

Table 5.1 Indicators of Access to Care for Non-institutionalized Medicare Beneficiaries, by Age and by Gender and Age, 2009

Community-Only Residents¹

Indicator of Access to Care	Total	All Medicare Beneficiaries				Male				Total	Female				Total
		< 65	65 - 74	75 - 84	85 +	< 65	65 - 74	75 - 84	85 +		< 65	65 - 74	75 - 84	85 +	
Beneficiaries (in 000s)	42386	6671	18315	12299	5100	3522	8520	5383	1858	19283	3150	9796	6916	3239	23100
	3793	903	2843	148	108	500	1350	82	48	1865	413	1506	124	84	1942
Beneficiaries as a Percent of Column Total															
Usual Source of Care															
None ²	4.56	7.00	5.06	3.08	3.13	9.80	5.46	3.66	2.93*	5.51	3.87	4.70	2.64	3.25*	3.77
	0.30	0.56	0.46	0.31	0.38	0.95	0.62	0.42	0.61	0.37	0.73	0.56	0.37	0.47	0.34
Doctor's office	73.79	66.47	73.73	76.95	75.94	58.82	71.69	73.65	70.47	69.77	75.01	75.52	79.51	79.08	77.15
	0.80	1.23	1.05	0.82	1.22	1.69	1.49	1.05	1.79	0.95	1.99	1.19	0.99	1.27	0.91
Doctor's clinic	11.31	12.51	11.81	10.52	9.82	11.86	11.74	9.92	10.54	11.14	13.23	11.88	10.99	9.41	11.45
	0.66	1.21	0.75	0.65	1.02	1.24	0.97	0.73	1.16	0.72	1.80	0.76	0.81	1.12	0.70
HMO ³	3.31	1.91*	3.59	3.52	3.59	2.70*	3.29	3.87	4.27*	3.44	1.03*	3.85	3.25	3.20*	3.19
	0.34	0.40	0.50	0.36	0.46	0.70	0.48	0.48	0.95	0.38	0.31	0.71	0.43	0.39	0.40
Hospital OPD/ER ⁴	1.94	3.55	1.71	1.60	1.49*	4.08	1.62*	1.72*	1.68*	2.10	2.97*	1.78*	1.50*	1.38*	1.80
	0.19	0.45	0.26	0.25	0.27	0.62	0.32	0.40	0.53	0.29	0.67	0.30	0.29	0.32	0.20
Other clinic/health center	5.10	8.56	4.10	4.33	6.02	12.74	6.20	7.18	10.11	8.04	3.89*	2.27	2.11	3.68	2.64
	0.26	0.70	0.37	0.36	0.48	1.20	0.66	0.65	1.04	0.47	0.61	0.38	0.33	0.53	0.24
Difficulty Obtaining Care															
Yes	4.78	14.15	3.78	2.32	2.06*	12.87	3.03	1.81*	1.98*	4.38	15.59	4.42	2.72	2.11*	5.11
	0.29	1.07	0.32	0.23	0.31	1.40	0.38	0.30	0.51	0.35	1.48	0.54	0.31	0.37	0.42
No	95.22	85.85	96.22	97.68	97.94	87.13	96.97	98.19	98.02	95.62	84.41	95.58	97.28	97.89	94.89
	0.29	1.07	0.32	0.23	0.31	1.40	0.38	0.30	0.51	0.35	1.48	0.54	0.31	0.37	0.42
Delayed Care Due to Cost															
Yes	7.66	21.61	6.61	3.80	2.50	21.12	5.53	3.36	1.99*	7.43	22.15	7.56	4.15	2.79*	7.86
	0.46	1.23	0.50	0.30	0.37	1.56	0.54	0.48	0.50	0.51	1.59	0.70	0.39	0.49	0.56
No	92.34	78.39	93.39	96.20	97.50	78.88	94.47	96.64	98.01	92.57	77.85	92.44	95.85	97.21	92.14
	0.46	1.23	0.50	0.30	0.37	1.56	0.54	0.48	0.50	0.51	1.59	0.70	0.39	0.49	0.56

Table 5.1 Indicators of Access to Care for Non-institutionalized Medicare Beneficiaries, by Age and by Gender and Age, 2009

Community-Only Residents¹

Indicator of Access to Care	Total	All Medicare Beneficiaries				Male				Total	Female				Total
		< 65	65 - 74	75 - 84	85 +	< 65	65 - 74	75 - 84	85 +		< 65	65 - 74	75 - 84	85 +	
Beneficiaries (in 000s)	42386	6671	18315	12299	5100	3522	8520	5383	1858	19283	3150	9796	6916	3239	23100
	<i>3793</i>	<i>903</i>	<i>2843</i>	<i>148</i>	<i>108</i>	<i>500</i>	<i>1350</i>	<i>82</i>	<i>48</i>	<i>1865</i>	<i>413</i>	<i>1506</i>	<i>124</i>	<i>84</i>	<i>1942</i>
Beneficiaries as a Percent of Column Total															
Length of Association with Usual Source of Care															
No usual source ²	4.54	6.98	5.05	3.03	3.11	9.92	5.44	3.61	2.95*	5.51	3.71	4.72	2.58	3.20*	3.73
	<i>0.30</i>	<i>0.56</i>	<i>0.47</i>	<i>0.31</i>	<i>0.37</i>	<i>0.97</i>	<i>0.63</i>	<i>0.41</i>	<i>0.61</i>	<i>0.37</i>	<i>0.69</i>	<i>0.57</i>	<i>0.37</i>	<i>0.46</i>	<i>0.35</i>
Less than 1 year	7.90	10.05	7.12	7.68	8.45	9.18	6.71	6.20	8.74	7.21	11.01	7.48	8.84	8.28	8.48
	<i>0.28</i>	<i>0.76</i>	<i>0.39</i>	<i>0.47</i>	<i>0.64</i>	<i>1.02</i>	<i>0.52</i>	<i>0.57</i>	<i>1.14</i>	<i>0.36</i>	<i>1.02</i>	<i>0.54</i>	<i>0.59</i>	<i>0.75</i>	<i>0.36</i>
1 to less than 3 years	16.45	20.27	15.96	15.34	15.94	20.06	16.23	15.14	16.02	16.60	20.51	15.72	15.49	15.90	16.33
	<i>0.50</i>	<i>1.13</i>	<i>0.72</i>	<i>0.62</i>	<i>0.79</i>	<i>1.44</i>	<i>0.90</i>	<i>0.92</i>	<i>1.19</i>	<i>0.60</i>	<i>1.81</i>	<i>0.91</i>	<i>0.77</i>	<i>1.08</i>	<i>0.61</i>
3 to less than 5 years	15.17	19.14	15.19	13.67	13.59	17.70	14.98	13.66	13.20	14.94	20.75	15.36	13.67	13.81	15.37
	<i>0.36</i>	<i>0.94</i>	<i>0.54</i>	<i>0.63</i>	<i>0.67</i>	<i>1.27</i>	<i>0.82</i>	<i>0.76</i>	<i>1.22</i>	<i>0.49</i>	<i>1.68</i>	<i>0.78</i>	<i>0.80</i>	<i>0.88</i>	<i>0.49</i>
5 years or more	55.93	43.56	56.68	60.28	58.91	43.14	56.63	61.38	59.09	55.74	44.02	56.73	59.42	58.80	56.09
	<i>0.69</i>	<i>1.38</i>	<i>0.90</i>	<i>0.83</i>	<i>1.21</i>	<i>1.95</i>	<i>1.27</i>	<i>1.06</i>	<i>1.65</i>	<i>0.89</i>	<i>1.96</i>	<i>1.18</i>	<i>1.09</i>	<i>1.57</i>	<i>0.78</i>

Source: Medicare Current Beneficiary Survey

Note: Standard errors are shaded and in italics. See Appendix A for additional information on standard errors. See Appendix B for definitions of terms and variables.

- 1 The term *community-only residents* includes beneficiaries who resided in the community at the time of their interview. It excludes beneficiaries who resided in a long-term care facility at the time of their interview.
- 2 The percentage of responses for "none" under "Usual Source of Care" differs from the percentage of responses for "no usual source" under "Length of Association with Usual Source of Care" because of differences in the number of missing responses for the two variables. See the entry *Missing values* in Appendix B for further explanation.
- 3 HMO stands for Health Maintenance Organization.
- 4 OPD stands for Outpatient Department; ER stands for Emergency Room.

Table 5.2 Measures of Satisfaction with Care for Non-institutionalized Medicare Beneficiaries, by Age and by Gender and Age, 2009

Community-Only Residents¹

Measure of Satisfaction with Care	Total	All Medicare Beneficiaries				Male				Total	Female				Total
		< 65	65 - 74	75 - 84	85 +	< 65	65 - 74	75 - 84	85 +		< 65	65 - 74	75 - 84	85 +	
Beneficiaries (in 000s)	42,386	6,671	18,315	12,299	5,100	3,522	8,520	5,383	1,858	19,283	3,150	9,796	6,916	3,239	23,100
	3,793	903	2,843	148	108	500	1,350	82	48	1,865	413	1,506	124	84	1,942
Beneficiaries as a Percent of Column Total²															
Quality of Care															
General Care															
Very Satisfied ³	38.13	27.04	43.00	38.92	33.24	26.98	43.80	40.25	37.01	39.08	27.10	42.30	37.88	31.08	37.33
	0.61	1.17	0.88	0.76	1.11	1.65	1.25	1.21	1.51	0.81	1.52	1.10	1.01	1.42	0.77
(Very) Unsatisfied ⁴	3.31	7.41	2.40	2.52	3.17	6.56	2.05*	2.24*	2.38*	2.96	8.36	2.70	2.74	3.62*	3.61
	0.16	0.62	0.25	0.24	0.36	0.65	0.33	0.37	0.56	0.24	1.08	0.35	0.27	0.52	0.24
Follow-up Care															
Very Satisfied ³	25.28	19.93	27.72	25.97	21.84	20.33	28.95	27.71	23.97	26.55	19.48	26.65	24.61	20.62	24.22
	0.47	1.17	0.70	0.71	0.89	1.69	1.04	1.00	1.48	0.60	1.58	0.92	0.95	1.11	0.64
(Very) Unsatisfied ⁴	2.95	5.99	2.33	2.49	2.34*	4.61	2.15*	2.12*	0.90*	2.47	7.52	2.49	2.78	3.16*	3.35
	0.15	0.55	0.21	0.22	0.41	0.76	0.33	0.35	0.46	0.24	1.08	0.28	0.29	0.52	0.22
Access/Coordination of Care															
Availability															
Very Satisfied ³	12.09	10.94	12.61	12.00	11.94	11.06	14.52	12.91	13.64	13.36	10.81	10.94	11.29	10.96	11.03
	0.34	0.83	0.56	0.55	0.75	1.35	0.84	0.83	1.08	0.53	1.19	0.73	0.64	0.96	0.41
(Very) Unsatisfied ⁴	4.25	9.51	3.19	3.40	3.24	8.21	3.03	3.58	3.26*	4.15	10.96	3.33	3.25	3.22*	4.34
	0.21	0.77	0.27	0.28	0.43	0.96	0.43	0.45	0.63	0.30	1.25	0.36	0.35	0.55	0.27
Ease of Access to Doctor															
Very Satisfied ³	27.29	18.21	31.51	27.40	23.69	19.66	33.08	28.57	25.74	28.67	16.58	30.15	26.50	22.51	26.13
	0.54	1.09	0.78	0.72	1.04	1.59	1.11	0.99	1.44	0.69	1.55	0.96	0.87	1.35	0.72
(Very) Unsatisfied ⁴	5.26	12.03	4.04	3.80	4.28	12.93	3.50	3.58	2.65*	5.16	11.03	4.51	3.97	5.21	5.34
	0.26	0.99	0.30	0.29	0.49	1.56	0.42	0.44	0.57	0.37	1.17	0.48	0.41	0.62	0.36
Can Obtain Care in Same Location															
Very Satisfied ³	19.50	14.80	21.87	19.31	17.57	16.20	23.24	19.31	19.58	20.50	13.23	20.68	19.31	16.41	18.66
	0.51	0.88	0.72	0.67	0.94	1.27	1.09	0.82	1.34	0.68	1.29	0.86	0.86	1.15	0.64
(Very) Unsatisfied ⁴	6.25	10.93	5.77	5.22	4.26	10.48	5.01	5.16	4.28*	5.98	11.44	6.44	5.27	4.24	6.46
	0.35	0.85	0.44	0.40	0.54	1.11	0.56	0.58	0.82	0.44	1.50	0.64	0.46	0.58	0.48

Table 5.2 Measures of Satisfaction with Care for Non-institutionalized Medicare Beneficiaries, by Age and by Gender and Age, 2009

