

**Table 5.1 Indicators of Access to Care for Non-institutionalized Medicare Beneficiaries, by Age and by Gender and Age, 2005**

Community-Only Residents<sup>1</sup>

| Indicator of Access to Care                       | Total  | All Medicare Beneficiaries |         |         |       | Male   |         |         |       | Total  | Female |         |         |       | Total  |
|---------------------------------------------------|--------|----------------------------|---------|---------|-------|--------|---------|---------|-------|--------|--------|---------|---------|-------|--------|
|                                                   |        | < 65                       | 65 - 74 | 75 - 84 | 85 +  | < 65   | 65 - 74 | 75 - 84 | 85 +  |        | < 65   | 65 - 74 | 75 - 84 | 85 +  |        |
| <b>Beneficiaries (in 000s)</b>                    | 41,119 | 6,394                      | 17,917  | 12,643  | 4,165 | 3,381  | 8,207   | 5,433   | 1,349 | 18,370 | 3,013  | 9,710   | 7,210   | 2,816 | 22,749 |
|                                                   | 139.12 | 99.97                      | 151.07  | 97.14   | 76.87 | 78.18  | 127.47  | 74.78   | 46.70 | 123.75 | 69.79  | 125.31  | 78.11   | 65.07 | 137.65 |
| <b>Beneficiaries as a Percent of Column Total</b> |        |                            |         |         |       |        |         |         |       |        |        |         |         |       |        |
| <b>Usual Source of Care</b>                       |        |                            |         |         |       |        |         |         |       |        |        |         |         |       |        |
| None <sup>2</sup>                                 | 4.91   | 7.82                       | 5.08    | 3.58    | 3.71  | 9.55   | 6.99    | 3.62    | 3.35* | 6.20   | 5.89   | 3.47    | 3.54    | 3.88  | 3.86   |
|                                                   | 0.20   | 0.57                       | 0.34    | 0.26    | 0.41  | 0.91   | 0.59    | 0.42    | 0.65  | 0.36   | 0.73   | 0.41    | 0.38    | 0.55  | 0.26   |
| Doctor's office                                   | 75.35  | 67.65                      | 74.51   | 78.84   | 80.20 | 61.39  | 71.40   | 75.71   | 79.02 | 71.39  | 74.65  | 77.14   | 81.20   | 80.77 | 78.55  |
|                                                   | 0.69   | 1.14                       | 0.99    | 0.90    | 0.83  | 1.52   | 1.23    | 1.19    | 1.57  | 0.81   | 1.52   | 1.19    | 1.00    | 0.99  | 0.80   |
| Doctor's clinic                                   | 10.32  | 11.78                      | 11.08   | 9.29    | 7.93  | 11.22  | 10.92   | 9.29    | 9.19  | 10.37  | 12.40  | 11.22   | 9.29    | 7.32  | 10.28  |
|                                                   | 0.58   | 0.84                       | 0.77    | 0.69    | 0.65  | 1.09   | 0.78    | 0.87    | 1.30  | 0.59   | 1.23   | 1.03    | 0.76    | 0.72  | 0.73   |
| HMO <sup>3</sup>                                  | 3.35   | 2.16*                      | 3.93    | 3.31    | 2.86  | 2.14*  | 3.63    | 3.21    | 1.12* | 3.05   | 2.17*  | 4.18    | 3.38    | 3.69  | 3.60   |
|                                                   | 0.24   | 0.52                       | 0.35    | 0.40    | 0.32  | 0.74   | 0.55    | 0.46    | 0.45  | 0.36   | 0.63   | 0.39    | 0.45    | 0.47  | 0.28   |
| Hospital OPD/ER <sup>4</sup>                      | 2.00   | 3.18                       | 2.05    | 1.43    | 1.68* | 4.00   | 1.44*   | 1.36*   | 2.07* | 1.93   | 2.26*  | 2.57    | 1.49*   | 1.50* | 2.05   |
|                                                   | 0.17   | 0.44                       | 0.23    | 0.19    | 0.26  | 0.53   | 0.27    | 0.25    | 0.52  | 0.22   | 0.57   | 0.34    | 0.25    | 0.34  | 0.21   |
| Other clinic/health center                        | 4.07   | 7.42                       | 3.35    | 3.55    | 3.62  | 11.70  | 5.63    | 6.81    | 5.25* | 7.07   | 2.63*  | 1.43*   | 1.09*   | 2.84* | 1.65   |
|                                                   | 0.18   | 0.68                       | 0.27    | 0.23    | 0.43  | 1.14   | 0.54    | 0.53    | 0.86  | 0.38   | 0.62   | 0.26    | 0.15    | 0.49  | 0.14   |
| <b>Difficulty Obtaining Care</b>                  |        |                            |         |         |       |        |         |         |       |        |        |         |         |       |        |
| Yes                                               | 2.36*  | 7.34*                      | .*      | 1.66*   | 3.66* | 8.55*  | .*      | 1.61*   | 1.99* | 1.99*  | 5.63*  | .*      | 1.71*   | 4.88* | 2.73*  |
|                                                   | 0.79   | 4.07                       | .       | 1.17    | 1.83  | 6.64   | .       | 1.65    | 2.02  | 1.05   | 4.54   | .       | 1.70    | 2.78  | 1.20   |
| No                                                | 97.64  | 92.66*                     | 100.00  | 98.34   | 96.34 | 91.45* | 100.00* | 98.39   | 98.01 | 98.01  | 94.37* | 100.00* | 98.29   | 95.12 | 97.27  |
|                                                   | 0.79   | 4.07                       | 0.00    | 1.17    | 1.83  | 6.64   | 0.00    | 1.65    | 2.02  | 1.05   | 4.54   | 0.00    | 1.70    | 2.78  | 1.20   |
| <b>Delayed Care Due to Cost</b>                   |        |                            |         |         |       |        |         |         |       |        |        |         |         |       |        |
| Yes                                               | 7.74   | 21.97                      | 6.97    | 3.36    | 2.51  | 20.09  | 5.66    | 3.13    | 2.32* | 7.33   | 24.09  | 8.07    | 3.53    | 2.61* | 8.08   |
|                                                   | 0.26   | 1.24                       | 0.42    | 0.26    | 0.34  | 1.79   | 0.57    | 0.40    | 0.56  | 0.45   | 1.51   | 0.63    | 0.39    | 0.44  | 0.37   |
| No                                                | 92.26  | 78.03                      | 93.03   | 96.64   | 97.49 | 79.91  | 94.34   | 96.87   | 97.68 | 92.67  | 75.91  | 91.93   | 96.47   | 97.39 | 91.92  |
|                                                   | 0.26   | 1.24                       | 0.42    | 0.26    | 0.34  | 1.79   | 0.57    | 0.40    | 0.56  | 0.45   | 1.51   | 0.63    | 0.39    | 0.44  | 0.37   |

**Table 5.1 Indicators of Access to Care for Non-institutionalized Medicare Beneficiaries, by Age and by Gender and Age, 2005**

Community-Only Residents<sup>1</sup>

| Indicator of Access to Care                            | Total         | All Medicare Beneficiaries |               |              |              | Male         |               |              |              |               | Female       |               |              |              |               |
|--------------------------------------------------------|---------------|----------------------------|---------------|--------------|--------------|--------------|---------------|--------------|--------------|---------------|--------------|---------------|--------------|--------------|---------------|
|                                                        |               | < 65                       | 65 - 74       | 75 - 84      | 85 +         | < 65         | 65 - 74       | 75 - 84      | 85 +         | Total         | < 65         | 65 - 74       | 75 - 84      | 85 +         | Total         |
| <b>Beneficiaries (in 000s)</b>                         | 41,119        | 6,394                      | 17,917        | 12,643       | 4,165        | 3,381        | 8,207         | 5,433        | 1,349        | 18,370        | 3,013        | 9,710         | 7,210        | 2,816        | 22,749        |
|                                                        | <i>139.12</i> | <i>99.97</i>               | <i>151.07</i> | <i>97.14</i> | <i>76.87</i> | <i>78.18</i> | <i>127.47</i> | <i>74.78</i> | <i>46.70</i> | <i>123.75</i> | <i>69.79</i> | <i>125.31</i> | <i>78.11</i> | <i>65.07</i> | <i>137.65</i> |
| <b>Beneficiaries as a Percent of Column Total</b>      |               |                            |               |              |              |              |               |              |              |               |              |               |              |              |               |
| <b>Length of Association with Usual Source of Care</b> |               |                            |               |              |              |              |               |              |              |               |              |               |              |              |               |
| No usual source <sup>2</sup>                           | 4.93          | 7.88                       | 5.09          | 3.60         | 3.76         | 9.63         | 7.00          | 3.64         | 3.37*        | 6.22          | 5.93         | 3.48          | 3.57         | 3.94         | 3.89          |
|                                                        | <i>0.20</i>   | <i>0.57</i>                | <i>0.34</i>   | <i>0.26</i>  | <i>0.41</i>  | <i>0.91</i>  | <i>0.59</i>   | <i>0.42</i>  | <i>0.66</i>  | <i>0.36</i>   | <i>0.73</i>  | <i>0.41</i>   | <i>0.38</i>  | <i>0.56</i>  | <i>0.26</i>   |
| Less than 1 year                                       | 9.16          | 9.95                       | 9.07          | 8.68         | 9.79         | 9.13         | 9.54          | 8.96         | 9.45         | 9.29          | 10.87        | 8.67          | 8.47         | 9.96         | 9.06          |
|                                                        | <i>0.31</i>   | <i>0.72</i>                | <i>0.49</i>   | <i>0.43</i>  | <i>0.78</i>  | <i>1.06</i>  | <i>0.66</i>   | <i>0.68</i>  | <i>1.14</i>  | <i>0.44</i>   | <i>1.18</i>  | <i>0.64</i>   | <i>0.60</i>  | <i>1.01</i>  | <i>0.42</i>   |
| 1 to less than 3 years                                 | 16.31         | 20.89                      | 16.43         | 14.25        | 15.00        | 20.33        | 15.83         | 14.18        | 14.54        | 16.07         | 21.51        | 16.95         | 14.31        | 15.22        | 16.51         |
|                                                        | <i>0.30</i>   | <i>1.06</i>                | <i>0.55</i>   | <i>0.51</i>  | <i>0.78</i>  | <i>1.48</i>  | <i>0.84</i>   | <i>0.80</i>  | <i>1.26</i>  | <i>0.46</i>   | <i>1.65</i>  | <i>0.70</i>   | <i>0.66</i>  | <i>1.00</i>  | <i>0.44</i>   |
| 3 to less than 5 years                                 | 16.23         | 18.51                      | 16.00         | 16.09        | 14.19        | 17.91        | 15.46         | 15.93        | 13.28        | 15.89         | 19.18        | 16.46         | 16.20        | 14.63        | 16.52         |
|                                                        | <i>0.38</i>   | <i>1.10</i>                | <i>0.64</i>   | <i>0.55</i>  | <i>0.88</i>  | <i>1.59</i>  | <i>0.90</i>   | <i>0.90</i>  | <i>1.46</i>  | <i>0.59</i>   | <i>1.71</i>  | <i>0.80</i>   | <i>0.77</i>  | <i>0.98</i>  | <i>0.48</i>   |
| 5 years or more                                        | 53.36         | 42.77                      | 53.40         | 57.38        | 57.27        | 43.00        | 52.17         | 57.28        | 59.36        | 52.53         | 42.51        | 54.44         | 57.45        | 56.24        | 54.03         |
|                                                        | <i>0.51</i>   | <i>1.45</i>                | <i>0.80</i>   | <i>0.76</i>  | <i>1.13</i>  | <i>2.10</i>  | <i>1.25</i>   | <i>1.04</i>  | <i>1.82</i>  | <i>0.76</i>   | <i>1.81</i>  | <i>1.05</i>   | <i>0.96</i>  | <i>1.51</i>  | <i>0.63</i>   |

Source: Medicare Current Beneficiary Survey

Note: Standard errors are shaded and in italics. See Appendix A for additional information on standard errors. See Appendix B for definitions of terms and variables.

<sup>1</sup> The term *community-only residents* includes beneficiaries who resided in the community at the time of their interview.

It excludes beneficiaries who resided in a long-term care facility at the time of their interview.

<sup>2</sup> The percentage of responses for "none" under "Usual Source of Care" differs from the percentage of responses for "no usual source" under "Length of Association with Usual Source of Care" because of differences in the number of missing responses for the two variables. See the entry *Missing values* in Appendix B for further explanation.

<sup>3</sup> HMO stands for Health Maintenance Organization.

<sup>4</sup> OPD stands for Outpatient Department; ER stands for Emergency Room.

**Table 5.2 Measures of Satisfaction with Care for Non-institutionalized Medicare Beneficiaries, by Age and by Gender and Age, 2005**

Community-Only Residents<sup>1</sup>

| Measure of Satisfaction with Care                             | Total  | All Medicare Beneficiaries |         |         |       | Male  |         |         |       |        | Female |         |         |       |        |
|---------------------------------------------------------------|--------|----------------------------|---------|---------|-------|-------|---------|---------|-------|--------|--------|---------|---------|-------|--------|
|                                                               |        | < 65                       | 65 - 74 | 75 - 84 | 85 +  | < 65  | 65 - 74 | 75 - 84 | 85 +  | Total  | < 65   | 65 - 74 | 75 - 84 | 85 +  | Total  |
| <b>Beneficiaries (in 000s)</b>                                | 41,119 | 6,394                      | 17,917  | 12,643  | 4,165 | 3,381 | 8,207   | 5,433   | 1,349 | 18,370 | 3,013  | 9,710   | 7,210   | 2,816 | 22,749 |
|                                                               | 139.12 | 99.97                      | 151.07  | 97.14   | 76.87 | 78.18 | 127.47  | 74.78   | 46.70 | 123.75 | 69.79  | 125.31  | 78.11   | 65.07 | 137.65 |
| <b>Beneficiaries as a Percent of Column Total<sup>2</sup></b> |        |                            |         |         |       |       |         |         |       |        |        |         |         |       |        |
| <b>Quality of Care</b>                                        |        |                            |         |         |       |       |         |         |       |        |        |         |         |       |        |
| <b>General Care</b>                                           |        |                            |         |         |       |       |         |         |       |        |        |         |         |       |        |
| Very Satisfied <sup>3</sup>                                   | 33.73  | 25.66                      | 36.56   | 35.36   | 28.90 | 24.74 | 37.27   | 36.49   | 29.76 | 34.18  | 26.69  | 35.96   | 34.51   | 28.49 | 33.36  |
|                                                               | 0.87   | 1.38                       | 1.01    | 0.99    | 1.16  | 1.60  | 1.19    | 1.47    | 1.86  | 0.97   | 1.97   | 1.20    | 1.06    | 1.35  | 0.95   |
| (Very) Unsatisfied <sup>4</sup>                               | 3.40   | 7.95                       | 2.58    | 2.57    | 2.53  | 8.18  | 2.02    | 2.51    | 2.77* | 3.35   | 7.69   | 3.05    | 2.63    | 2.41* | 3.45   |
|                                                               | 0.18   | 0.70                       | 0.25    | 0.23    | 0.34  | 0.89  | 0.29    | 0.35    | 0.71  | 0.22   | 1.12   | 0.41    | 0.29    | 0.39  | 0.26   |
| <b>Follow-up Care</b>                                         |        |                            |         |         |       |       |         |         |       |        |        |         |         |       |        |
| Very Satisfied <sup>3</sup>                                   | 22.29  | 18.02                      | 23.52   | 23.41   | 20.12 | 15.61 | 25.06   | 23.85   | 23.14 | 22.82  | 20.71  | 22.23   | 23.08   | 18.67 | 21.86  |
|                                                               | 0.62   | 1.04                       | 0.79    | 0.77    | 1.03  | 1.19  | 1.01    | 1.04    | 1.94  | 0.67   | 1.74   | 0.99    | 0.86    | 1.13  | 0.74   |
| (Very) Unsatisfied <sup>4</sup>                               | 3.25   | 6.68                       | 2.68    | 2.33    | 3.22  | 6.75  | 2.71    | 2.14*   | 2.77* | 3.29   | 6.60   | 2.67    | 2.47    | 3.44* | 3.22   |
|                                                               | 0.17   | 0.64                       | 0.24    | 0.21    | 0.39  | 0.82  | 0.33    | 0.35    | 0.60  | 0.23   | 1.00   | 0.33    | 0.28    | 0.47  | 0.22   |
| <b>Access/Coordination of Care</b>                            |        |                            |         |         |       |       |         |         |       |        |        |         |         |       |        |
| <b>Availability</b>                                           |        |                            |         |         |       |       |         |         |       |        |        |         |         |       |        |
| Very Satisfied <sup>3</sup>                                   | 12.48  | 12.59                      | 12.74   | 12.43   | 11.30 | 12.10 | 12.81   | 13.32   | 11.88 | 12.76  | 13.15  | 12.69   | 11.77   | 11.01 | 12.25  |
|                                                               | 0.48   | 1.16                       | 0.53    | 0.61    | 0.74  | 1.14  | 0.65    | 0.89    | 1.20  | 0.53   | 1.89   | 0.75    | 0.69    | 0.86  | 0.62   |
| (Very) Unsatisfied <sup>4</sup>                               | 4.29   | 8.74                       | 3.69    | 3.30    | 3.08  | 7.15  | 3.84    | 3.24    | 3.49* | 4.25   | 10.53  | 3.56    | 3.34    | 2.88* | 4.33   |
|                                                               | 0.24   | 0.66                       | 0.36    | 0.28    | 0.40  | 0.81  | 0.45    | 0.40    | 0.71  | 0.30   | 1.19   | 0.46    | 0.38    | 0.42  | 0.32   |
| <b>Ease of Access to Doctor</b>                               |        |                            |         |         |       |       |         |         |       |        |        |         |         |       |        |
| Very Satisfied <sup>3</sup>                                   | 23.56  | 17.30                      | 25.82   | 25.04   | 18.96 | 16.47 | 25.65   | 26.13   | 22.65 | 23.88  | 18.24  | 25.96   | 24.21   | 17.19 | 23.30  |
|                                                               | 0.69   | 1.11                       | 0.89    | 0.79    | 0.98  | 1.38  | 1.15    | 1.07    | 1.46  | 0.82   | 1.68   | 1.06    | 0.93    | 1.14  | 0.78   |
| (Very) Unsatisfied <sup>4</sup>                               | 5.57   | 10.91                      | 4.17    | 4.86    | 5.52  | 10.77 | 3.82    | 4.80    | 6.41* | 5.58   | 11.06  | 4.47    | 4.90    | 5.09  | 5.56   |
|                                                               | 0.20   | 0.81                       | 0.35    | 0.33    | 0.54  | 1.16  | 0.39    | 0.45    | 1.09  | 0.30   | 1.20   | 0.49    | 0.43    | 0.62  | 0.29   |
| <b>Can Obtain Care in Same Location</b>                       |        |                            |         |         |       |       |         |         |       |        |        |         |         |       |        |
| Very Satisfied <sup>3</sup>                                   | 17.41  | 13.94                      | 18.55   | 18.09   | 15.76 | 13.88 | 18.97   | 18.61   | 16.90 | 17.77  | 14.01  | 18.20   | 17.70   | 15.22 | 17.12  |
|                                                               | 0.53   | 0.94                       | 0.77    | 0.67    | 0.87  | 1.10  | 1.07    | 0.94    | 1.30  | 0.65   | 1.48   | 0.97    | 0.83    | 1.06  | 0.66   |
| (Very) Unsatisfied <sup>4</sup>                               | 5.26   | 10.67                      | 4.16    | 4.59    | 3.67  | 10.42 | 3.85    | 4.71    | 2.97* | 5.25   | 10.95  | 4.43    | 4.50    | 4.00  | 5.27   |
|                                                               | 0.24   | 0.80                       | 0.32    | 0.29    | 0.39  | 1.05  | 0.45    | 0.45    | 0.58  | 0.32   | 1.14   | 0.40    | 0.40    | 0.52  | 0.29   |

**Table 5.2 Measures of Satisfaction with Care for Non-institutionalized Medicare Beneficiaries, by Age and by Gender and Age, 2005**

