

# **Medicare Current Beneficiary Survey**

Section Specifications for KNQ

R68 2014 BENEFICIARY KNOWLEDGE AND INFORMATION NEEDS SUPPLEMENT

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# KNINTRO

No Entry

**QUESTION TEXT**

Now I have some questions that ask how you get information about the Medicare program [for (SP)]. Your answers will help Medicare provide the information that people need.

Keep in mind that, generally, there are no right or wrong answers to these questions. Your opinions and experiences are important to us.

**FIELD 1: KNINTR****FIELD 1 ROUTING**

Value	Label	Route
1	CONTINUE	KN1 - KNOWMC
	Empty	KN1 - KNOWMC

**FIELD 1 ATTRIBUTES**

Cheshire Name	Answers Allowed
TEMP	1

**OTHER PROGRAMMING INSTRUCTIONS****DESIGN NOTES**

DISABLE PREVIOUS PAGE.

**KN1**

Code 1

**QUESTION TEXT**

SHOW CARD KN1

Overall, how easy or difficult do you think the Medicare program is to understand?

[PROBE IF NECESSARY: Would you say it is very easy to understand, somewhat easy to understand, somewhat difficult to understand, or very difficult to understand?]

**FIELD 1: KNOWMC****FIELD 1 ROUTING**

Value	Label	Route
1	VERY EASY	KN2 - KCARKNOW
2	SOMEWHAT EASY	KN2 - KCARKNOW
3	SOMEWHAT DIFFICULT	KN2 - KCARKNOW
4	VERY DIFFICULT	KN2 - KCARKNOW
	Don't Know	KN2 - KCARKNOW
	Refused	KN2 - KCARKNOW

**FIELD 1 ATTRIBUTES**

Cheshire Name	Answers Allowed
KNOW.KNOWMC	1

# KN2

Code 1

## QUESTION TEXT

SHOW CARD KN2

How much do you think you know about the Medicare program?

Do you know just about everything you need to know, most of what you need to know, some of what you need to know, a little of what you need to know or almost none of what you need to know about the Medicare program?

## FIELD 1: KCARKNOW

### FIELD 1 ROUTING

Value	Label	Route
1	JUST ABOUT EVERYTHING YOU NEED TO KNOW	BOX KN1
2	MOST OF WHAT YOU NEED TO KNOW	BOX KN1
3	SOME OF WHAT YOU NEED TO KNOW	BOX KN1
4	A LITTLE OF WHAT YOU NEED TO KNOW	BOX KN1
5	ALMOST NONE OF WHAT YOU NEED TO KNOW	BOX KN1
	Don't Know	BOX KN1
	Refused	BOX KN1

### FIELD 1 ATTRIBUTES

Cheshire Name	Answers Allowed
KNOW.KCARKNOW	1

# BOX KN1

## BOX INSTRUCTIONS

IF THIS IS ROUND 68, GO TO KN25B1 - KNINFMCR.

ELSE GO TO KN24A - TOPICKN.

# KN24A

Code All

**QUESTION TEXT**

SHOW CARD KN4

This card lists different health care topics and programs. Please look at this card and tell me the three topics that are important for you to have more information about, starting with the most important.

[PROBE IF NECESSARY: Which of these topics would be the most important for you to have more information about? Which would be the next most important? Which would be the next most important?]

CHECK THE TOP THREE SELECTED BY THE RESPONDENT, STARTING WITH THE MOST IMPORTANT.

**FIELD 1: TOPICKN****FIELD 1 ROUTING**

Value	Label	Route
1	HOW MUCH [YOU/(SP)] WOULD HAVE TO PAY FOR MEDICAL SERVICES	KN25A - KNUPPICK
2	INFORMATION ABOUT MEDICARE PRESCRIPTION DRUG COVERAGE	KN25A - KNUPPICK
3	MEDICARE'S NEW BENEFITS OR CHANGES	KN25A - KNUPPICK
4	WHAT SERVICES MEDICARE DOES OR DOESN'T COVER	KN25A - KNUPPICK
5	THE BENEFITS OF MEDICARE ADVANTAGE PLANS	KN25A - KNUPPICK
6	MEDIGAP OR SUPPLEMENTAL INSURANCE	KN25A - KNUPPICK
7	MEDICAID	KN25A - KNUPPICK
8	CHOOSING OR FINDING A DOCTOR OR OTHER HEALTH CARE PROVIDER	KN25A - KNUPPICK
9	STAYING HEALTHY	KN25A - KNUPPICK

Value	Label	Route
10	QUALITY OF CARE FROM HEALTH CARE PROVIDERS	KN25A - KNUPPICK
11	CHOOSING A NURSING HOME	KN25A - KNUPPICK
96	DOESN'T WANT/NEED ANY OF THIS INFORMATION	KN25A - KNUPPICK
	Don't Know	KN25A - KNUPPICK
	Refused	KN25A - KNUPPICK

**FIELD 1 ATTRIBUTES**

Cheshire Name	Answers Allowed
TEMP	3

**OTHER PROGRAMMING INSTRUCTIONS****BACKGROUND VARIABLE ASSIGNMENTS**

Only 3 responses are allowed at KN24A. Each response will be stored in a separate field.

See additional instructions below.

Variable Name	Assignment Instructions
TOPICKN1	If KN24A - TOPICKN = DK, set KNOW.TOPICKN1 = DK. Else if KN24A - TOPICKN = RF, set KNOW.TOPICKN1 = RF. Else if KN24A - TOPICKN = 96/DoesntWantInfo, set KNOW.TOPICKN1 = 96/DoesntWantInfo. Else set KNOW.TOPICKN1 = 1st response selected at KN24A.
TOPICKN2	If 2nd response selected at KN24A, set KNOW.TOPICKN2 = 2nd response selected.
TOPICKN3	If 3rd response selected at KN24A, set KNOW.TOPICKN3 = 3rd response selected.

# KN25A

Code All

**QUESTION TEXT**

SHOW CARD KN9

This card lists some people and places that could provide information about the latest developments in Medicare. Please look at this card and tell me all of the people and places you would prefer to use to keep up with Medicare.

[PROBE: Any other source?]

CHECK ALL THAT APPLY.