Community-Only Residents¹

Measure of Satisfaction with Care	Total	All Medicare Beneficiaries				Male				Total	Female				Total
		< 65	65 - 74	75 - 84	85 +	< 65	65 - 74	75 - 84	85 +		< 65	65 - 74	75 - 84	85 +	
Beneficiaries (in 000s)	42,386	6,671	18,315	12,299	5,100	3,522	8,520	5,383	1,858	19,283	3,150	9,796	6,916	3,239	23,100
	<i>3,793</i>	<i>903</i>	<i>2,843</i>	<i>148</i>	<i>108</i>	<i>500</i>	<i>1,350</i>	<i>82</i>	<i>48</i>	<i>1,865</i>	<i>413</i>	<i>1,506</i>	<i>124</i>	<i>84</i>	<i>1,942</i>
Beneficiaries as a Percent of Column Total²															
Information from Doctor															
Very Satisfied ³	24.89	19.88	28.27	24.39	20.50	20.36	30.16	26.63	23.25	26.72	19.33	26.62	22.65	18.91	23.36
	<i>0.54</i>	<i>1.14</i>	<i>0.74</i>	<i>0.72</i>	<i>0.94</i>	<i>1.49</i>	<i>1.05</i>	<i>1.09</i>	<i>1.43</i>	<i>0.67</i>	<i>1.57</i>	<i>0.99</i>	<i>0.86</i>	<i>1.17</i>	<i>0.68</i>
(Very) Unsatisfied ⁴	5.06	9.51	4.00	4.51	4.35	9.70	3.57	4.09	3.50*	4.83	9.30	4.36	4.84	4.85	5.25
	<i>0.23</i>	<i>0.72</i>	<i>0.28</i>	<i>0.34</i>	<i>0.46</i>	<i>1.14</i>	<i>0.44</i>	<i>0.52</i>	<i>0.70</i>	<i>0.35</i>	<i>1.08</i>	<i>0.45</i>	<i>0.42</i>	<i>0.60</i>	<i>0.28</i>
Doctor's Concern for Overall Health															
Very Satisfied ³	27.98	23.33	30.55	27.86	25.11	23.03	32.79	29.17	26.90	29.45	23.66	28.60	26.84	24.08	26.77
	<i>0.56</i>	<i>1.23</i>	<i>0.77</i>	<i>0.81</i>	<i>0.98</i>	<i>1.39</i>	<i>1.01</i>	<i>1.10</i>	<i>1.77</i>	<i>0.68</i>	<i>1.91</i>	<i>0.98</i>	<i>1.01</i>	<i>1.23</i>	<i>0.72</i>
(Very) Unsatisfied ⁴	4.81	8.94	4.13	4.04	3.79	8.77	3.28	3.60	4.02*	4.44	9.13	4.86	4.37	3.66*	5.13
	<i>0.24</i>	<i>0.66</i>	<i>0.31</i>	<i>0.30</i>	<i>0.39</i>	<i>1.03</i>	<i>0.45</i>	<i>0.44</i>	<i>0.69</i>	<i>0.33</i>	<i>1.08</i>	<i>0.46</i>	<i>0.43</i>	<i>0.52</i>	<i>0.32</i>
Cost															
Very Satisfied ³	21.48	17.92	22.93	21.62	20.56	19.03	24.50	22.60	22.18	22.75	16.68	21.57	20.85	19.63	20.42
	<i>0.44</i>	<i>0.90</i>	<i>0.70</i>	<i>0.62</i>	<i>0.88</i>	<i>1.41</i>	<i>1.00</i>	<i>0.90</i>	<i>1.35</i>	<i>0.60</i>	<i>1.36</i>	<i>0.89</i>	<i>0.81</i>	<i>1.27</i>	<i>0.55</i>
(Very) Unsatisfied ⁴	15.86	24.31	15.83	13.53	10.48	23.05	14.16	13.09	8.90	14.98	25.72	17.28	13.87	11.40	16.59
	<i>0.50</i>	<i>1.27</i>	<i>0.67</i>	<i>0.55</i>	<i>0.69</i>	<i>1.59</i>	<i>0.81</i>	<i>0.84</i>	<i>1.16</i>	<i>0.57</i>	<i>1.82</i>	<i>0.95</i>	<i>0.64</i>	<i>0.78</i>	<i>0.64</i>

Source: Medicare Current Beneficiary Survey

Note: Standard errors are shaded and in italics. See Appendix A for additional information on standard errors. See Appendix B for definitions of terms and variables.

- 1 The term *community-only residents* includes beneficiaries who resided in the community at the time of their interview. It excludes beneficiaries who resided in a long-term care facility at the time of their interview.
- 2 Column percentages do not sum to 100 percent because the responses of "satisfied" and "no experience" are excluded from the table for all satisfaction variables.
- 3 Beneficiaries whose response to the question was 'very satisfied'.
- 4 Beneficiaries whose response to the question was 'unsatisfied' or 'very unsatisfied'.

Table 5.3 Measures of Propensity to Seek Care for Non-institutionalized Medicare Beneficiaries, by Age and by Gender and Age, 2009

Community-Only Residents¹

Measure of Propensity to Seek Care	Total	All Medicare Beneficiaries				Male				Total	Female				Total
		< 65	65 - 74	75 - 84	85 +	< 65	65 - 74	75 - 84	85 +		< 65	65 - 74	75 - 84	85 +	
Beneficiaries (in 000s)	42,386	6,671	18,315	12,299	5,100	3,522	8,520	5,383	1,858	19,283	3,150	9,796	6,916	3,239	23,100
	3,793	903	2,843	148	108	500	1,350	82	48	1,865	413	1,506	124	84	1,942
Beneficiaries as a Percent of Column Total															
Had a Problem and Did Not See a Doctor															
Yes	7.77	19.41	6.71	4.82	3.49	18.95	5.77	4.46	4.18*	7.66	19.92	7.52	5.10	3.09*	7.87
	0.38	1.12	0.44	0.39	0.39	1.53	0.59	0.51	0.77	0.46	1.73	0.65	0.49	0.45	0.53
No	92.23	80.59	93.29	95.18	96.51	81.05	94.23	95.54	95.82	92.34	80.08	92.48	94.90	96.91	92.13
	0.38	1.12	0.44	0.39	0.39	1.53	0.59	0.51	0.77	0.46	1.73	0.65	0.49	0.45	0.53
Ever Had a Prescription You Did Not Fill															
Yes	4.34	9.06	4.34	3.07	1.23*	6.81	3.30	2.28*	1.58*	3.49	11.58	5.24	3.69	1.03*	5.05
	0.24	0.84	0.37	0.26	0.23	0.92	0.41	0.33	0.39	0.25	1.37	0.55	0.37	0.27	0.37
No	95.66	90.94	95.66	96.93	98.77	93.19	96.70	97.72	98.42	96.51	88.42	94.76	96.31	98.97	94.95
	0.24	0.84	0.37	0.26	0.23	0.92	0.41	0.33	0.39	0.25	1.37	0.55	0.37	0.27	0.37
Visit a Doctor as Soon as You Feel Bad															
Yes	34.74	38.23	31.95	36.20	36.65	39.52	31.75	36.18	37.04	34.91	36.79	32.13	36.23	36.43	34.59
	0.66	1.18	0.90	0.80	1.19	1.79	1.25	1.02	1.86	0.83	1.85	1.17	1.16	1.37	0.84
No	65.26	61.77	68.05	63.80	63.35	60.48	68.25	63.82	62.96	65.09	63.21	67.87	63.77	63.57	65.41
	0.66	1.18	0.90	0.80	1.19	1.79	1.25	1.02	1.86	0.83	1.85	1.17	1.16	1.37	0.84
Avoid Going to the Doctor															
Yes	26.33	33.89	26.22	24.52	21.24	35.59	23.36	22.68	17.49	24.83	31.98	28.72	25.95	23.38	27.59
	0.58	1.26	0.86	0.60	0.89	1.69	1.19	0.98	1.38	0.81	1.91	1.10	0.84	1.17	0.71
No	73.67	66.11	73.78	75.48	78.76	64.41	76.64	77.32	82.51	75.17	68.02	71.28	74.05	76.62	72.41
	0.58	1.26	0.86	0.60	0.89	1.69	1.19	0.98	1.38	0.81	1.91	1.10	0.84	1.17	0.71

Table 5.3 Measures of Propensity to Seek Care for Non-institutionalized Medicare Beneficiaries, by Age and by Gender and Age, 2009

Community-Only Residents¹

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		< 65	65 - 74	75 - 84	85 +	< 65	65 - 74	75 - 84	85 +		< 65	65 - 74	75 - 84	85 +	
Beneficiaries (in 000s)	42,386	6,671	18,315	12,299	5,100	3,522	8,520	5,383	1,858	19,283	3,150	9,796	6,916	3,239	23,100
	<i>3,793</i>	<i>903</i>	<i>2,843</i>	<i>148</i>	<i>108</i>	<i>500</i>	<i>1,350</i>	<i>82</i>	<i>48</i>	<i>1,865</i>	<i>413</i>	<i>1,506</i>	<i>124</i>	<i>84</i>	<i>1,942</i>

Beneficiaries as a Percent of Column Total

Do You Worry About Your Health More Than Others

Yes	22.05	54.69	16.72	15.20	15.02	51.41	16.80	13.31	13.50	21.83	58.36	16.65	16.68	15.88	22.23
	<i>0.60</i>	<i>1.29</i>	<i>0.72</i>	<i>0.61</i>	<i>0.85</i>	<i>1.78</i>	<i>1.00</i>	<i>0.84</i>	<i>1.49</i>	<i>0.76</i>	<i>1.63</i>	<i>0.91</i>	<i>0.84</i>	<i>1.03</i>	<i>0.67</i>
No	77.95	45.31	83.28	84.80	84.98	48.59	83.20	86.69	86.50	78.17	41.64	83.35	83.32	84.12	77.77
	<i>0.60</i>	<i>1.29</i>	<i>0.72</i>	<i>0.61</i>	<i>0.85</i>	<i>1.78</i>	<i>1.00</i>	<i>0.84</i>	<i>1.49</i>	<i>0.76</i>	<i>1.63</i>	<i>0.91</i>	<i>0.84</i>	<i>1.03</i>	<i>0.67</i>

When Sick, Do You Keep it to Yourself

Yes	36.04	43.66	34.84	35.16	32.50	43.23	32.37	32.66	31.14	34.32	44.14	36.99	37.09	33.27	37.48
	<i>0.58</i>	<i>1.28</i>	<i>0.93</i>	<i>0.74</i>	<i>0.93</i>	<i>1.74</i>	<i>1.34</i>	<i>1.18</i>	<i>1.57</i>	<i>0.83</i>	<i>2.08</i>	<i>1.17</i>	<i>1.02</i>	<i>1.22</i>	<i>0.72</i>
No	63.96	56.34	65.16	64.84	67.50	56.77	67.63	67.34	68.86	65.68	55.86	63.01	62.91	66.73	62.52
	<i>0.58</i>	<i>1.28</i>	<i>0.93</i>	<i>0.74</i>	<i>0.93</i>	<i>1.74</i>	<i>1.34</i>	<i>1.18</i>	<i>1.57</i>	<i>0.83</i>	<i>2.08</i>	<i>1.17</i>	<i>1.02</i>	<i>1.22</i>	<i>0.72</i>

Source: Medicare Current Beneficiary Survey

Note: Standard errors are shaded and in italics. See Appendix A for additional information on standard errors. See Appendix B for definitions of terms and variables.

¹ The term *community-only residents* includes beneficiaries who resided in the community at the time of their interview. It excludes beneficiaries who resided in a long-term care facility at the time of their interview.

Table 5.4 Indicators of Access to Care for Non-institutionalized Medicare Beneficiaries, by Race/Ethnicity and Age, 2009

Community-Only Residents¹

Indicator of Access to Care	Total ²	White non-Hispanic					Black non-Hispanic					Hispanic				
		< 65	65 - 74	75 - 84	85 +	Total	< 65	65 - 74	75 - 84	85 +	Total	< 65	65 - 74	75 - 84	85 +	Total
Beneficiaries (in 000s)	42,386	4,259	14,242	9,993	4,286	32,779	1,258	1,478	921	338	3,994	803	1,629	838	274	3,544
	3,793	595	2,209	135	95	2,836	174	246	42	27	419	122	282	36	25	400
Beneficiaries as a Percent of Column Total																
Usual Source of Care																
None ³	4.56	6.11	4.67	2.70	2.71*	4.00	9.41	5.10*	5.11*	3.89*	6.37	7.61*	7.81*	6.10*	6.04*	7.23
	0.30	0.86	0.46	0.29	0.42	0.32	1.85	1.35	1.40	1.55	0.92	2.42	1.98	1.23	2.24	1.23
Doctor's office	73.79	69.63	74.83	77.97	77.49	75.46	62.74	72.91	72.41	69.17	69.25	56.88	68.29	70.51	65.83	66.03
	0.80	1.50	1.16	0.95	1.33	0.87	2.67	3.09	2.71	4.40	1.83	4.08	2.78	2.12	4.06	1.88
Doctor's clinic	11.31	12.22	12.10	11.13	10.01	11.54	12.00	8.31*	7.53*	5.58*	9.07	14.01*	11.60	8.20*	8.87*	11.13
	0.66	1.22	0.82	0.72	1.14	0.69	2.19	1.59	1.47	2.21	1.36	2.62	1.57	1.76	2.84	1.03
HMO ⁴	3.31	2.22*	3.06	3.34	3.22	3.05	0.67*	3.62*	2.94*	5.69*	2.70*	2.94*	6.88*	5.23*	6.12*	5.53
	0.34	0.57	0.53	0.41	0.48	0.37	0.50	0.94	1.00	2.23	0.46	1.07	1.24	1.02	1.61	0.64
Hospital OPD/ER ⁵	1.94	2.29*	1.47	1.11*	1.30*	1.44	4.42*	3.67*	3.97*	3.14*	3.93	10.09*	1.59*	4.53*	2.59*	4.30
	0.19	0.35	0.26	0.26	0.30	0.20	1.11	0.87	1.08	1.56	0.52	2.70	0.65	0.99	1.02	0.75
Other clinic/health center	5.10	7.53	3.89	3.75	5.26	4.50	10.75*	6.39*	8.04*	12.55*	8.68	8.47*	3.82*	5.44*	10.55*	5.78
	0.26	1.05	0.32	0.35	0.55	0.25	1.88	1.46	1.43	3.18	0.91	1.88	0.82	1.00	2.10	0.79
Difficulty Obtaining Care																
Yes	4.78	14.40	2.87	1.98	1.79*	3.95	12.60	4.28*	3.19*	5.02*	6.73	13.42*	6.53*	5.52*	3.42*	7.62
	0.29	1.20	0.29	0.24	0.29	0.27	2.38	1.19	1.07	2.14	0.95	2.52	1.16	1.25	2.51	0.92
No	95.22	85.60	97.13	98.02	98.21	96.05	87.40	95.72	96.81	94.98	93.27	86.58	93.47	94.48	96.58	92.38
	0.29	1.20	0.29	0.24	0.29	0.27	2.38	1.19	1.07	2.14	0.95	2.52	1.16	1.25	2.51	0.92
Delayed Care Due to Cost																
Yes	7.66	23.72	5.71	3.37	2.26*	6.88	13.34	7.73*	5.30*	3.39*	8.59	21.37*	10.02*	5.39*	5.38*	11.15
	0.46	1.60	0.54	0.32	0.39	0.48	2.62	1.46	1.10	1.52	1.04	4.13	1.68	1.53	2.68	1.26
No	92.34	76.28	94.29	96.63	97.74	93.12	86.66	92.27	94.70	96.61	91.41	78.63	89.98	94.61	94.62	88.85
	0.46	1.60	0.54	0.32	0.39	0.48	2.62	1.46	1.10	1.52	1.04	4.13	1.68	1.53	2.68	1.26

