
\$30,000 - \$39,999	13.80	15.01	13.50	12.60	14.01	12.67
	0.38	0.68	0.66	0.62	0.42	1.16
\$40,000 - \$49,999	10.14	11.33	10.70	7.99	10.23	9.29
	0.29	0.55	0.53	0.55	0.33	1.45
\$50,000 or more	23.22	29.14	21.35	17.77	23.50	20.43
	0.51	0.88	0.81	0.93	0.55	1.72

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		Most/All	Some	Little/None	Satisfied	Unsatisfied
All Beneficiaries	42,424	15,891	14,120	12,413	35,936	3,137
	225	260	219	229	355	141
Schooling						
0 - 8 years	9.12	6.10	7.81	14.50	8.76	9.28
	0.32	0.38	0.44	0.74	0.36	0.92
9 - 12 years (no diploma)	12.87	9.72	13.32	16.39	12.80	12.68
	0.40	0.52	0.62	0.83	0.43	1.31
High school graduate	28.08	25.98	28.99	29.74	28.31	24.96
	0.54	0.66	0.91	1.09	0.57	1.54
Voc/tech/bus/etc.	6.98	7.00	7.10	6.81	6.93	7.18
	0.27	0.41	0.43	0.50	0.31	0.81
Some college	17.05	17.98	18.01	14.76	16.89	22.11
	0.33	0.60	0.69	0.56	0.38	1.90
Any college degree	25.90	33.22	24.78	17.79	26.32	23.79
	0.56	0.71	1.00	0.79	0.57	1.91
Health Status						
Excellent	16.53	19.94	15.26	13.61	16.43	12.67
	0.41	0.73	0.66	0.72	0.42	1.45
Very Good	29.17	33.35	28.40	24.70	29.97	22.25
	0.48	0.78	0.84	0.88	0.54	1.64
Good	29.12	27.89	31.04	28.52	29.02	29.38
	0.48	0.80	0.66	0.87	0.49	1.99
Fair	17.45	13.66	17.46	22.30	17.39	19.76
	0.44	0.65	0.70	0.82	0.49	1.54
Poor	7.72	5.17	7.83	10.87	7.19	15.95
	0.28	0.45	0.43	0.51	0.30	1.35

Table 7.1 Beneficiary's Satisfaction with Their Ability to Understand the Medicare Program, by Demographic, Socioeconomic, and Health Characteristics, 2011

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		Most/All	Some	Little/None	Satisfied	Unsatisfied
All Beneficiaries	42,424	15,891	14,120	12,413	35,936	3,137
	225	260	219	229	355	141
Functional Limitation						
None	52.55	58.51	50.40	47.38	53.41	39.91
	0.46	0.84	0.84	0.86	0.53	1.98
IADL only	14.60	13.85	15.11	14.98	14.62	15.28
	0.27	0.52	0.63	0.66	0.33	1.70
One to two ADLs	22.42	19.19	23.16	25.71	21.88	28.98
	0.43	0.69	0.83	0.76	0.47	1.71
Three to six ADLs	10.42	8.44	11.32	11.94	10.09	15.83
	0.31	0.47	0.59	0.58	0.37	1.28
Metropolitan Area Resident						
Yes	76.22	78.64	75.72	73.68	75.68	78.93
	0.33	0.56	0.67	0.70	0.58	1.46
No	23.78	21.36	24.28	26.32	24.32	21.07
	0.33	0.56	0.67	0.70	0.58	1.46

Source: Medicare Current Beneficiary Survey

Note: An * indicates a sample size of 50 or less. Standard errors are shaded and in italics. See Appendix A for additional information on standard errors. See Appendix B for definitions of terms and variables.

1 The term *community residents* includes beneficiaries who resided in the community at the time of the round 61 interview (fall 2011), and beneficiaries who resided in the community at the time of the round 58 interview (fall 2010) who died prior to the round 61 interview.

2 Medicare beneficiaries with end-stage renal disease (ESRD) are included within the subgroups of "Aged" and "Disabled."

3 Income estimates are derived from imputed income data. Standard errors of income estimates may be underestimated as they have not been adjusted to reflect the imputation of missing data.

Table 7.2 Beneficiary's Satisfaction with Their Ability to Understand the Medicare Program, by Demographic, and Health Characteristics, 2011

Community Residents¹

Beneficiary Characteristic	Total	Tried to Get Info. about Medicare	Information Not Found	Where Beneficiaries Found Information			
				Newspapers\ Magazines\ Television	Medicare Publications/ Handbook	Medicare Office (including 800 Number)	Doctor's Office, HMO, Hospital
All Beneficiaries	42,424						
	225						
Medicare Status²							
Aged							
65 - 74 years	46.52						
	0.41						
75 - 84 years	25.99						
	0.28						
85 years and older	10.57						
	0.18						
Disabled							
Under 45 years	3.69						
	0.09						
45 - 64 years	13.23						
	0.31						
Gender							
Male	45.31						
	0.39						
Female	54.69						
	0.39						
Living Arrangement							
Lives alone	29.05						
	0.46						
With spouse	51.62						
	0.45						
With children	9.90						
	0.29						
With others	9.43						
	0.29						

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All Beneficiaries	42,424						
	225						
Race/Ethnicity							
White non-Hispanic	76.24						
	0.56						
Black non-Hispanic	9.57						
	0.24						
Hispanic	9.32						
	0.36						
Other	4.88						
	0.31						
Income^a							
Less than \$5,000	2.81						
	0.17						
\$5,000 - \$9,999	10.23						
	0.28						
\$10,000 - \$14,999	13.17						
	0.31						
\$15,000 - \$19,999	9.41						
	0.28						
\$20,000 - \$24,999	9.06						
	0.29						
\$25,000 - \$29,999	8.16						
	0.28						
\$30,000 - \$39,999	13.80						
	0.38						
\$40,000 - \$49,999	10.14						
	0.29						
\$50,000 or more	23.22						
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Health Status							
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	0.27						
One to two ADLs	22.42						
	0.43						
Three to six ADLs	10.42						
	0.31						
Metropolitan Area Resident							
Yes	76.22						
	0.33						
No	23.78						
	0.33						

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