**FIELD 1: KNUPPICK****FIELD 1 ROUTING**

Value	Label	Route
1	FRIENDS OR FAMILY	KN25B1 - KNINFMCR
2	MEDICAL PROFESSIONAL (DOCTOR, NURSE, CLINIC, ETC.)	KN25B1 - KNINFMCR
3	PHARMACIST	KN25B1 - KNINFMCR
4	MEDICARE, CMS	KN25B1 - KNINFMCR
5	SOCIAL SECURITY	KN25B1 - KNINFMCR
6	STATE MEDICAID AGENCY	KN25B1 - KNINFMCR
7	ANOTHER GOVERNMENT AGENCY	KN25B1 - KNINFMCR
8	INSURANCE COMPANY, INCLUDING MEDIGAP, MEDICARE ADVANTAGE, MEDICARE PRESCRIPTION DRUG PLAN COMPANIES	KN25B1 - KNINFMCR
9	CURRENT OR FORMER EMPLOYER OR UNION	KN25B1 - KNINFMCR
10	AARP OR SENIOR ORGANIZATIONS	KN25B1 - KNINFMCR
11	MEDIA (NEWSPAPER, TV, RADIO, MAGAZINE)	KN25B1 - KNINFMCR



Value	Label	Route
91	ANY OTHER PERSON OR PLACE (SPECIFY)	KN25A - KNUPOTOS
96	DOESN'T WANT/NEED THIS INFORMATION	KN26 - KNFOSATI
	Don't Know	KN25B1 - KNINFMCR
	Refused	KN25B1 - KNINFMCR

**FIELD 1 ATTRIBUTES**

Cheshire Name	Answers Allowed
<p>NONE</p> <p>SQL FIELD = KNOW.KNUPPICK</p> <p>REPLACES THE FOLLOWING CHECHIRE VARIABLES:</p> <p>1/FriendsOrFamily=KNOW.KNUPFAML</p> <p>2/MedicalProfessional=KNOW.KNUPPROF</p> <p>3/Pharmacist=KNOW.KNUPPHAR</p> <p>4/MedicareCMS=KNOW.KNUPMCRE</p> <p>5/SocialSecurity=KNOW.KNUPSEC</p> <p>6/StateMedicaidAgency=KNOW.KNUPSTMD</p> <p>7/AnotherGovAgency=KNOW.KNUPGACY</p> <p>8/InsuranceCompany=KNOW.KNUPINSR</p> <p>9/EmployerOrUnion=KNOW.KNUPEMP</p> <p>10/AARPOrSeniorOrgs=KNOW.KNUPAARP</p> <p>11/Media=KNOW.KNUPMDIA</p> <p>91/OtherPersonOrPlace=KNOW.KNUPOTR</p> <p>96/DoesntWantInfo=KNUPNNE</p>	12

**FIELD 2: KNUPOTOS**

ANY OTHER PERSON OR PLACE (SPECIFY)

**FIELD 2 ROUTING**

Value	Label	Route
1	[Continuous answer.]	KN25B1 - KNINFMCR

**FIELD 2 ATTRIBUTES**

<b>Cheshire Name</b>	<b>Answers Allowed</b>
KNOW.KNUPOTOS	1

# KN25B1

Yes/No

**QUESTION TEXT**

In the past year, have you tried to find any information [for (SP)] about Medicare?

**FIELD 1: KNINFMCR****FIELD 1 ROUTING**

Value	Label	Route
1	YES	KN25C - KNINTMCR
2	NO	KN25C - KNINTMCR
	Don't Know	KN25C - KNINTMCR
	Refused	KN25C - KNINTMCR

**FIELD 1 ATTRIBUTES**

Cheshire Name	Answers Allowed
KNOW.KNINFMCR	1

# KN25C

Code 1

**QUESTION TEXT**

SHOW CARD KN13

How interested are you in getting (more) information [for (SP)] about Medicare?

**FIELD 1: KNINTMCR****FIELD 1 ROUTING**

Value	Label	Route
1	VERY INTERESTED	KN26 - KNFOSATI
2	SOMEWHAT INTERESTED	KN26 - KNFOSATI
3	NOT VERY INTERESTED	KN26 - KNFOSATI
4	NOT AT ALL INTERESTED	KN26 - KNFOSATI
	Don't Know	KN26 - KNFOSATI
	Refused	KN26 - KNFOSATI

**FIELD 1 ATTRIBUTES**

Cheshire Name	Answers Allowed
KNOW.KNINTMCR	1

# KN26

Code 1

## QUESTION TEXT

SHOW CARD KN6

How satisfied are you in general with the availability of information about the Medicare program when you need it [for (SP)]?

## FIELD 1: KNFOSATI

### FIELD 1 ROUTING

Value	Label	Route
1	VERY SATISFIED	KN27INT - KN27IN
2	SATISFIED	KN27INT - KN27IN
3	DISSATISFIED	KN27INT - KN27IN
4	VERY DISSATISFIED	KN27INT - KN27IN
5	NOT APPLICABLE	KN27INT - KN27IN
	Don't Know	KN27INT - KN27IN
	Refused	KN27INT - KN27IN

### FIELD 1 ATTRIBUTES

Cheshire Name	Answers Allowed
KNOW.KNFOSATI	1

# KN27INT

No Entry

**QUESTION TEXT**

Now I would like to ask you about publications that are available to you [and (SP)] about the Medicare program.

**FIELD 1: KN27IN****FIELD 1 ROUTING**

Value	Label	Route
1	CONTINUE	KN27 - KBOKRECD
	Empty	KN27 - KBOKRECD

**FIELD 1 ATTRIBUTES**

Cheshire Name	Answers Allowed
TEMP	1

**KN27**

Yes/No

**QUESTION TEXT**

SHOW CARD KN7

Did [you/(SP)] receive a copy of this book, called "Medicare and You 2014", which gives an overview of the Medicare program? This handbook is sent to Medicare beneficiaries every fall, and the cover looks like this.

**FIELD 1: KBOKRECD****FIELD 1 ROUTING**

Value	Label	Route
1	YES	KN28 - KBOKREAD
2	NO	BOX KN1A
	Don't Know	BOX KN1A
	Refused	BOX KN1A

**FIELD 1 ATTRIBUTES**

Cheshire Name	Answers Allowed
KNOW.KBOKRECD	1

# KN28

Code 1

**QUESTION TEXT**

Would you say you have read this book thoroughly, that you have read parts of it, or that you haven't read it at all?