Table 5.4 Indicators of Access to Care for Non-institutionalized Medicare Beneficiaries, by Race/Ethnicity and Age, 2009

Community-Only Residents¹

Indicator of Access to Care	Total ²	White non-Hispanic					Black non-Hispanic					Hispanic				
		< 65	65 - 74	75 - 84	85 +	Total	< 65	65 - 74	75 - 84	85 +	Total	< 65	65 - 74	75 - 84	85 +	Total
Beneficiaries (in 000s)	42,386	4,259	14,242	9,993	4,286	32,779	1,258	1,478	921	338	3,994	803	1,629	838	274	3,544
	<i>3,793</i>	<i>595</i>	<i>2,209</i>	<i>135</i>	<i>95</i>	<i>2,836</i>	<i>174</i>	<i>246</i>	<i>42</i>	<i>27</i>	<i>419</i>	<i>122</i>	<i>282</i>	<i>36</i>	<i>25</i>	<i>400</i>
Beneficiaries as a Percent of Column Total																
Length of Association with Usual Source of Care																
No usual source ³	4.54	6.18	4.65	2.66	2.68*	3.99	9.54	5.14*	5.17*	3.94*	6.44	6.90*	7.83*	5.72*	6.10*	6.99
	<i>0.30</i>	<i>0.87</i>	<i>0.46</i>	<i>0.29</i>	<i>0.41</i>	<i>0.32</i>	<i>1.87</i>	<i>1.36</i>	<i>1.41</i>	<i>1.58</i>	<i>0.93</i>	<i>2.35</i>	<i>2.00</i>	<i>1.09</i>	<i>2.28</i>	<i>1.24</i>
Less than 1 year	7.90	10.25	6.68	7.25	8.35	7.53	7.95*	5.60*	7.06*	7.13*	6.81	10.95*	12.76	11.92*	7.67*	11.76
	<i>0.28</i>	<i>1.02</i>	<i>0.44</i>	<i>0.51</i>	<i>0.71</i>	<i>0.34</i>	<i>1.49</i>	<i>0.97</i>	<i>1.42</i>	<i>2.24</i>	<i>0.67</i>	<i>2.35</i>	<i>1.94</i>	<i>1.83</i>	<i>2.29</i>	<i>1.05</i>
1 to less than 3 years	16.45	18.23	14.85	15.00	16.35	15.52	23.10	17.60	15.20	14.15*	18.50	27.35	20.53	20.24	14.74*	21.57
	<i>0.50</i>	<i>1.36</i>	<i>0.77</i>	<i>0.69</i>	<i>0.90</i>	<i>0.55</i>	<i>2.61</i>	<i>2.39</i>	<i>2.06</i>	<i>3.79</i>	<i>1.45</i>	<i>3.99</i>	<i>2.14</i>	<i>1.97</i>	<i>3.46</i>	<i>1.52</i>
3 to less than 5 years	15.17	19.12	15.31	13.57	13.50	15.04	19.54	16.28	15.66	14.14*	16.99	17.59*	12.85	12.44*	16.03*	14.07
	<i>0.36</i>	<i>1.13</i>	<i>0.63</i>	<i>0.69</i>	<i>0.76</i>	<i>0.40</i>	<i>2.38</i>	<i>1.90</i>	<i>2.22</i>	<i>2.60</i>	<i>1.12</i>	<i>3.06</i>	<i>1.41</i>	<i>2.00</i>	<i>2.91</i>	<i>1.13</i>
5 years or more	55.93	46.22	58.51	61.52	59.11	57.92	39.87	55.38	56.90	60.63	51.26	37.22	46.03	49.69	55.46	45.62
	<i>0.69</i>	<i>1.77</i>	<i>0.94</i>	<i>0.92</i>	<i>1.37</i>	<i>0.71</i>	<i>2.28</i>	<i>3.38</i>	<i>3.15</i>	<i>4.76</i>	<i>1.69</i>	<i>3.71</i>	<i>3.10</i>	<i>2.66</i>	<i>4.86</i>	<i>1.66</i>

Source: Medicare Current Beneficiary Survey

Note: Standard errors are shaded and in italics. See Appendix A for additional information on standard errors. See Appendix B for definitions of terms and variables.

The term *community-only residents* includes beneficiaries who resided in the community at the time of their interview.

It excludes beneficiaries who resided in a long-term care facility at the time of their interview.

The percentage of responses for "None" under "Usual Source of Care" differs from the percentage of responses for "No usual source" under "Length of Association with Usual Source of Care" because of differences in the number of missing responses for the two variables. See the entry *Missing values* in Appendix B for further explanation.

HMO stands for Health Maintenance Organization.

OPD stands for Outpatient Department; ER stands for Emergency Room.

Table 5.5 Measures of Satisfaction with Care for Non-institutionalized Medicare Beneficiaries, by Race/Ethnicity and Age, 2009

Community-Only Residents¹

Measure of Satisfaction with Care	Total ⁶	White non-Hispanic					Black non-Hispanic					Hispanic				
		< 65	65 - 74	75 - 84	85 +	Total	< 65	65 - 74	75 - 84	85 +	Total	< 65	65 - 74	75 - 84	85 +	Total
Beneficiaries (in 000s)	42,386	4,259	14,242	9,993	4,286	32,779	1,258	1,478	921	338	3,994	803	1,629	838	274	3,544
	3,793	595	2,209	135	95	2,836	174	246	42	27	419	122	282	36	25	400
Beneficiaries as a Percent of Column Total³																
Quality of Care																
General Care																
Very Satisfied ⁴	38.13	28.67	46.48	41.66	35.15	41.23	23.56	30.03	23.30	20.59*	25.63	23.72	30.40	24.26	22.89*	26.84
	0.61	1.62	0.92	0.89	1.33	0.70	2.64	2.86	2.02	2.90	1.43	3.63	2.56	2.39	4.39	1.51
(Very) Unsatisfied ⁵	3.31	6.66	1.85	2.46	2.77	2.78	6.94*	3.38*	3.47*	7.74*	4.90	10.13*	4.62*	2.47*	4.79*	5.38
	0.16	0.73	0.24	0.27	0.35	0.16	1.69	1.00	1.01	2.59	0.76	2.64	1.14	0.97	2.02	0.91
Follow-up Care																
Very Satisfied ⁴	25.28	21.56	29.85	27.97	22.25	27.22	18.82	21.29	16.30	18.13*	19.10	13.80*	18.11	13.53*	18.35*	16.06
	0.47	1.48	0.73	0.85	1.04	0.55	2.69	2.25	2.15	3.37	1.37	2.67	1.92	2.12	3.90	1.24
(Very) Unsatisfied ⁵	2.95	5.67	2.00	2.49	2.24*	2.66	5.47*	2.04*	2.51*	3.37*	3.35	7.62*	2.98*	3.15*	4.34*	4.19*
	0.15	0.59	0.24	0.23	0.43	0.15	1.24	0.77	1.02	1.85	0.52	2.83	0.85	1.01	2.64	0.86
Access/Coordination of Care																
Availability																
Very Satisfied ⁴	12.09	10.29	13.06	12.56	12.62	12.49	11.73	12.41	9.07*	7.38*	11.01	13.19*	9.21*	9.19*	7.13*	9.95
	0.34	1.02	0.66	0.65	0.82	0.42	1.89	1.99	1.60	2.79	1.20	3.13	1.39	2.03	2.39	0.97
(Very) Unsatisfied ⁵	4.25	10.06	3.25	3.51	3.14	4.20	7.99*	2.97*	2.07*	3.13*	4.38	9.38*	1.60*	3.18*	5.02*	4.02*
	0.21	1.00	0.31	0.31	0.45	0.22	1.70	0.76	0.82	1.40	0.59	2.73	0.77	1.02	2.65	0.80
Ease of Access to Doctor																
Very Satisfied ⁴	27.29	17.93	34.53	29.40	24.76	29.54	18.52	18.97	19.91	17.18*	18.89	19.34*	22.61	15.87	14.85*	19.66
	0.54	1.31	0.95	0.77	1.21	0.67	2.57	1.91	2.32	3.08	1.16	4.06	2.01	2.12	3.05	1.50
(Very) Unsatisfied ⁵	5.26	12.72	3.61	3.34	3.88	4.74	11.11	4.43*	4.21*	7.39*	6.75	10.55*	7.16*	5.94*	7.68*	7.68
	0.26	1.22	0.35	0.30	0.48	0.30	2.22	1.21	1.05	2.46	0.93	2.72	1.56	1.51	2.99	1.00
Can Obtain Care in Same Location																
Very Satisfied ⁴	19.50	13.78	23.09	20.25	17.69	20.32	18.11	17.35	14.56*	14.78*	16.74	14.10*	16.17	12.70*	14.56*	14.74
	0.51	1.13	0.81	0.78	1.11	0.62	2.27	1.80	2.04	2.66	1.28	2.82	2.18	2.22	3.05	1.34
(Very) Unsatisfied ⁵	6.25	10.90	5.63	5.45	4.13	6.06	7.91*	5.57*	4.07*	5.98*	6.01	15.15*	6.04*	4.89*	5.29*	7.80
	0.35	1.12	0.50	0.44	0.54	0.37	1.51	1.50	1.28	2.46	0.79	3.61	1.66	1.27	2.31	1.41

Table 5.5 Measures of Satisfaction with Care for Non-institutionalized Medicare Beneficiaries, by Race/Ethnicity and Age, 2009

Community-Only Residents¹

Measure of Satisfaction with Care	Total ⁶	White non-Hispanic					Black non-Hispanic					Hispanic				
		< 65	65 - 74	75 - 84	85 +	Total	< 65	65 - 74	75 - 84	85 +	Total	< 65	65 - 74	75 - 84	85 +	Total
Beneficiaries (in 000s)	42,386	4,259	14,242	9,993	4,286	32,779	1,258	1,478	921	338	3,994	803	1,629	838	274	3,544
	<i>3,793</i>	<i>595</i>	<i>2,209</i>	<i>135</i>	<i>95</i>	<i>2,836</i>	<i>174</i>	<i>246</i>	<i>42</i>	<i>27</i>	<i>419</i>	<i>122</i>	<i>282</i>	<i>36</i>	<i>25</i>	<i>400</i>
Beneficiaries as a Percent of Column Total³																
Relationship with Primary Doctor																
Information from Doctor																
Very Satisfied ⁴	24.89	20.12	30.47	26.13	21.29	26.61	20.60	19.27	13.74*	13.83*	17.97	16.41*	19.63	16.18	14.50*	17.67
	<i>0.54</i>	<i>1.60</i>	<i>0.87</i>	<i>0.79</i>	<i>1.10</i>	<i>0.66</i>	<i>2.81</i>	<i>1.90</i>	<i>2.00</i>	<i>2.82</i>	<i>1.27</i>	<i>2.68</i>	<i>1.95</i>	<i>2.60</i>	<i>2.42</i>	<i>1.23</i>
(Very) Unsatisfied ⁵	5.06	8.91	3.44	4.62	4.45	4.64	8.45*	4.54*	3.74*	3.58*	5.52	13.52*	6.02*	3.70*	4.51*	7.06
	<i>0.23</i>	<i>0.96</i>	<i>0.29</i>	<i>0.38</i>	<i>0.49</i>	<i>0.23</i>	<i>1.84</i>	<i>1.07</i>	<i>1.00</i>	<i>1.60</i>	<i>0.79</i>	<i>3.15</i>	<i>1.55</i>	<i>1.23</i>	<i>2.04</i>	<i>1.30</i>
Doctor's Concern for Overall Health																
Very Satisfied ⁴	27.98	24.96	33.22	30.10	26.25	30.29	23.23	21.34	18.47	14.08*	20.68	18.02*	21.01	14.34	19.62*	18.63
	<i>0.56</i>	<i>1.52</i>	<i>0.93</i>	<i>0.89</i>	<i>1.15</i>	<i>0.67</i>	<i>2.69</i>	<i>2.13</i>	<i>2.16</i>	<i>3.12</i>	<i>1.36</i>	<i>3.11</i>	<i>1.99</i>	<i>2.21</i>	<i>4.03</i>	<i>1.46</i>
(Very) Unsatisfied ⁵	4.81	8.65	3.40	4.12	3.76	4.34	6.13*	5.39*	2.07*	3.70*	4.73	12.79*	6.52*	3.73*	4.65*	7.14
	<i>0.24</i>	<i>0.83</i>	<i>0.34</i>	<i>0.31</i>	<i>0.42</i>	<i>0.26</i>	<i>1.43</i>	<i>0.97</i>	<i>0.84</i>	<i>1.84</i>	<i>0.62</i>	<i>3.13</i>	<i>1.59</i>	<i>1.06</i>	<i>2.11</i>	<i>1.34</i>
Cost																
Very Satisfied ⁴	21.48	16.77	24.71	22.86	20.93	22.63	18.82	16.65	14.03*	15.09*	16.61	22.04	18.49	15.60	17.01*	18.50
	<i>0.44</i>	<i>1.31</i>	<i>0.78</i>	<i>0.68</i>	<i>0.96</i>	<i>0.51</i>	<i>2.47</i>	<i>1.66</i>	<i>1.68</i>	<i>2.90</i>	<i>1.05</i>	<i>3.59</i>	<i>1.87</i>	<i>2.25</i>	<i>3.21</i>	<i>1.39</i>
(Very) Unsatisfied ⁵	15.86	25.42	15.23	13.42	10.44	15.38	18.76	19.37	15.76	15.69*	18.04	23.87*	16.64	11.89*	6.24*	16.37
	<i>0.50</i>	<i>1.56</i>	<i>0.70</i>	<i>0.57</i>	<i>0.77</i>	<i>0.51</i>	<i>2.46</i>	<i>2.33</i>	<i>2.04</i>	<i>3.24</i>	<i>1.38</i>	<i>3.69</i>	<i>2.19</i>	<i>1.95</i>	<i>2.81</i>	<i>1.43</i>