Community-Only Residents<sup>1</sup>

| Measure of Satisfaction with Care                             | Total         | All Medicare Beneficiaries |               |              |              | Male         |               |              |              |               | Female       |               |              |              |               |
|---------------------------------------------------------------|---------------|----------------------------|---------------|--------------|--------------|--------------|---------------|--------------|--------------|---------------|--------------|---------------|--------------|--------------|---------------|
|                                                               |               | < 65                       | 65 - 74       | 75 - 84      | 85 +         | < 65         | 65 - 74       | 75 - 84      | 85 +         | Total         | < 65         | 65 - 74       | 75 - 84      | 85 +         | Total         |
| <b>Beneficiaries (in 000s)</b>                                | 41,119        | 6,394                      | 17,917        | 12,643       | 4,165        | 3,381        | 8,207         | 5,433        | 1,349        | 18,370        | 3,013        | 9,710         | 7,210        | 2,816        | 22,749        |
|                                                               | <i>139.12</i> | <i>99.97</i>               | <i>151.07</i> | <i>97.14</i> | <i>76.87</i> | <i>78.18</i> | <i>127.47</i> | <i>74.78</i> | <i>46.70</i> | <i>123.75</i> | <i>69.79</i> | <i>125.31</i> | <i>78.11</i> | <i>65.07</i> | <i>137.65</i> |
| <b>Beneficiaries as a Percent of Column Total<sup>2</sup></b> |               |                            |               |              |              |              |               |              |              |               |              |               |              |              |               |
| <b>Information from Doctor</b>                                |               |                            |               |              |              |              |               |              |              |               |              |               |              |              |               |
| Very Satisfied <sup>3</sup>                                   | 21.94         | 17.56                      | 24.30         | 22.00        | 18.29        | 16.30        | 26.74         | 22.80        | 20.16        | 23.18         | 18.97        | 22.24         | 21.39        | 17.40        | 20.94         |
|                                                               | <i>0.60</i>   | <i>1.02</i>                | <i>0.77</i>   | <i>0.80</i>  | <i>1.02</i>  | <i>1.35</i>  | <i>1.03</i>   | <i>1.07</i>  | <i>1.52</i>  | <i>0.71</i>   | <i>1.62</i>  | <i>1.02</i>   | <i>0.87</i>  | <i>1.15</i>  | <i>0.69</i>   |
| (Very) Unsatisfied <sup>4</sup>                               | 5.08          | 9.98                       | 4.08          | 4.19         | 4.60         | 8.25         | 3.68          | 3.65         | 4.55*        | 4.57          | 11.92        | 4.41          | 4.60         | 4.63         | 5.49          |
|                                                               | <i>0.20</i>   | <i>0.80</i>                | <i>0.31</i>   | <i>0.30</i>  | <i>0.44</i>  | <i>0.87</i>  | <i>0.40</i>   | <i>0.41</i>  | <i>0.94</i>  | <i>0.26</i>   | <i>1.49</i>  | <i>0.45</i>   | <i>0.39</i>  | <i>0.53</i>  | <i>0.32</i>   |
| <b>Doctor's Concern for Overall Health</b>                    |               |                            |               |              |              |              |               |              |              |               |              |               |              |              |               |
| Very Satisfied <sup>3</sup>                                   | 24.32         | 20.43                      | 25.97         | 24.72        | 21.91        | 19.13        | 27.01         | 25.31        | 22.36        | 24.72         | 21.88        | 25.09         | 24.27        | 21.69        | 23.99         |
|                                                               | <i>0.61</i>   | <i>1.10</i>                | <i>0.79</i>   | <i>0.78</i>  | <i>0.98</i>  | <i>1.19</i>  | <i>1.05</i>   | <i>1.09</i>  | <i>1.64</i>  | <i>0.69</i>   | <i>1.74</i>  | <i>1.01</i>   | <i>0.91</i>  | <i>1.13</i>  | <i>0.72</i>   |
| (Very) Unsatisfied <sup>4</sup>                               | 4.97          | 10.00                      | 4.16          | 3.87         | 4.06         | 9.08         | 3.63          | 3.67         | 3.85*        | 4.66          | 11.02        | 4.62          | 4.02         | 4.17         | 5.22          |
|                                                               | <i>0.23</i>   | <i>0.83</i>                | <i>0.30</i>   | <i>0.29</i>  | <i>0.40</i>  | <i>1.04</i>  | <i>0.36</i>   | <i>0.41</i>  | <i>0.69</i>  | <i>0.29</i>   | <i>1.15</i>  | <i>0.45</i>   | <i>0.39</i>  | <i>0.52</i>  | <i>0.29</i>   |
| <b>Cost</b>                                                   |               |                            |               |              |              |              |               |              |              |               |              |               |              |              |               |
| Very Satisfied <sup>3</sup>                                   | 19.33         | 16.02                      | 20.09         | 20.43        | 17.87        | 15.49        | 20.88         | 21.32        | 21.07        | 20.03         | 16.61        | 19.41         | 19.75        | 16.33        | 18.77         |
|                                                               | <i>0.56</i>   | <i>1.07</i>                | <i>0.73</i>   | <i>0.71</i>  | <i>0.95</i>  | <i>1.30</i>  | <i>0.93</i>   | <i>1.08</i>  | <i>1.49</i>  | <i>0.58</i>   | <i>1.63</i>  | <i>0.95</i>   | <i>0.87</i>  | <i>1.03</i>  | <i>0.69</i>   |
| (Very) Unsatisfied <sup>4</sup>                               | 16.36         | 25.89                      | 15.97         | 13.74        | 11.31        | 24.31        | 14.84         | 13.81        | 9.77         | 15.90         | 27.65        | 16.93         | 13.68        | 12.04        | 16.72         |
|                                                               | <i>0.38</i>   | <i>1.11</i>                | <i>0.59</i>   | <i>0.63</i>  | <i>0.74</i>  | <i>1.48</i>  | <i>0.80</i>   | <i>0.81</i>  | <i>1.30</i>  | <i>0.54</i>   | <i>1.63</i>  | <i>0.83</i>   | <i>0.78</i>  | <i>0.82</i>  | <i>0.52</i>   |

Source: Medicare Current Beneficiary Survey

Note: Standard errors are shaded and in italics. See Appendix A for additional information on standard errors. See Appendix B for definitions of terms and variables.

<sup>1</sup> The term *community-only residents* includes beneficiaries who resided in the community at the time of their interview.

It excludes beneficiaries who resided in a long-term care facility at the time of their interview.

<sup>2</sup> Column percentages do not sum to 100 percent because the responses of "satisfied" and "no experience" are excluded from the table for all satisfaction variables.

<sup>3</sup> Beneficiaries whose response to the question was 'very satisfied'.

<sup>4</sup> Beneficiaries whose response to the question was 'unsatisfied' or 'very unsatisfied'.

**Table 5.3 Measures of Propensity to Seek Care for Non-institutionalized Medicare Beneficiaries, by Age and by Gender and Age, 2005**

Community-Only Residents<sup>1</sup>

| Measure of Propensity to Seek Care                | Total  | All Medicare Beneficiaries |         |         |       | Male  |         |         |       | Total  | Female |         |         |       | Total  |
|---------------------------------------------------|--------|----------------------------|---------|---------|-------|-------|---------|---------|-------|--------|--------|---------|---------|-------|--------|
|                                                   |        | < 65                       | 65 - 74 | 75 - 84 | 85 +  | < 65  | 65 - 74 | 75 - 84 | 85 +  |        | < 65   | 65 - 74 | 75 - 84 | 85 +  |        |
| <b>Beneficiaries (in 000s)</b>                    | 41,119 | 6,394                      | 17,917  | 12,643  | 4,165 | 3,381 | 8,207   | 5,433   | 1,349 | 18,370 | 3,013  | 9,710   | 7,210   | 2,816 | 22,749 |
|                                                   | 139.12 | 99.97                      | 151.07  | 97.14   | 76.87 | 78.18 | 127.47  | 74.78   | 46.70 | 123.75 | 69.79  | 125.31  | 78.11   | 65.07 | 137.65 |
| <b>Beneficiaries as a Percent of Column Total</b> |        |                            |         |         |       |       |         |         |       |        |        |         |         |       |        |
| <b>Had a Problem and Did Not See a Doctor</b>     |        |                            |         |         |       |       |         |         |       |        |        |         |         |       |        |
| Yes                                               | 7.89   | 19.88                      | 6.33    | 5.32    | 4.04  | 19.64 | 5.56    | 5.15    | 3.27* | 7.86   | 20.15  | 6.98    | 5.45    | 4.40  | 7.92   |
|                                                   | 0.27   | 1.09                       | 0.43    | 0.25    | 0.44  | 1.50  | 0.46    | 0.45    | 0.67  | 0.38   | 1.58   | 0.63    | 0.37    | 0.53  | 0.32   |
| No                                                | 92.11  | 80.12                      | 93.67   | 94.68   | 95.96 | 80.36 | 94.44   | 94.85   | 96.73 | 92.14  | 79.85  | 93.02   | 94.55   | 95.60 | 92.08  |
|                                                   | 0.27   | 1.09                       | 0.43    | 0.25    | 0.44  | 1.50  | 0.46    | 0.45    | 0.67  | 0.38   | 1.58   | 0.63    | 0.37    | 0.53  | 0.32   |
| <b>Ever Had a Prescription You Did Not Fill</b>   |        |                            |         |         |       |       |         |         |       |        |        |         |         |       |        |
| Yes                                               | 4.70   | 11.64                      | 4.42    | 2.42    | 2.14* | 9.17  | 3.60    | 2.13*   | 2.00* | 4.07   | 14.40  | 5.12    | 2.64    | 2.20* | 5.21   |
|                                                   | 0.24   | 0.93                       | 0.35    | 0.25    | 0.32  | 1.13  | 0.37    | 0.36    | 0.60  | 0.30   | 1.40   | 0.55    | 0.33    | 0.37  | 0.33   |
| No                                                | 95.30  | 88.36                      | 95.58   | 97.58   | 97.86 | 90.83 | 96.40   | 97.87   | 98.00 | 95.93  | 85.60  | 94.88   | 97.36   | 97.80 | 94.79  |
|                                                   | 0.24   | 0.93                       | 0.35    | 0.25    | 0.32  | 1.13  | 0.37    | 0.36    | 0.60  | 0.30   | 1.40   | 0.55    | 0.33    | 0.37  | 0.33   |
| <b>Visit a Doctor as Soon as You Feel Bad</b>     |        |                            |         |         |       |       |         |         |       |        |        |         |         |       |        |
| Yes                                               | 36.39  | 37.31                      | 35.08   | 36.63   | 39.93 | 38.31 | 34.98   | 36.96   | 41.75 | 36.67  | 36.20  | 35.17   | 36.37   | 39.05 | 36.17  |
|                                                   | 0.57   | 1.26                       | 0.77    | 0.80    | 1.09  | 1.79  | 1.04    | 1.27    | 2.06  | 0.67   | 1.68   | 1.24    | 0.89    | 1.33  | 0.76   |
| No                                                | 63.61  | 62.69                      | 64.92   | 63.37   | 60.07 | 61.69 | 65.02   | 63.04   | 58.25 | 63.33  | 63.80  | 64.83   | 63.63   | 60.95 | 63.83  |
|                                                   | 0.57   | 1.26                       | 0.77    | 0.80    | 1.09  | 1.79  | 1.04    | 1.27    | 2.06  | 0.67   | 1.68   | 1.24    | 0.89    | 1.33  | 0.76   |
| <b>Avoid Going to the Doctor</b>                  |        |                            |         |         |       |       |         |         |       |        |        |         |         |       |        |
| Yes                                               | 28.27  | 36.98                      | 28.38   | 25.34   | 23.24 | 37.00 | 26.73   | 22.39   | 21.16 | 26.93  | 36.96  | 29.78   | 27.57   | 24.24 | 29.35  |
|                                                   | 0.49   | 1.21                       | 0.67    | 0.74    | 1.06  | 1.60  | 1.06    | 0.94    | 1.45  | 0.70   | 1.92   | 0.84    | 1.00    | 1.35  | 0.63   |
| No                                                | 71.73  | 63.02                      | 71.62   | 74.66   | 76.76 | 63.00 | 73.27   | 77.61   | 78.84 | 73.07  | 63.04  | 70.22   | 72.43   | 75.76 | 70.65  |
|                                                   | 0.49   | 1.21                       | 0.67    | 0.74    | 1.06  | 1.60  | 1.06    | 0.94    | 1.45  | 0.70   | 1.92   | 0.84    | 1.00    | 1.35  | 0.63   |

**Table 5.3 Measures of Propensity to Seek Care for Non-institutionalized Medicare Beneficiaries, by Age and by Gender and Age, 2005**

Community-Only Residents<sup>1</sup>

| Measure of<br>Propensity to Seek Care | Total         | All Medicare Beneficiaries |               |              |              | Male         |               |              |              |               | Female       |               |              |              |               |
|---------------------------------------|---------------|----------------------------|---------------|--------------|--------------|--------------|---------------|--------------|--------------|---------------|--------------|---------------|--------------|--------------|---------------|
|                                       |               | < 65                       | 65 - 74       | 75 - 84      | 85 +         | < 65         | 65 - 74       | 75 - 84      | 85 +         | Total         | < 65         | 65 - 74       | 75 - 84      | 85 +         | Total         |
| <b>Beneficiaries (in 000s)</b>        | 41,119        | 6,394                      | 17,917        | 12,643       | 4,165        | 3,381        | 8,207         | 5,433        | 1,349        | 18,370        | 3,013        | 9,710         | 7,210        | 2,816        | 22,749        |
|                                       | <i>139.12</i> | <i>99.97</i>               | <i>151.07</i> | <i>97.14</i> | <i>76.87</i> | <i>78.18</i> | <i>127.47</i> | <i>74.78</i> | <i>46.70</i> | <i>123.75</i> | <i>69.79</i> | <i>125.31</i> | <i>78.11</i> | <i>65.07</i> | <i>137.65</i> |

Beneficiaries as a Percent of Column Total

**Do You Worry About Your  
Health More Than Others**

|     |             |             |             |             |             |             |             |             |             |             |             |             |             |             |             |
|-----|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|
| Yes | 21.00       | 53.00       | 15.92       | 15.06       | 11.77       | 50.92       | 15.20       | 14.71       | 9.89        | 21.21       | 55.31       | 16.53       | 15.33       | 12.67       | 20.83       |
|     | <i>0.43</i> | <i>1.31</i> | <i>0.60</i> | <i>0.55</i> | <i>0.75</i> | <i>1.74</i> | <i>0.75</i> | <i>0.86</i> | <i>1.11</i> | <i>0.56</i> | <i>1.82</i> | <i>0.90</i> | <i>0.73</i> | <i>0.89</i> | <i>0.63</i> |
| No  | 79.00       | 47.00       | 84.08       | 84.94       | 88.23       | 49.08       | 84.80       | 85.29       | 90.11       | 78.79       | 44.69       | 83.47       | 84.67       | 87.33       | 79.17       |
|     | <i>0.43</i> | <i>1.31</i> | <i>0.60</i> | <i>0.55</i> | <i>0.75</i> | <i>1.74</i> | <i>0.75</i> | <i>0.86</i> | <i>1.11</i> | <i>0.56</i> | <i>1.82</i> | <i>0.90</i> | <i>0.73</i> | <i>0.89</i> | <i>0.63</i> |

**When Sick, Do You Keep  
it to Yourself**

|     |             |             |             |             |             |             |             |             |             |             |             |             |             |             |             |
|-----|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|
| Yes | 37.51       | 46.46       | 36.10       | 36.33       | 33.37       | 47.47       | 33.21       | 32.63       | 29.84       | 35.42       | 45.34       | 38.55       | 39.12       | 35.07       | 39.21       |
|     | <i>0.63</i> | <i>1.43</i> | <i>0.87</i> | <i>0.80</i> | <i>1.11</i> | <i>1.91</i> | <i>1.09</i> | <i>1.08</i> | <i>1.77</i> | <i>0.76</i> | <i>2.31</i> | <i>1.08</i> | <i>1.01</i> | <i>1.36</i> | <i>0.75</i> |
| No  | 62.49       | 53.54       | 63.90       | 63.67       | 66.63       | 52.53       | 66.79       | 67.37       | 70.16       | 64.58       | 54.66       | 61.45       | 60.88       | 64.93       | 60.79       |
|     | <i>0.63</i> | <i>1.43</i> | <i>0.87</i> | <i>0.80</i> | <i>1.11</i> | <i>1.91</i> | <i>1.09</i> | <i>1.08</i> | <i>1.77</i> | <i>0.76</i> | <i>2.31</i> | <i>1.08</i> | <i>1.01</i> | <i>1.36</i> | <i>0.75</i> |

Source: Medicare Current Beneficiary Survey

Note: Standard errors are shaded and in italics. See Appendix A for additional information on standard errors. See Appendix B for definitions of terms and variables.

<sup>1</sup> The term *community-only residents* includes beneficiaries who resided in the community at the time of their interview. It excludes beneficiaries who resided in a long-term care facility at the time of their interview.

**Table 5.4 Indicators of Access to Care for Non-institutionalized Medicare Beneficiaries, by Race/Ethnicity and Age, 2005**

Community-Only Residents<sup>1</sup>

| Indicator of Access to Care                       | Total <sup>2</sup> | White non-Hispanic |         |         |       |        | Black non-Hispanic |         |         |         |         | Hispanic |         |         |         |        |
|---------------------------------------------------|--------------------|--------------------|---------|---------|-------|--------|--------------------|---------|---------|---------|---------|----------|---------|---------|---------|--------|
|                                                   |                    | < 65               | 65 - 74 | 75 - 84 | 85 +  | Total  | < 65               | 65 - 74 | 75 - 84 | 85 +    | Total   | < 65     | 65 - 74 | 75 - 84 | 85 +    | Total  |
| <b>Beneficiaries (in 000s)</b>                    | 41,119             | 4,217              | 13,882  | 10,485  | 3,491 | 32,075 | 1,111              | 1,564   | 870     | 275     | 3,820   | 677      | 1,508   | 739     | 253     | 3,178  |
|                                                   | 139.12             | 97.79              | 171.95  | 114.50  | 64.88 | 234.44 | 48.40              | 57.27   | 34.43   | 19.57   | 81.30   | 62.37    | 99.31   | 50.96   | 21.68   | 187.71 |
| <b>Beneficiaries as a Percent of Column Total</b> |                    |                    |         |         |       |        |                    |         |         |         |         |          |         |         |         |        |
| <b>Usual Source of Care</b>                       |                    |                    |         |         |       |        |                    |         |         |         |         |          |         |         |         |        |
| None <sup>3</sup>                                 | 4.91               | 7.25               | 4.75    | 3.40    | 3.31  | 4.48   | 9.45*              | 4.76*   | 3.84*   | 5.94*   | 6.00    | 8.70*    | 8.44*   | 6.15*   | 4.77*   | 7.68   |
|                                                   | 0.20               | 0.75               | 0.38    | 0.29    | 0.42  | 0.20   | 1.27               | 1.24    | 0.92    | 1.97    | 0.76    | 2.14     | 1.48    | 1.30    | 2.03    | 0.94   |
| Doctor's office                                   | 75.35              | 70.15              | 75.88   | 79.72   | 81.63 | 77.00  | 66.10              | 73.46   | 79.76   | 73.13   | 72.72   | 59.24    | 67.32   | 67.33   | 70.66   | 65.86  |
|                                                   | 0.69               | 1.37               | 1.22    | 0.99    | 0.91  | 0.86   | 2.23               | 2.43    | 2.40    | 4.24    | 1.51    | 4.09     | 2.38    | 2.96    | 3.83    | 1.95   |
| Doctor's clinic                                   | 10.32              | 11.19              | 11.48   | 9.65    | 8.30  | 10.50  | 12.77              | 7.76*   | 6.73*   | 6.80*   | 8.91    | 11.57*   | 9.04*   | 9.33*   | 4.10*   | 9.26   |
|                                                   | 0.58               | 1.00               | 0.92    | 0.77    | 0.73  | 0.70   | 1.50               | 1.40    | 1.49    | 1.98    | 0.87    | 2.84     | 1.70    | 1.38    | 1.71    | 1.07   |
| HMO <sup>4</sup>                                  | 3.35               | 1.41*              | 3.47    | 2.88    | 2.47* | 2.90   | 2.17*              | 4.61*   | 3.05*   | 3.76*   | 3.49*   | 3.45*    | 6.33*   | 8.61*   | 7.34*   | 6.33   |
|                                                   | 0.24               | 0.35               | 0.46    | 0.39    | 0.40  | 0.30   | 0.87               | 0.99    | 0.98    | 1.66    | 0.59    | 1.47     | 1.19    | 2.10    | 2.36    | 0.94   |
| Hospital OPD/ER <sup>5</sup>                      | 2.00               | 2.22*              | 1.29    | 0.99*   | 1.25* | 1.31   | 3.04*              | 4.85*   | 3.17*   | 5.72*   | 4.00    | 10.66*   | 3.95*   | 3.79*   | 2.70*   | 5.25   |
|                                                   | 0.17               | 0.36               | 0.24    | 0.19    | 0.24  | 0.16   | 0.73               | 1.30    | 0.90    | 2.33    | 0.63    | 3.26     | 1.17    | 1.19    | 1.39    | 1.29   |
| Other clinic/health center                        | 4.07               | 7.79               | 3.13    | 3.36    | 3.03  | 3.81   | 6.47*              | 4.56*   | 3.44*   | 4.65*   | 4.87    | 6.38*    | 4.91*   | 4.78*   | 10.43*  | 5.63   |
|                                                   | 0.18               | 0.87               | 0.26    | 0.26    | 0.45  | 0.19   | 1.44               | 1.36    | 0.93    | 1.74    | 0.71    | 1.89     | 1.15    | 1.23    | 2.30    | 0.74   |
| <b>Difficulty Obtaining Care</b>                  |                    |                    |         |         |       |        |                    |         |         |         |         |          |         |         |         |        |
| Yes                                               | 2.36*              | 2.00*              | .*      | 2.09*   | 2.19* | 1.60*  | .*                 | .*      | .*      | .*      | .*      | 33.06*   | .*      | .*      | .*      | 8.10*  |
|                                                   | 0.79               | 2.02               | .       | 1.46    | 1.56  | 0.73   | .                  | .       | .       | .       | .       | 22.30    | .       | .       | .       | 4.95   |
| No                                                | 97.64              | 98.00*             | 100.00  | 97.91   | 97.81 | 98.40  | 100.00*            | 100.00* | 100.00* | 100.00* | 100.00* | 66.94*   | 100.00* | 100.00* | 100.00* | 91.90* |
|                                                   | 0.79               | 2.02               | 0.00    | 1.46    | 1.56  | 0.73   | 0.00               | 0.00    | 0.00    | 0.00    | 0.00    | 22.30    | 0.00    | 0.00    | 0.00    | 4.95   |
| <b>Delayed Care Due to Cost</b>                   |                    |                    |         |         |       |        |                    |         |         |         |         |          |         |         |         |        |
| Yes                                               | 7.74               | 23.59              | 6.25    | 2.90    | 2.26* | 7.00   | 20.81              | 8.54*   | 6.40*   | 2.95*   | 11.22   | 15.59*   | 10.76*  | 3.38*   | 3.71*   | 9.51   |
|                                                   | 0.26               | 1.41               | 0.51    | 0.27    | 0.37  | 0.30   | 2.62               | 1.45    | 1.25    | 1.40    | 1.14    | 2.91     | 1.69    | 1.17    | 1.71    | 0.96   |
| No                                                | 92.26              | 76.41              | 93.75   | 97.10   | 97.74 | 93.00  | 79.19              | 91.46   | 93.60   | 97.05   | 88.78   | 84.41    | 89.24   | 96.62   | 96.29   | 90.49  |
|                                                   | 0.26               | 1.41               | 0.51    | 0.27    | 0.37  | 0.30   | 2.62               | 1.45    | 1.25    | 1.40    | 1.14    | 2.91     | 1.69    | 1.17    | 1.71    | 0.96   |