**FIELD 1: KBOKREAD****FIELD 1 ROUTING**

Value	Label	Route
1	READ IT THOROUGHLY	KN29 - KBOKUNDR
2	READ PARTS OF IT	KN29 - KBOKUNDR
3	HAVEN'T READ IT AT ALL	BOX KN1A
	Don't Know	BOX KN1A
	Refused	BOX KN1A

**FIELD 1 ATTRIBUTES**

Cheshire Name	Answers Allowed
KNOW.KBOKREAD	1



# KN29

Code 1

## QUESTION TEXT

SHOW CARD KN1

How easy or difficult did you find (the parts you read/this book) to understand?

[PROBE IF NECESSARY: Would you say (they were/it was) very easy to understand, somewhat easy to understand, somewhat difficult to understand, or very difficult to understand?]

## FIELD 1: KBOKUNDR

### FIELD 1 ROUTING

Value	Label	Route
1	VERY EASY	BOX KN1A
2	SOMEWHAT EASY	BOX KN1A
3	SOMEWHAT DIFFICULT	BOX KN1A
4	VERY DIFFICULT	BOX KN1A
	Don't Know	BOX KN1A
	Refused	BOX KN1A

### FIELD 1 ATTRIBUTES

Cheshire Name	Answers Allowed
KNOW.KBOKUNDR	1

# BOX KN1A

## BOX INSTRUCTIONS

IF THIS IS ROUND 68, GO TO KN50 - KNHAVCOM.

ELSEO GO TO KN34B1 - MDCOVMAM.

# KN34B1

List

## QUESTION TEXT

We're interested in the knowledge that you may have gained when getting information about the Medicare program [for (SP)]. I'm going to read a list of health care services. For each item, please tell me whether Medicare covers the service, or does not cover it.

[READ IF NECESSARY: This is not a test. Your answers allow the Medicare agency to know how well information about the program is understood. At the end of the interview, I'll give you a fact sheet that explains these issues.]

Does Medicare cover...

## FIELD 1: MDCOVAMAM

an annual mammogram for women?

## FIELD 1 ROUTING

Value	Label	Route
1	YES	KN34B1 - MDCOVPSA
2	NO	KN34B1 - MDCOVPSA
	Don't Know	KN34B1 - MDCOVPSA
	Refused	KN34B1 - MDCOVPSA

## FIELD 1 ATTRIBUTES

Cheshire Name	Answers Allowed
KNOW.MDCOVAMAM	1

## FIELD 2: MDCOVPSA

an annual PSA test for men (a blood test to detect prostate cancer)?

## FIELD 2 ROUTING

Value	Label	Route
1	YES	KN34B1 - MDCOVDNT
2	NO	KN34B1 - MDCOVDNT
	Don't Know	KN34B1 - MDCOVDNT

Value	Label	Route
	Refused	KN34B1 - MDCOVDNT

**FIELD 2 ATTRIBUTES**

Cheshire Name	Answers Allowed
KNOW.MDCOVPSA	1

**FIELD 3: MDCOVDNT**

a routine dental exam?

**FIELD 3 ROUTING**

Value	Label	Route
1	YES	KN34B1 - MDCOVFLU
2	NO	KN34B1 - MDCOVFLU
	Don't Know	KN34B1 - MDCOVFLU
	Refused	KN34B1 - MDCOVFLU

**FIELD 3 ATTRIBUTES**

Cheshire Name	Answers Allowed
KNOW.MDCOVDNT	1

**FIELD 4: MDCOVFLU**

an annual flu shot?

**FIELD 4 ROUTING**

Value	Label	Route
1	YES	KN34B2 - MDCOVCOL
2	NO	KN34B2 - MDCOVCOL
	Don't Know	KN34B2 - MDCOVCOL
	Refused	KN34B2 - MDCOVCOL

**FIELD 4 ATTRIBUTES**

<b>Cheshire Name</b>	<b>Answers Allowed</b>
KNOW.MDCOVFLU	1

# KN34B2

List

## QUESTION TEXT

Does Medicare cover...

## FIELD 1: MDCOVCOL

colon cancer screening tests, including a sigmoidoscopy or colonoscopy?

## FIELD 1 ROUTING

Value	Label	Route
1	YES	KN34B2 - MDCOVCRD
2	NO	KN34B2 - MDCOVCRD
	Don't Know	KN34B2 - MDCOVCRD
	Refused	KN34B2 - MDCOVCRD

## FIELD 1 ATTRIBUTES

Cheshire Name	Answers Allowed
KNOW.MDCOVCOL	1

## FIELD 2: MDCOVCRD

cardiovascular screenings, including blood tests for cholesterol levels?

## FIELD 2 ROUTING

Value	Label	Route
1	YES	KN34B2 - MDCOVEYE
2	NO	KN34B2 - MDCOVEYE
	Don't Know	KN34B2 - MDCOVEYE
	Refused	KN34B2 - MDCOVEYE

**FIELD 2 ATTRIBUTES**

Cheshire Name	Answers Allowed
KNOW.MDCOVCRD	1

**FIELD 3: MDCOVEYE**

a routine eye exam?

**FIELD 3 ROUTING**

Value	Label	Route
1	YES	KN34B2 - MDCOVDBT
2	NO	KN34B2 - MDCOVDBT
	Don't Know	KN34B2 - MDCOVDBT
	Refused	KN34B2 - MDCOVDBT

**FIELD 3 ATTRIBUTES**

Cheshire Name	Answers Allowed
KNOW.MDCOVEYE	1

**FIELD 4: MDCOVDBT**

diabetes screening?

**FIELD 4 ROUTING**

Value	Label	Route
1	YES	KN34B3 - MDCOVHHS
2	NO	KN34B3 - MDCOVHHS
	Don't Know	KN34B3 - MDCOVHHS
	Refused	KN34B3 - MDCOVHHS

**FIELD 4 ATTRIBUTES**

<b>Cheshire Name</b>	<b>Answers Allowed</b>
KNOW.MDCOVDBT	1



# KN34B3

List

## QUESTION TEXT

Does Medicare cover...

## FIELD 1: MDCOVHHS

home health care services?

## FIELD 1 ROUTING

Value	Label	Route
1	YES	KN34B3 - MDCOVNH
2	NO	KN34B3 - MDCOVNH
	Don't Know	KN34B3 - MDCOVNH
	Refused	KN34B3 - MDCOVNH

## FIELD 1 ATTRIBUTES

Cheshire Name	Answers Allowed
KNOW.MDCOVHHS	1

## FIELD 2: MDCOVNH

medical care in a nursing home?