Source: Medicare Current Beneficiary Survey

Note: Standard errors are shaded and in italics. See Appendix A for additional information on standard errors. See Appendix B for definitions of terms and variables.

1 The term *community-only residents* includes beneficiaries who resided in the community at the time of their interview. It excludes beneficiaries who resided in a long-term care facility at the time of their interview.

3 Column percentages do not sum to 100 percent because the responses of "satisfied" and "no experience" are excluded from the table for all satisfaction variables.

4 Beneficiaries whose response to the question was 'very satisfied'.

5 Beneficiaries whose response to the question was 'unsatisfied' or 'very unsatisfied'.

6 Total includes persons of other race/ethnicity and persons who did not report their race/ethnicity.

Table 5.6 Measures of Propensity to Seek Care for Non-institutionalized Medicare Beneficiaries, by Age and by Gender and Age, 2009

Community-Only Residents¹

Measure of Propensity to Seek Care	Total	White non-Hispanic					Black non-Hispanic					Hispanic				
		< 65	65 - 74	75 - 84	85 +	Total	< 65	65 - 74	75 - 84	85 +	Total	< 65	65 - 74	75 - 84	85 +	Total
Beneficiaries (in 000s)	42,386	4,259	14,242	9,993	4,286	32,779	1,258	1,478	921	338	3,994	803	1,629	838	274	3,544
	3,793	595	2,209	135	95	2,836	174	246	42	27	419	122	282	36	25	400

Beneficiaries as a Percent of Column Total²

Had a Problem and Did Not See a Doctor

Yes	7.77	19.34	6.16	4.85	3.49	7.12	18.61	6.51*	3.04*	3.32*	9.30	20.40*	10.07*	5.50*	4.66*	10.92
	0.38	1.44	0.48	0.45	0.39	0.39	2.95	1.51	0.95	1.82	1.11	3.20	1.84	1.48	1.95	1.20
No	92.23	80.66	93.84	95.15	96.51	92.88	81.39	93.49	96.96	96.68	90.70	79.60	89.93	94.50	95.34	89.08
	0.38	1.44	0.48	0.45	0.39	0.39	2.95	1.51	0.95	1.82	1.11	3.20	1.84	1.48	1.95	1.20

Ever Had a Prescription You Did Not Fill

Yes	4.34	9.61	4.06	2.93	1.10*	4.04	7.17*	4.65*	3.77*	1.38*	4.98	10.37*	4.77*	2.84*	1.50*	5.33
	0.24	1.08	0.44	0.28	0.24	0.30	1.70	1.15	0.83	1.01	0.77	2.88	1.15	1.01	1.15	0.88
No	95.66	90.39	95.94	97.07	98.90	95.96	92.83	95.35	96.23	98.62	95.02	89.63	95.23	97.16	98.50	94.67
	0.24	1.08	0.44	0.28	0.24	0.30	1.70	1.15	0.83	1.01	0.77	2.88	1.15	1.01	1.15	0.88

Visit a Doctor as Soon as You Feel Bad

Yes	34.74	35.22	29.26	34.03	35.61	32.31	40.46	40.39	44.53	34.77	40.89	52.88	45.50	48.35	50.10	48.21
	0.66	1.48	0.97	0.92	1.24	0.75	2.47	2.64	2.72	3.82	1.51	4.34	3.31	2.72	5.32	2.01
No	65.26	64.78	70.74	65.97	64.39	67.69	59.54	59.61	55.47	65.23	59.11	47.12	54.50	51.65	49.90	51.79
	0.66	1.48	0.97	0.92	1.24	0.75	2.47	2.64	2.72	3.82	1.51	4.34	3.31	2.72	5.32	2.01

Avoid Going to the Doctor

Yes	26.33	32.71	25.87	23.90	20.79	25.49	30.56	24.37	21.48	23.34*	25.58	43.45	30.64	31.34	21.05*	32.98
	0.58	1.50	0.97	0.65	0.97	0.64	3.39	2.38	2.29	4.16	1.56	4.58	3.22	2.22	3.70	1.99
No	73.67	67.29	74.13	76.10	79.21	74.51	69.44	75.63	78.52	76.66	74.42	56.55	69.36	68.66	78.95	67.02
	0.58	1.50	0.97	0.65	0.97	0.64	3.39	2.38	2.29	4.16	1.56	4.58	3.22	2.22	3.70	1.99

Table 5.6 Measures of Propensity to Seek Care for Non-institutionalized Medicare Beneficiaries, by Age and by Gender and Age, 2009

Community-Only Residents¹

Measure of Propensity to Seek Care	Total	White non-Hispanic					Black non-Hispanic					Hispanic				
		< 65	65 - 74	75 - 84	85 +	Total	< 65	65 - 74	75 - 84	85 +	Total	< 65	65 - 74	75 - 84	85 +	Total
Beneficiaries (in 000s)	42,386	4,259	14,242	9,993	4,286	32,779	1,258	1,478	921	338	3,994	803	1,629	838	274	3,544
	<i>3,793</i>	<i>595</i>	<i>2,209</i>	<i>135</i>	<i>95</i>	<i>2,836</i>	<i>174</i>	<i>246</i>	<i>42</i>	<i>27</i>	<i>419</i>	<i>122</i>	<i>282</i>	<i>36</i>	<i>25</i>	<i>400</i>

Beneficiaries as a Percent of Column Total²

Do You Worry About Your Health More Than Others

Yes	22.05	52.92	13.13	12.46	12.80	18.03	55.19	22.25	22.67	21.65*	32.84	64.17	38.63	33.14	38.12*	43.11
	<i>0.60</i>	<i>1.46</i>	<i>0.84</i>	<i>0.61</i>	<i>0.87</i>	<i>0.64</i>	<i>2.99</i>	<i>2.10</i>	<i>2.86</i>	<i>3.44</i>	<i>1.43</i>	<i>3.56</i>	<i>2.74</i>	<i>2.36</i>	<i>5.33</i>	<i>1.71</i>
No	77.95	47.08	86.87	87.54	87.20	81.97	44.81	77.75	77.33	78.35	67.16	35.83	61.37	66.86	61.88	56.89
	<i>0.60</i>	<i>1.46</i>	<i>0.84</i>	<i>0.61</i>	<i>0.87</i>	<i>0.64</i>	<i>2.99</i>	<i>2.10</i>	<i>2.86</i>	<i>3.44</i>	<i>1.43</i>	<i>3.56</i>	<i>2.74</i>	<i>2.36</i>	<i>5.33</i>	<i>1.71</i>

When Sick, Do You Keep it to Yourself

Yes	36.04	45.20	33.98	35.58	33.29	35.84	42.37	33.38	31.33	26.72*	35.20	35.01	38.47	34.81	30.51*	36.20
	<i>0.58</i>	<i>1.41</i>	<i>1.08</i>	<i>0.84</i>	<i>1.11</i>	<i>0.64</i>	<i>3.62</i>	<i>2.70</i>	<i>2.64</i>	<i>3.36</i>	<i>1.91</i>	<i>4.00</i>	<i>3.21</i>	<i>2.78</i>	<i>4.53</i>	<i>1.97</i>
No	63.96	54.80	66.02	64.42	66.71	64.16	57.63	66.62	68.67	73.28	64.80	64.99	61.53	65.19	69.49	63.80
	<i>0.58</i>	<i>1.41</i>	<i>1.08</i>	<i>0.84</i>	<i>1.11</i>	<i>0.64</i>	<i>3.62</i>	<i>2.70</i>	<i>2.64</i>	<i>3.36</i>	<i>1.91</i>	<i>4.00</i>	<i>3.21</i>	<i>2.78</i>	<i>4.53</i>	<i>1.97</i>

Source: Medicare Current Beneficiary Survey

Note: Standard errors are shaded and in italics. See Appendix A for additional information on standard errors. See Appendix B for definitions of terms and variables.

1 The term *community-only residents* includes beneficiaries who resided in the community at the time of their interview. It excludes beneficiaries who resided in a long-term care facility at the time of their interview.

2 Column percentages do not sum to 100 percent because the responses of "satisfied" and "no experience" are excluded from the table for all satisfaction variables.

Table 5.7 Indicators of Access to Care for Non-institutionalized Medicare Beneficiaries, by Living Arrangement and Age, 2009

Community-Only Residents¹

Indicator of Access to Care	Total	Lives Alone					Lives with Spouse					Lives with Children/Others				
		< 65	65 - 74	75 - 84	85 +	Total	< 65	65 - 74	75 - 84	85 +	Total	< 65	65 - 74	75 - 84	85 +	Total
Beneficiaries (in 000s)	42,386	1,854	4,603	4,176	2,384	13,016	2,417	11,552	6,120	1,543	21,632	2,400	2,160	2,004	1,170	7,735
	3,793	275	668	104	75	956	323	1,875	124	58	2,234	342	341	61	53	659
Beneficiaries as a Percent of Column Total																
Access to Care																
Usual Source of Care																
None ²	4.56	10.53	6.52	3.64	3.13*	5.55	4.67*	3.62	2.19	2.44*	3.25	6.62	9.64*	4.65*	4.05*	6.57
	0.30	1.34	0.97	0.52	0.53	0.49	0.80	0.49	0.30	0.63	0.32	0.78	1.66	0.89	0.75	0.62
Doctor's office	73.79	59.19	70.89	76.76	77.27	72.28	72.75	75.66	77.51	77.14	75.96	65.76	69.47	75.61	71.65	70.24
	0.80	2.53	1.53	1.13	1.49	1.05	1.76	1.29	1.05	2.04	0.94	1.99	2.55	1.70	2.23	1.35
Doctor's clinic	11.31	15.02	11.56	10.07	10.07	11.30	10.44	12.17	11.24	9.58	11.53	12.64	10.46	9.26	9.63*	10.70
	0.66	1.91	0.99	0.71	1.17	0.74	1.56	1.02	0.95	1.58	0.77	1.55	1.58	1.13	1.61	0.98
HMO ³	3.31	2.44*	3.20*	3.51	3.00*	3.15	1.49*	3.79	3.56	3.38*	3.44	1.94*	3.31*	3.44*	5.09*	3.19
	0.34	0.91	0.66	0.45	0.67	0.38	0.63	0.61	0.52	0.89	0.45	0.70	0.71	0.75	0.99	0.42
Hospital OPD/ER ⁴	1.94	3.05*	2.36*	1.43*	1.72*	2.04	2.06*	1.55*	1.56*	1.33*	1.60	5.45	1.16*	2.05*	1.22*	2.73
	0.19	0.79	0.70	0.35	0.41	0.34	0.53	0.27	0.34	0.57	0.20	1.01	0.52	0.50	0.43	0.36
Other clinic/health center	5.10	9.77	5.47	4.58	4.81*	5.68	8.59	3.21	3.94	6.12*	4.23	7.58	5.95*	4.98*	8.37*	6.57
	0.26	1.55	0.85	0.55	0.68	0.40	1.20	0.35	0.43	0.72	0.28	1.29	1.12	0.98	1.21	0.65
Difficulty Obtaining Care																
Yes	4.78	15.37	5.17	2.83*	2.67*	5.42	12.47	2.81	1.60*	1.57*	3.46	14.92	5.96*	3.43*	1.46*	7.40
	0.29	1.71	0.80	0.46	0.52	0.55	1.78	0.35	0.27	0.61	0.28	1.38	1.28	0.64	0.52	0.68
No	95.22	84.63	94.83	97.17	97.33	94.58	87.53	97.19	98.40	98.43	96.54	85.08	94.04	96.57	98.54	92.60
	0.29	1.71	0.80	0.46	0.52	0.55	1.78	0.35	0.27	0.61	0.28	1.38	1.28	0.64	0.52	0.68
Delayed Care Due to Cost																
Yes	7.66	23.98	7.80	4.29	2.94*	8.09	23.51	5.45	2.83	1.37*	6.43	17.84	10.35	5.75*	3.10*	10.38
	0.46	2.21	1.00	0.51	0.53	0.74	1.90	0.54	0.36	0.45	0.43	1.61	1.74	0.93	0.91	0.82
No	92.34	76.02	92.20	95.71	97.06	91.91	76.49	94.55	97.17	98.63	93.57	82.16	89.65	94.25	96.90	89.62
	0.46	2.21	1.00	0.51	0.53	0.74	1.90	0.54	0.36	0.45	0.43	1.61	1.74	0.93	0.91	0.82