**Table 5.4 Indicators of Access to Care for Non-institutionalized Medicare Beneficiaries, by Race/Ethnicity and Age, 2005**

Community-Only Residents<sup>1</sup>

| Indicator of Access to Care                            | Total <sup>2</sup> | White non-Hispanic |               |               |              |               | Black non-Hispanic |              |              |              |              | Hispanic     |              |              |              |               |
|--------------------------------------------------------|--------------------|--------------------|---------------|---------------|--------------|---------------|--------------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|---------------|
|                                                        |                    | < 65               | 65 - 74       | 75 - 84       | 85 +         | Total         | < 65               | 65 - 74      | 75 - 84      | 85 +         | Total        | < 65         | 65 - 74      | 75 - 84      | 85 +         | Total         |
| <b>Beneficiaries (in 000s)</b>                         | 41,119             | 4,217              | 13,882        | 10,485        | 3,491        | 32,075        | 1,111              | 1,564        | 870          | 275          | 3,820        | 677          | 1,508        | 739          | 253          | 3,178         |
|                                                        | <i>139.12</i>      | <i>97.79</i>       | <i>171.95</i> | <i>114.50</i> | <i>64.88</i> | <i>234.44</i> | <i>48.40</i>       | <i>57.27</i> | <i>34.43</i> | <i>19.57</i> | <i>81.30</i> | <i>62.37</i> | <i>99.31</i> | <i>50.96</i> | <i>21.68</i> | <i>187.71</i> |
| <b>Beneficiaries as a Percent of Column Total</b>      |                    |                    |               |               |              |               |                    |              |              |              |              |              |              |              |              |               |
| <b>Length of Association with Usual Source of Care</b> |                    |                    |               |               |              |               |                    |              |              |              |              |              |              |              |              |               |
| No usual source <sup>3</sup>                           | 4.93               | 7.28               | 4.76          | 3.42          | 3.35         | 4.51          | 9.56*              | 4.78*        | 3.86*        | 6.10*        | 6.05         | 8.81*        | 8.46*        | 6.16*        | 4.85*        | 7.72          |
|                                                        | <i>0.20</i>        | <i>0.75</i>        | <i>0.39</i>   | <i>0.29</i>   | <i>0.42</i>  | <i>0.21</i>   | <i>1.27</i>        | <i>1.24</i>  | <i>0.93</i>  | <i>2.02</i>  | <i>0.76</i>  | <i>2.17</i>  | <i>1.49</i>  | <i>1.30</i>  | <i>2.07</i>  | <i>0.95</i>   |
| Less than 1 year                                       | 9.16               | 8.83               | 8.59          | 8.13          | 9.74         | 8.60          | 11.71*             | 6.86*        | 10.36*       | 8.74*        | 9.19         | 12.41*       | 13.57        | 11.28*       | 12.03*       | 12.67         |
|                                                        | <i>0.31</i>        | <i>0.85</i>        | <i>0.51</i>   | <i>0.47</i>   | <i>0.86</i>  | <i>0.34</i>   | <i>2.33</i>        | <i>1.24</i>  | <i>1.78</i>  | <i>2.67</i>  | <i>0.87</i>  | <i>2.66</i>  | <i>1.57</i>  | <i>1.91</i>  | <i>2.71</i>  | <i>0.94</i>   |
| 1 to less than 3 years                                 | 16.31              | 21.28              | 16.17         | 14.18         | 14.57        | 16.02         | 18.06              | 15.69        | 15.15*       | 16.81*       | 16.34        | 20.47        | 20.07        | 12.74*       | 19.78*       | 18.42         |
|                                                        | <i>0.30</i>        | <i>1.23</i>        | <i>0.66</i>   | <i>0.54</i>   | <i>0.83</i>  | <i>0.33</i>   | <i>2.83</i>        | <i>1.83</i>  | <i>2.37</i>  | <i>3.16</i>  | <i>1.10</i>  | <i>2.52</i>  | <i>2.17</i>  | <i>1.49</i>  | <i>3.65</i>  | <i>1.43</i>   |
| 3 to less than 5 years                                 | 16.23              | 17.55              | 15.56         | 15.76         | 14.19        | 15.74         | 21.51              | 17.93        | 17.38        | 13.72*       | 18.54        | 20.82        | 18.34        | 19.34        | 16.78*       | 18.98         |
|                                                        | <i>0.38</i>        | <i>1.38</i>        | <i>0.71</i>   | <i>0.63</i>   | <i>0.87</i>  | <i>0.44</i>   | <i>2.66</i>        | <i>2.15</i>  | <i>1.65</i>  | <i>2.87</i>  | <i>1.18</i>  | <i>2.99</i>  | <i>1.84</i>  | <i>2.20</i>  | <i>3.71</i>  | <i>1.27</i>   |
| 5 years or more                                        | 53.36              | 45.06              | 54.92         | 58.50         | 58.14        | 55.14         | 39.15              | 54.74        | 53.25        | 54.62        | 49.88        | 37.49        | 39.55        | 50.47        | 46.57        | 42.20         |
|                                                        | <i>0.51</i>        | <i>1.81</i>        | <i>0.93</i>   | <i>0.89</i>   | <i>1.17</i>  | <i>0.56</i>   | <i>3.24</i>        | <i>2.30</i>  | <i>2.97</i>  | <i>4.46</i>  | <i>1.46</i>  | <i>3.25</i>  | <i>2.43</i>  | <i>2.68</i>  | <i>4.65</i>  | <i>1.61</i>   |

Source: Medicare Current Beneficiary Survey

Note: Standard errors are shaded and in italics. See Appendix A for additional information on standard errors. See Appendix B for definitions of terms and variables.

The term *community-only residents* includes beneficiaries who resided in the community at the time of their interview.

It excludes beneficiaries who resided in a long-term care facility at the time of their interview.

The percentage of responses for "None" under "Usual Source of Care" differs from the percentage of responses for "No usual source" under "Length of Association with Usual Source of Care" because of differences in the number of missing responses for the two variables. See the entry *Missing values* in Appendix B for further explanation.

HMO stands for Health Maintenance Organization.

OPD stands for Outpatient Department; ER stands for Emergency Room.

**Table 5.5 Measures of Satisfaction with Care for Non-institutionalized Medicare Beneficiaries, by Race/Ethnicity and Age, 2005**

Community-Only Residents<sup>1</sup>

| Measure of Satisfaction with Care                             | Total <sup>6</sup> | White non-Hispanic |         |         |       |        | Black non-Hispanic |         |         |        |       | Hispanic |         |         |        |        |
|---------------------------------------------------------------|--------------------|--------------------|---------|---------|-------|--------|--------------------|---------|---------|--------|-------|----------|---------|---------|--------|--------|
|                                                               |                    | < 65               | 65 - 74 | 75 - 84 | 85 +  | Total  | < 65               | 65 - 74 | 75 - 84 | 85 +   | Total | < 65     | 65 - 74 | 75 - 84 | 85 +   | Total  |
| <b>Beneficiaries (in 000s)</b>                                | 41,119             | 4,217              | 13,882  | 10,485  | 3,491 | 32,075 | 1,111              | 1,564   | 870     | 275    | 3,820 | 677      | 1,508   | 739     | 253    | 3,178  |
|                                                               | 139.12             | 97.79              | 171.95  | 114.50  | 64.88 | 234.44 | 48.40              | 57.27   | 34.43   | 19.57  | 81.30 | 62.37    | 99.31   | 50.96   | 21.68  | 187.71 |
| <b>Beneficiaries as a Percent of Column Total<sup>3</sup></b> |                    |                    |         |         |       |        |                    |         |         |        |       |          |         |         |        |        |
| <b>Quality of Care</b>                                        |                    |                    |         |         |       |        |                    |         |         |        |       |          |         |         |        |        |
| <b>General Care</b>                                           |                    |                    |         |         |       |        |                    |         |         |        |       |          |         |         |        |        |
| Very Satisfied <sup>4</sup>                                   | 33.73              | 27.11              | 39.45   | 37.83   | 30.22 | 36.30  | 23.25              | 23.13   | 18.96   | 20.43* | 22.02 | 17.21*   | 23.86   | 22.88   | 22.98* | 22.14  |
|                                                               | 0.87               | 1.58               | 1.12    | 1.10    | 1.22  | 0.97   | 2.72               | 2.33    | 2.07    | 3.59   | 1.51  | 3.30     | 2.55    | 2.56    | 4.11   | 1.52   |
| (Very) Unsatisfied <sup>5</sup>                               | 3.40               | 7.60               | 2.32    | 2.30    | 2.51* | 3.03   | 7.48*              | 3.36*   | 4.25*   | 3.54*  | 4.78  | 8.02*    | 2.18*   | 3.78*   | 1.49*  | 3.74*  |
|                                                               | 0.18               | 0.81               | 0.26    | 0.21    | 0.39  | 0.19   | 1.49               | 0.86    | 1.05    | 1.04   | 0.68  | 2.32     | 0.90    | 1.09    | 1.05   | 0.64   |
| <b>Follow-up Care</b>                                         |                    |                    |         |         |       |        |                    |         |         |        |       |          |         |         |        |        |
| Very Satisfied <sup>4</sup>                                   | 22.29              | 19.77              | 25.27   | 24.67   | 21.06 | 23.90  | 14.45              | 15.16   | 13.59*  | 15.26* | 14.61 | 15.74*   | 16.12   | 18.53   | 12.47* | 16.31  |
|                                                               | 0.62               | 1.25               | 0.93    | 0.89    | 1.14  | 0.71   | 1.94               | 2.07    | 2.01    | 3.49   | 1.21  | 2.62     | 2.10    | 2.44    | 2.78   | 1.45   |
| (Very) Unsatisfied <sup>5</sup>                               | 3.25               | 6.04               | 2.74    | 2.11    | 3.09  | 3.01   | 9.60*              | 2.07*   | 3.22*   | 2.93*  | 4.59  | 6.63*    | 3.05*   | 3.17*   | 2.62*  | 3.81*  |
|                                                               | 0.17               | 0.67               | 0.26    | 0.21    | 0.40  | 0.18   | 2.02               | 0.62    | 0.99    | 1.19   | 0.73  | 1.73     | 1.09    | 1.29    | 1.52   | 0.67   |
| <b>Access/Coordination of Care</b>                            |                    |                    |         |         |       |        |                    |         |         |        |       |          |         |         |        |        |
| <b>Availability</b>                                           |                    |                    |         |         |       |        |                    |         |         |        |       |          |         |         |        |        |
| Very Satisfied <sup>4</sup>                                   | 12.48              | 12.55              | 13.11   | 12.81   | 11.46 | 12.76  | 12.06              | 9.29*   | 8.66*   | 7.19*  | 9.81  | 13.05*   | 11.70*  | 11.51*  | 13.24* | 12.06  |
|                                                               | 0.48               | 1.30               | 0.58    | 0.69    | 0.73  | 0.50   | 2.18               | 1.58    | 1.54    | 2.46   | 1.02  | 2.91     | 1.71    | 1.72    | 3.20   | 1.08   |
| (Very) Unsatisfied <sup>5</sup>                               | 4.29               | 8.45               | 3.79    | 3.38    | 3.29  | 4.22   | 8.90*              | 3.23*   | 2.92*   | 1.98*  | 4.72  | 8.51*    | 3.55*   | 3.02*   | 1.35*  | 4.32   |
|                                                               | 0.24               | 0.72               | 0.42    | 0.30    | 0.43  | 0.27   | 1.78               | 0.90    | 0.91    | 1.41   | 0.74  | 1.87     | 0.98    | 1.09    | 0.95   | 0.63   |
| <b>Ease of Access to Doctor</b>                               |                    |                    |         |         |       |        |                    |         |         |        |       |          |         |         |        |        |
| Very Satisfied <sup>4</sup>                                   | 23.56              | 17.84              | 27.84   | 26.58   | 20.03 | 25.27  | 17.34              | 15.45   | 16.49   | 11.47* | 15.95 | 11.48*   | 18.42   | 16.72   | 14.16* | 16.21  |
|                                                               | 0.69               | 1.32               | 1.04    | 0.85    | 1.08  | 0.76   | 2.49               | 2.03    | 2.34    | 2.75   | 1.38  | 2.25     | 2.05    | 1.94    | 3.33   | 1.12   |
| (Very) Unsatisfied <sup>5</sup>                               | 5.57               | 11.23              | 4.08    | 4.57    | 5.04  | 5.29   | 10.64*             | 3.83*   | 7.02*   | 4.35*  | 6.58  | 9.32*    | 5.29*   | 6.61*   | 9.80*  | 6.81   |
|                                                               | 0.20               | 1.12               | 0.38    | 0.33    | 0.57  | 0.23   | 1.59               | 1.07    | 1.25    | 1.87   | 0.76  | 2.05     | 1.52    | 1.55    | 2.73   | 0.88   |
| <b>Can Obtain Care in Same Location</b>                       |                    |                    |         |         |       |        |                    |         |         |        |       |          |         |         |        |        |
| Very Satisfied <sup>4</sup>                                   | 17.41              | 15.00              | 19.64   | 18.96   | 16.48 | 18.46  | 11.37              | 14.64   | 12.35*  | 11.02* | 12.91 | 12.70*   | 13.86   | 14.16*  | 11.63* | 13.51  |
|                                                               | 0.53               | 1.23               | 0.88    | 0.75    | 0.91  | 0.59   | 1.53               | 1.83    | 1.80    | 3.08   | 1.02  | 2.53     | 1.91    | 2.26    | 2.85   | 1.09   |
| (Very) Unsatisfied <sup>5</sup>                               | 5.26               | 11.10              | 4.36    | 4.63    | 3.67  | 5.26   | 9.18*              | 3.20*   | 4.46*   | 2.07*  | 5.15  | 9.95*    | 4.17*   | 4.27*   | 5.23*  | 5.51   |
|                                                               | 0.24               | 0.87               | 0.37    | 0.30    | 0.44  | 0.26   | 1.83               | 0.91    | 1.23    | 1.22   | 0.78  | 1.95     | 0.97    | 1.15    | 2.09   | 0.67   |

**Table 5.5 Measures of Satisfaction with Care for Non-institutionalized Medicare Beneficiaries, by Race/Ethnicity and Age, 2005**

Community-Only Residents<sup>1</sup>

| Measure of Satisfaction with Care                             | Total <sup>6</sup> | White non-Hispanic |               |               |              |               | Black non-Hispanic |              |              |              |              | Hispanic     |              |              |              |               |
|---------------------------------------------------------------|--------------------|--------------------|---------------|---------------|--------------|---------------|--------------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|---------------|
|                                                               |                    | < 65               | 65 - 74       | 75 - 84       | 85 +         | Total         | < 65               | 65 - 74      | 75 - 84      | 85 +         | Total        | < 65         | 65 - 74      | 75 - 84      | 85 +         | Total         |
| <b>Beneficiaries (in 000s)</b>                                | 41,119             | 4,217              | 13,882        | 10,485        | 3,491        | 32,075        | 1,111              | 1,564        | 870          | 275          | 3,820        | 677          | 1,508        | 739          | 253          | 3,178         |
|                                                               | <i>139.12</i>      | <i>97.79</i>       | <i>171.95</i> | <i>114.50</i> | <i>64.88</i> | <i>234.44</i> | <i>48.40</i>       | <i>57.27</i> | <i>34.43</i> | <i>19.57</i> | <i>81.30</i> | <i>62.37</i> | <i>99.31</i> | <i>50.96</i> | <i>21.68</i> | <i>187.71</i> |
| <b>Beneficiaries as a Percent of Column Total<sup>3</sup></b> |                    |                    |               |               |              |               |                    |              |              |              |              |              |              |              |              |               |
| <b>Relationship with Primary Doctor</b>                       |                    |                    |               |               |              |               |                    |              |              |              |              |              |              |              |              |               |
| <b>Information from Doctor</b>                                |                    |                    |               |               |              |               |                    |              |              |              |              |              |              |              |              |               |
| Very Satisfied <sup>4</sup>                                   | 21.94              | 19.74              | 25.80         | 23.02         | 18.81        | 23.34         | 11.54              | 15.14        | 13.06*       | 13.21*       | 13.48        | 15.57*       | 17.99        | 18.28        | 17.80*       | 17.52         |
|                                                               | <i>0.60</i>        | <i>1.24</i>        | <i>0.92</i>   | <i>0.91</i>   | <i>1.07</i>  | <i>0.69</i>   | <i>1.65</i>        | <i>2.03</i>  | <i>2.01</i>  | <i>2.93</i>  | <i>1.19</i>  | <i>2.62</i>  | <i>2.11</i>  | <i>2.28</i>  | <i>3.22</i>  | <i>1.40</i>   |
| (Very) Unsatisfied <sup>5</sup>                               | 5.08               | 10.17              | 4.05          | 4.13          | 4.64         | 4.94          | 8.74*              | 2.42*        | 4.37*        | 4.51*        | 4.86         | 8.45*        | 5.39*        | 4.54*        | 5.32*        | 5.84          |
|                                                               | <i>0.20</i>        | <i>1.00</i>        | <i>0.34</i>   | <i>0.32</i>   | <i>0.49</i>  | <i>0.23</i>   | <i>1.89</i>        | <i>0.69</i>  | <i>1.16</i>  | <i>1.39</i>  | <i>0.74</i>  | <i>2.15</i>  | <i>1.38</i>  | <i>1.52</i>  | <i>1.87</i>  | <i>0.73</i>   |
| <b>Doctor's Concern for Overall Health</b>                    |                    |                    |               |               |              |               |                    |              |              |              |              |              |              |              |              |               |
| Very Satisfied <sup>4</sup>                                   | 24.32              | 21.94              | 27.87         | 26.12         | 22.91        | 25.98         | 15.03              | 18.28        | 13.57*       | 19.02*       | 16.31        | 17.10        | 17.70        | 17.94        | 14.44*       | 17.37         |
|                                                               | <i>0.61</i>        | <i>1.31</i>        | <i>0.96</i>   | <i>0.87</i>   | <i>1.00</i>  | <i>0.71</i>   | <i>2.06</i>        | <i>1.80</i>  | <i>1.98</i>  | <i>3.66</i>  | <i>1.22</i>  | <i>2.40</i>  | <i>2.40</i>  | <i>2.13</i>  | <i>2.83</i>  | <i>1.33</i>   |
| (Very) Unsatisfied <sup>5</sup>                               | 4.97               | 10.51              | 4.28          | 3.73          | 3.97         | 4.89          | 9.45*              | 3.82*        | 3.11*        | 4.84*        | 5.38         | 6.67*        | 3.36*        | 5.35*        | 4.53*        | 4.62          |
|                                                               | <i>0.23</i>        | <i>0.99</i>        | <i>0.36</i>   | <i>0.30</i>   | <i>0.42</i>  | <i>0.27</i>   | <i>2.00</i>        | <i>0.92</i>  | <i>0.96</i>  | <i>1.88</i>  | <i>0.78</i>  | <i>2.80</i>  | <i>0.92</i>  | <i>1.34</i>  | <i>2.13</i>  | <i>0.59</i>   |
| <b>Cost of Care</b>                                           |                    |                    |               |               |              |               |                    |              |              |              |              |              |              |              |              |               |
| <b>Cost</b>                                                   |                    |                    |               |               |              |               |                    |              |              |              |              |              |              |              |              |               |
| Very Satisfied <sup>4</sup>                                   | 19.33              | 17.11              | 21.28         | 20.92         | 18.48        | 20.31         | 11.14              | 13.34        | 11.85*       | 11.37*       | 12.22        | 16.21*       | 14.43        | 18.25        | 15.23*       | 15.75         |
|                                                               | <i>0.56</i>        | <i>1.21</i>        | <i>0.83</i>   | <i>0.82</i>   | <i>1.05</i>  | <i>0.61</i>   | <i>2.12</i>        | <i>1.61</i>  | <i>1.67</i>  | <i>2.63</i>  | <i>1.09</i>  | <i>2.40</i>  | <i>1.60</i>  | <i>2.12</i>  | <i>3.61</i>  | <i>1.12</i>   |
| (Very) Unsatisfied <sup>5</sup>                               | 16.36              | 26.67              | 15.91         | 13.53         | 10.96        | 16.01         | 25.89              | 16.89        | 17.97        | 15.89*       | 19.69        | 20.42*       | 15.46        | 11.11*       | 7.97*        | 14.92         |
|                                                               | <i>0.38</i>        | <i>1.16</i>        | <i>0.67</i>   | <i>0.65</i>   | <i>0.77</i>  | <i>0.41</i>   | <i>2.51</i>        | <i>2.14</i>  | <i>2.09</i>  | <i>3.36</i>  | <i>1.20</i>  | <i>3.49</i>  | <i>1.99</i>  | <i>1.88</i>  | <i>2.64</i>  | <i>1.29</i>   |

Source: Medicare Current Beneficiary Survey

Note: Standard errors are shaded and in italics. See Appendix A for additional information on standard errors. See Appendix B for definitions of terms and variables.