## FIELD 2 ROUTING

Value	Label	Route
1	YES	KN34B3 - MDCOVER
2	NO	KN34B3 - MDCOVER
	Don't Know	KN34B3 - MDCOVER
	Refused	KN34B3 - MDCOVER

**FIELD 2 ATTRIBUTES**

Cheshire Name	Answers Allowed
KNOW.MDCOVNH	1

**FIELD 3: MDCOVER**

a visit to a hospital emergency room for a life-threatening situation?

**FIELD 3 ROUTING**

Value	Label	Route
1	YES	KN34B3 - MDPAPEX
2	NO	KN34B3 - MDPAPEX
	Don't Know	KN34B3 - MDPAPEX
	Refused	KN34B3 - MDPAPEX

**FIELD 3 ATTRIBUTES**

Cheshire Name	Answers Allowed
KNOW.MDCOVER	1

**FIELD 4: MDPAPEX**

a Pap test and pelvic exam for women?

**FIELD 4 ROUTING**

Value	Label	Route
1	YES	KN34B4 - MDPHYS
2	NO	KN34B4 - MDPHYS
	Don't Know	KN34B4 - MDPHYS
	Refused	KN34B4 - MDPHYS

**FIELD 4 ATTRIBUTES**

<b>Cheshire Name</b>	<b>Answers Allowed</b>
KNOW.MDPAPEX	1

# KN34B4

List

## QUESTION TEXT

Does Medicare cover...

## FIELD 1: MDPHYS

a "Welcome to Medicare" physical exam for new beneficiaries?

## **FIELD 1 ROUTING**

Value	Label	Route
1	YES	KN34B4 - MDSTPSMO
2	NO	KN34B4 - MDSTPSMO
	Don't Know	KN34B4 - MDSTPSMO
	Refused	KN34B4 - MDSTPSMO

## **FIELD 1 ATTRIBUTES**

Cheshire Name	Answers Allowed
KNOW.MDPHYS	1

## FIELD 2: MDSTPSMO

counseling to stop smoking?

## **FIELD 2 ROUTING**

Value	Label	Route
1	YES	KN34B4 - MDWEIGHT
2	NO	KN34B4 - MDWEIGHT
	Don't Know	KN34B4 - MDWEIGHT
	Refused	KN34B4 - MDWEIGHT

**FIELD 2 ATTRIBUTES**

Cheshire Name	Answers Allowed
KNOW.MDSTPSMO	1

**FIELD 3: MDWEIGHT**

weight-loss counseling?

**FIELD 3 ROUTING**

Value	Label	Route
1	YES	KN34B4 - MDPNEU
2	NO	KN34B4 - MDPNEU
	Don't Know	KN34B4 - MDPNEU
	Refused	KN34B4 - MDPNEU

**FIELD 3 ATTRIBUTES**

Cheshire Name	Answers Allowed
KNOW.MDWEIGHT	1

**FIELD 4: MDPNEU**

a pneumonia shot?

**FIELD 4 ROUTING**

Value	Label	Route
1	YES	KN34B4 - MDWELL
2	NO	KN34B4 - MDWELL
	Don't Know	KN34B4 - MDWELL
	Refused	KN34B4 - MDWELL

**FIELD 4 ATTRIBUTES**

Cheshire Name	Answers Allowed
KNOW.MDPNEU	1

**FIELD 5: MDWELL**

a yearly "Wellness" visit once every twelve months?

**FIELD 5 ROUTING**

Value	Label	Route
1	YES	KNTFINT1 - KNTFIN1
2	NO	KNTFINT1 - KNTFIN1
	Don't Know	KNTFINT1 - KNTFIN1
	Refused	KNTFINT1 - KNTFIN1

**FIELD 5 ATTRIBUTES**

Cheshire Name	Answers Allowed
KNOW.MDWELL	1

# KNTFINT1

No Entry

**QUESTION TEXT**

Now, I'm going to read a series of statements about Medicare. For each one, please tell me whether you think it is true or false, or whether you aren't sure.

**FIELD 1: KNTFIN1****FIELD 1 ROUTING**

Value	Label	Route
1	CONTINUE	BOX KN2
	Empty	BOX KN2

**FIELD 1 ATTRIBUTES**

Cheshire Name	Answers Allowed
TEMP	1

# BOX KN2

## BOX INSTRUCTIONS

IF THIS IS ROUND 62, GO TO KNTF5 - KNELIG.

ELSE GO TO KNTF4 - KNOUTUS.



# KNTF4

Code 1

**QUESTION TEXT**

Medicare usually covers non-emergency care received while a beneficiary is traveling outside the United States.

[PROBE: Do you think this is true or false or are you not sure?]

**FIELD 1: KNOUTUS****FIELD 1 ROUTING**

Value	Label	Route
1	TRUE	BOX KN3
2	FALSE	BOX KN3
3	NOT SURE	BOX KN3
	Refused	BOX KN3

**FIELD 1 ATTRIBUTES**

Cheshire Name	Answers Allowed
KNOW.KNOUTUS	1

# KNTF5

Code 1

**QUESTION TEXT**

People are eligible for Medicare because they have low or moderate incomes.

[PROBE: Do you think this is true or false, or are you not sure?]

**FIELD 1: KNELIG****FIELD 1 ROUTING**

Value	Label	Route
1	TRUE	KNTF6A - KNCHOCOV
2	FALSE	KNTF6A - KNCHOCOV
3	NOT SURE	KNTF6A - KNCHOCOV
	Refused	KNTF6A - KNCHOCOV

**FIELD 1 ATTRIBUTES**

Cheshire Name	Answers Allowed
KNOW.KNELIG	1

# KNTF6A

Code 1

**QUESTION TEXT**

Most people covered by Medicare have choices about how they get their Medicare health and prescription drug coverage; for example, they can choose between fee-for-service coverage and coverage provided by a managed care plan.

[PROBE: Do you think this is true or false, or are you not sure?]

**FIELD 1: KNCHOCOV****FIELD 1 ROUTING**

Value	Label	Route
1	TRUE	KNTF7 - KNPREMI
2	FALSE	KNTF7 - KNPREMI
3	NOT SURE	KNTF7 - KNPREMI
	Refused	KNTF7 - KNPREMI

**FIELD 1 ATTRIBUTES**

Cheshire Name	Answers Allowed
KNOW.KNCHOCOV	1

# KNTF7

Code 1

**QUESTION TEXT**

The premium or monthly payment that Medicare beneficiaries have to pay for Medicare Part B can change at any time during the year.