Table 5.7 Indicators of Access to Care for Non-institutionalized Medicare Beneficiaries, by Living Arrangement and Age, 2009

Community-Only Residents¹

Indicator of Access to Care	Total	Lives Alone				Total	Lives with Spouse				Total	Lives with Children/Others				Total
		< 65	65 - 74	75 - 84	85 +		< 65	65 - 74	75 - 84	85 +		< 65	65 - 74	75 - 84	85 +	
Beneficiaries (in 000s)	42,386	1,854	4,603	4,176	2,384	13,016	2,417	11,552	6,120	1,543	21,632	2,400	2,160	2,004	1,170	7,735
	3,793	275	668	104	75	956	323	1,875	124	58	2,234	342	341	61	53	659

**Beneficiaries as a Percent of Column Total
Continuity of Care**

Length of Association with Usual Source of Care

No usual source ²	4.54	10.31	6.54	3.60	3.06*	5.50	4.70*	3.59	2.20	2.45*	3.24	6.71	9.73*	4.40*	4.10*	6.56
	<i>0.30</i>	<i>1.33</i>	<i>0.97</i>	<i>0.53</i>	<i>0.53</i>	<i>0.50</i>	<i>0.81</i>	<i>0.49</i>	<i>0.30</i>	<i>0.63</i>	<i>0.33</i>	<i>0.78</i>	<i>1.69</i>	<i>0.88</i>	<i>0.77</i>	<i>0.63</i>
Less than 1 year	7.90	10.93	7.21	8.27	9.18	8.44	9.58	6.61	6.92	8.22	7.14	9.83	9.71	8.80	7.27*	9.14
	<i>0.28</i>	<i>1.36</i>	<i>0.83</i>	<i>0.74</i>	<i>0.89</i>	<i>0.43</i>	<i>1.33</i>	<i>0.44</i>	<i>0.58</i>	<i>1.30</i>	<i>0.37</i>	<i>1.17</i>	<i>1.32</i>	<i>0.99</i>	<i>1.39</i>	<i>0.61</i>
1 to less than 3 years	16.45	20.71	15.92	16.22	14.36	16.41	19.11	15.77	14.21	17.19	15.80	21.11	17.04	16.94	17.52	18.34
	<i>0.50</i>	<i>2.30</i>	<i>1.28</i>	<i>1.01</i>	<i>1.12</i>	<i>0.70</i>	<i>1.94</i>	<i>0.75</i>	<i>0.73</i>	<i>1.29</i>	<i>0.55</i>	<i>1.48</i>	<i>2.00</i>	<i>1.32</i>	<i>1.80</i>	<i>0.87</i>
3 to less than 5 years	15.17	18.67	16.17	14.31	13.35	15.41	18.91	14.94	13.29	13.52	14.82	19.75	14.39	13.49	14.15	15.78
	<i>0.36</i>	<i>2.02</i>	<i>1.25</i>	<i>0.93</i>	<i>1.08</i>	<i>0.63</i>	<i>1.80</i>	<i>0.63</i>	<i>0.81</i>	<i>1.54</i>	<i>0.48</i>	<i>1.61</i>	<i>1.38</i>	<i>1.19</i>	<i>1.61</i>	<i>0.75</i>
5 years or more	55.93	39.38	54.17	57.61	60.05	54.24	47.70	59.08	63.37	58.62	58.99	42.60	49.13	56.37	56.96	50.17
	<i>0.69</i>	<i>2.68</i>	<i>1.81</i>	<i>1.28</i>	<i>1.67</i>	<i>1.01</i>	<i>2.75</i>	<i>1.01</i>	<i>1.02</i>	<i>2.09</i>	<i>0.88</i>	<i>1.79</i>	<i>2.42</i>	<i>1.95</i>	<i>2.18</i>	<i>1.17</i>

Source: Medicare Current Beneficiary Survey

Note: Standard errors are shaded and in italics. See Appendix A for additional information on standard errors. See Appendix B for definitions of terms and variables.

The term *community-only residents* includes beneficiaries who resided in the community at the time of their interview.

It excludes beneficiaries who resided in a long-term care facility at the time of their interview.

The percentage of responses for "None" under "Usual Source of Care" differs from the percentage of responses for "No usual source" under "Length of Association with Usual Source of Care" because of differences in the number of missing responses for the two variables. See the entry *Missing values* in Appendix B for further explanation.

HMO stands for Health Maintenance Organization.

OPD stands for Outpatient Department; ER stands for Emergency Room.

Table 5.8 Measures of Satisfaction with Care for Non-institutionalized Medicare Beneficiaries, by Living Arrangement and Age, 2009

Community-Only Residents¹

Measure of Satisfaction with Care	Total	Lives Alone					Lives with Spouse					Lives with Children/Others				
		< 65	65 - 74	75 - 84	85 +	Total	< 65	65 - 74	75 - 84	85 +	Total	< 65	65 - 74	75 - 84	85 +	Total
Beneficiaries (in 000s)	42,386	1,854	4,603	4,176	2,384	13,016	2,417	11,552	6,120	1,543	21,632	2,400	2,160	2,004	1,170	7,735
	3,793	275	668	104	75	956	323	1,875	124	58	2,234	342	341	61	53	659
Beneficiaries as a Percent of Column Total²																
Quality of Care																
General Care																
Very Satisfied ³	38.13	27.58	40.01	37.22	31.55	35.79	25.20	45.35	42.20	38.28	41.71	28.48	36.72	32.47	30.01	32.05
	0.61	2.10	1.44	1.33	1.63	0.81	1.97	1.07	1.07	1.92	0.76	1.73	1.85	1.77	2.27	1.06
(Very) Unsatisfied ⁴	3.31	6.84*	3.28*	2.81*	3.63*	3.70	8.51	2.05	1.91*	1.40*	2.69	6.74	2.37*	3.76*	4.57*	4.42
	0.16	1.17	0.61	0.40	0.55	0.33	1.11	0.27	0.29	0.49	0.21	0.90	0.74	0.68	1.13	0.35
Follow-up Care																
Very Satisfied ³	25.28	20.61	25.61	24.57	21.85	23.88	19.33	29.52	28.25	22.25	27.50	20.01	22.53	21.90	21.26	21.39
	0.47	2.08	1.45	1.22	1.54	0.72	1.94	0.97	0.84	1.42	0.64	1.53	1.89	1.49	1.71	0.84
(Very) Unsatisfied ⁴	2.95	5.92*	2.49*	3.10	2.62*	3.20	6.96*	2.31	2.00*	1.98*	2.72	5.05	2.12*	2.73*	2.25*	3.21
	0.15	1.03	0.47	0.45	0.57	0.31	1.12	0.26	0.30	0.65	0.21	0.81	0.76	0.60	0.93	0.39
Availability																
Very Satisfied ³	12.09	11.32	12.02	11.14	11.09	11.46	9.56	13.82	13.37	14.13	13.23	12.05	7.40*	9.62	10.76	9.93
	0.34	1.65	1.18	0.73	1.05	0.57	1.30	0.71	0.83	1.13	0.49	1.20	1.28	1.33	1.58	0.72
(Very) Unsatisfied ⁴	4.25	7.39	3.55*	3.06	1.89*	3.64	12.36	3.13	3.64	4.26*	4.39	8.27	2.78*	3.33*	4.63*	4.91
	0.21	0.98	0.61	0.44	0.50	0.35	1.43	0.38	0.44	0.77	0.29	1.17	0.71	0.62	1.06	0.45
Ease of Access to Doctor																
Very Satisfied ³	27.29	16.62	27.63	24.89	22.59	24.26	18.93	34.71	30.59	28.36	31.33	18.70	22.66	22.94	19.72	21.06
	0.54	1.62	1.45	1.15	1.55	0.81	1.85	1.06	1.03	1.76	0.75	1.40	1.73	1.24	1.67	0.79
(Very) Unsatisfied ⁴	5.26	12.61	4.43	4.67	4.59*	5.70	12.28	3.80	2.76	3.16*	4.41	11.34	4.50*	5.15*	5.12*	6.88
	0.26	1.85	0.70	0.61	0.70	0.43	1.98	0.35	0.34	0.75	0.32	1.03	0.87	0.82	1.19	0.54
Can Obtain Care in Same Location																
Very Satisfied ³	19.50	15.90	19.64	17.90	17.77	18.21	12.59	23.44	20.96	18.38	21.16	16.19	18.17	17.25	16.08	17.00
	0.51	1.82	1.18	0.93	1.39	0.68	1.63	0.96	0.98	1.46	0.72	1.28	1.59	1.35	1.74	0.75
(Very) Unsatisfied ⁴	6.25	8.44	6.96	4.94	4.11*	6.00	14.63	5.92	5.01	4.28*	6.53	9.11	2.43*	6.45*	4.53*	5.87
	0.35	1.41	0.91	0.51	0.72	0.51	1.71	0.55	0.65	0.83	0.48	1.08	0.69	0.98	1.13	0.47

Table 5.8 Measures of Satisfaction with Care for Non-institutionalized Medicare Beneficiaries, by Living Arrangement and Age, 2009

Community-Only Residents¹

Measure of Satisfaction with Care	Total	Lives Alone					Lives with Spouse					Lives with Children/Others				
		< 65	65 - 74	75 - 84	85 +	Total	< 65	65 - 74	75 - 84	85 +	Total	< 65	65 - 74	75 - 84	85 +	Total
Beneficiaries (in 000s)	42,386	1,854	4,603	4,176	2,384	13,016	2,417	11,552	6,120	1,543	21,632	2,400	2,160	2,004	1,170	7,735
	<i>3,793</i>	<i>275</i>	<i>668</i>	<i>104</i>	<i>75</i>	<i>956</i>	<i>323</i>	<i>1,875</i>	<i>124</i>	<i>58</i>	<i>2,234</i>	<i>342</i>	<i>341</i>	<i>61</i>	<i>53</i>	<i>659</i>
Beneficiaries as a Percent of Column Total²																
Information from Doctor																
Very Satisfied ³	24.89	20.67	24.80	22.82	19.25	22.56	18.17	30.73	27.14	22.95	27.76	20.99	22.46	19.29	19.79	20.78
	<i>0.54</i>	<i>2.05</i>	<i>1.33</i>	<i>1.19</i>	<i>1.38</i>	<i>0.67</i>	<i>2.24</i>	<i>1.01</i>	<i>1.08</i>	<i>1.51</i>	<i>0.76</i>	<i>1.55</i>	<i>1.93</i>	<i>1.57</i>	<i>1.79</i>	<i>0.94</i>
(Very) Unsatisfied ⁴	5.06	12.25	4.67	5.53	4.87*	6.06	9.53	3.53	3.85	4.47*	4.36	7.38	5.02*	4.40*	3.14*	5.31
	<i>0.23</i>	<i>1.80</i>	<i>0.72</i>	<i>0.64</i>	<i>0.64</i>	<i>0.53</i>	<i>1.21</i>	<i>0.35</i>	<i>0.43</i>	<i>0.91</i>	<i>0.27</i>	<i>1.00</i>	<i>1.03</i>	<i>0.76</i>	<i>1.04</i>	<i>0.48</i>
Doctor's Concern for Overall Health																
Very Satisfied ³	27.98	23.95	27.27	26.11	24.18	25.87	23.49	32.92	30.87	27.09	30.88	22.71	24.77	22.30	24.37	23.42
	<i>0.56</i>	<i>2.42</i>	<i>1.43</i>	<i>1.24</i>	<i>1.41</i>	<i>0.77</i>	<i>2.30</i>	<i>1.02</i>	<i>1.03</i>	<i>1.61</i>	<i>0.78</i>	<i>1.42</i>	<i>2.00</i>	<i>1.50</i>	<i>1.86</i>	<i>0.89</i>
(Very) Unsatisfied ⁴	4.81	8.38	4.80	4.63	4.52*	5.20	10.03	3.84	3.37	2.58*	4.31	8.28	4.23*	4.81*	3.91*	5.59
	<i>0.24</i>	<i>1.18</i>	<i>0.72</i>	<i>0.55</i>	<i>0.65</i>	<i>0.45</i>	<i>1.40</i>	<i>0.36</i>	<i>0.40</i>	<i>0.60</i>	<i>0.30</i>	<i>1.11</i>	<i>0.96</i>	<i>0.90</i>	<i>1.08</i>	<i>0.51</i>
Cost																
Very Satisfied ³	21.48	17.50	21.26	20.93	21.52	20.67	14.79	24.52	23.79	21.14	22.99	21.40	17.97	16.39	17.81	18.60
	<i>0.44</i>	<i>1.85</i>	<i>1.35</i>	<i>1.09</i>	<i>1.30</i>	<i>0.69</i>	<i>1.56</i>	<i>0.95</i>	<i>0.93</i>	<i>1.37</i>	<i>0.64</i>	<i>1.46</i>	<i>1.77</i>	<i>1.38</i>	<i>1.89</i>	<i>0.86</i>
(Very) Unsatisfied ⁴	15.86	24.51	15.38	13.88	9.34	15.10	28.28	15.62	13.36	9.90	15.98	20.15	17.92	13.30	13.63	16.77
	<i>0.50</i>	<i>2.24</i>	<i>1.31</i>	<i>0.80</i>	<i>1.03</i>	<i>0.78</i>	<i>2.07</i>	<i>0.79</i>	<i>0.82</i>	<i>1.29</i>	<i>0.57</i>	<i>1.85</i>	<i>1.81</i>	<i>1.27</i>	<i>1.79</i>	<i>0.98</i>

Source: Medicare Current Beneficiary Survey

Note: Standard errors are shaded and in italics. See Appendix A for additional information on standard errors. See Appendix B for definitions of terms and variables.