1 The term *community-only residents* includes beneficiaries who resided in the community at the time of their interview. It excludes beneficiaries who resided in a long-term care facility at the time of their interview.

3 Column percentages do not sum to 100 percent because the responses of "satisfied" and "no experience" are excluded from the table for all satisfaction variables.

4 Beneficiaries whose response to the question was 'very satisfied'.

5 Beneficiaries whose response to the question was 'unsatisfied' or 'very unsatisfied'.

6 Total includes persons of other race/ethnicity and persons who did not report their race/ethnicity.

**Table 5.6 Measures of Propensity to Seek Care for Non-institutionalized Medicare Beneficiaries, by Age and by Gender and Age, 2005**

Community-Only Residents<sup>1</sup>

| Measure of<br>Propensity to Seek Care                         | Total  | White non-Hispanic |         |         |       |        | Black non-Hispanic |         |         |        |       | Hispanic |         |         |        |        |
|---------------------------------------------------------------|--------|--------------------|---------|---------|-------|--------|--------------------|---------|---------|--------|-------|----------|---------|---------|--------|--------|
|                                                               |        | < 65               | 65 - 74 | 75 - 84 | 85 +  | Total  | < 65               | 65 - 74 | 75 - 84 | 85 +   | Total | < 65     | 65 - 74 | 75 - 84 | 85 +   | Total  |
| <b>Beneficiaries (in 000s)</b>                                | 41,119 | 4,217              | 13,882  | 10,485  | 3,491 | 32,075 | 1,111              | 1,564   | 870     | 275    | 3,820 | 677      | 1,508   | 739     | 253    | 3,178  |
|                                                               | 139.12 | 97.79              | 171.95  | 114.50  | 64.88 | 234.44 | 48.40              | 57.27   | 34.43   | 19.57  | 81.30 | 62.37    | 99.31   | 50.96   | 21.68  | 187.71 |
| <b>Beneficiaries as a Percent of Column Total<sup>2</sup></b> |        |                    |         |         |       |        |                    |         |         |        |       |          |         |         |        |        |
| <b>Had a Problem and Did Not See a Doctor</b>                 |        |                    |         |         |       |        |                    |         |         |        |       |          |         |         |        |        |
| Yes                                                           | 7.89   | 19.82              | 5.97    | 5.05    | 3.77  | 7.25   | 22.30              | 7.05*   | 6.72*   | 4.18*  | 11.21 | 14.84*   | 9.01*   | 6.52*   | 5.69*  | 9.39   |
|                                                               | 0.27   | 1.33               | 0.46    | 0.28    | 0.46  | 0.29   | 2.90               | 1.12    | 1.37    | 1.66   | 1.09  | 3.71     | 2.01    | 1.21    | 2.14   | 1.75   |
| No                                                            | 92.11  | 80.18              | 94.03   | 94.95   | 96.23 | 92.75  | 77.70              | 92.95   | 93.28   | 95.82  | 88.79 | 85.16    | 90.99   | 93.48   | 94.31  | 90.61  |
|                                                               | 0.27   | 1.33               | 0.46    | 0.28    | 0.46  | 0.29   | 2.90               | 1.12    | 1.37    | 1.66   | 1.09  | 3.71     | 2.01    | 1.21    | 2.14   | 1.75   |
| <b>Ever Had a Prescription You Did Not Fill</b>               |        |                    |         |         |       |        |                    |         |         |        |       |          |         |         |        |        |
| Yes                                                           | 4.70   | 11.34              | 4.08    | 2.24    | 2.16* | 4.23   | 11.46*             | 6.15*   | 2.67*   | 2.12*  | 6.61  | 11.63*   | 4.99*   | 2.74*   | 2.43*  | 5.68   |
|                                                               | 0.24   | 1.19               | 0.38    | 0.23    | 0.35  | 0.25   | 1.70               | 1.09    | 1.04    | 1.26   | 0.68  | 2.48     | 1.30    | 1.00    | 1.41   | 0.84   |
| No                                                            | 95.30  | 88.66              | 95.92   | 97.76   | 97.84 | 95.77  | 88.54              | 93.85   | 97.33   | 97.88  | 93.39 | 88.37    | 95.01   | 97.26   | 97.57  | 94.32  |
|                                                               | 0.24   | 1.19               | 0.38    | 0.23    | 0.35  | 0.25   | 1.70               | 1.09    | 1.04    | 1.26   | 0.68  | 2.48     | 1.30    | 1.00    | 1.41   | 0.84   |
| <b>Visit a Doctor as Soon as You Feel Bad</b>                 |        |                    |         |         |       |        |                    |         |         |        |       |          |         |         |        |        |
| Yes                                                           | 36.39  | 33.89              | 31.73   | 33.66   | 38.00 | 33.32  | 37.04              | 42.27   | 45.20   | 42.81  | 41.45 | 58.53    | 52.62   | 61.23   | 57.13  | 56.24  |
|                                                               | 0.57   | 1.72               | 0.83    | 0.82    | 1.16  | 0.62   | 2.63               | 2.75    | 2.84    | 4.18   | 1.49  | 3.80     | 3.01    | 3.06    | 4.66   | 1.80   |
| No                                                            | 63.61  | 66.11              | 68.27   | 66.34   | 62.00 | 66.68  | 62.96              | 57.73   | 54.80   | 57.19  | 58.55 | 41.47    | 47.38   | 38.77   | 42.87  | 43.76  |
|                                                               | 0.57   | 1.72               | 0.83    | 0.82    | 1.16  | 0.62   | 2.63               | 2.75    | 2.84    | 4.18   | 1.49  | 3.80     | 3.01    | 3.06    | 4.66   | 1.80   |
| <b>Avoid Going to the Doctor</b>                              |        |                    |         |         |       |        |                    |         |         |        |       |          |         |         |        |        |
| Yes                                                           | 28.27  | 37.62              | 28.24   | 24.80   | 22.91 | 27.77  | 34.68              | 24.07   | 27.25   | 24.63* | 27.92 | 35.82    | 34.12   | 30.82   | 27.70* | 33.21  |
|                                                               | 0.49   | 1.58               | 0.79    | 0.79    | 1.20  | 0.55   | 2.34               | 1.78    | 2.91    | 3.34   | 1.26  | 3.66     | 2.42    | 2.74    | 3.56   | 1.52   |
| No                                                            | 71.73  | 62.38              | 71.76   | 75.20   | 77.09 | 72.23  | 65.32              | 75.93   | 72.75   | 75.37  | 72.08 | 64.18    | 65.88   | 69.18   | 72.30  | 66.79  |
|                                                               | 0.49   | 1.58               | 0.79    | 0.79    | 1.20  | 0.55   | 2.34               | 1.78    | 2.91    | 3.34   | 1.26  | 3.66     | 2.42    | 2.74    | 3.56   | 1.52   |

**Table 5.6 Measures of Propensity to Seek Care for Non-institutionalized Medicare Beneficiaries, by Age and by Gender and Age, 2005**

Community-Only Residents<sup>1</sup>

| Measure of<br>Propensity to Seek Care | Total         | White non-Hispanic |               |               |              |               | Black non-Hispanic |              |              |              |              | Hispanic     |              |              |              |               |
|---------------------------------------|---------------|--------------------|---------------|---------------|--------------|---------------|--------------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|---------------|
|                                       |               | < 65               | 65 - 74       | 75 - 84       | 85 +         | Total         | < 65               | 65 - 74      | 75 - 84      | 85 +         | Total        | < 65         | 65 - 74      | 75 - 84      | 85 +         | Total         |
| <b>Beneficiaries (in 000s)</b>        | 41,119        | 4,217              | 13,882        | 10,485        | 3,491        | 32,075        | 1,111              | 1,564        | 870          | 275          | 3,820        | 677          | 1,508        | 739          | 253          | 3,178         |
|                                       | <i>139.12</i> | <i>97.79</i>       | <i>171.95</i> | <i>114.50</i> | <i>64.88</i> | <i>234.44</i> | <i>48.40</i>       | <i>57.27</i> | <i>34.43</i> | <i>19.57</i> | <i>81.30</i> | <i>62.37</i> | <i>99.31</i> | <i>50.96</i> | <i>21.68</i> | <i>187.71</i> |

Beneficiaries as a Percent of Column Total<sup>2</sup>

**Do You Worry About Your  
Health More Than Others**

|     |             |             |             |             |             |             |             |             |             |             |             |             |             |             |             |             |
|-----|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|
| Yes | 21.00       | 51.42       | 13.05       | 12.99       | 10.28       | 17.74       | 52.70       | 17.69       | 17.29       | 12.50*      | 27.55       | 62.43       | 37.69       | 37.73       | 29.48*      | 42.38       |
|     | <i>0.43</i> | <i>1.80</i> | <i>0.63</i> | <i>0.54</i> | <i>0.86</i> | <i>0.49</i> | <i>3.13</i> | <i>2.16</i> | <i>2.15</i> | <i>2.84</i> | <i>1.66</i> | <i>4.54</i> | <i>2.82</i> | <i>2.58</i> | <i>4.12</i> | <i>1.68</i> |
| No  | 79.00       | 48.58       | 86.95       | 87.01       | 89.72       | 82.26       | 47.30       | 82.31       | 82.71       | 87.50       | 72.45       | 37.57       | 62.31       | 62.27       | 70.52       | 57.62       |
|     | <i>0.43</i> | <i>1.80</i> | <i>0.63</i> | <i>0.54</i> | <i>0.86</i> | <i>0.49</i> | <i>3.13</i> | <i>2.16</i> | <i>2.15</i> | <i>2.84</i> | <i>1.66</i> | <i>4.54</i> | <i>2.82</i> | <i>2.58</i> | <i>4.12</i> | <i>1.68</i> |

**When Sick, Do You Keep  
it to Yourself**

|     |             |             |             |             |             |             |             |             |             |             |             |             |             |             |             |             |
|-----|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|
| Yes | 37.51       | 45.63       | 37.39       | 36.85       | 34.13       | 37.95       | 48.89       | 28.34       | 34.22       | 28.48*      | 35.69       | 46.30       | 34.07       | 33.93       | 31.96*      | 36.50       |
|     | <i>0.63</i> | <i>1.69</i> | <i>0.99</i> | <i>0.89</i> | <i>1.22</i> | <i>0.69</i> | <i>3.38</i> | <i>2.41</i> | <i>2.78</i> | <i>3.83</i> | <i>1.65</i> | <i>3.81</i> | <i>2.44</i> | <i>2.99</i> | <i>3.60</i> | <i>1.52</i> |
| No  | 62.49       | 54.37       | 62.61       | 63.15       | 65.87       | 62.05       | 51.11       | 71.66       | 65.78       | 71.52       | 64.31       | 53.70       | 65.93       | 66.07       | 68.04       | 63.50       |
|     | <i>0.63</i> | <i>1.69</i> | <i>0.99</i> | <i>0.89</i> | <i>1.22</i> | <i>0.69</i> | <i>3.38</i> | <i>2.41</i> | <i>2.78</i> | <i>3.83</i> | <i>1.65</i> | <i>3.81</i> | <i>2.44</i> | <i>2.99</i> | <i>3.60</i> | <i>1.52</i> |

Source: Medicare Current Beneficiary Survey

Note: Standard errors are shaded and in italics. See Appendix A for additional information on standard errors. See Appendix B for definitions of terms and variables.

<sup>1</sup> The term *community-only residents* includes beneficiaries who resided in the community at the time of their interview. It excludes beneficiaries who resided in a long-term care facility at the time of their interview.

<sup>2</sup> Column percentages do not sum to 100 percent because the responses of "satisfied" and "no experience" are excluded from the table for all satisfaction variables.

**Table 5.7 Indicators of Access to Care for Non-institutionalized Medicare Beneficiaries, by Living Arrangement and Age, 2005**

Community-Only Residents<sup>1</sup>

| Indicator of Access to Care                       | Total  | Lives Alone |         |         |        |        | Lives with Spouse |         |         |        |        | Lives with Children/Others |         |         |       |        |
|---------------------------------------------------|--------|-------------|---------|---------|--------|--------|-------------------|---------|---------|--------|--------|----------------------------|---------|---------|-------|--------|
|                                                   |        | < 65        | 65 - 74 | 75 - 84 | 85 +   | Total  | < 65              | 65 - 74 | 75 - 84 | 85 +   | Total  | < 65                       | 65 - 74 | 75 - 84 | 85 +  | Total  |
| <b>Beneficiaries (in 000s)</b>                    | 41,119 | 1,631       | 4,113   | 4,364   | 2,016  | 12,124 | 2,495             | 11,482  | 6,383   | 1,101  | 21,461 | 2,268                      | 2,322   | 1,896   | 1,048 | 7,534  |
|                                                   | 139.12 | 90.81       | 127.99  | 78.90   | 53.76  | 188.34 | 108.43            | 169.11  | 104.91  | 40.68  | 198.49 | 86.46                      | 99.05   | 67.60   | 46.47 | 156.13 |
| <b>Beneficiaries as a Percent of Column Total</b> |        |             |         |         |        |        |                   |         |         |        |        |                            |         |         |       |        |
| <b>Access to Care</b>                             |        |             |         |         |        |        |                   |         |         |        |        |                            |         |         |       |        |
| <b>Usual Source of Care</b>                       |        |             |         |         |        |        |                   |         |         |        |        |                            |         |         |       |        |
| None <sup>2</sup>                                 | 4.91   | 11.86       | 7.25    | 4.42    | 4.44*  | 6.39   | 5.18*             | 4.15    | 2.87    | 2.36*  | 3.80   | 7.84                       | 5.84*   | 4.03*   | 3.71* | 5.69   |
|                                                   | 0.20   | 1.63        | 0.74    | 0.47    | 0.64   | 0.38   | 0.96              | 0.40    | 0.31    | 0.70   | 0.25   | 0.82                       | 0.98    | 0.78    | 0.82  | 0.51   |
| Doctor's office                                   | 75.35  | 61.69       | 72.17   | 79.42   | 78.79  | 74.47  | 73.51             | 76.56   | 78.53   | 82.28  | 77.09  | 65.47                      | 68.50   | 78.56   | 80.73 | 71.81  |
|                                                   | 0.69   | 2.45        | 1.43    | 1.14    | 1.29   | 0.83   | 1.97              | 1.18    | 1.19    | 1.68   | 0.88   | 1.70                       | 1.87    | 1.55    | 1.69  | 0.99   |
| Doctor's clinic                                   | 10.32  | 11.37       | 10.11   | 8.50    | 8.53   | 9.44   | 11.12             | 11.32   | 10.50   | 8.61   | 10.91  | 12.80                      | 11.62   | 7.02    | 6.03* | 10.05  |
|                                                   | 0.58   | 1.48        | 1.01    | 0.87    | 0.81   | 0.68   | 1.35              | 0.85    | 0.86    | 1.43   | 0.72   | 1.25                       | 1.40    | 1.07    | 0.92  | 0.68   |
| HMO <sup>3</sup>                                  | 3.35   | 2.58*       | 3.34*   | 3.43    | 3.22*  | 3.25   | 2.94*             | 3.98    | 3.34    | 1.69*  | 3.55   | 0.98*                      | 4.72*   | 2.90*   | 3.39* | 2.95   |
|                                                   | 0.24   | 0.85        | 0.67    | 0.55    | 0.56   | 0.40   | 1.13              | 0.41    | 0.50    | 0.54   | 0.32   | 0.35                       | 0.65    | 0.64    | 0.82  | 0.29   |
| Hospital OPD/ER <sup>4</sup>                      | 2.00   | 3.96*       | 2.29*   | 1.35*   | 1.72*  | 2.08   | 2.11*             | 1.30*   | 1.01*   | 1.99*  | 1.35   | 3.79                       | 5.31*   | 3.06*   | 1.29* | 3.73   |
|                                                   | 0.17   | 0.81        | 0.58    | 0.29    | 0.44   | 0.24   | 0.44              | 0.22    | 0.23    | 0.57   | 0.17   | 1.04                       | 1.16    | 0.65    | 0.55  | 0.59   |
| Other clinic/health center                        | 4.07   | 8.54        | 4.83    | 2.87    | 3.30*  | 4.37   | 5.13*             | 2.69    | 3.75    | 3.07*  | 3.31   | 9.12                       | 4.01*   | 4.43*   | 4.84* | 5.78   |
|                                                   | 0.18   | 1.39        | 0.84    | 0.40    | 0.62   | 0.42   | 1.17              | 0.28    | 0.35    | 0.79   | 0.24   | 1.11                       | 0.79    | 0.77    | 0.96  | 0.46   |
| <b>Difficulty Obtaining Care</b>                  |        |             |         |         |        |        |                   |         |         |        |        |                            |         |         |       |        |
| Yes                                               | 2.36*  | 20.06*      | .*      | 5.37*   | 2.16*  | 3.30*  | .*                | .*      | .*      | 4.89*  | 0.71*  | 13.78*                     | .*      | .*      | 4.47* | 4.07*  |
|                                                   | 0.79   | 24.12       | .       | 3.73    | 2.16   | 1.73   | .                 | .       | .       | 5.05   | 0.72   | 8.59                       | .       | .       | 3.23  | 1.93   |
| No                                                | 97.64  | 79.94*      | 100.00* | 94.63*  | 97.84* | 96.70  | 100.00            | 100.00* | 100.00  | 95.11* | 99.29  | 86.22*                     | 100.00* | 100.00* | 95.53 | 95.93  |
|                                                   | 0.79   | 24.12       | 0.00    | 3.73    | 2.16   | 1.73   | 0.00              | 0.00    | 0.00    | 5.05   | 0.72   | 8.59                       | 0.00    | 0.00    | 3.23  | 1.93   |
| <b>Delayed Care Due to Cost</b>                   |        |             |         |         |        |        |                   |         |         |        |        |                            |         |         |       |        |
| Yes                                               | 7.74   | 18.62       | 10.85   | 3.50    | 2.13*  | 7.81   | 24.82             | 5.02    | 2.85    | 2.55*  | 6.55   | 21.26                      | 9.73    | 4.74*   | 3.21* | 11.05  |
|                                                   | 0.26   | 1.78        | 1.16    | 0.40    | 0.44   | 0.48   | 1.89              | 0.44    | 0.31    | 0.66   | 0.35   | 2.02                       | 1.25    | 1.05    | 0.66  | 0.86   |
| No                                                | 92.26  | 81.38       | 89.15   | 96.50   | 97.87  | 92.19  | 75.18             | 94.98   | 97.15   | 97.45  | 93.45  | 78.74                      | 90.27   | 95.26   | 96.79 | 88.95  |
|                                                   | 0.26   | 1.78        | 1.16    | 0.40    | 0.44   | 0.48   | 1.89              | 0.44    | 0.31    | 0.66   | 0.35   | 2.02                       | 1.25    | 1.05    | 0.66  | 0.86   |