[PROBE: Do you think this is true or false, or are you not sure?]

**FIELD 1: KNPREMI****FIELD 1 ROUTING**

Value	Label	Route
1	TRUE	BOX KN3
2	FALSE	BOX KN3
3	NOT SURE	BOX KN3
	Refused	BOX KN3

**FIELD 1 ATTRIBUTES**

Cheshire Name	Answers Allowed
KNOW.KNPREMI	1

# BOX KN3

## BOX INSTRUCTIONS

IF THIS IS ROUND 62, GO TO KNTF13 - KNADVTG.

ELSE GO TO KNTF10 - KNSAVMSP.

# KNTF10

Code 1

**QUESTION TEXT**

People with limited income and resources may save money on their Medicare costs with the help of Medicare Savings Programs.

[PROBE: Do you think this is true or false or are you not sure?]

**FIELD 1: KNSAVMSP****FIELD 1 ROUTING**

Value	Label	Route
1	TRUE	KNTF13 - KNADVTG
2	FALSE	KNTF13 - KNADVTG
3	NOT SURE	KNTF13 - KNADVTG
	Refused	KNTF13 - KNADVTG

**FIELD 1 ATTRIBUTES**

Cheshire Name	Answers Allowed
KNOW.KNSAVMSP	1

# KNTF13

Code 1

**QUESTION TEXT**

Medicare Advantage plans, such as HMOs and PPOs, often cover more health services, like eye exams or hearing aids, than original Medicare.

[PROBE: Do you think this is true or false, or are you not sure?]

**FIELD 1: KNADVTG****FIELD 1 ROUTING**

Value	Label	Route
1	TRUE	BOX KN4
2	FALSE	BOX KN4
3	NOT SURE	BOX KN4
	Refused	BOX KN4

**FIELD 1 ATTRIBUTES**

Cheshire Name	Answers Allowed
KNOW.KNADVTG	1

# BOX KN4

## BOX INSTRUCTIONS

IF THIS IS ROUND 62, GO TO KNTF16 - KNLIMCHC.

ELSE GO TO KNTF14 - KNADVCHG.



# KNTF14

Code 1

**QUESTION TEXT**

Most people enrolled in a Medicare Advantage plan can change to another plan any time during the year.

[PROBE: Do you think this is true or false, or are you not sure?]

**FIELD 1: KNADVCHG****FIELD 1 ROUTING**

Value	Label	Route
1	TRUE	KNTF18 - KNCOVORG
2	FALSE	KNTF18 - KNCOVORG
3	NOT SURE	KNTF18 - KNCOVORG
	Refused	KNTF18 - KNCOVORG

**FIELD 1 ATTRIBUTES**

Cheshire Name	Answers Allowed
KNOW.KNADVCHG	1

# KNTF16

Code 1

**QUESTION TEXT**

If you are enrolled in a Medicare Advantage plan, your choice of doctors or hospitals may be limited.

[PROBE: Do you think this is true or false, or are you not sure?]

**FIELD 1: KNLIMCHC****FIELD 1 ROUTING**

Value	Label	Route
1	TRUE	KNTF18 - KNCOVORG
2	FALSE	KNTF18 - KNCOVORG
3	NOT SURE	KNTF18 - KNCOVORG
	Refused	KNTF18 - KNCOVORG

**FIELD 1 ATTRIBUTES**

Cheshire Name	Answers Allowed
KNOW.KNLIMCHC	1

# KNTF18

Code 1

**QUESTION TEXT**

If your Medicare Advantage plan leaves the Medicare program and you do not choose another one, you will be covered by the Original Medicare plan.

[PROBE: Do you think this is true or false, or are you not sure?]

**FIELD 1: KNCOVORG****FIELD 1 ROUTING**

Value	Label	Route
1	TRUE	KNTF19 - KNRAISE
2	FALSE	KNTF19 - KNRAISE
3	NOT SURE	KNTF19 - KNRAISE
	Refused	KNTF19 - KNRAISE

**FIELD 1 ATTRIBUTES**

Cheshire Name	Answers Allowed
KNOW.KNCOVORG	1

# KNTF19

Code 1

**QUESTION TEXT**

A Medicare Advantage plan can raise its fees or change its benefits each year.

[PROBE: Do you think this is true or false, or are you not sure?]

**FIELD 1: KNRAISE****FIELD 1 ROUTING**

Value	Label	Route
1	TRUE	KNTF21 - KNCOMOPT
2	FALSE	KNTF21 - KNCOMOPT
3	NOT SURE	KNTF21 - KNCOMOPT
	Refused	KNTF21 - KNCOMOPT

**FIELD 1 ATTRIBUTES**

Cheshire Name	Answers Allowed
KNOW.KNRAISE	1

# KNTF21

Code 1

**QUESTION TEXT**

Medicare offers a free counseling service in your state that beneficiaries can use to help them understand and compare health insurance options.

[PROBE: Do you think this is true or false, or are you not sure?]

**FIELD 1: KNCOMOPT****FIELD 1 ROUTING**

Value	Label	Route
1	TRUE	KNTF25 - KNRPTHMO
2	FALSE	KNTF25 - KNRPTHMO
3	NOT SURE	KNTF25 - KNRPTHMO
	Refused	KNTF25 - KNRPTHMO

**FIELD 1 ATTRIBUTES**

Cheshire Name	Answers Allowed
KNOW.KNCOMOPT	1

# KNTF25

Code 1

**QUESTION TEXT**

People can report complaints to Medicare about their Medicare Advantage plans or supplemental insurance policies if they are not satisfied with them.

[PROBE: Do you think this is true or false, or are you not sure?]

**FIELD 1: KNRPTHMO****FIELD 1 ROUTING**

Value	Label	Route
1	TRUE	BOX KN6
2	FALSE	BOX KN6
3	NOT SURE	BOX KN6
	Refused	BOX KN6

**FIELD 1 ATTRIBUTES**

Cheshire Name	Answers Allowed
KNOW.KNRPTHMO	1

# BOX KN6

## BOX INSTRUCTIONS

IF THIS IS ROUND 62, GO TO KNTF28 - KNAPLDEC.