1 The term *community-only residents* includes beneficiaries who resided in the community at the time of their interview. It excludes beneficiaries who resided in a long-term care facility at the time of their interview.

2 Column percentages do not sum to 100 percent because the responses to "satisfied" and "no experience" are excluded from the table for all satisfaction variables.

3 Beneficiaries whose response to the question was 'very satisfied'.

4 Beneficiaries whose response to the question was 'unsatisfied' or 'very unsatisfied'.

Table 5.9 Measures of Propensity to Seek Care for Non-institutionalized Medicare Beneficiaries, by Living Arrangement and Age, 2009

Community-Only Residents¹

Measure of Propensity to Seek Care	Total	Lives Alone				Total	Lives with Spouse				Total	Lives with Children/Others				Total
		< 65	65 - 74	75 - 84	85 +		< 65	65 - 74	75 - 84	85 +		< 65	65 - 74	75 - 84	85 +	
Beneficiaries (in 000s)	42,386	1,854	4,603	4,176	2,384	13,016	2,417	11,552	6,120	1,543	21,632	2,400	2,160	2,004	1,170	7,735
	3,793	275	668	104	75	956	323	1,875	124	58	2,234	342	341	61	53	659

Beneficiaries as a Percent of Column Total

Had a Problem and Did Not See a Doctor

Yes	7.77	19.05	8.02	4.98	3.70*	7.82	21.13	5.96	4.71	4.06*	7.17	17.94	7.92*	4.79*	2.29*	9.37
	0.38	2.01	0.94	0.55	0.57	0.59	1.89	0.45	0.53	0.86	0.38	1.62	1.39	0.90	0.65	0.83
No	92.23	80.95	91.98	95.02	96.30	92.18	78.87	94.04	95.29	95.94	92.83	82.06	92.08	95.21	97.71	90.63
	0.38	2.01	0.94	0.55	0.57	0.59	1.89	0.45	0.53	0.86	0.38	1.62	1.39	0.90	0.65	0.83

Ever Had a Prescription You Did Not Fill

Yes	4.34	9.24	5.05	3.35	0.97*	4.35	8.46	4.15	2.53	1.62*	3.99	9.53	3.83*	4.13*	1.24*	5.29
	0.24	1.37	0.80	0.42	0.30	0.45	1.32	0.51	0.34	0.44	0.33	1.41	0.90	0.83	0.61	0.59
No	95.66	90.76	94.95	96.65	99.03	95.65	91.54	95.85	97.47	98.38	96.01	90.47	96.17	95.87	98.76	94.71
	0.24	1.37	0.80	0.42	0.30	0.45	1.32	0.51	0.34	0.44	0.33	1.41	0.90	0.83	0.61	0.59

Visit a Doctor as Soon as You Feel Bad

Yes	34.74	33.56	34.58	33.84	33.62	34.02	34.88	30.28	36.38	39.22	33.16	45.33	35.31	40.66	39.42	40.42
	0.66	2.42	1.54	1.38	1.72	0.95	2.26	1.04	1.01	2.13	0.83	2.04	2.21	2.02	1.98	1.13
No	65.26	66.44	65.42	66.16	66.38	65.98	65.12	69.72	63.62	60.78	66.84	54.67	64.69	59.34	60.58	59.58
	0.66	2.42	1.54	1.38	1.72	0.95	2.26	1.04	1.01	2.13	0.83	2.04	2.21	2.02	1.98	1.13

Avoid Going to the Doctor

Yes	26.33	31.72	26.75	25.41	21.44	26.06	36.37	24.35	22.59	16.65	24.65	33.05	35.12	28.54	26.87	31.52
	0.58	2.71	1.43	1.04	1.38	0.84	2.10	1.04	0.78	1.45	0.75	1.69	2.28	1.73	2.07	0.97
No	73.67	68.28	73.25	74.59	78.56	73.94	63.63	75.65	77.41	83.35	75.35	66.95	64.88	71.46	73.13	68.48
	0.58	2.71	1.43	1.04	1.38	0.84	2.10	1.04	0.78	1.45	0.75	1.69	2.28	1.73	2.07	0.97

Table 5.9 Measures of Propensity to Seek Care for Non-institutionalized Medicare Beneficiaries, by Living Arrangement and Age, 2009

Community-Only Residents¹

Measure of Propensity to Seek Care	Total	Lives Alone				Total	Lives with Spouse				Total	Lives with Children/Others				Total
		< 65	65 - 74	75 - 84	85 +		< 65	65 - 74	75 - 84	85 +		< 65	65 - 74	75 - 84	85 +	
Beneficiaries (in 000s)	42,386	1,854	4,603	4,176	2,384	13,016	2,417	11,552	6,120	1,543	21,632	2,400	2,160	2,004	1,170	7,735
	<i>3,793</i>	<i>275</i>	<i>668</i>	<i>104</i>	<i>75</i>	<i>956</i>	<i>323</i>	<i>1,875</i>	<i>124</i>	<i>58</i>	<i>2,234</i>	<i>342</i>	<i>341</i>	<i>61</i>	<i>53</i>	<i>659</i>

Beneficiaries as a Percent of Column Total

Do You Worry About Your Health More Than Others

Yes	22.05	51.33	16.42	15.08	13.45	20.47	60.10	15.45	13.78	14.29	19.87	51.82	24.21	19.83	19.18	30.87
	<i>0.60</i>	<i>2.35</i>	<i>1.32</i>	<i>1.02</i>	<i>1.03</i>	<i>0.90</i>	<i>2.14</i>	<i>0.85</i>	<i>0.84</i>	<i>1.67</i>	<i>0.64</i>	<i>2.26</i>	<i>2.59</i>	<i>1.52</i>	<i>1.90</i>	<i>1.32</i>
No	77.95	48.67	83.58	84.92	86.55	79.53	39.90	84.55	86.22	85.71	80.13	48.18	75.79	80.17	80.82	69.13
	<i>0.60</i>	<i>2.35</i>	<i>1.32</i>	<i>1.02</i>	<i>1.03</i>	<i>0.90</i>	<i>2.14</i>	<i>0.85</i>	<i>0.84</i>	<i>1.67</i>	<i>0.64</i>	<i>2.26</i>	<i>2.59</i>	<i>1.52</i>	<i>1.90</i>	<i>1.32</i>

When Sick, Do You Keep it to Yourself

Yes	36.04	47.66	39.07	41.52	37.33	40.78	45.27	31.52	30.31	25.67	32.31	38.85	43.66	36.66	31.70	38.55
	<i>0.58</i>	<i>2.52</i>	<i>1.71</i>	<i>1.40</i>	<i>1.53</i>	<i>0.95</i>	<i>2.37</i>	<i>1.14</i>	<i>1.09</i>	<i>1.69</i>	<i>0.84</i>	<i>1.79</i>	<i>2.23</i>	<i>1.79</i>	<i>2.41</i>	<i>1.24</i>
No	63.96	52.34	60.93	58.48	62.67	59.22	54.73	68.48	69.69	74.33	67.69	61.15	56.34	63.34	68.30	61.45
	<i>0.58</i>	<i>2.52</i>	<i>1.71</i>	<i>1.40</i>	<i>1.53</i>	<i>0.95</i>	<i>2.37</i>	<i>1.14</i>	<i>1.09</i>	<i>1.69</i>	<i>0.84</i>	<i>1.79</i>	<i>2.23</i>	<i>1.79</i>	<i>2.41</i>	<i>1.24</i>

Source: Medicare Current Beneficiary Survey

Note: Standard errors are shaded and in italics. See Appendix A for additional information on standard errors. See Appendix B for definitions of terms and variables.

¹ The term *community-only residents* includes beneficiaries who resided in the community at the time of their interview. It excludes beneficiaries who resided in a long-term care facility at the time of their interview.

Table 5.10 Indicators of Access to Care for Non-institutionalized Medicare Beneficiaries, by Health Status, 2009

Community-Only Residents¹

Indicator of Access to Care	Total ²	Indicators of Good Health			Indicators of Poor Health		
		Excellent/Very Good Health	No Functional Limitations ³	Both Indicators	Fair/Poor Health	Three to Six ADLs ⁴	Both Indicators
Beneficiaries (in 000s)	42,386	18,070	22,648	13,593	10,948	4,505	2,887
	3,793	1,680	2,329	1,428	1,061	345	239
Beneficiaries as a Percent of Column Total							
Access to Care							
Usual Source of Care							
None ⁵	4.56	5.01	5.26	5.33	3.76	3.90	3.58*
	0.30	0.46	0.41	0.51	0.37	0.71	0.76
Doctor's office	73.79	74.38	74.12	74.70	73.16	72.04	74.57
	0.80	0.89	0.94	0.97	1.15	1.57	1.62
Doctor's clinic	11.31	11.35	10.94	11.31	11.14	12.14	11.10
	0.66	0.67	0.68	0.75	0.99	1.20	1.30
HMO ⁶	3.31	3.46	3.60	3.45	2.64	2.40*	1.80*
	0.34	0.41	0.42	0.46	0.35	0.60	0.59
Hospital OPD/ER ⁷	1.94	1.62	1.77	1.56	2.59	2.17*	2.45*
	0.19	0.24	0.25	0.29	0.33	0.41	0.54
Other clinic/health center	5.10	4.17	4.32	3.64	6.72	7.35	6.49
	0.26	0.34	0.31	0.32	0.56	0.73	0.72
Difficulty Obtaining Care							
Yes	4.78	2.00	2.17	1.57	10.65	12.26	15.63
	0.29	0.23	0.22	0.24	0.75	1.19	1.67
No	95.22	98.00	97.83	98.43	89.35	87.74	84.37
	0.29	0.23	0.22	0.24	0.75	1.19	1.67
Delayed Care Due to Cost							
Yes	7.66	3.94	4.15	3.08	15.24	16.31	19.63
	0.46	0.37	0.42	0.43	1.03	1.42	1.84
No	92.34	96.06	95.85	96.92	84.76	83.69	80.37
	0.46	0.37	0.42	0.43	1.03	1.42	1.84

Table 5.10 Indicators of Access to Care for Non-institutionalized Medicare Beneficiaries, by Health Status, 2009

Community-Only Residents¹

Indicator of Access to Care	Total ²	Indicators of Good Health			Indicators of Poor Health		
		Excellent/Very Good Health	No Functional Limitations ³	Both Indicators	Fair/Poor Health	Three to Six ADLs ⁴	Both Indicators
Beneficiaries (in 000s)	42,386	18,070	22,648	13,593	10,948	4,505	2,887
	<i>3,793</i>	<i>1,680</i>	<i>2,329</i>	<i>1,428</i>	<i>1,061</i>	<i>345</i>	<i>239</i>
Beneficiaries as a Percent of Column Total							
Continuity of Care							
Length of Association with Usual Source of Care							
No usual source ⁵	4.54	4.96	5.24	5.28	3.74	3.82*	3.42*
	<i>0.30</i>	<i>0.47</i>	<i>0.41</i>	<i>0.51</i>	<i>0.38</i>	<i>0.71</i>	<i>0.75</i>
Less than 1 year	7.90	6.93	6.89	6.39	9.68	11.46	11.17
	<i>0.28</i>	<i>0.36</i>	<i>0.30</i>	<i>0.38</i>	<i>0.54</i>	<i>1.05</i>	<i>1.28</i>
1 to less than 3 years	16.45	15.32	15.30	14.71	17.28	18.66	17.83
	<i>0.50</i>	<i>0.65</i>	<i>0.63</i>	<i>0.73</i>	<i>0.86</i>	<i>1.29</i>	<i>1.89</i>
3 to less than 5 years	15.17	14.43	15.18	14.55	16.56	15.21	15.54
	<i>0.36</i>	<i>0.54</i>	<i>0.53</i>	<i>0.68</i>	<i>0.62</i>	<i>1.15</i>	<i>1.48</i>
5 years or more	55.93	58.36	57.38	59.07	52.75	50.85	52.05
	<i>0.69</i>	<i>0.82</i>	<i>0.82</i>	<i>0.91</i>	<i>1.11</i>	<i>1.47</i>	<i>2.02</i>

Source: Medicare Current Beneficiary Survey

Note: Standard errors are shaded and in italics. See Appendix A for additional information on standard errors. See Appendix B for definitions of terms and variables.