**Table 5.7 Indicators of Access to Care for Non-institutionalized Medicare Beneficiaries, by Living Arrangement and Age, 2005**

Community-Only Residents<sup>1</sup>

| Indicator of Access to Care                            | Total         | Lives Alone  |               |              |              |               | Lives with Spouse |               |               |              |               | Lives with Children/Others |              |              |              |               |
|--------------------------------------------------------|---------------|--------------|---------------|--------------|--------------|---------------|-------------------|---------------|---------------|--------------|---------------|----------------------------|--------------|--------------|--------------|---------------|
|                                                        |               | < 65         | 65 - 74       | 75 - 84      | 85 +         | Total         | < 65              | 65 - 74       | 75 - 84       | 85 +         | Total         | < 65                       | 65 - 74      | 75 - 84      | 85 +         | Total         |
| <b>Beneficiaries (in 000s)</b>                         | 41,119        | 1,631        | 4,113         | 4,364        | 2,016        | 12,124        | 2,495             | 11,482        | 6,383         | 1,101        | 21,461        | 2,268                      | 2,322        | 1,896        | 1,048        | 7,534         |
|                                                        | <i>139.12</i> | <i>90.81</i> | <i>127.99</i> | <i>78.90</i> | <i>53.76</i> | <i>188.34</i> | <i>108.43</i>     | <i>169.11</i> | <i>104.91</i> | <i>40.68</i> | <i>198.49</i> | <i>86.46</i>               | <i>99.05</i> | <i>67.60</i> | <i>46.47</i> | <i>156.13</i> |
| <b>Beneficiaries as a Percent of Column Total</b>      |               |              |               |              |              |               |                   |               |               |              |               |                            |              |              |              |               |
| <b>Continuity of Care</b>                              |               |              |               |              |              |               |                   |               |               |              |               |                            |              |              |              |               |
| <b>Length of Association with Usual Source of Care</b> |               |              |               |              |              |               |                   |               |               |              |               |                            |              |              |              |               |
| No usual source <sup>2</sup>                           | 4.93          | 11.93        | 7.28          | 4.46         | 4.49*        | 6.43          | 5.19*             | 4.15          | 2.87          | 2.38*        | 3.80          | 7.95                       | 5.86*        | 4.08*        | 3.79*        | 5.76          |
|                                                        | <i>0.20</i>   | <i>1.64</i>  | <i>0.75</i>   | <i>0.48</i>  | <i>0.65</i>  | <i>0.38</i>   | <i>0.96</i>       | <i>0.40</i>   | <i>0.31</i>   | <i>0.70</i>  | <i>0.25</i>   | <i>0.84</i>                | <i>0.98</i>  | <i>0.79</i>  | <i>0.83</i>  | <i>0.51</i>   |
| Less than 1 year                                       | 9.16          | 10.44        | 9.26          | 8.12         | 9.56         | 9.06          | 8.38              | 8.49          | 8.98          | 9.35         | 8.66          | 11.36                      | 11.63        | 8.98         | 10.70        | 10.76         |
|                                                        | <i>0.31</i>   | <i>1.82</i>  | <i>0.98</i>   | <i>0.70</i>  | <i>1.08</i>  | <i>0.53</i>   | <i>1.12</i>       | <i>0.54</i>   | <i>0.66</i>   | <i>1.19</i>  | <i>0.37</i>   | <i>1.20</i>                | <i>1.40</i>  | <i>1.06</i>  | <i>1.42</i>  | <i>0.67</i>   |
| 1 to less than 3 years                                 | 16.31         | 20.81        | 16.52         | 15.35        | 15.60        | 16.52         | 20.12             | 15.85         | 13.21         | 11.92        | 15.37         | 21.80                      | 19.16        | 15.27        | 17.11        | 18.70         |
|                                                        | <i>0.30</i>   | <i>1.97</i>  | <i>1.21</i>   | <i>0.91</i>  | <i>1.27</i>  | <i>0.57</i>   | <i>1.95</i>       | <i>0.71</i>   | <i>0.73</i>   | <i>1.34</i>  | <i>0.44</i>   | <i>1.57</i>                | <i>1.88</i>  | <i>1.41</i>  | <i>1.66</i>  | <i>0.92</i>   |
| 3 to less than 5 years                                 | 16.23         | 18.17        | 14.10         | 15.29        | 12.93        | 14.88         | 18.78             | 16.25         | 15.56         | 15.61        | 16.31         | 18.46                      | 18.13        | 19.70        | 15.14        | 18.21         |
|                                                        | <i>0.38</i>   | <i>2.12</i>  | <i>1.17</i>   | <i>0.83</i>  | <i>1.14</i>  | <i>0.62</i>   | <i>1.79</i>       | <i>0.80</i>   | <i>0.83</i>   | <i>1.73</i>  | <i>0.56</i>   | <i>1.74</i>                | <i>1.58</i>  | <i>1.43</i>  | <i>1.56</i>  | <i>0.86</i>   |
| 5 years or more                                        | 53.36         | 38.65        | 52.84         | 56.78        | 57.42        | 53.10         | 47.54             | 55.26         | 59.38         | 60.74        | 55.86         | 40.43                      | 45.22        | 51.97        | 53.25        | 46.57         |
|                                                        | <i>0.51</i>   | <i>2.57</i>  | <i>1.60</i>   | <i>1.12</i>  | <i>1.61</i>  | <i>0.74</i>   | <i>2.37</i>       | <i>0.97</i>   | <i>1.09</i>   | <i>2.02</i>  | <i>0.63</i>   | <i>1.92</i>                | <i>2.25</i>  | <i>1.78</i>  | <i>2.29</i>  | <i>1.19</i>   |

Source: Medicare Current Beneficiary Survey

Note: Standard errors are shaded and in italics. See Appendix A for additional information on standard errors. See Appendix B for definitions of terms and variables.

The term *community-only residents* includes beneficiaries who resided in the community at the time of their interview.

It excludes beneficiaries who resided in a long-term care facility at the time of their interview.

The percentage of responses for "None" under "Usual Source of Care" differs from the percentage of responses for "No usual source" under "Length of Association with Usual Source of Care" because of differences in the number of missing responses for the two variables. See the entry *Missing values* in Appendix B for further explanation.

HMO stands for Health Maintenance Organization.

OPD stands for Outpatient Department; ER stands for Emergency Room.

**Table 5.8 Measures of Satisfaction with Care for Non-institutionalized Medicare Beneficiaries, by Living Arrangement and Age, 2005**

Community-Only Residents<sup>1</sup>

| Measure of Satisfaction with Care                             | Total  | Lives Alone |         |         |       |        | Lives with Spouse |         |         |       |        | Lives with Children/Others |         |         |       |        |
|---------------------------------------------------------------|--------|-------------|---------|---------|-------|--------|-------------------|---------|---------|-------|--------|----------------------------|---------|---------|-------|--------|
|                                                               |        | < 65        | 65 - 74 | 75 - 84 | 85 +  | Total  | < 65              | 65 - 74 | 75 - 84 | 85 +  | Total  | < 65                       | 65 - 74 | 75 - 84 | 85 +  | Total  |
| <b>Beneficiaries (in 000s)</b>                                | 41,119 | 1,631       | 4,113   | 4,364   | 2,016 | 12,124 | 2,495             | 11,482  | 6,383   | 1,101 | 21,461 | 2,268                      | 2,322   | 1,896   | 1,048 | 7,534  |
|                                                               | 139.12 | 90.81       | 127.99  | 78.90   | 53.76 | 188.34 | 108.43            | 169.11  | 104.91  | 40.68 | 198.49 | 86.46                      | 99.05   | 67.60   | 46.47 | 156.13 |
| <b>Beneficiaries as a Percent of Column Total<sup>2</sup></b> |        |             |         |         |       |        |                   |         |         |       |        |                            |         |         |       |        |
| <b>Quality of Care</b>                                        |        |             |         |         |       |        |                   |         |         |       |        |                            |         |         |       |        |
| <b>General Care</b>                                           |        |             |         |         |       |        |                   |         |         |       |        |                            |         |         |       |        |
| Very Satisfied <sup>3</sup>                                   | 33.73  | 23.67       | 34.31   | 32.13   | 29.02 | 31.21  | 29.59             | 39.21   | 38.35   | 31.16 | 37.43  | 22.78                      | 27.38   | 32.69   | 26.27 | 27.18  |
|                                                               | 0.87   | 2.01        | 1.49    | 1.32    | 1.51  | 0.95   | 2.27              | 1.19    | 1.30    | 1.94  | 1.04   | 2.18                       | 1.81    | 1.78    | 2.09  | 1.19   |
| (Very) Unsatisfied <sup>4</sup>                               | 3.40   | 6.88        | 2.83*   | 2.80    | 2.51* | 3.31   | 8.22              | 2.44    | 2.47    | 2.23* | 3.11   | 8.42                       | 2.80*   | 2.40*   | 2.89* | 4.41   |
|                                                               | 0.18   | 1.19        | 0.51    | 0.42    | 0.47  | 0.28   | 1.22              | 0.30    | 0.35    | 0.56  | 0.23   | 1.20                       | 0.71    | 0.58    | 0.88  | 0.43   |
| <b>Follow-up Care</b>                                         |        |             |         |         |       |        |                   |         |         |       |        |                            |         |         |       |        |
| Very Satisfied <sup>3</sup>                                   | 22.29  | 17.55       | 23.29   | 20.80   | 19.86 | 21.05  | 21.35             | 25.15   | 25.38   | 20.54 | 24.54  | 14.67                      | 15.84   | 22.76   | 20.15 | 17.83  |
|                                                               | 0.62   | 1.87        | 1.46    | 1.05    | 1.32  | 0.83   | 1.81              | 1.01    | 1.05    | 1.76  | 0.81   | 1.36                       | 1.58    | 1.36    | 1.91  | 0.78   |
| (Very) Unsatisfied <sup>4</sup>                               | 3.25   | 7.87        | 2.85*   | 2.62*   | 2.97* | 3.46   | 5.04*             | 2.86    | 2.03    | 4.03* | 2.93   | 7.63                       | 1.51*   | 2.66*   | 2.85* | 3.83   |
|                                                               | 0.17   | 1.26        | 0.50    | 0.31    | 0.50  | 0.29   | 0.91              | 0.31    | 0.29    | 0.90  | 0.22   | 1.00                       | 0.43    | 0.61    | 0.81  | 0.38   |
| <b>Availability</b>                                           |        |             |         |         |       |        |                   |         |         |       |        |                            |         |         |       |        |
| Very Satisfied <sup>3</sup>                                   | 12.48  | 11.10       | 11.38   | 10.18   | 10.01 | 10.68  | 14.73             | 13.35   | 14.12   | 11.75 | 13.65  | 11.31                      | 12.17   | 11.92   | 13.28 | 12.00  |
|                                                               | 0.48   | 1.49        | 1.12    | 0.89    | 1.01  | 0.58   | 2.06              | 0.71    | 0.81    | 1.30  | 0.67   | 1.50                       | 1.31    | 1.09    | 1.58  | 0.74   |
| (Very) Unsatisfied <sup>4</sup>                               | 4.29   | 7.21        | 4.13    | 3.25    | 3.55* | 4.14   | 8.86              | 3.57    | 3.55    | 3.08* | 4.15   | 9.71                       | 3.48*   | 2.53*   | 2.17* | 4.95   |
|                                                               | 0.24   | 0.99        | 0.76    | 0.41    | 0.61  | 0.35   | 1.05              | 0.35    | 0.44    | 0.69  | 0.29   | 1.23                       | 0.87    | 0.63    | 0.55  | 0.47   |
| <b>Ease of Access to Doctor</b>                               |        |             |         |         |       |        |                   |         |         |       |        |                            |         |         |       |        |
| Very Satisfied <sup>3</sup>                                   | 23.56  | 15.41       | 23.33   | 23.65   | 16.74 | 21.28  | 21.11             | 28.42   | 27.47   | 24.20 | 27.07  | 14.47                      | 17.25   | 20.00   | 17.66 | 17.16  |
|                                                               | 0.69   | 1.58        | 1.57    | 1.04    | 1.32  | 0.85   | 2.11              | 1.08    | 1.09    | 1.65  | 0.84   | 1.83                       | 1.38    | 1.37    | 1.85  | 0.93   |
| (Very) Unsatisfied <sup>4</sup>                               | 5.57   | 13.44       | 5.96    | 5.48    | 5.27  | 6.69   | 9.07              | 3.55    | 4.22    | 6.86* | 4.56   | 11.10                      | 4.09*   | 5.58*   | 4.57* | 6.65   |
|                                                               | 0.20   | 1.59        | 0.65    | 0.57    | 0.75  | 0.39   | 1.37              | 0.37    | 0.42    | 1.16  | 0.28   | 1.19                       | 0.81    | 0.87    | 0.98  | 0.46   |
| <b>Can Obtain Care in Same Location</b>                       |        |             |         |         |       |        |                   |         |         |       |        |                            |         |         |       |        |
| Very Satisfied <sup>3</sup>                                   | 17.41  | 14.34       | 18.27   | 16.06   | 14.75 | 16.36  | 15.28             | 19.45   | 19.08   | 17.28 | 18.74  | 12.18                      | 14.58   | 19.43   | 16.10 | 15.29  |
|                                                               | 0.53   | 1.66        | 1.28    | 1.03    | 1.14  | 0.77   | 1.68              | 0.98    | 0.95    | 1.38  | 0.70   | 1.42                       | 1.32    | 1.28    | 1.61  | 0.70   |
| (Very) Unsatisfied <sup>4</sup>                               | 5.26   | 9.00        | 4.66    | 5.06    | 3.31* | 5.17   | 11.49             | 4.11    | 4.17    | 3.87* | 4.98   | 10.98                      | 3.51*   | 4.92*   | 4.14* | 6.22   |
|                                                               | 0.24   | 1.18        | 0.66    | 0.48    | 0.55  | 0.32   | 1.48              | 0.43    | 0.42    | 0.76  | 0.32   | 1.39                       | 0.79    | 0.79    | 1.00  | 0.54   |

**Table 5.8 Measures of Satisfaction with Care for Non-institutionalized Medicare Beneficiaries, by Living Arrangement and Age, 2005**

Community-Only Residents<sup>1</sup>

| Measure of Satisfaction with Care | Total         | Lives Alone  |               |              |              |               | Lives with Spouse |               |               |              |               | Lives with Children/Others |              |              |              |               |
|-----------------------------------|---------------|--------------|---------------|--------------|--------------|---------------|-------------------|---------------|---------------|--------------|---------------|----------------------------|--------------|--------------|--------------|---------------|
|                                   |               | < 65         | 65 - 74       | 75 - 84      | 85 +         | Total         | < 65              | 65 - 74       | 75 - 84       | 85 +         | Total         | < 65                       | 65 - 74      | 75 - 84      | 85 +         | Total         |
| <b>Beneficiaries (in 000s)</b>    | 41,119        | 1,631        | 4,113         | 4,364        | 2,016        | 12,124        | 2,495             | 11,482        | 6,383         | 1,101        | 21,461        | 2,268                      | 2,322        | 1,896        | 1,048        | 7,534         |
|                                   | <i>139.12</i> | <i>90.81</i> | <i>127.99</i> | <i>78.90</i> | <i>53.76</i> | <i>188.34</i> | <i>108.43</i>     | <i>169.11</i> | <i>104.91</i> | <i>40.68</i> | <i>198.49</i> | <i>86.46</i>               | <i>99.05</i> | <i>67.60</i> | <i>46.47</i> | <i>156.13</i> |

**Beneficiaries as a Percent of Column Total<sup>2</sup>**

**Information from Doctor**

|                                 |             |             |             |             |             |             |             |             |             |             |             |             |             |             |             |             |
|---------------------------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|
| Very Satisfied <sup>3</sup>     | 21.94       | 17.25       | 22.45       | 19.11       | 17.79       | 19.78       | 20.03       | 25.93       | 24.09       | 19.47       | 24.37       | 15.08       | 19.47       | 21.55       | 18.01       | 18.47       |
|                                 | <i>0.60</i> | <i>1.87</i> | <i>1.41</i> | <i>1.01</i> | <i>1.21</i> | <i>0.78</i> | <i>1.88</i> | <i>1.01</i> | <i>1.06</i> | <i>1.77</i> | <i>0.82</i> | <i>1.56</i> | <i>1.72</i> | <i>1.40</i> | <i>1.81</i> | <i>0.87</i> |
| (Very) Unsatisfied <sup>4</sup> | 5.08        | 10.90       | 3.81        | 4.74        | 4.62*       | 5.23        | 8.90        | 4.08        | 3.92        | 5.72*       | 4.68        | 10.52       | 4.53*       | 3.82*       | 3.39*       | 6.00        |
|                                 | <i>0.20</i> | <i>1.46</i> | <i>0.53</i> | <i>0.48</i> | <i>0.66</i> | <i>0.37</i> | <i>1.24</i> | <i>0.37</i> | <i>0.41</i> | <i>1.03</i> | <i>0.29</i> | <i>1.27</i> | <i>0.91</i> | <i>0.85</i> | <i>0.70</i> | <i>0.56</i> |

**Doctor's Concern for Overall Health**

|                                 |             |             |             |             |             |             |             |             |             |             |             |             |             |             |             |             |
|---------------------------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|
| Very Satisfied <sup>3</sup>     | 24.32       | 19.33       | 24.64       | 22.26       | 21.98       | 22.63       | 24.36       | 27.62       | 26.79       | 23.03       | 26.76       | 16.88       | 20.06       | 23.34       | 20.58       | 19.99       |
|                                 | <i>0.61</i> | <i>1.89</i> | <i>1.47</i> | <i>1.01</i> | <i>1.11</i> | <i>0.80</i> | <i>1.99</i> | <i>1.03</i> | <i>1.08</i> | <i>1.91</i> | <i>0.84</i> | <i>1.69</i> | <i>1.66</i> | <i>1.41</i> | <i>1.89</i> | <i>0.82</i> |
| (Very) Unsatisfied <sup>4</sup> | 4.97        | 9.15        | 3.50*       | 5.23        | 4.00*       | 4.96        | 9.52        | 4.24        | 3.21        | 4.78*       | 4.57        | 11.14       | 4.98*       | 3.00*       | 3.42*       | 6.13        |
|                                 | <i>0.23</i> | <i>1.28</i> | <i>0.60</i> | <i>0.51</i> | <i>0.64</i> | <i>0.32</i> | <i>1.53</i> | <i>0.43</i> | <i>0.36</i> | <i>0.83</i> | <i>0.34</i> | <i>1.54</i> | <i>0.87</i> | <i>0.65</i> | <i>0.76</i> | <i>0.63</i> |

**Cost**

|                                 |             |             |             |             |             |             |             |             |             |             |             |             |             |             |             |             |
|---------------------------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|
| Very Satisfied <sup>3</sup>     | 19.33       | 17.21       | 17.43       | 18.90       | 17.41       | 17.93       | 14.60       | 21.45       | 21.60       | 21.23       | 20.69       | 16.72       | 18.00       | 19.96       | 15.18       | 17.72       |
|                                 | <i>0.56</i> | <i>1.93</i> | <i>1.37</i> | <i>0.97</i> | <i>1.16</i> | <i>0.74</i> | <i>1.70</i> | <i>0.88</i> | <i>0.91</i> | <i>1.70</i> | <i>0.68</i> | <i>1.70</i> | <i>1.70</i> | <i>1.41</i> | <i>1.82</i> | <i>0.87</i> |
| (Very) Unsatisfied <sup>4</sup> | 16.36       | 20.99       | 16.63       | 11.84       | 9.27        | 14.28       | 32.15       | 15.39       | 14.85       | 12.14       | 17.01       | 22.52       | 17.70       | 14.33       | 14.34       | 17.84       |
|                                 | <i>0.38</i> | <i>2.01</i> | <i>1.23</i> | <i>0.72</i> | <i>0.90</i> | <i>0.60</i> | <i>1.86</i> | <i>0.72</i> | <i>0.87</i> | <i>1.44</i> | <i>0.55</i> | <i>1.62</i> | <i>1.71</i> | <i>1.55</i> | <i>1.50</i> | <i>0.84</i> |

Source: Medicare Current Beneficiary Survey

Note: Standard errors are shaded and in italics. See Appendix A for additional information on standard errors. See Appendix B for definitions of terms and variables.

1 The term *community-only residents* includes beneficiaries who resided in the community at the time of their interview.

It excludes beneficiaries who resided in a long-term care facility at the time of their interview.