ELSE GO TO BOX KN6A.

# KNTF28

Code 1

**QUESTION TEXT**

You have a right to file an appeal if you disagree with decisions that are made by Medicare or your Medicare Advantage plan.

[PROBE: Do you think this is true or false, or are you not sure?]

**FIELD 1: KNAPLDEC****FIELD 1 ROUTING**

Value	Label	Route
1	TRUE	KNTF29 - KNOUTPOC
2	FALSE	KNTF29 - KNOUTPOC
3	NOT SURE	KNTF29 - KNOUTPOC
	Refused	KNTF29 - KNOUTPOC

**FIELD 1 ATTRIBUTES**

Cheshire Name	Answers Allowed
KNOW.KNAPLDEC	1



# KNTF29

Code 1

**QUESTION TEXT**

No matter which Medicare health insurance option you choose, your out-of-pocket costs will be the same.

[PROBE: Do you think this is true or false, or are you not sure?]

**FIELD 1: KNOUTPOC****FIELD 1 ROUTING**

Value	Label	Route
1	TRUE	BOX KN6A
2	FALSE	BOX KN6A
3	NOT SURE	BOX KN6A
	Refused	BOX KN6A

**FIELD 1 ATTRIBUTES**

Cheshire Name	Answers Allowed
KNOUTPOC	1

# BOX KN6A

## **BOX INSTRUCTIONS**

IF (SP HAS A "CURRENT" MEDICARE PRESCRIPTION DRUG PLAN) OR (SP HAS A "CURRENT" MEDICARE MANAGED CARE PLAN THAT HAS RX COVERAGE) OR (SP HAS A "CURRENT" PRIVATE PLAN THAT HAS RX COVERAGE), GO TO KNTFINT2 - KNTFIN2.

ELSE GO TO KN50 - KNHAVCOM.

# KNTFINT2

No Entry

**QUESTION TEXT**

The next series of statements are about Medicare prescription drug coverage. Again, for each one, please tell me whether you think it is true or false, or whether you aren't sure.

**FIELD 1: KNTFIN2****FIELD 1 ROUTING**

Value	Label	Route
1	CONTINUE	KNTF30 - KNVOLMED
	Empty	KNTF30 - KNVOLMED

**FIELD 1 ATTRIBUTES**

Cheshire Name	Answers Allowed
TEMP	1

# KNTF30

Code 1

**QUESTION TEXT**

Everyone with Medicare can choose to enroll in the voluntary Medicare prescription drug coverage regardless of their income or health.

[PROBE: Do you think this is true or false, or are you not sure?]

**FIELD 1: KNVOLMED****FIELD 1 ROUTING**

Value	Label	Route
1	TRUE	KNTF32 - KNRXLIST
2	FALSE	KNTF32 - KNRXLIST
3	NOT SURE	KNTF32 - KNRXLIST
	Refused	KNTF32 - KNRXLIST

**FIELD 1 ATTRIBUTES**

Cheshire Name	Answers Allowed
KNOW.KNVOLMED	1

# KNTF32

Code 1

**QUESTION TEXT**

All Medicare prescription drug plans cover the same list of prescription drugs.

[PROBE: Do you think this is true or false, or are you not sure?]

**FIELD 1: KNRXLIST****FIELD 1 ROUTING**

Value	Label	Route
1	TRUE	BOX KN6B
2	FALSE	BOX KN6B
3	NOT SURE	BOX KN6B
	Refused	BOX KN6B

**FIELD 1 ATTRIBUTES**

Cheshire Name	Answers Allowed
KNOW.KNRXLIST	1

# BOX KN6B

## BOX INSTRUCTIONS

IF THIS IS ROUND 62, GO TO KNTF33 - KNCHGCST.

ELSE GO TO KNTF35 - KNACCPLN.

# KNTF33

Code 1

**QUESTION TEXT**

Medicare prescription drug plans can change the price of prescription drugs only once per year.

[PROBE: Do you think this is true or false, or are you not sure?]

**FIELD 1: KNCHGCST****FIELD 1 ROUTING**

Value	Label	Route
1	TRUE	KNTF35 - KNACCPLN
2	FALSE	KNTF35 - KNACCPLN
3	NOT SURE	KNTF35 - KNACCPLN
	Refused	KNTF35 - KNACCPLN

**FIELD 1 ATTRIBUTES**

Cheshire Name	Answers Allowed
KNOW.KNCHGCST	1

# KNTF35

Code 1

**QUESTION TEXT**

If you join a Medicare prescription drug plan, your plan must be accepted at all pharmacies in the U.S.

[PROBE: Do you think this is true or false, or are you not sure?]

**FIELD 1: KNACCPLN****FIELD 1 ROUTING**

Value	Label	Route
1	TRUE	BOX KN6C
2	FALSE	BOX KN6C
3	NOT SURE	BOX KN6C
	Refused	BOX KN6C

**FIELD 1 ATTRIBUTES**

Cheshire Name	Answers Allowed
KNOW.KNACCPLN	1



# BOX KN6C

## BOX INSTRUCTIONS

IF THIS IS ROUND 62, GO TO KNTF37 - KNLIMINC.

ELSE GO TO KNTF36 - KNCHGLST.

# KNTF36

Code 1

**QUESTION TEXT**

Medicare prescription drug plans can change the list of prescription drugs that they cover at any time during the year.

[PROBE: Do you think this is true or false, or are you not sure?]

**FIELD 1: KNCHGLST****FIELD 1 ROUTING**

Value	Label	Route
1	TRUE	KNTF37 - KNLIMINC
2	FALSE	KNTF37 - KNLIMINC
3	NOT SURE	KNTF37 - KNLIMINC
	Refused	KNTF37 - KNLIMINC

**FIELD 1 ATTRIBUTES**

Cheshire Name	Answers Allowed
KNOW.KNCHGLST	1

# KNTF37

Code 1

**QUESTION TEXT**

If you have limited income and resources, you may get extra help to cover prescription drugs for little or no cost to you.

[PROBE: Do you think this is true or false, or are you not sure?]

**FIELD 1: KNLIMINC****FIELD 1 ROUTING**

Value	Label	Route
1	TRUE	BOX KN6D
2	FALSE	BOX KN6D
3	NOT SURE	BOX KN6D
	Refused	BOX KN6D

**FIELD 1 ATTRIBUTES**

Cheshire Name	Answers Allowed
KNOW.KNLIMINC	1

# BOX KN6D

## BOX INSTRUCTIONS

IF THIS IS ROUND 62, GO TO KNTF38 - KNONLCHG.