1 The term *community-only residents* includes beneficiaries who resided in the community at the time of their interview.

It excludes beneficiaries who resided in a long-term care facility at the time of their interview.

2 "Indicators of Good Health" and "Indicators of Poor Health" do not contain mutually exclusive categories. Therefore, beneficiary counts sum to more than the total number of Medicare beneficiaries.

3 "No Functional Limitations" means that the beneficiary did not report limitations in any instrumental activities of daily living (IADLs) or activities of daily living (ADLs).

See Appendix B for definitions of IADL and ADL.

4 ADL stands for Activity of Daily Living.

5 The percentage of responses for "None" under "Usual Source of Care" differs from the percentage of responses for "No usual source" under "Length of Association with Usual Source of Care" because of differences in the number of missing responses for the two variables. See the entry *Missing values* in Appendix B for further explanation.

6 HMO stands for Health Maintenance Organization.

7 OPD stands for Outpatient Department; ER stands for Emergency Room.

Table 5.11 Measures of Satisfaction with Care for Non-institutionalized Medicare Beneficiaries, by Health Status, 2009

Community-Only Residents¹

Measure of	Total ²	Indicators of Good Health			Indicators of Poor Health		
		Excellent/Very Good Health	No Functional Limitations ³	Both Indicators	Fair/Poor Health	Three to Six ADLs ⁴	Both Indicators
Satisfaction with Care							
Beneficiaries (in 000s)	42,386	18,070	22,648	13,593	10,948	4,505	2,887
	3,793	1,680	2,329	1,428	1,061	345	239
Beneficiaries as a Percent of Column Total⁵							
Quality of Care							
General Care							
Very Satisfied ⁶	38.13	49.36	41.85	49.50	26.25	29.29	25.11
	0.61	0.86	0.84	0.96	0.82	1.47	1.67
(Very) Unsatisfied ⁷	3.31	1.47	1.78	1.24*	6.98	8.43	10.00
	0.16	0.20	0.15	0.20	0.49	0.94	1.25
Follow-up Care							
Very Satisfied ⁶	25.28	31.22	26.99	30.76	19.67	21.79	20.10
	0.47	0.72	0.61	0.80	0.70	1.27	1.42
(Very) Unsatisfied ⁷	2.95	1.42	1.85	1.32	5.50	7.41	8.57
	0.15	0.19	0.19	0.20	0.39	0.74	0.98
Access/Coordination of Care							
Availability							
Very Satisfied ⁶	12.09	14.14	12.40	13.88	11.10	13.50	12.97
	0.34	0.53	0.45	0.59	0.52	0.84	1.08
(Very) Unsatisfied ⁷	4.25	2.52	2.60	2.06	7.66	8.42	9.10
	0.21	0.24	0.20	0.26	0.61	0.92	1.32
Ease of Access to Doctor							
Very Satisfied ⁶	27.29	36.28	31.65	36.74	17.62	19.08	16.28
	0.54	0.84	0.78	0.95	0.77	1.25	1.53
(Very) Unsatisfied ⁷	5.26	2.28	2.64	1.56	10.27	13.21	14.93
	0.26	0.20	0.23	0.19	0.76	1.28	1.43
Can Obtain Care in Same Location							
Very Satisfied ⁶	19.50	25.85	21.80	26.04	13.63	15.71	13.13
	0.51	0.86	0.73	0.92	0.64	1.09	1.33
(Very) Unsatisfied ⁷	6.25	4.01	4.20	3.51	10.80	11.43	13.44
	0.35	0.42	0.31	0.45	0.73	1.28	1.51

Table 5.11 Measures of Satisfaction with Care for Non-institutionalized Medicare Beneficiaries, by Health Status, 2009

Community-Only Residents¹

Measure of	Total ²	Indicators of Good Health			Indicators of Poor Health		
		Excellent/Very Good Health	No Functional Limitations ³	Both Indicators	Fair/Poor Health	Three to Six ADLs ⁴	Both Indicators
Satisfaction with Care							
Beneficiaries (in 000s)	42,386	18,070	22,648	13,593	10,948	4,505	2,887
	<i>3,793</i>	<i>1,680</i>	<i>2,329</i>	<i>1,428</i>	<i>1,061</i>	<i>345</i>	<i>239</i>
Beneficiaries as a Percent of Column Total⁵							
Relationship with Primary Doctor							
Information from Doctor							
Very Satisfied ⁶	24.89	32.82	27.52	32.88	17.45	20.84	18.56
	<i>0.54</i>	<i>0.83</i>	<i>0.69</i>	<i>0.92</i>	<i>0.70</i>	<i>1.03</i>	<i>1.49</i>
(Very) Unsatisfied ⁷	5.06	2.56	2.93	2.01	9.34	10.63	12.01
	<i>0.23</i>	<i>0.23</i>	<i>0.22</i>	<i>0.22</i>	<i>0.65</i>	<i>1.14</i>	<i>1.44</i>
Doctor's Concern for Overall Health							
Very Satisfied ⁶	27.98	35.45	29.86	35.32	21.31	25.49	23.86
	<i>0.56</i>	<i>0.78</i>	<i>0.73</i>	<i>0.91</i>	<i>0.83</i>	<i>1.19</i>	<i>1.59</i>
(Very) Unsatisfied ⁷	4.81	2.77	3.31	2.59	8.59	9.37	10.96
	<i>0.24</i>	<i>0.24</i>	<i>0.27</i>	<i>0.29</i>	<i>0.52</i>	<i>0.98</i>	<i>1.21</i>
Cost of Care							
Cost							
Very Satisfied ⁶	21.48	27.59	23.35	27.71	15.87	18.31	14.81
	<i>0.44</i>	<i>0.71</i>	<i>0.63</i>	<i>0.89</i>	<i>0.82</i>	<i>0.99</i>	<i>1.34</i>
(Very) Unsatisfied ⁷	15.86	11.70	11.79	10.83	23.38	24.90	28.43
	<i>0.50</i>	<i>0.58</i>	<i>0.49</i>	<i>0.63</i>	<i>0.93</i>	<i>1.79</i>	<i>2.29</i>

Source: Medicare Current Beneficiary Survey

Note: Standard errors are shaded and in italics. See Appendix A for additional information on standard errors. See Appendix B for definitions of terms and variables.

1 The term *community-only residents* includes beneficiaries who resided in the community at the time of their interview.

It excludes beneficiaries who resided in a long-term care facility at the time of their interview.

2 "Indicators of Good Health" and "Indicators of Poor Health" do not contain mutually exclusive categories. Therefore, beneficiary counts sum to more than the total number of Medicare beneficiaries.

3 "No Functional Limitations" means that the beneficiary did not report limitations in any instrumental activities of daily living (IADLs) or activities of daily living (ADLs).

See Appendix B for definitions of IADL and ADL.

4 ADL stands for Activity of Daily Living.

5 Column percentages do not sum to 100 percent because the responses for "satisfied" and "no experience" are excluded from the table for all satisfaction variables.

6 Beneficiaries whose response to the question was 'very satisfied'.

7 Beneficiaries whose response to the question was 'unsatisfied' or 'very unsatisfied'.

Table 5.12 Measures of Propensity to Seek Care for Non-institutionalized Medicare Beneficiaries, by Health Status, 2009

Community-Only Residents¹

Measure of Propensity to Seek Care	Total ²	Indicators of Good Health			Indicators of Poor Health		
		Excellent/Very Good Health	No Functional Limitations ³	Both Indicators	Fair/Poor Health	Three to Six ADLs ⁴	Both Indicators
Beneficiaries (in 000s)	42,386	18,070	22,648	13,593	10,948	4,505	2,887
	3,793	1,680	2,329	1,428	1,061	345	239
Beneficiaries as a Percent of Column Total							
Had a Problem and Did Not See a Doctor							
Yes	7.77	4.10	4.53	3.42	14.69	16.32	19.72
	0.38	0.34	0.33	0.33	0.90	1.24	1.73
No	92.23	95.90	95.47	96.58	85.31	83.68	80.28
	0.38	0.34	0.33	0.33	0.90	1.24	1.73
Ever Had a Prescription You Did Not Fill							
Yes	4.34	2.96	3.07	2.74	6.92	8.07	9.21
	0.24	0.29	0.26	0.30	0.57	1.01	1.29
No	95.66	97.04	96.93	97.26	93.08	91.93	90.79
	0.24	0.29	0.26	0.30	0.57	1.01	1.29
Visit a Doctor as Soon as You Feel Bad							
Yes	34.74	31.26	32.45	30.20	39.57	39.12	40.02
	0.66	0.86	0.77	0.91	1.11	1.43	1.77
No	65.26	68.74	67.55	69.80	60.43	60.88	59.98
	0.66	0.86	0.77	0.91	1.11	1.43	1.77
Avoid Going to the Doctor							
Yes	26.33	24.43	24.98	23.98	29.77	30.38	31.85
	0.58	0.74	0.75	0.85	0.99	1.23	1.79
No	73.67	75.57	75.02	76.02	70.23	69.62	68.15
	0.58	0.74	0.75	0.85	0.99	1.23	1.79

Table 5.12 Measures of Propensity to Seek Care for Non-institutionalized Medicare Beneficiaries, by Health Status, 2009

Community-Only Residents¹

Measure of Propensity to Seek Care	Total ²	Indicators of Good Health			Indicators of Poor Health		
		Excellent/Very Good Health	No Functional Limitations ³	Both Indicators	Fair/Poor Health	Three to Six ADLs ⁴	Both Indicators
Beneficiaries (in 000s)	42,386	18,070	22,648	13,593	10,948	4,505	2,887
	<i>3,793</i>	<i>1,680</i>	<i>2,329</i>	<i>1,428</i>	<i>1,061</i>	<i>345</i>	<i>239</i>
Beneficiaries as a Percent of Column Total							
Do You Worry About Your Health More Than Others							
Yes	22.05	8.29	12.57	6.89	47.44	46.23	56.02
	<i>0.60</i>	<i>0.42</i>	<i>0.55</i>	<i>0.46</i>	<i>1.36</i>	<i>1.79</i>	<i>2.02</i>
No	77.95	91.71	87.43	93.11	52.56	53.77	43.98
	<i>0.60</i>	<i>0.42</i>	<i>0.55</i>	<i>0.46</i>	<i>1.36</i>	<i>1.79</i>	<i>2.02</i>
When Sick, Do You Keep it to Yourself							
Yes	36.04	34.26	34.23	33.67	40.21	37.84	41.21
	<i>0.58</i>	<i>0.78</i>	<i>0.74</i>	<i>0.91</i>	<i>0.92</i>	<i>1.37</i>	<i>1.95</i>
No	63.96	65.74	65.77	66.33	59.79	62.16	58.79
	<i>0.58</i>	<i>0.78</i>	<i>0.74</i>	<i>0.91</i>	<i>0.92</i>	<i>1.37</i>	<i>1.95</i>

Source: Medicare Current Beneficiary Survey

Note: Standard errors are shaded and in italics. See Appendix A for additional information on standard errors. See Appendix B for definitions of terms and variables.

1 The term *community-only residents* includes beneficiaries who resided in the community at the time of their interview. It excludes beneficiaries who resided in a long-term care facility at the time of their interview.

2 "Indicators of Good Health" and "Indicators of Poor Health" do not contain mutually exclusive categories. Therefore, beneficiary counts sum to more than the total number of Medicare beneficiaries.

3 "No Functional Limitations" means that the beneficiary did not report limitations in any instrumental activities of daily living (IADLs) or activities of daily living (ADLs). See Appendix B for definitions of IADL and ADL.