2 Column percentages do not sum to 100 percent because the responses to "satisfied" and "no experience" are excluded from the table for all satisfaction variables.

3 Beneficiaries whose response to the question was 'very satisfied'.

4 Beneficiaries whose response to the question was 'unsatisfied' or 'very unsatisfied'.

**Table 5.9 Measures of Propensity to Seek Care for Non-institutionalized Medicare Beneficiaries, by Living Arrangement and Age, 2005**

Community-Only Residents<sup>1</sup>

| Measure of<br>Propensity to Seek Care             | Total  | Lives Alone |         |         |       |        | Lives with Spouse |         |         |       |        | Lives with Children/Others |         |         |       |        |
|---------------------------------------------------|--------|-------------|---------|---------|-------|--------|-------------------|---------|---------|-------|--------|----------------------------|---------|---------|-------|--------|
|                                                   |        | < 65        | 65 - 74 | 75 - 84 | 85 +  | Total  | < 65              | 65 - 74 | 75 - 84 | 85 +  | Total  | < 65                       | 65 - 74 | 75 - 84 | 85 +  | Total  |
| <b>Beneficiaries (in 000s)</b>                    | 41,119 | 1,631       | 4,113   | 4,364   | 2,016 | 12,124 | 2,495             | 11,482  | 6,383   | 1,101 | 21,461 | 2,268                      | 2,322   | 1,896   | 1,048 | 7,534  |
|                                                   | 139.12 | 90.81       | 127.99  | 78.90   | 53.76 | 188.34 | 108.43            | 169.11  | 104.91  | 40.68 | 198.49 | 86.46                      | 99.05   | 67.60   | 46.47 | 156.13 |
| <b>Beneficiaries as a Percent of Column Total</b> |        |             |         |         |       |        |                   |         |         |       |        |                            |         |         |       |        |
| <b>Had a Problem and Did Not See a Doctor</b>     |        |             |         |         |       |        |                   |         |         |       |        |                            |         |         |       |        |
| Yes                                               | 7.89   | 18.74       | 7.00    | 5.87    | 3.54* | 7.60   | 22.47             | 5.92    | 4.72    | 4.80* | 7.43   | 17.82                      | 7.19    | 6.09*   | 4.18* | 9.68   |
|                                                   | 0.27   | 1.80        | 0.95    | 0.49    | 0.61  | 0.46   | 1.89              | 0.45    | 0.41    | 0.94  | 0.39   | 1.63                       | 0.94    | 0.88    | 0.69  | 0.67   |
| No                                                | 92.11  | 81.26       | 93.00   | 94.13   | 96.46 | 92.40  | 77.53             | 94.08   | 95.28   | 95.20 | 92.57  | 82.18                      | 92.81   | 93.91   | 95.82 | 90.32  |
|                                                   | 0.27   | 1.80        | 0.95    | 0.49    | 0.61  | 0.46   | 1.89              | 0.45    | 0.41    | 0.94  | 0.39   | 1.63                       | 0.94    | 0.88    | 0.69  | 0.67   |
| <b>Ever Had a Prescription You Did Not Fill</b>   |        |             |         |         |       |        |                   |         |         |       |        |                            |         |         |       |        |
| Yes                                               | 4.70   | 10.78       | 5.28    | 2.44*   | 2.25* | 4.50   | 10.54             | 4.15    | 2.11    | 1.33* | 4.14   | 13.47                      | 4.23*   | 3.45*   | 2.78* | 6.61   |
|                                                   | 0.24   | 1.38        | 0.70    | 0.31    | 0.47  | 0.34   | 1.45              | 0.41    | 0.34    | 0.50  | 0.32   | 1.43                       | 0.81    | 0.65    | 0.65  | 0.51   |
| No                                                | 95.30  | 89.22       | 94.72   | 97.56   | 97.75 | 95.50  | 89.46             | 95.85   | 97.89   | 98.67 | 95.86  | 86.53                      | 95.77   | 96.55   | 97.22 | 93.39  |
|                                                   | 0.24   | 1.38        | 0.70    | 0.31    | 0.47  | 0.34   | 1.45              | 0.41    | 0.34    | 0.50  | 0.32   | 1.43                       | 0.81    | 0.65    | 0.65  | 0.51   |
| <b>Visit a Doctor as Soon as You Feel Bad</b>     |        |             |         |         |       |        |                   |         |         |       |        |                            |         |         |       |        |
| Yes                                               | 36.39  | 38.71       | 33.41   | 35.14   | 40.89 | 35.99  | 34.34             | 34.35   | 36.07   | 36.45 | 34.97  | 39.59                      | 41.67   | 41.95   | 41.75 | 41.12  |
|                                                   | 0.57   | 2.50        | 1.48    | 1.27    | 1.56  | 0.93   | 1.94              | 0.84    | 1.10    | 2.08  | 0.68   | 1.74                       | 2.13    | 1.82    | 2.50  | 0.95   |
| No                                                | 63.61  | 61.29       | 66.59   | 64.86   | 59.11 | 64.01  | 65.66             | 65.65   | 63.93   | 63.55 | 65.03  | 60.41                      | 58.33   | 58.05   | 58.25 | 58.88  |
|                                                   | 0.57   | 2.50        | 1.48    | 1.27    | 1.56  | 0.93   | 1.94              | 0.84    | 1.10    | 2.08  | 0.68   | 1.74                       | 2.13    | 1.82    | 2.50  | 0.95   |
| <b>Avoid Going to the Doctor</b>                  |        |             |         |         |       |        |                   |         |         |       |        |                            |         |         |       |        |
| Yes                                               | 28.27  | 38.79       | 28.09   | 26.89   | 22.92 | 28.25  | 37.34             | 27.72   | 22.73   | 22.24 | 27.07  | 35.28                      | 32.18   | 30.61   | 24.93 | 31.72  |
|                                                   | 0.49   | 2.47        | 1.51    | 1.23    | 1.46  | 0.87   | 1.86              | 0.78    | 0.91    | 1.71  | 0.61   | 2.22                       | 1.97    | 1.77    | 1.87  | 1.07   |
| No                                                | 71.73  | 61.21       | 71.91   | 73.11   | 77.08 | 71.75  | 62.66             | 72.28   | 77.27   | 77.76 | 72.93  | 64.72                      | 67.82   | 69.39   | 75.07 | 68.28  |
|                                                   | 0.49   | 2.47        | 1.51    | 1.23    | 1.46  | 0.87   | 1.86              | 0.78    | 0.91    | 1.71  | 0.61   | 2.22                       | 1.97    | 1.77    | 1.87  | 1.07   |

**Table 5.9 Measures of Propensity to Seek Care for Non-institutionalized Medicare Beneficiaries, by Living Arrangement and Age, 2005**

Community-Only Residents<sup>1</sup>

| Measure of<br>Propensity to Seek Care | Total         | Lives Alone  |               |              |              |               | Lives with Spouse |               |               |              |               | Lives with Children/Others |              |              |              |               |
|---------------------------------------|---------------|--------------|---------------|--------------|--------------|---------------|-------------------|---------------|---------------|--------------|---------------|----------------------------|--------------|--------------|--------------|---------------|
|                                       |               | < 65         | 65 - 74       | 75 - 84      | 85 +         | Total         | < 65              | 65 - 74       | 75 - 84       | 85 +         | Total         | < 65                       | 65 - 74      | 75 - 84      | 85 +         | Total         |
| <b>Beneficiaries (in 000s)</b>        | 41,119        | 1,631        | 4,113         | 4,364        | 2,016        | 12,124        | 2,495             | 11,482        | 6,383         | 1,101        | 21,461        | 2,268                      | 2,322        | 1,896        | 1,048        | 7,534         |
|                                       | <i>139.12</i> | <i>90.81</i> | <i>127.99</i> | <i>78.90</i> | <i>53.76</i> | <i>188.34</i> | <i>108.43</i>     | <i>169.11</i> | <i>104.91</i> | <i>40.68</i> | <i>198.49</i> | <i>86.46</i>               | <i>99.05</i> | <i>67.60</i> | <i>46.47</i> | <i>156.13</i> |

**Beneficiaries as a Percent of Column Total**

**Do You Worry About Your  
Health More Than Others**

|     |             |             |             |             |             |             |             |             |             |             |             |             |             |             |             |             |
|-----|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|
| Yes | 21.00       | 53.28       | 15.26       | 13.59       | 9.77        | 18.91       | 55.95       | 14.95       | 15.01       | 13.08       | 19.64       | 49.50       | 21.93       | 18.65       | 14.29       | 28.29       |
|     | <i>0.43</i> | <i>2.41</i> | <i>1.21</i> | <i>0.89</i> | <i>0.92</i> | <i>0.71</i> | <i>2.49</i> | <i>0.74</i> | <i>0.72</i> | <i>1.43</i> | <i>0.61</i> | <i>2.08</i> | <i>1.90</i> | <i>1.41</i> | <i>1.54</i> | <i>0.99</i> |
| No  | 79.00       | 46.72       | 84.74       | 86.41       | 90.23       | 81.09       | 44.05       | 85.05       | 84.99       | 86.92       | 80.36       | 50.50       | 78.07       | 81.35       | 85.71       | 71.71       |
|     | <i>0.43</i> | <i>2.41</i> | <i>1.21</i> | <i>0.89</i> | <i>0.92</i> | <i>0.71</i> | <i>2.49</i> | <i>0.74</i> | <i>0.72</i> | <i>1.43</i> | <i>0.61</i> | <i>2.08</i> | <i>1.90</i> | <i>1.41</i> | <i>1.54</i> | <i>0.99</i> |

**When Sick, Do You Keep  
it to Yourself**

|     |             |             |             |             |             |             |             |             |             |             |             |             |             |             |             |             |
|-----|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|
| Yes | 37.51       | 48.02       | 40.70       | 41.23       | 36.51       | 41.19       | 46.86       | 34.03       | 32.57       | 31.15       | 34.94       | 44.90       | 38.24       | 37.75       | 29.64       | 38.96       |
|     | <i>0.63</i> | <i>2.37</i> | <i>1.63</i> | <i>1.31</i> | <i>1.74</i> | <i>1.06</i> | <i>2.11</i> | <i>1.07</i> | <i>1.02</i> | <i>1.81</i> | <i>0.76</i> | <i>2.23</i> | <i>1.92</i> | <i>1.85</i> | <i>1.96</i> | <i>1.08</i> |
| No  | 62.49       | 51.98       | 59.30       | 58.77       | 63.49       | 58.81       | 53.14       | 65.97       | 67.43       | 68.85       | 65.06       | 55.10       | 61.76       | 62.25       | 70.36       | 61.04       |
|     | <i>0.63</i> | <i>2.37</i> | <i>1.63</i> | <i>1.31</i> | <i>1.74</i> | <i>1.06</i> | <i>2.11</i> | <i>1.07</i> | <i>1.02</i> | <i>1.81</i> | <i>0.76</i> | <i>2.23</i> | <i>1.92</i> | <i>1.85</i> | <i>1.96</i> | <i>1.08</i> |

Source: Medicare Current Beneficiary Survey

Note: Standard errors are shaded and in italics. See Appendix A for additional information on standard errors. See Appendix B for definitions of terms and variables.

<sup>1</sup> The term *community-only residents* includes beneficiaries who resided in the community at the time of their interview. It excludes beneficiaries who resided in a long-term care facility at the time of their interview.

**Table 5.10 Indicators of Access to Care for Non-institutionalized Medicare Beneficiaries, by Health Status, 2005**

Community-Only Residents<sup>1</sup>

| Indicator of Access to Care                       | Total <sup>2</sup> | Indicators of Good Health  |                                        |                 | Indicators of Poor Health |                                |                 |
|---------------------------------------------------|--------------------|----------------------------|----------------------------------------|-----------------|---------------------------|--------------------------------|-----------------|
|                                                   |                    | Excellent/Very Good Health | No Functional Limitations <sup>3</sup> | Both Indicators | Fair/Poor Health          | Three to Six ADLs <sup>4</sup> | Both Indicators |
| <b>Beneficiaries (in 000s)</b>                    | 41,119             | 17,117                     | 22,203                                 | 12,953          | 11,349                    | 3,937                          | 2,603           |
|                                                   | 139.12             | 221.26                     | 222.85                                 | 216.07          | 191.50                    | 124.30                         | 95.14           |
| <b>Beneficiaries as a Percent of Column Total</b> |                    |                            |                                        |                 |                           |                                |                 |
| <b>Access to Care</b>                             |                    |                            |                                        |                 |                           |                                |                 |
| <b>Usual Source of Care</b>                       |                    |                            |                                        |                 |                           |                                |                 |
| None <sup>5</sup>                                 | 4.91               | 6.29                       | 6.14                                   | 7.22            | 3.63                      | 3.20                           | 3.00*           |
|                                                   | 0.20               | 0.33                       | 0.31                                   | 0.42            | 0.32                      | 0.58                           | 0.74            |
| Doctor's office                                   | 75.35              | 75.16                      | 74.58                                  | 74.76           | 75.53                     | 73.22                          | 73.49           |
|                                                   | 0.69               | 1.04                       | 0.81                                   | 1.05            | 0.90                      | 1.50                           | 1.91            |
| Doctor's clinic                                   | 10.32              | 10.04                      | 10.46                                  | 9.69            | 9.64                      | 11.53                          | 11.34           |
|                                                   | 0.58               | 0.68                       | 0.64                                   | 0.68            | 0.74                      | 1.02                           | 1.40            |
| HMO <sup>6</sup>                                  | 3.35               | 3.54                       | 3.65                                   | 3.63            | 3.06                      | 3.01*                          | 3.01*           |
|                                                   | 0.24               | 0.40                       | 0.30                                   | 0.42            | 0.34                      | 0.52                           | 0.66            |
| Hospital OPD/ER <sup>7</sup>                      | 2.00               | 1.47                       | 1.77                                   | 1.47            | 2.29                      | 2.33*                          | 2.43*           |
|                                                   | 0.17               | 0.18                       | 0.17                                   | 0.20            | 0.38                      | 0.50                           | 0.70            |
| Other clinic/health center                        | 4.07               | 3.49                       | 3.41                                   | 3.22            | 5.84                      | 6.70                           | 6.72            |
|                                                   | 0.18               | 0.30                       | 0.24                                   | 0.33            | 0.39                      | 0.76                           | 0.90            |
| <b>Difficulty Obtaining Care</b>                  |                    |                            |                                        |                 |                           |                                |                 |
| Yes                                               | 2.36*              | 1.33*                      | 0.94*                                  | .*              | 3.85*                     | 5.85*                          | 8.35*           |
|                                                   | 0.79               | 1.35                       | 0.97                                   | .               | 1.35                      | 2.40                           | 3.38            |
| No                                                | 97.64              | 98.67                      | 99.06                                  | 100.00*         | 96.15                     | 94.15                          | 91.65           |
|                                                   | 0.79               | 1.35                       | 0.97                                   | 0.00            | 1.35                      | 2.40                           | 3.38            |
| <b>Delayed Care Due to Cost</b>                   |                    |                            |                                        |                 |                           |                                |                 |
| Yes                                               | 7.74               | 3.75                       | 4.43                                   | 2.98            | 15.19                     | 15.98                          | 19.63           |
|                                                   | 0.26               | 0.31                       | 0.27                                   | 0.34            | 0.71                      | 1.29                           | 1.66            |
| No                                                | 92.26              | 96.25                      | 95.57                                  | 97.02           | 84.81                     | 84.02                          | 80.37           |
|                                                   | 0.26               | 0.31                       | 0.27                                   | 0.34            | 0.71                      | 1.29                           | 1.66            |

**Table 5.10 Indicators of Access to Care for Non-institutionalized Medicare Beneficiaries, by Health Status, 2005**

Community-Only Residents<sup>1</sup>

| Indicator of Access to Care    | Total <sup>2</sup> | Indicators of Good Health  |                                        |                 | Indicators of Poor Health |                                |                 |
|--------------------------------|--------------------|----------------------------|----------------------------------------|-----------------|---------------------------|--------------------------------|-----------------|
|                                |                    | Excellent/Very Good Health | No Functional Limitations <sup>3</sup> | Both Indicators | Fair/Poor Health          | Three to Six ADLs <sup>4</sup> | Both Indicators |
| <b>Beneficiaries (in 000s)</b> | 41,119             | 17,117                     | 22,203                                 | 12,953          | 11,349                    | 3,937                          | 2,603           |
|                                | <i>139.12</i>      | <i>221.26</i>              | <i>222.85</i>                          | <i>216.07</i>   | <i>191.50</i>             | <i>124.30</i>                  | <i>95.14</i>    |

Beneficiaries as a Percent of Column Total

| Continuity of Care                              |             |             |             |             |             |             |             |
|-------------------------------------------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|
| Length of Association with Usual Source of Care |             |             |             |             |             |             |             |
| No usual source <sup>5</sup>                    | 4.93        | 6.32        | 6.15        | 7.24        | 3.66        | 3.23        | 3.02*       |
|                                                 | <i>0.20</i> | <i>0.33</i> | <i>0.31</i> | <i>0.42</i> | <i>0.33</i> | <i>0.58</i> | <i>0.75</i> |
| Less than 1 year                                | 9.16        | 7.79        | 8.58        | 7.43        | 10.25       | 11.36       | 12.06       |
|                                                 | <i>0.31</i> | <i>0.37</i> | <i>0.34</i> | <i>0.41</i> | <i>0.65</i> | <i>0.91</i> | <i>1.23</i> |
| 1 to less than 3 years                          | 16.31       | 15.33       | 15.20       | 14.75       | 18.40       | 17.32       | 17.88       |
|                                                 | <i>0.30</i> | <i>0.46</i> | <i>0.43</i> | <i>0.57</i> | <i>0.62</i> | <i>1.23</i> | <i>1.54</i> |
| 3 to less than 5 years                          | 16.23       | 15.81       | 15.98       | 15.48       | 17.81       | 16.70       | 17.22       |
|                                                 | <i>0.38</i> | <i>0.58</i> | <i>0.54</i> | <i>0.76</i> | <i>0.77</i> | <i>1.15</i> | <i>1.37</i> |
| 5 years or more                                 | 53.36       | 54.76       | 54.08       | 55.11       | 49.87       | 51.39       | 49.83       |
|                                                 | <i>0.51</i> | <i>0.74</i> | <i>0.65</i> | <i>0.88</i> | <i>1.03</i> | <i>1.71</i> | <i>2.23</i> |

Source: Medicare Current Beneficiary Survey

Note: Standard errors are shaded and in italics. See Appendix A for additional information on standard errors. See Appendix B for definitions of terms and variables.

1 The term *community-only residents* includes beneficiaries who resided in the community at the time of their interview.

It excludes beneficiaries who resided in a long-term care facility at the time of their interview.

2 "Indicators of Good Health" and "Indicators of Poor Health" do not contain mutually exclusive categories. Therefore, beneficiary counts sum to more than the total number of Medicare beneficiaries.

3 "No Functional Limitations" means that the beneficiary did not report limitations in any instrumental activities of daily living (IADLs) or activities of daily living (ADLs).

See Appendix B for definitions of IADL and ADL.

4 ADL stands for Activity of Daily Living.

5 The percentage of responses for "None" under "Usual Source of Care" differs from the percentage of responses for "No usual source" under "Length of Association with Usual Source of Care" because of differences in the number of missing responses for the two variables. See the entry *Missing values* in Appendix B for further explanation.