ELSE GO TO KNTF39 - KNOUTPKT.

# KNTF38

Code 1

**QUESTION TEXT**

Generally, once you join a Medicare prescription drug plan, you can only change to another plan during the "Annual Enrollment period" each year.

[PROBE: Do you think this is true or false, or are you not sure?]

**FIELD 1: KNONLCHG****FIELD 1 ROUTING**

Value	Label	Route
1	TRUE	KNTF39 - KNOUTPKT
2	FALSE	KNTF39 - KNOUTPKT
3	NOT SURE	KNTF39 - KNOUTPKT
	Refused	KNTF39 - KNOUTPKT

**FIELD 1 ATTRIBUTES**

Cheshire Name	Answers Allowed
KNOW.KNONLCHG	1

# KNTF39

Code 1

**QUESTION TEXT**

Your out-of-pocket costs are the same in all Medicare prescription drug plans.

[PROBE: Do you think this is true or false, or are you not sure?]

**FIELD 1: KNOUTPKT****FIELD 1 ROUTING**

Value	Label	Route
1	TRUE	KN50 - KNHAVCOM
2	FALSE	KN50 - KNHAVCOM
3	NOT SURE	KN50 - KNHAVCOM
	Refused	KN50 - KNHAVCOM

**FIELD 1 ATTRIBUTES**

Cheshire Name	Answers Allowed
KNOW.KNOUTPKT	1

# KN50

Yes/No

**QUESTION TEXT**

Next, I'd like to ask about [your/(SP's)] use of computers.

[Do you/Does (SP)] have a personal computer in (your/his/her) home?

**FIELD 1: KNHAVCOM****FIELD 1 ROUTING**

Value	Label	Route
1	YES	KN51INT - KN51IN
2	NO	KN51INT - KN51IN
	Don't Know	KN51INT - KN51IN
	Refused	KN51INT - KN51IN

**FIELD 1 ATTRIBUTES**

Cheshire Name	Answers Allowed
KNOW.KNHAVCOM	1

# KN51INT

No Entry

**QUESTION TEXT**

Some people use the Internet to get different kinds of information. The next questions ask about the Internet.

[EXPLAIN IF NECESSARY: The Internet includes web sites, e-mail, newsgroups, and other forums.]

**FIELD 1: KN51IN****FIELD 1 ROUTING**

Value	Label	Route
1	CONTINUE	KN51A - KNETPERS
	Empty	KN51A - KNETPERS

**FIELD 1 ATTRIBUTES**

Cheshire Name	Answers Allowed
TEMP	1



# KN51A

Code 1

**QUESTION TEXT**

[Do you/Does (SP)] personally ever use the Internet to get information of any kind?

**FIELD 1: KNETPERS****FIELD 1 ROUTING**

Value	Label	Route
1	YES	KN51C - KNETOFTN
2	NO	KN51B - KNETFRND
3	NEVER HEARD OF THE INTERNET	BOX KN8
	Don't Know	BOX KN8
	Refused	BOX KN8

**FIELD 1 ATTRIBUTES**

Cheshire Name	Answers Allowed
KNOW.KNETPERS	1

# KN51B

Yes/No

**QUESTION TEXT**

[Do you/Does(SP)] have someone else, such as a friend, relative, or anyone else, get information for (you/him/her) on the Internet?

**FIELD 1: KNETFRND****FIELD 1 ROUTING**

Value	Label	Route
1	YES	KN51C - KNETOFTN
2	NO	BOX KN8
	Don't Know	BOX KN8
	Refused	BOX KN8

**FIELD 1 ATTRIBUTES**

Cheshire Name	Answers Allowed
KNOW.KNETFRND	1

# KN51C

Code 1

## QUESTION TEXT

How often [do you/does (SP)] access the Internet to seek information, either on (your/his/her) own or with someone else's help?

Please do not include any time spent reading or sending e-mail.

## FIELD 1: KNETOFTN

### FIELD 1 ROUTING

Value	Label	Route
1	EVERY DAY	BOX KN7
2	A FEW TIMES A WEEK	BOX KN7
3	A FEW TIMES PER MONTH	BOX KN7
4	A FEW TIMES PER YEAR OR LESS	BOX KN7
	Don't Know	BOX KN7
	Refused	BOX KN7

### FIELD 1 ATTRIBUTES

Cheshire Name	Answers Allowed
KNOW.KNETOFTN	1

# BOX KN7

## **BOX INSTRUCTIONS**

IF SP DID NOT REPORT VISITING OR ACCESSING THE OFFICAL WEBSITE FOR  
MEDICARE INFORMATION IN ANY PREVIOUS ROUND GO TO KN53 - KVSITWEB.

ELSE GO TO BOX KN7A.

# KN53

Yes/No

**QUESTION TEXT**

(Has anyone/[Have you/Has (SP)] ever visited or ever accessed the official website for Medicare information - www.medicare.gov (- for [you/(SP)])?

**FIELD 1: KVSITWEB****FIELD 1 ROUTING**

Value	Label	Route
1	YES	BOX KN7A
2	NO	BOX KN7A
	Don't Know	BOX KN7A
	Refused	BOX KN7A

**FIELD 1 ATTRIBUTES**

Cheshire Name	Answers Allowed
KNOW.KVSITWEB	1

# BOX KN7A

## BOX INSTRUCTIONS

IF THIS IS ROUND 68, GO TO KN53D - KNDOCREC.

ELSE GO TO KN53A - KNHOSCOM.

# KN53A

Yes/No

**QUESTION TEXT**

"Hospital Compare" is a tool on the Medicare website that helps beneficiaries compare the quality of care and patient experiences at hospitals in their area. In the past year, (has anyone/[have you/has (SP)]) visited the Medicare website to use "Hospital Compare" (for [you/(SP)])?