4 ADL stands for Activity of Daily Living.

Table 5.13 Indicators of Access to Care for Non-institutionalized Medicare Beneficiaries, by Insurance Coverage, 2009

Community-Only Residents¹

Indicator of Access to Care	Total	Medicare Risk HMO	Supplemental Health Insurance			Medicare Fee-For-Service Only	Other	
			Medicaid	Individually Purchased Private Insurance	Employer-Sponsored Private Insurance			Both Types of Private Insurance
Beneficiaries (in 000s)	42,386	10,643	5,389	7,581	10,979	1,293	293	
	3,793	933	590	527	1,082	124	34	
Beneficiaries as a Percent of Column Total								
Access to Care								
Usual Source of Care								
None ²	4.56	2.66	7.19	2.89	3.52	2.47*	9.88	4.11*
	0.30	0.33	0.69	0.47	0.47	1.24	0.97	2.08
Doctor's office	73.79	72.49	68.64	81.58	79.69	80.86	59.35	67.29
	0.80	1.26	1.56	1.24	1.20	2.27	1.59	5.77
Doctor's clinic	11.31	9.56	13.60	11.29	11.38	13.32	11.75	12.78*
	0.66	0.78	1.26	1.10	0.89	2.11	1.37	2.81
HMO ³	3.31	10.29	0.73*	0.28*	1.19*	0.75*	1.64*	.
	0.34	1.04	0.29	0.17	0.40	0.43	0.44	.
Hospital OPD/ER ⁴	1.94	1.75	3.67	1.22*	1.52*	1.59*	2.35	4.55*
	0.19	0.21	0.45	0.32	0.36	0.76	0.41	2.41
Other clinic/health center	5.10	3.25	6.17	2.74	2.70	1.01*	15.03	11.26*
	0.26	0.36	0.79	0.38	0.28	0.43	1.17	3.96
Difficulty Obtaining Care								
Yes	4.78	4.40	9.64	2.51	2.54	2.69*	8.26	7.92*
	0.29	0.40	0.96	0.38	0.32	1.20	1.01	2.92
No	95.22	95.60	90.36	97.49	97.46	97.31	91.74	92.08
	0.29	0.40	0.96	0.38	0.32	1.20	1.01	2.92
Delayed Care Due to Cost								
Yes	7.66	6.74	13.24	3.33	4.56	3.62*	15.74	14.76*
	0.46	0.62	1.20	0.48	0.48	1.44	1.22	4.53
No	92.34	93.26	86.76	96.67	95.44	96.38	84.26	85.24
	0.46	0.62	1.20	0.48	0.48	1.44	1.22	4.53

Table 5.13 Indicators of Access to Care for Non-institutionalized Medicare Beneficiaries, by Insurance Coverage, 2009

Community-Only Residents¹

Indicator of Access to Care	Total	Medicare Risk HMO	Supplemental Health Insurance			Medicare Fee-For-Service Only	Other
			Medicaid	Individually Purchased Private Insurance	Employer-Sponsored Private Insurance		
Beneficiaries (in 000s)	42,386	10,643	5,389	7,581	10,979	1,293	293
	<i>3,793</i>	<i>933</i>	<i>590</i>	<i>527</i>	<i>1,082</i>	<i>124</i>	<i>34</i>
Beneficiaries as a Percent of Column Total							
Length of Association with Usual Source of Care							
No usual source ²	4.54	2.68	7.06	2.81	3.54	2.48*	4.20*
	<i>0.30</i>	<i>0.33</i>	<i>0.70</i>	<i>0.47</i>	<i>0.47</i>	<i>1.24</i>	<i>2.12</i>
Less than 1 year	7.90	10.06	9.92	6.14	5.81	7.52*	11.52*
	<i>0.28</i>	<i>0.60</i>	<i>0.94</i>	<i>0.41</i>	<i>0.47</i>	<i>1.48</i>	<i>3.02</i>
1 to less than 3 years	16.45	19.30	20.16	15.48	12.97	11.60*	14.48*
	<i>0.50</i>	<i>0.90</i>	<i>1.09</i>	<i>0.96</i>	<i>0.66</i>	<i>1.70</i>	<i>3.99</i>
3 to less than 5 years	15.17	15.08	17.72	14.33	14.18	12.99	12.27*
	<i>0.36</i>	<i>0.66</i>	<i>0.97</i>	<i>0.84</i>	<i>0.76</i>	<i>1.69</i>	<i>3.50</i>
5 years or more	55.93	52.88	45.14	61.24	63.50	65.41	57.54*
	<i>0.69</i>	<i>0.91</i>	<i>1.34</i>	<i>1.20</i>	<i>1.10</i>	<i>2.46</i>	<i>6.00</i>

Source: Medicare Current Beneficiary Survey

Note: Standard errors are shaded and in italics. See Appendix A for additional information on standard errors. See Appendix B for definitions of terms and variables.

The term *community-only residents* includes beneficiaries who resided only in the community during the year. It excludes beneficiaries who resided part of the year in the community and part of the year in a long-term care facility, and beneficiaries who resided only in a long-term care facility during the year.

The percentage of responses for "None" under "Usual Source of Care" differs from the percentage of responses for "No usual source" under "Length of Association with Usual Source of Care" because of differences in the number of missing responses for the two variables. See the entry *Missing values* in Appendix B for further explanation.

HMO stands for Health Maintenance Organization.

OPD stands for Outpatient Department; ER stands for Emergency Room.

Table 5.14 Measures of Satisfaction with Care for Non-institutionalized Medicare Beneficiaries, by Insurance Coverage, 2009

Community-Only Residents¹

Measure of Satisfaction with Care	Total	Medicare Risk HMO ⁺	Supplemental Health Insurance				Medicare Fee-For Service Only	Other
			Medicaid	Individually Purchased Private Insurance	Employer-Sponsored Private Insurance	Both Types of Private Insurance		
Beneficiaries (in 000s)	42,386	10,643	5,389	7,581	10,979	1,293	6,210	293
	3,793	933	590	527	1,082	124	676	34
Beneficiaries as a Percent of Column Total³								
Quality of Care								
General Care								
Very Satisfied ⁴	38.13	36.97	26.99	42.18	42.23	49.43	35.42	32.43*
	0.61	0.96	1.21	1.17	1.20	3.07	1.50	5.20
(Very) Unsatisfied ⁵	3.31	3.36	5.01	2.33	2.44	0.44*	5.05	4.75*
	0.16	0.34	0.50	0.29	0.29	0.30	0.67	2.99
Follow-up Care								
Very Satisfied ⁴	25.28	24.02	18.58	27.05	28.46	33.62	24.30	11.54*
	0.47	0.83	0.93	1.07	0.91	2.57	1.33	4.86
(Very) Unsatisfied ⁵	2.95	2.92	4.33	2.60	2.63	0.83*	3.35	1.36*
	0.15	0.32	0.49	0.32	0.30	0.42	0.44	1.03
Availability								
Very Satisfied ⁴	12.09	11.99	10.36	12.69	12.52	14.65	11.98	6.62*
	0.34	0.63	0.91	0.93	0.69	2.25	0.98	2.88
(Very) Unsatisfied ⁵	4.25	2.92	5.82	3.30	4.21	5.21*	6.20	5.40*
	0.21	0.32	0.56	0.45	0.44	1.35	0.77	2.36
Ease of Access to Doctor								
Very Satisfied ⁴	27.29	27.61	16.49	29.88	30.24	37.53	25.79	21.36*
	0.54	0.78	1.01	1.11	1.02	2.95	1.55	4.38
(Very) Unsatisfied ⁵	5.26	4.37	9.41	3.76	4.18	2.49*	7.14	13.01*
	0.26	0.48	0.87	0.44	0.37	0.80	0.76	4.11
Can Obtain Care in Same Location								
Very Satisfied ⁴	19.50	20.18	16.37	17.59	21.10	18.06	20.99	15.51*
	0.51	0.88	0.97	1.13	0.98	1.79	1.29	4.55
(Very) Unsatisfied ⁵	6.25	5.45	6.99	5.76	6.52	4.18*	7.44	7.47*
	0.35	0.58	0.78	0.62	0.62	1.06	0.88	2.59

Table 5.14 Measures of Satisfaction with Care for Non-institutionalized Medicare Beneficiaries, by Insurance Coverage, 2009

Community-Only Residents¹

Measure of Satisfaction with Care	Total	Medicare Risk HMO ²	Supplemental Health Insurance				Medicare Fee-For Service Only	Other
			Medicaid	Individually Purchased Private Insurance	Employer-Sponsored Private Insurance	Both Types of Private Insurance		
Beneficiaries (in 000s)	42,386	10,643	5,389	7,581	10,979	1,293	6,210	293
	3,793	933	590	527	1,082	124	676	34
Information from Doctor								
Very Satisfied ⁴	24.89	23.40	19.43	25.83	27.22	35.93	24.96	16.42*
	<i>0.54</i>	<i>0.83</i>	<i>1.04</i>	<i>1.06</i>	<i>1.00</i>	<i>2.62</i>	<i>1.45</i>	<i>5.24</i>
(Very) Unsatisfied ⁵	5.06	5.34	7.16	3.92	3.93	3.41*	6.28	9.29*
	<i>0.23</i>	<i>0.47</i>	<i>0.74</i>	<i>0.42</i>	<i>0.36</i>	<i>1.06</i>	<i>0.71</i>	<i>3.17</i>
Doctor's Concern for Overall Health								
Very Satisfied ⁴	27.98	27.03	19.28	29.71	31.22	36.00	28.07	16.60*
	<i>0.56</i>	<i>1.06</i>	<i>0.86</i>	<i>0.97</i>	<i>1.01</i>	<i>2.92</i>	<i>1.32</i>	<i>5.59</i>
(Very) Unsatisfied ⁵	4.81	5.25	6.01	3.60	4.35	2.45*	5.70	8.12*
	<i>0.24</i>	<i>0.51</i>	<i>0.69</i>	<i>0.34</i>	<i>0.43</i>	<i>0.80</i>	<i>0.67</i>	<i>3.19</i>
Cost								
Very Satisfied ⁴	21.48	20.44	21.65	20.07	23.11	24.04	21.82	12.40*
	<i>0.44</i>	<i>0.78</i>	<i>1.11</i>	<i>1.00</i>	<i>0.81</i>	<i>2.48</i>	<i>1.28</i>	<i>4.80</i>
(Very) Unsatisfied ⁵	15.86	14.67	13.34	18.75	14.61	11.43*	19.21	25.74*
	<i>0.50</i>	<i>0.82</i>	<i>0.98</i>	<i>0.96</i>	<i>0.76</i>	<i>1.68</i>	<i>1.44</i>	<i>4.84</i>

Source: Medicare Current Beneficiary Survey

Note: Standard errors are shaded and in italics. See Appendix A for additional information on standard errors. See Appendix B for definitions of terms and variables.

- 1 The term *community-only residents* includes beneficiaries who resided in the community at the time of their interview. It excludes beneficiaries who resided in a long-term care facility at the time of their interview.
- 2 HMO stands for Health Maintenance Organization.
- 3 Column percentages do not sum to 100 percent because the responses to "satisfied" and "no experience" are excluded from the table for all satisfaction variables.
- 4 Beneficiaries whose response to the question was 'very satisfied'.
- 5 Beneficiaries whose response to the question was 'unsatisfied' or 'very unsatisfied'.

Table 5.15 Measures of Propensity to Seek Care for Non-institutionalized Medicare Beneficiaries, by Insurance Coverage, 2009

Community-Only Residents¹

Measure of Propensity to Seek Care	Total	Medicare Risk HMO ²	Supplemental Health Insurance			Medicare Fee-For Service Only	Other
			Medicaid	Individually Purchased Private Insurance	Employer-Sponsored Private Insurance		
Beneficiaries (in 000s)	42,386	10,643	5,389	7,581	10,979	1,293	293
	3,793	933	590	527	1,082	124	34
Beneficiaries as a Percent of Column Total⁴							
Had a Problem and Did Not See a Doctor							
Yes	7.77	7.03	12.14	5.06	6.30	5.91*	11.57*
	0.38	0.49	1.15	0.51	0.52	1.43	3.26
No	92.23	92.97	87.86	94.94	93.70	94.09	88.43
	0.38	0.49	1.15	0.51	0.52	1.43	3.26
Ever Had a Prescription You Did Not Fill							
Yes	4.34	4.34	6.17	4.16	2.88	6.16*	8.61*
	0.24	0.44	0.87	0.51	0.37	1.69	4.01
No	95.66	95.66	93.83	95.84	97.12	93.84	91.39
	0.24	0.44	0.87	0.51	0.37	1.69	4.01
Visit a Doctor as Soon as You Feel Bad							
Yes	34.74	37.57	42.35	32.30	32.78	33.53	46.11*
	0.66	0.83	1.34	1.21	1.15	2.36	5.77
No	65.26	62.43	57.65	67.70	67.22	66.47	53.89
	0.66	0.83	1.34	1.21	1.15	2.36	5.77
Avoid Going to the Doctor							
Yes	26.33	25.58	31.26	22.98	23.43	19.22	34.57*
	0.58	0.93	1.18	1.01	1.07	2.75	6.20
No	73.67	74.42	68.74	77.02	76.57	80.78	65.43
	0.58	0.93	1.18	1.01	1.07	2.75	6.20

Table 5.15 Measures of Prppensity to Seek Care for Non-institutionalized Medicare Beneficiaries, by Insurance Coverage, 2009

Community-Only Residents¹

Measure of Propensity to Seek Care	Total	Medicare Risk HMO ²	Supplemental Health Insurance			Medicare Fee-For Service Only	Other
			Medicaid	Individually Purchased Private Insurance	Employer-Sponsored Private Insurance		
Beneficiaries (in 000s)	42,386	10,643	5,389	7,581	10,979	1,293	293
	<i>3,793</i>	<i>933</i>	<i>590</i>	<i>527</i>	<i>1,082</i>	<i>124</i>	<i>34</i>
Do You Worry About Your Health More Than Others							
Yes	22.05	22.96	41.16	14.94	16.99	12.65*	32.56*
	<i>0.60</i>	<i>1.01</i>	<i>1.29</i>	<i>0.83</i>	<i>0.91</i>	<i>2.11</i>	<i>6.18</i>
No	77.95	77.04	58.84	85.06	83.01	87.35	67.44
	<i>0.60</i>	<i>1.01</i>	<i>1.29</i>	<i>0.83</i>	<i>0.91</i>	<i>2.11</i>	<i>6.18</i>
When Sick, Do You Keep it to Yourself							
Yes	36.04	34.39	38.91	33.77	34.30	29.99	44.37*
	<i>0.58</i>	<i>0.95</i>	<i>1.27</i>	<i>1.09</i>	<i>1.14</i>	<i>2.40</i>	<i>6.59</i>
No	63.96	65.61	61.09	66.23	65.70	70.01	55.63*
	<i>0.58</i>	<i>0.95</i>	<i>1.27</i>	<i>1.09</i>	<i>1.14</i>	<i>2.40</i>	<i>6.59</i>

Source: Medicare Current Beneficiary Survey

Note: Standard errors are shaded and in italics. See Appendix A for additional information on standard errors. See Appendix B for definitions of terms and variables.

1 The term *community-only residents* includes beneficiaries who resided in the community at the time of their interview.

It excludes beneficiaries who resided in a long-term care facility at the time of their interview.

2 HMO stands for Health Maintenance Organization.