6 HMO stands for Health Maintenance Organization.

7 OPD stands for Outpatient Department; ER stands for Emergency Room.

**Table 5.11 Measures of Satisfaction with Care for Non-institutionalized Medicare Beneficiaries, by Health Status, 2005**

Community-Only Residents<sup>1</sup>

| Measure of                                              | Total <sup>2</sup> | Indicators of Good Health  |                                        |                 | Indicators of Poor Health |                                |                 |
|---------------------------------------------------------|--------------------|----------------------------|----------------------------------------|-----------------|---------------------------|--------------------------------|-----------------|
|                                                         |                    | Excellent/Very Good Health | No Functional Limitations <sup>3</sup> | Both Indicators | Fair/Poor Health          | Three to Six ADLs <sup>4</sup> | Both Indicators |
| Satisfaction with Care                                  |                    |                            |                                        |                 |                           |                                |                 |
| Beneficiaries (in 000s)                                 | 41,119             | 17,117                     | 22,203                                 | 12,953          | 11,349                    | 3,937                          | 2,603           |
|                                                         | 139.12             | 221.26                     | 222.85                                 | 216.07          | 191.50                    | 124.30                         | 95.14           |
| Beneficiaries as a Percent of Column Total <sup>5</sup> |                    |                            |                                        |                 |                           |                                |                 |
| Quality of Care                                         |                    |                            |                                        |                 |                           |                                |                 |
| General Care                                            |                    |                            |                                        |                 |                           |                                |                 |
| Very Satisfied <sup>6</sup>                             | 33.73              | 42.60                      | 36.35                                  | 43.09           | 24.43                     | 28.62                          | 24.81           |
|                                                         | 0.87               | 1.10                       | 1.00                                   | 1.16            | 0.91                      | 1.26                           | 1.31            |
| (Very) Unsatisfied <sup>7</sup>                         | 3.40               | 1.77                       | 2.34                                   | 1.50            | 6.58                      | 6.71                           | 7.99            |
|                                                         | 0.18               | 0.20                       | 0.19                                   | 0.22            | 0.44                      | 0.64                           | 0.88            |
| Follow-up Care                                          |                    |                            |                                        |                 |                           |                                |                 |
| Very Satisfied <sup>6</sup>                             | 22.29              | 27.27                      | 23.52                                  | 27.57           | 17.52                     | 20.74                          | 19.19           |
|                                                         | 0.62               | 0.85                       | 0.75                                   | 0.93            | 0.79                      | 1.09                           | 1.22            |
| (Very) Unsatisfied <sup>7</sup>                         | 3.25               | 1.66                       | 1.79                                   | 1.38            | 6.36                      | 7.08                           | 8.86            |
|                                                         | 0.17               | 0.19                       | 0.16                                   | 0.22            | 0.41                      | 0.81                           | 1.11            |
| Access/Coordination of Care                             |                    |                            |                                        |                 |                           |                                |                 |
| Availability                                            |                    |                            |                                        |                 |                           |                                |                 |
| Very Satisfied <sup>6</sup>                             | 12.48              | 14.60                      | 12.84                                  | 14.46           | 10.57                     | 13.22                          | 11.34           |
|                                                         | 0.48               | 0.68                       | 0.56                                   | 0.70            | 0.62                      | 1.03                           | 1.08            |
| (Very) Unsatisfied <sup>7</sup>                         | 4.29               | 2.60                       | 2.75                                   | 2.04            | 7.22                      | 8.26                           | 10.07           |
|                                                         | 0.24               | 0.24                       | 0.23                                   | 0.23            | 0.53                      | 0.81                           | 1.02            |
| Ease of Access to Doctor                                |                    |                            |                                        |                 |                           |                                |                 |
| Very Satisfied <sup>6</sup>                             | 23.56              | 30.82                      | 26.60                                  | 31.48           | 15.12                     | 16.73                          | 14.21           |
|                                                         | 0.69               | 0.88                       | 0.85                                   | 0.99            | 0.70                      | 1.17                           | 1.43            |
| (Very) Unsatisfied <sup>7</sup>                         | 5.57               | 2.87                       | 2.99                                   | 2.05            | 10.09                     | 12.13                          | 13.79           |
|                                                         | 0.20               | 0.23                       | 0.24                                   | 0.25            | 0.51                      | 0.83                           | 1.18            |
| Can Obtain Care in Same Location                        |                    |                            |                                        |                 |                           |                                |                 |
| Very Satisfied <sup>6</sup>                             | 17.41              | 22.84                      | 19.40                                  | 22.83           | 11.70                     | 14.15                          | 12.63           |
|                                                         | 0.53               | 0.79                       | 0.73                                   | 0.87            | 0.59                      | 1.00                           | 1.06            |
| (Very) Unsatisfied <sup>7</sup>                         | 5.26               | 2.91                       | 3.17                                   | 2.43            | 9.02                      | 10.97                          | 13.47           |
|                                                         | 0.24               | 0.23                       | 0.24                                   | 0.26            | 0.60                      | 0.96                           | 1.18            |

**Table 5.11 Measures of Satisfaction with Care for Non-institutionalized Medicare Beneficiaries, by Health Status, 2005**

Community-Only Residents<sup>1</sup>

| Measure of                                              | Total <sup>2</sup> | Indicators of Good Health  |                                        |                 | Indicators of Poor Health |                                |                 |
|---------------------------------------------------------|--------------------|----------------------------|----------------------------------------|-----------------|---------------------------|--------------------------------|-----------------|
|                                                         |                    | Excellent/Very Good Health | No Functional Limitations <sup>3</sup> | Both Indicators | Fair/Poor Health          | Three to Six ADLs <sup>4</sup> | Both Indicators |
| Satisfaction with Care                                  |                    |                            |                                        |                 |                           |                                |                 |
| Beneficiaries (in 000s)                                 | 41,119             | 17,117                     | 22,203                                 | 12,953          | 11,349                    | 3,937                          | 2,603           |
|                                                         | 139.12             | 221.26                     | 222.85                                 | 216.07          | 191.50                    | 124.30                         | 95.14           |
| Beneficiaries as a Percent of Column Total <sup>5</sup> |                    |                            |                                        |                 |                           |                                |                 |
| Relationship with Primary Doctor                        |                    |                            |                                        |                 |                           |                                |                 |
| Information from Doctor                                 |                    |                            |                                        |                 |                           |                                |                 |
| Very Satisfied <sup>6</sup>                             | 21.94              | 28.59                      | 24.29                                  | 29.11           | 14.97                     | 18.61                          | 16.97           |
|                                                         | 0.60               | 0.84                       | 0.72                                   | 0.91            | 0.69                      | 1.12                           | 1.15            |
| (Very) Unsatisfied <sup>7</sup>                         | 5.08               | 2.67                       | 3.11                                   | 2.03            | 9.21                      | 10.27                          | 12.23           |
|                                                         | 0.20               | 0.24                       | 0.22                                   | 0.26            | 0.50                      | 0.86                           | 1.23            |
| Doctor's Concern for Overall Health                     |                    |                            |                                        |                 |                           |                                |                 |
| Very Satisfied <sup>6</sup>                             | 24.32              | 30.19                      | 26.16                                  | 30.62           | 18.28                     | 21.83                          | 19.95           |
|                                                         | 0.61               | 0.91                       | 0.77                                   | 0.91            | 0.74                      | 1.13                           | 1.41            |
| (Very) Unsatisfied <sup>7</sup>                         | 4.97               | 2.73                       | 3.14                                   | 2.48            | 8.88                      | 9.73                           | 11.97           |
|                                                         | 0.23               | 0.24                       | 0.23                                   | 0.28            | 0.52                      | 0.93                           | 1.26            |
| Cost of Care                                            |                    |                            |                                        |                 |                           |                                |                 |
| Cost                                                    |                    |                            |                                        |                 |                           |                                |                 |
| Very Satisfied <sup>6</sup>                             | 19.33              | 25.14                      | 20.87                                  | 25.58           | 14.26                     | 18.54                          | 15.60           |
|                                                         | 0.56               | 0.83                       | 0.73                                   | 0.92            | 0.64                      | 1.15                           | 1.31            |
| (Very) Unsatisfied <sup>7</sup>                         | 16.36              | 11.18                      | 12.55                                  | 10.38           | 23.35                     | 24.13                          | 28.63           |
|                                                         | 0.38               | 0.45                       | 0.49                                   | 0.50            | 0.79                      | 1.38                           | 1.90            |

Source: Medicare Current Beneficiary Survey

Note: Standard errors are shaded and in italics. See Appendix A for additional information on standard errors. See Appendix B for definitions of terms and variables.

1 The term *community-only residents* includes beneficiaries who resided in the community at the time of their interview.

It excludes beneficiaries who resided in a long-term care facility at the time of their interview.

2 "Indicators of Good Health" and "Indicators of Poor Health" do not contain mutually exclusive categories. Therefore, beneficiary counts sum to more than the total number of Medicare beneficiaries.

3 "No Functional Limitations" means that the beneficiary did not report limitations in any instrumental activities of daily living (IADLs) or activities of daily living (ADLs).

See Appendix B for definitions of IADL and ADL.

4 ADL stands for Activity of Daily Living.

5 Column percentages do not sum to 100 percent because the responses for "satisfied" and "no experience" are excluded from the table for all satisfaction variables.

6 Beneficiaries whose response to the question was 'very satisfied'.

7 Beneficiaries whose response to the question was 'unsatisfied' or 'very unsatisfied'.

**Table 5.12 Measures of Propensity to Seek Care for Non-institutionalized Medicare Beneficiaries, by Health Status, 2005**

Community-Only Residents<sup>1</sup>

| Measure of Propensity<br>to Seek Care               | Total <sup>2</sup> | Indicators of Good Health        |                                           |                    | Indicators of Poor Health |                                   |                    |
|-----------------------------------------------------|--------------------|----------------------------------|-------------------------------------------|--------------------|---------------------------|-----------------------------------|--------------------|
|                                                     |                    | Excellent/Very<br>Good<br>Health | No Functional<br>Limitations <sup>3</sup> | Both<br>Indicators | Fair/Poor<br>Health       | Three to<br>Six ADLs <sup>4</sup> | Both<br>Indicators |
| <b>Beneficiaries (in 000s)</b>                      | 41,119             | 17,117                           | 22,203                                    | 12,953             | 11,349                    | 3,937                             | 2,603              |
|                                                     | 139.12             | 221.26                           | 222.85                                    | 216.07             | 191.50                    | 124.30                            | 95.14              |
| <b>Beneficiaries as a Percent of Column Total</b>   |                    |                                  |                                           |                    |                           |                                   |                    |
| <b>Had a Problem and Did Not<br/>See a Doctor</b>   |                    |                                  |                                           |                    |                           |                                   |                    |
| Yes                                                 | 7.89               | 4.32                             | 4.63                                      | 3.55               | 14.53                     | 16.27                             | 18.98              |
|                                                     | 0.27               | 0.28                             | 0.27                                      | 0.30               | 0.64                      | 1.36                              | 1.68               |
| No                                                  | 92.11              | 95.68                            | 95.37                                     | 96.45              | 85.47                     | 83.73                             | 81.02              |
|                                                     | 0.27               | 0.28                             | 0.27                                      | 0.30               | 0.64                      | 1.36                              | 1.68               |
| <b>Ever Had a Prescription You<br/>Did Not Fill</b> |                    |                                  |                                           |                    |                           |                                   |                    |
| Yes                                                 | 4.70               | 3.20                             | 3.05                                      | 2.76               | 7.32                      | 7.86                              | 9.52               |
|                                                     | 0.24               | 0.27                             | 0.25                                      | 0.30               | 0.51                      | 0.96                              | 1.19               |
| No                                                  | 95.30              | 96.80                            | 96.95                                     | 97.24              | 92.68                     | 92.14                             | 90.48              |
|                                                     | 0.24               | 0.27                             | 0.25                                      | 0.30               | 0.51                      | 0.96                              | 1.19               |
| <b>Visit a Doctor as Soon<br/>as You Feel Bad</b>   |                    |                                  |                                           |                    |                           |                                   |                    |
| Yes                                                 | 36.39              | 33.21                            | 34.89                                     | 32.32              | 39.66                     | 41.79                             | 41.94              |
|                                                     | 0.57               | 0.76                             | 0.65                                      | 0.83               | 0.93                      | 1.35                              | 1.70               |
| No                                                  | 63.61              | 66.79                            | 65.11                                     | 67.68              | 60.34                     | 58.21                             | 58.06              |
|                                                     | 0.57               | 0.76                             | 0.65                                      | 0.83               | 0.93                      | 1.35                              | 1.70               |
| <b>Avoid Going to the Doctor</b>                    |                    |                                  |                                           |                    |                           |                                   |                    |
| Yes                                                 | 28.27              | 25.86                            | 26.70                                     | 25.71              | 32.99                     | 32.26                             | 35.22              |
|                                                     | 0.49               | 0.67                             | 0.70                                      | 0.80               | 0.91                      | 1.56                              | 1.99               |
| No                                                  | 71.73              | 74.14                            | 73.30                                     | 74.29              | 67.01                     | 67.74                             | 64.78              |
|                                                     | 0.49               | 0.67                             | 0.70                                      | 0.80               | 0.91                      | 1.56                              | 1.99               |

**Table 5.12 Measures of Propensity to Seek Care for Non-institutionalized Medicare Beneficiaries, by Health Status, 2005**

Community-Only Residents<sup>1</sup>

| Measure of Propensity<br>to Seek Care                      | Total <sup>2</sup> | Indicators of Good Health        |                                           |                    | Indicators of Poor Health |                                   |                    |
|------------------------------------------------------------|--------------------|----------------------------------|-------------------------------------------|--------------------|---------------------------|-----------------------------------|--------------------|
|                                                            |                    | Excellent/Very<br>Good<br>Health | No Functional<br>Limitations <sup>3</sup> | Both<br>Indicators | Fair/Poor<br>Health       | Three to<br>Six ADLs <sup>4</sup> | Both<br>Indicators |
| <b>Beneficiaries (in 000s)</b>                             | 41,119             | 17,117                           | 22,203                                    | 12,953             | 11,349                    | 3,937                             | 2,603              |
|                                                            | <i>139.12</i>      | <i>221.26</i>                    | <i>222.85</i>                             | <i>216.07</i>      | <i>191.50</i>             | <i>124.30</i>                     | <i>95.14</i>       |
| <b>Beneficiaries as a Percent of Column Total</b>          |                    |                                  |                                           |                    |                           |                                   |                    |
| <b>Do You Worry About Your<br/>Health More Than Others</b> |                    |                                  |                                           |                    |                           |                                   |                    |
| Yes                                                        | 21.00              | 8.06                             | 12.11                                     | 6.58               | 45.07                     | 43.16                             | 54.34              |
|                                                            | <i>0.43</i>        | <i>0.41</i>                      | <i>0.42</i>                               | <i>0.41</i>        | <i>0.83</i>               | <i>1.40</i>                       | <i>1.80</i>        |
| No                                                         | 79.00              | 91.94                            | 87.89                                     | 93.42              | 54.93                     | 56.84                             | 45.66              |
|                                                            | <i>0.43</i>        | <i>0.41</i>                      | <i>0.42</i>                               | <i>0.41</i>        | <i>0.83</i>               | <i>1.40</i>                       | <i>1.80</i>        |
| <b>When Sick, Do You Keep<br/>it to Yourself</b>           |                    |                                  |                                           |                    |                           |                                   |                    |
| Yes                                                        | 37.51              | 34.11                            | 35.07                                     | 33.42              | 42.60                     | 38.00                             | 39.53              |
|                                                            | <i>0.63</i>        | <i>0.81</i>                      | <i>0.91</i>                               | <i>0.97</i>        | <i>1.00</i>               | <i>1.65</i>                       | <i>2.22</i>        |
| No                                                         | 62.49              | 65.89                            | 64.93                                     | 66.58              | 57.40                     | 62.00                             | 60.47              |
|                                                            | <i>0.63</i>        | <i>0.81</i>                      | <i>0.91</i>                               | <i>0.97</i>        | <i>1.00</i>               | <i>1.65</i>                       | <i>2.22</i>        |

Source: Medicare Current Beneficiary Survey

Note: Standard errors are shaded and in italics. See Appendix A for additional information on standard errors. See Appendix B for definitions of terms and variables.

1 The term *community-only residents* includes beneficiaries who resided in the community at the time of their interview.

It excludes beneficiaries who resided in a long-term care facility at the time of their interview.

2 "Indicators of Good Health" and "Indicators of Poor Health" do not contain mutually exclusive categories. Therefore, beneficiary counts sum to more than the total number of Medicare beneficiaries.

3 "No Functional Limitations" means that the beneficiary did not report limitations in any instrumental activities of daily living (IADLs) or activities of daily living (ADLs).

See Appendix B for definitions of IADL and ADL.

4 ADL stands for Activity of Daily Living.

**Table 5.13 Indicators of Access to Care for Non-institutionalized Medicare Beneficiaries, by Insurance Coverage, 2005**

Community-Only Residents<sup>1</sup>

| Indicator of Access to Care                       | Total  | Medicare Risk HMO | Supplemental Health Insurance |                                          |                                      |                                 | Medicare Fee-For-Service Only | Other  |
|---------------------------------------------------|--------|-------------------|-------------------------------|------------------------------------------|--------------------------------------|---------------------------------|-------------------------------|--------|
|                                                   |        |                   | Medicaid                      | Individually Purchased Private Insurance | Employer-Sponsored Private Insurance | Both Types of Private Insurance |                               |        |
| <b>Beneficiaries (in 000s)</b>                    | 41,119 | 5,348             | 6,197                         | 9,281                                    | 11,950                               | 1,907                           | 5,972                         | 465    |
|                                                   | 139.12 | 120.61            | 131.20                        | 155.09                                   | 187.80                               | 78.51                           | 165.06                        | 36.22  |
| <b>Beneficiaries as a Percent of Column Total</b> |        |                   |                               |                                          |                                      |                                 |                               |        |
| <b>Access to Care</b>                             |        |                   |                               |                                          |                                      |                                 |                               |        |
| <b>Usual Source of Care</b>                       |        |                   |                               |                                          |                                      |                                 |                               |        |
| None <sup>2</sup>                                 | 4.91   | 1.85*             | 6.97                          | 4.19                                     | 3.21                                 | 1.95*                           | 11.00                         | 4.55*  |
|                                                   | 0.20   | 0.28              | 0.58                          | 0.43                                     | 0.35                                 | 0.62                            | 0.76                          | 1.63   |
| Doctor's office                                   | 75.35  | 68.73             | 72.11                         | 80.17                                    | 82.62                                | 84.31                           | 59.83                         | 73.71  |
|                                                   | 0.69   | 1.51              | 1.27                          | 1.02                                     | 1.04                                 | 1.79                            | 1.49                          | 3.62   |
| Doctor's clinic                                   | 10.32  | 8.20              | 11.35                         | 11.95                                    | 9.33                                 | 12.15                           | 9.91                          | 11.84* |
|                                                   | 0.58   | 0.90              | 0.95                          | 0.90                                     | 0.76                                 | 1.44                            | 0.79                          | 2.20   |
| HMO <sup>3</sup>                                  | 3.35   | 18.99             | 0.59*                         | 0.33*                                    | 1.36*                                | 0.61*                           | 2.01*                         | 0.36*  |
|                                                   | 0.24   | 1.45              | 0.15                          | 0.14                                     | 0.27                                 | 0.50                            | 0.53                          | 0.35   |
| Hospital OPD/ER <sup>4</sup>                      | 2.00   | 1.15*             | 4.84                          | 0.88*                                    | 1.34*                                | 0.83*                           | 2.89                          | 6.52*  |
|                                                   | 0.17   | 0.35              | 0.59                          | 0.21                                     | 0.23                                 | 0.43                            | 0.49                          | 2.45   |
| Other clinic/health center                        | 4.07   | 1.08*             | 4.14                          | 2.48                                     | 2.16                                 | 0.15*                           | 14.36                         | 3.03*  |
|                                                   | 0.18   | 0.32              | 0.41                          | 0.31                                     | 0.24                                 | 0.15                            | 0.93                          | 1.44   |
| <b>Difficulty Obtaining Care</b>                  |        |                   |                               |                                          |                                      |                                 |                               |        |
| Yes                                               | 2.36*  | 2.14*             | 5.45*                         | .                                        | 0.93*                                | .                               | 2.92*                         | 20.41* |
|                                                   | 0.79   | 2.15              | 2.91                          | .                                        | 0.96                                 | .                               | 2.01                          | 19.26  |
| No                                                | 97.64  | 97.86*            | 94.55                         | 100.00                                   | 99.07                                | 100.00*                         | 97.08                         | 79.59* |
|                                                   | 0.79   | 2.15              | 2.91                          | 0.00                                     | 0.96                                 | 0.00                            | 2.01                          | 19.26  |
| <b>Delayed Care Due to Cost</b>                   |        |                   |                               |                                          |                                      |                                 |                               |        |
| Yes                                               | 7.74   | 5.28              | 12.79                         | 4.39                                     | 4.78                                 | 2.43*                           | 16.58                         | 20.26* |
|                                                   | 0.26   | 0.82              | 0.81                          | 0.41                                     | 0.44                                 | 0.78                            | 1.01                          | 3.20   |
| No                                                | 92.26  | 94.72             | 87.21                         | 95.61                                    | 95.22                                | 97.57                           | 83.42                         | 79.74  |
|                                                   | 0.26   | 0.82              | 0.81                          | 0.41                                     | 0.44                                 | 0.78                            | 1.01                          | 3.20   |

**Table 5.13 Indicators of Access to Care for Non-institutionalized Medicare Beneficiaries, by Insurance Coverage, 2005**

Community-Only Residents<sup>1</sup>

| Indicator of Access to Care                            | Total         | Medicare Risk HMO | Supplemental Health Insurance |                                          |                                      |                                 | Medicare Fee-For-Service Only | Other        |
|--------------------------------------------------------|---------------|-------------------|-------------------------------|------------------------------------------|--------------------------------------|---------------------------------|-------------------------------|--------------|
|                                                        |               |                   | Medicaid                      | Individually Purchased Private Insurance | Employer-Sponsored Private Insurance | Both Types of Private Insurance |                               |              |
| <b>Beneficiaries (in 000s)</b>                         | 41,119        | 5,348             | 6,197                         | 9,281                                    | 11,950                               | 1,907                           | 5,972                         | 465          |
|                                                        | <i>139.12</i> | <i>120.61</i>     | <i>131.20</i>                 | <i>155.09</i>                            | <i>187.80</i>                        | <i>78.51</i>                    | <i>165.06</i>                 | <i>36.22</i> |
| <b>Beneficiaries as a Percent of Column Total</b>      |               |                   |                               |                                          |                                      |                                 |                               |              |
| <b>Length of Association with Usual Source of Care</b> |               |                   |                               |                                          |                                      |                                 |                               |              |
| No usual source <sup>2</sup>                           | 4.93          | 1.86*             | 7.04                          | 4.21                                     | 3.22                                 | 1.96*                           | 11.09                         | 4.57*        |
|                                                        | <i>0.20</i>   | <i>0.28</i>       | <i>0.59</i>                   | <i>0.43</i>                              | <i>0.35</i>                          | <i>0.63</i>                     | <i>0.77</i>                   | <i>1.64</i>  |
| Less than 1 year                                       | 9.16          | 11.96             | 10.34                         | 8.40                                     | 7.90                                 | 8.79                            | 9.08                          | 11.44*       |
|                                                        | <i>0.31</i>   | <i>0.92</i>       | <i>0.76</i>                   | <i>0.54</i>                              | <i>0.46</i>                          | <i>1.33</i>                     | <i>0.86</i>                   | <i>2.89</i>  |
| 1 to less than 3 years                                 | 16.31         | 19.60             | 19.74                         | 13.68                                    | 15.13                                | 13.52                           | 17.25                         | 15.37*       |
|                                                        | <i>0.30</i>   | <i>1.26</i>       | <i>0.82</i>                   | <i>0.67</i>                              | <i>0.56</i>                          | <i>1.34</i>                     | <i>0.94</i>                   | <i>3.68</i>  |
| 3 to less than 5 years                                 | 16.23         | 20.06             | 17.22                         | 15.52                                    | 15.31                                | 13.81                           | 15.62                         | 15.00*       |
|                                                        | <i>0.38</i>   | <i>1.17</i>       | <i>0.96</i>                   | <i>0.71</i>                              | <i>0.48</i>                          | <i>1.74</i>                     | <i>0.92</i>                   | <i>3.21</i>  |
| 5 years or more                                        | 53.36         | 46.53             | 45.66                         | 58.18                                    | 58.44                                | 61.92                           | 46.97                         | 53.62        |
|                                                        | <i>0.51</i>   | <i>1.55</i>       | <i>1.27</i>                   | <i>0.94</i>                              | <i>0.75</i>                          | <i>2.15</i>                     | <i>1.41</i>                   | <i>3.97</i>  |

Source: Medicare Current Beneficiary Survey

Note: Standard errors are shaded and in italics. See Appendix A for additional information on standard errors. See Appendix B for definitions of terms and variables.