**FIELD 1: KNHOSCOM****FIELD 1 ROUTING**

Value	Label	Route
1	YES	KN53B - KNDPLFND
2	NO	KN53B - KNDPLFND
	Don't Know	KN53B - KNDPLFND
	Refused	KN53B - KNDPLFND

**FIELD 1 ATTRIBUTES**

Cheshire Name	Answers Allowed
KNOW.KNHOSCOM	1

# KN53B

Yes/No

**QUESTION TEXT**

The "Medicare Prescription Drug Plan Finder" is a tool on the Medicare website that helps beneficiaries compare Medicare prescription drug plans in their area. In the past year, (has anyone/[have you/has (SP)]) visited the Medicare website to compare the quality and performance of Medicare prescription drug plans (for [you/(SP)])?

**FIELD 1: KNDPLFND****FIELD 1 ROUTING**

Value	Label	Route
1	YES	KN53D - KNDOCREC
2	NO	KN53D - KNDOCREC
	Don't Know	KN53D - KNDOCREC
	Refused	KN53D - KNDOCREC

**FIELD 1 ATTRIBUTES**

Cheshire Name	Answers Allowed
KNOW.KNDPLFND	1



**KN53D**

Yes/No

**QUESTION TEXT**

Many health care providers are beginning to use electronic or computer-based medical records instead of using paper-based records.

When [you/(SP)] (visit/visits) (your/his/her) usual doctor, does the doctor generally enter [your/(SP's)] health information into a computer while (you are/he is/she is) present?

[EXPLAIN IF NECESSARY: "Health Information" includes information such as symptoms, vital signs, test results, or prescribed medicines.]

**FIELD 1: KNDOCREC****FIELD 1 ROUTING**

Value	Label	Route
1	YES	BOX KN8
2	NO	BOX KN8
	Don't Know	BOX KN8
	Refused	BOX KN8

**FIELD 1 ATTRIBUTES**

Cheshire Name	Answers Allowed
KNOW.KNDOCREC	1

# BOX KN8

## BOX INSTRUCTIONS

IF PROXY IS RESPONDENT, GO TO BOX KN9.

ELSE GO TO KN54 - KCHIHELP.

# KN54

Code 1

## QUESTION TEXT

Most of the time, do you make decisions about Medicare health insurance on your own, do you get help from someone in making these decisions, or do you rely on someone else to make decisions about health insurance for you?

## FIELD 1: KCHIHELP

### FIELD 1 ROUTING

Value	Label	Route
1	MAKES DECISIONS ON OWN	BOX KN9
2	GETS HELP ON DECISIONS	BOX KN9
3	SOMEONE ELSE MAKES DECISIONS	BOX KN9
	Don't Know	BOX KN9
	Refused	BOX KN9

### FIELD 1 ATTRIBUTES

Cheshire Name	Answers Allowed
KNOW.KCHIHELP	1

# BOX KN9

## BOX INSTRUCTIONS

IF IT IS UNKNOWN WHETHER OR NOT THIS SP IS AWARE OF THE 1-800  
MEDICARE LINE, GO TO KN56 - KREELINE.

ELSE GO TO BOX KN10.

# KN56

Yes/No

**QUESTION TEXT**

Before today, were you aware of the 1-800-MEDICARE toll-free line?

**FIELD 1: KREELINE****FIELD 1 ROUTING**

Value	Label	Route
1	YES	KN57 - KCPHINFO
2	NO	KN58 - KCSUGGST
	Don't Know	KN58 - KCSUGGST
	Refused	KN58 - KCSUGGST

**FIELD 1 ATTRIBUTES**

Cheshire Name	Answers Allowed
KNOW.KREELINE	1

# BOX KN10

## BOX INSTRUCTIONS

IF SP DID NOT REPORT CALLING 1-800-MEDICARE TO GET INFORMATION ABOUT MEDICARE IN ANY PREVIOUS ROUND GO TO KN57 - KCPHINFO.

ELSE GO TO KN58 - KCSUGGST.

# KN57

Yes/No

**QUESTION TEXT**

Have you ever called 1-800-MEDICARE to get information about Medicare?

**FIELD 1: KCPHINFO****FIELD 1 ROUTING**

Value	Label	Route
1	YES	KN58 - KCSUGGST
2	NO	KN58 - KCSUGGST
	Don't Know	KN58 - KCSUGGST
	Refused	KN58 - KCSUGGST

**FIELD 1 ATTRIBUTES**

Cheshire Name	Answers Allowed
KNOW.KCPHINFO	1

# KN58

Verbatim Text

## QUESTION TEXT

As you know, this survey is sponsored by the Centers for Medicare and Medicaid Services, which is the government agency that runs Medicare. What are your suggestions or concerns about Medicare?

RECORD VERBATIM.

## FIELD 1: KCSUGGST

### FIELD 1 ROUTING

Value	Label	Route
1	R DOES NOT HAVE SUGGESTIONS OR CONCERNS	KNEND - KNENDSCR
91	RECORD ALL OTHER RESPONSES VERBATIM	KN58 - KCSUGGVB
	Don't Know	KNEND - KNENDSCR
	Refused	KNEND - KNENDSCR

### FIELD 1 ATTRIBUTES

Cheshire Name	Answers Allowed
KNOW.KCSUGGST	1

## FIELD 2: KCSUGGVB

### FIELD 2 ROUTING

Value	Label	Route
1	Missing Label	KNEND - KNENDSCR



**FIELD 2 ATTRIBUTES**

<b>Cheshire Name</b>	<b>Answers Allowed</b>
NONE  SQL FIELD = KNOW.KCSUGGVB  REPLACES CHESHIRE VARIABLES: INVB.INVBTEXT on multiple INVB records: INVB.INVBRNDC = current round INVB.INVBRESP = 01 INVB.INFOQUES = KN58 INVB.INVBNUM = sequential #  DATA EDITING CODING VARIABLES: KNOW.KSUGVC1 KNOW.KSUGVC2 KNOW.KSUGVC3 KNOW.KSUGVC4 KNOW.KSUGVC5	1

# KNEND

No Entry

**QUESTION TEXT**

THERE IS NOT A "MEDICARE INFORMATION" SHEET FOR THIS ROUND.

DO NOT SHOW ANY PREVIOUS ROUND VERSION OF THE "MEDICARE INFORMATION" SHEET TO THE RESPONDENT.

**FIELD 1: KNENDSCR****FIELD 1 ROUTING**

Value	Label	Route
1	CONTINUE	BOX KNEND
	Empty	BOX KNEND

**FIELD 1 ATTRIBUTES**

Cheshire Name	Answers Allowed
TEMP	1

# BOX KNEND

## BOX INSTRUCTIONS

GO TO NEXT SECTION