The term *community-only residents* includes beneficiaries who resided only in the community during the year. It excludes beneficiaries who resided part of the year in the community and part of the year in a long-term care facility, and beneficiaries who resided only in a long-term care facility during the year.

The percentage of responses for "None" under "Usual Source of Care" differs from the percentage of responses for "No usual source" under "Length of Association with Usual Source of Care" because of differences in the number of missing responses for the two variables. See the entry *Missing values* in Appendix B for further explanation.

HMO stands for Health Maintenance Organization.

OPD stands for Outpatient Department; ER stands for Emergency Room.

**Table 5.14 Measures of Satisfaction with Care for Non-institutionalized Medicare Beneficiaries, by Insurance Coverage, 2005**

Community-Only Residents<sup>1</sup>

| Measure of Satisfaction with Care                             | Total  | Medicare Risk HMO <sup>2</sup> | Supplemental Health Insurance |                                          |                                      |                                 | Medicare Fee-For Service Only | Other  |
|---------------------------------------------------------------|--------|--------------------------------|-------------------------------|------------------------------------------|--------------------------------------|---------------------------------|-------------------------------|--------|
|                                                               |        |                                | Medicaid                      | Individually Purchased Private Insurance | Employer-Sponsored Private Insurance | Both Types of Private Insurance |                               |        |
| <b>Beneficiaries (in 000s)</b>                                | 41,119 | 5,348                          | 6,197                         | 9,281                                    | 11,950                               | 1,907                           | 5,972                         | 465    |
|                                                               | 139.12 | 120.61                         | 131.20                        | 155.09                                   | 187.80                               | 78.51                           | 165.06                        | 36.22  |
| <b>Beneficiaries as a Percent of Column Total<sup>3</sup></b> |        |                                |                               |                                          |                                      |                                 |                               |        |
| <b>Quality of Care</b>                                        |        |                                |                               |                                          |                                      |                                 |                               |        |
| <b>General Care</b>                                           |        |                                |                               |                                          |                                      |                                 |                               |        |
| Very Satisfied <sup>4</sup>                                   | 33.73  | 34.04                          | 24.48                         | 35.46                                    | 37.37                                | 43.91                           | 30.22                         | 28.35* |
|                                                               | 0.87   | 1.45                           | 1.22                          | 1.30                                     | 1.11                                 | 2.02                            | 1.19                          | 4.08   |
| (Very) Unsatisfied <sup>5</sup>                               | 3.40   | 2.93                           | 5.19                          | 2.29                                     | 2.82                                 | 3.67*                           | 4.66                          | 5.11*  |
|                                                               | 0.18   | 0.45                           | 0.51                          | 0.24                                     | 0.27                                 | 1.05                            | 0.47                          | 2.34   |
| <b>Follow-up Care</b>                                         |        |                                |                               |                                          |                                      |                                 |                               |        |
| Very Satisfied <sup>4</sup>                                   | 22.29  | 21.69                          | 15.99                         | 23.22                                    | 25.34                                | 29.56                           | 19.74                         | 18.82* |
|                                                               | 0.62   | 1.03                           | 0.92                          | 0.98                                     | 0.98                                 | 2.14                            | 0.97                          | 4.18   |
| (Very) Unsatisfied <sup>5</sup>                               | 3.25   | 2.88                           | 4.98                          | 2.46                                     | 2.72                                 | 3.22*                           | 3.92                          | 5.36*  |
|                                                               | 0.17   | 0.41                           | 0.52                          | 0.30                                     | 0.23                                 | 0.72                            | 0.53                          | 2.60   |
| <b>Availability</b>                                           |        |                                |                               |                                          |                                      |                                 |                               |        |
| Very Satisfied <sup>4</sup>                                   | 12.48  | 12.13                          | 11.53                         | 12.39                                    | 13.20                                | 13.16                           | 12.23                         | 12.65* |
|                                                               | 0.48   | 0.89                           | 1.04                          | 0.82                                     | 0.76                                 | 1.40                            | 0.86                          | 2.91   |
| (Very) Unsatisfied <sup>5</sup>                               | 4.29   | 2.80                           | 5.57                          | 3.95                                     | 4.17                                 | 5.33*                           | 4.79                          | 4.09*  |
|                                                               | 0.24   | 0.36                           | 0.47                          | 0.44                                     | 0.45                                 | 1.22                            | 0.60                          | 1.93   |
| <b>Ease of Access to Doctor</b>                               |        |                                |                               |                                          |                                      |                                 |                               |        |
| Very Satisfied <sup>4</sup>                                   | 23.56  | 24.59                          | 15.19                         | 26.06                                    | 25.88                                | 30.79                           | 20.54                         | 22.65* |
|                                                               | 0.69   | 1.02                           | 1.18                          | 1.12                                     | 0.99                                 | 2.03                            | 1.12                          | 4.38   |
| (Very) Unsatisfied <sup>5</sup>                               | 5.57   | 4.69                           | 9.62                          | 4.58                                     | 4.08                                 | 3.61*                           | 6.98                          | 9.65*  |
|                                                               | 0.20   | 0.54                           | 0.68                          | 0.45                                     | 0.31                                 | 0.77                            | 0.54                          | 2.85   |
| <b>Can Obtain Care in Same Location</b>                       |        |                                |                               |                                          |                                      |                                 |                               |        |
| Very Satisfied <sup>4</sup>                                   | 17.41  | 21.05                          | 12.85                         | 16.67                                    | 17.93                                | 19.64                           | 18.02                         | 21.05* |
|                                                               | 0.53   | 0.98                           | 0.90                          | 0.94                                     | 0.89                                 | 1.63                            | 0.94                          | 3.41   |
| (Very) Unsatisfied <sup>5</sup>                               | 5.26   | 4.42                           | 6.86                          | 4.05                                     | 5.25                                 | 6.84*                           | 5.80                          | 4.33*  |
|                                                               | 0.24   | 0.56                           | 0.57                          | 0.50                                     | 0.38                                 | 1.19                            | 0.66                          | 1.35   |

**Table 5.14 Measures of Satisfaction with Care for Non-institutionalized Medicare Beneficiaries, by Insurance Coverage, 2005**

Community-Only Residents<sup>1</sup>

| Measure of Satisfaction with Care          | Total         | Medicare Risk HMO <sup>2</sup> | Supplemental Health Insurance |                                          |                                      |                                 | Medicare Fee-For Service Only | Other        |
|--------------------------------------------|---------------|--------------------------------|-------------------------------|------------------------------------------|--------------------------------------|---------------------------------|-------------------------------|--------------|
|                                            |               |                                | Medicaid                      | Individually Purchased Private Insurance | Employer-Sponsored Private Insurance | Both Types of Private Insurance |                               |              |
| <b>Beneficiaries (in 000s)</b>             | 41,119        | 5,348                          | 6,197                         | 9,281                                    | 11,950                               | 1,907                           | 5,972                         | 465          |
|                                            | <i>139.12</i> | <i>120.61</i>                  | <i>131.20</i>                 | <i>155.09</i>                            | <i>187.80</i>                        | <i>78.51</i>                    | <i>165.06</i>                 | <i>36.22</i> |
| <b>Information from Doctor</b>             |               |                                |                               |                                          |                                      |                                 |                               |              |
| Very Satisfied <sup>4</sup>                | 21.94         | 22.26                          | 15.81                         | 22.32                                    | 24.78                                | 27.25                           | 20.30                         | 18.36*       |
|                                            | <i>0.60</i>   | <i>1.04</i>                    | <i>0.95</i>                   | <i>0.98</i>                              | <i>0.94</i>                          | <i>1.90</i>                     | <i>0.94</i>                   | <i>3.35</i>  |
| (Very) Unsatisfied <sup>5</sup>            | 5.08          | 4.09                           | 7.24                          | 4.20                                     | 4.74                                 | 4.18*                           | 5.95                          | 6.70*        |
|                                            | <i>0.20</i>   | <i>0.41</i>                    | <i>0.65</i>                   | <i>0.35</i>                              | <i>0.35</i>                          | <i>0.98</i>                     | <i>0.65</i>                   | <i>2.30</i>  |
| <b>Doctor's Concern for Overall Health</b> |               |                                |                               |                                          |                                      |                                 |                               |              |
| Very Satisfied <sup>4</sup>                | 24.32         | 23.98                          | 18.26                         | 24.84                                    | 27.27                                | 31.81                           | 22.03                         | 20.33*       |
|                                            | <i>0.61</i>   | <i>1.15</i>                    | <i>0.98</i>                   | <i>0.99</i>                              | <i>0.88</i>                          | <i>1.92</i>                     | <i>1.18</i>                   | <i>3.14</i>  |
| (Very) Unsatisfied <sup>5</sup>            | 4.97          | 4.48                           | 6.77                          | 4.53                                     | 4.55                                 | 3.84*                           | 5.42                          | 5.23*        |
|                                            | <i>0.23</i>   | <i>0.52</i>                    | <i>0.61</i>                   | <i>0.40</i>                              | <i>0.44</i>                          | <i>0.82</i>                     | <i>0.70</i>                   | <i>1.86</i>  |
| <b>Cost</b>                                |               |                                |                               |                                          |                                      |                                 |                               |              |
| Very Satisfied <sup>4</sup>                | 19.33         | 19.73                          | 19.03                         | 18.09                                    | 20.11                                | 23.42                           | 18.91                         | 12.45*       |
|                                            | <i>0.56</i>   | <i>1.02</i>                    | <i>1.12</i>                   | <i>0.98</i>                              | <i>0.84</i>                          | <i>1.84</i>                     | <i>0.97</i>                   | <i>3.52</i>  |
| (Very) Unsatisfied <sup>5</sup>            | 16.36         | 13.46                          | 12.45                         | 17.85                                    | 15.17                                | 13.61                           | 23.21                         | 25.74*       |
|                                            | <i>0.38</i>   | <i>0.82</i>                    | <i>0.86</i>                   | <i>0.76</i>                              | <i>0.67</i>                          | <i>1.46</i>                     | <i>0.99</i>                   | <i>4.33</i>  |

Source: Medicare Current Beneficiary Survey

Note: Standard errors are shaded and in italics. See Appendix A for additional information on standard errors. See Appendix B for definitions of terms and variables.

1 The term *community-only residents* includes beneficiaries who resided in the community at the time of their interview.

It excludes beneficiaries who resided in a long-term care facility at the time of their interview.

2 HMO stands for Health Maintenance Organization.

3 Column percentages do not sum to 100 percent because the responses to "satisfied" and "no experience" are excluded from the table for all satisfaction variables.

4 Beneficiaries whose response to the question was 'very satisfied'.

5 Beneficiaries whose response to the question was 'unsatisfied' or 'very unsatisfied'.

**Table 5.15 Measures of Prppensity to Seek Care for Non-institutionalized Medicare Beneficiaries, by Insurance Coverage, 2005**

Community-Only Residents<sup>1</sup>

| Measure of Propensity to Seek Care                            | Total  | Medicare Risk HMO <sup>2</sup> | Supplemental Health Insurance |                                          |                                      |                                 | Medicare Fee-For Service Only | Other  |
|---------------------------------------------------------------|--------|--------------------------------|-------------------------------|------------------------------------------|--------------------------------------|---------------------------------|-------------------------------|--------|
|                                                               |        |                                | Medicaid                      | Individually Purchased Private Insurance | Employer-Sponsored Private Insurance | Both Types of Private Insurance |                               |        |
| <b>Beneficiaries (in 000s)</b>                                | 41,119 | 5,348                          | 6,197                         | 9,281                                    | 11,950                               | 1,907                           | 5,972                         | 465    |
|                                                               | 139.12 | 120.61                         | 131.20                        | 155.09                                   | 187.80                               | 78.51                           | 165.06                        | 36.22  |
| <b>Beneficiaries as a Percent of Column Total<sup>4</sup></b> |        |                                |                               |                                          |                                      |                                 |                               |        |
| <b>Had a Problem and Did Not See a Doctor</b>                 |        |                                |                               |                                          |                                      |                                 |                               |        |
| Yes                                                           | 7.89   | 6.13                           | 14.10                         | 4.86                                     | 6.43                                 | 5.21*                           | 11.26                         | 11.49* |
|                                                               | 0.27   | 0.57                           | 0.86                          | 0.35                                     | 0.47                                 | 0.80                            | 0.87                          | 2.87   |
| No                                                            | 92.11  | 93.87                          | 85.90                         | 95.14                                    | 93.57                                | 94.79                           | 88.74                         | 88.51  |
|                                                               | 0.27   | 0.57                           | 0.86                          | 0.35                                     | 0.47                                 | 0.80                            | 0.87                          | 2.87   |
| <b>Ever Had a Prescription You Did Not Fill</b>               |        |                                |                               |                                          |                                      |                                 |                               |        |
| Yes                                                           | 4.70   | 4.28                           | 7.25                          | 4.45                                     | 2.62                                 | 3.86*                           | 6.88                          | 9.47*  |
|                                                               | 0.24   | 0.60                           | 0.65                          | 0.45                                     | 0.29                                 | 0.74                            | 0.69                          | 2.64   |
| No                                                            | 95.30  | 95.72                          | 92.75                         | 95.55                                    | 97.38                                | 96.14                           | 93.12                         | 90.53  |
|                                                               | 0.24   | 0.60                           | 0.65                          | 0.45                                     | 0.29                                 | 0.74                            | 0.69                          | 2.64   |
| <b>Visit a Doctor as Soon as You Feel Bad</b>                 |        |                                |                               |                                          |                                      |                                 |                               |        |
| Yes                                                           | 36.39  | 41.27                          | 45.07                         | 33.15                                    | 34.89                                | 34.57                           | 31.69                         | 35.50  |
|                                                               | 0.57   | 1.20                           | 1.26                          | 0.96                                     | 0.81                                 | 1.99                            | 1.20                          | 4.62   |
| No                                                            | 63.61  | 58.73                          | 54.93                         | 66.85                                    | 65.11                                | 65.43                           | 68.31                         | 64.50  |
|                                                               | 0.57   | 1.20                           | 1.26                          | 0.96                                     | 0.81                                 | 1.99                            | 1.20                          | 4.62   |
| <b>Avoid Going to the Doctor</b>                              |        |                                |                               |                                          |                                      |                                 |                               |        |
| Yes                                                           | 28.27  | 24.72                          | 34.89                         | 26.70                                    | 25.41                                | 16.57                           | 35.77                         | 37.62  |
|                                                               | 0.49   | 0.97                           | 1.22                          | 0.87                                     | 0.79                                 | 1.76                            | 1.14                          | 3.86   |
| No                                                            | 71.73  | 75.28                          | 65.11                         | 73.30                                    | 74.59                                | 83.43                           | 64.23                         | 62.38  |
|                                                               | 0.49   | 0.97                           | 1.22                          | 0.87                                     | 0.79                                 | 1.76                            | 1.14                          | 3.86   |

**Table 5.15 Measures of Prppensity to Seek Care for Non-institutionalized Medicare Beneficiaries, by Insurance Coverage, 2005**

Community-Only Residents<sup>1</sup>

| Measure of Propensity to Seek Care                     | Total         | Medicare Risk HMO <sup>2</sup> | Supplemental Health Insurance |                                          |                                      |                                 | Medicare Fee-For Service Only | Other        |
|--------------------------------------------------------|---------------|--------------------------------|-------------------------------|------------------------------------------|--------------------------------------|---------------------------------|-------------------------------|--------------|
|                                                        |               |                                | Medicaid                      | Individually Purchased Private Insurance | Employer-Sponsored Private Insurance | Both Types of Private Insurance |                               |              |
| <b>Beneficiaries (in 000s)</b>                         | 41,119        | 5,348                          | 6,197                         | 9,281                                    | 11,950                               | 1,907                           | 5,972                         | 465          |
|                                                        | <i>139.12</i> | <i>120.61</i>                  | <i>131.20</i>                 | <i>155.09</i>                            | <i>187.80</i>                        | <i>78.51</i>                    | <i>165.06</i>                 | <i>36.22</i> |
| <b>Do You Worry About Your Health More Than Others</b> |               |                                |                               |                                          |                                      |                                 |                               |              |
| Yes                                                    | 21.00         | 17.72                          | 40.40                         | 13.71                                    | 18.08                                | 9.73                            | 23.91                         | 30.16*       |
|                                                        | <i>0.43</i>   | <i>0.92</i>                    | <i>1.14</i>                   | <i>0.71</i>                              | <i>0.79</i>                          | <i>1.31</i>                     | <i>1.07</i>                   | <i>4.22</i>  |
| No                                                     | 79.00         | 82.28                          | 59.60                         | 86.29                                    | 81.92                                | 90.27                           | 76.09                         | 69.84        |
|                                                        | <i>0.43</i>   | <i>0.92</i>                    | <i>1.14</i>                   | <i>0.71</i>                              | <i>0.79</i>                          | <i>1.31</i>                     | <i>1.07</i>                   | <i>4.22</i>  |
| <b>When Sick, Do You Keep it to Yourself</b>           |               |                                |                               |                                          |                                      |                                 |                               |              |
| Yes                                                    | 37.51         | 34.34                          | 41.70                         | 37.77                                    | 34.51                                | 29.67                           | 43.26                         | 48.25        |
|                                                        | <i>0.63</i>   | <i>1.37</i>                    | <i>1.19</i>                   | <i>1.09</i>                              | <i>0.89</i>                          | <i>2.02</i>                     | <i>1.45</i>                   | <i>4.40</i>  |
| No                                                     | 62.49         | 65.66                          | 58.30                         | 62.23                                    | 65.49                                | 70.33                           | 56.74                         | 51.75        |
|                                                        | <i>0.63</i>   | <i>1.37</i>                    | <i>1.19</i>                   | <i>1.09</i>                              | <i>0.89</i>                          | <i>2.02</i>                     | <i>1.45</i>                   | <i>4.40</i>  |

Source: Medicare Current Beneficiary Survey

Note: Standard errors are shaded and in italics. See Appendix A for additional information on standard errors. See Appendix B for definitions of terms and variables.

1 The term *community-only residents* includes beneficiaries who resided in the community at the time of their interview.

It excludes beneficiaries who resided in a long-term care facility at the time of their interview.

2 HMO stands for Health Maintenance Organization.